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(54) **METHOD AND APPARATUS FOR INTERCEPTING EVENTS IN A COMMUNICATION SYSTEM**

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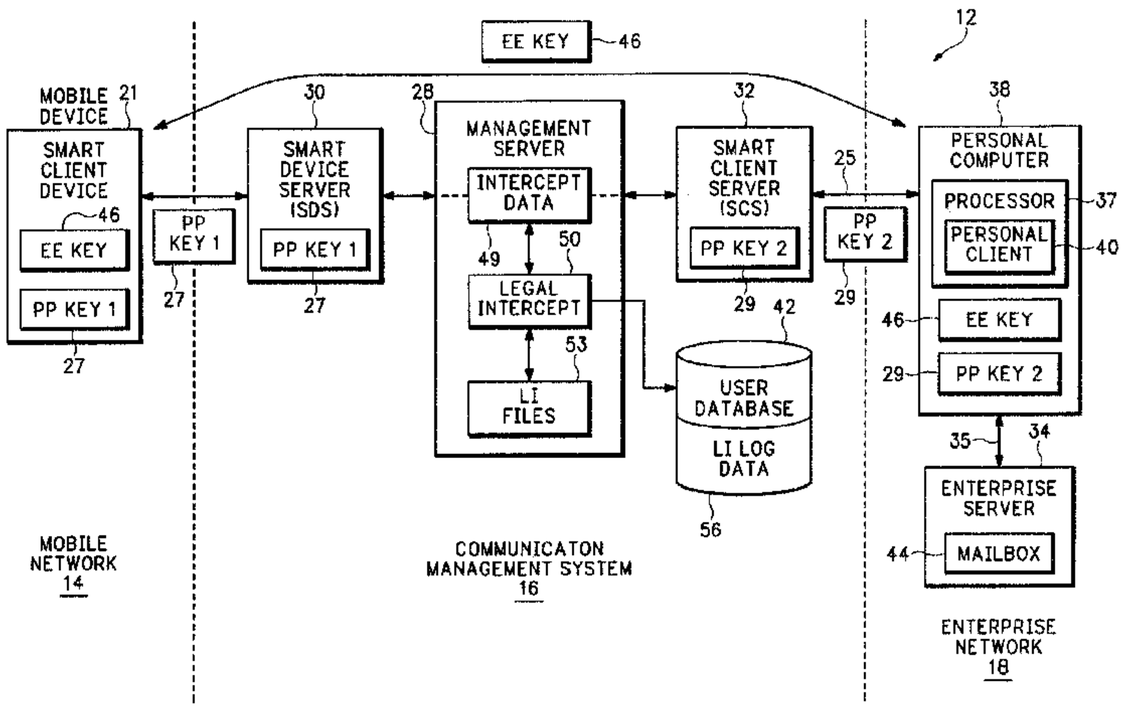
(57) **ABSTRACT**

An intercept system provides more effective and more efficient compliance with legal intercept warrants. The intercept system can provide any combination of operations that include near-real-time intercept, capture of intercepted data in structured authenticated form, clear text intercept for communications where there is access to encryption keys, cipher text intercept for communications where there is no access to encryption keys, provision of transactional logs to the authorized agency, interception without altering the operation of the target services, and encryption of stored intercepted information.

**45 Claims, 6 Drawing Sheets**



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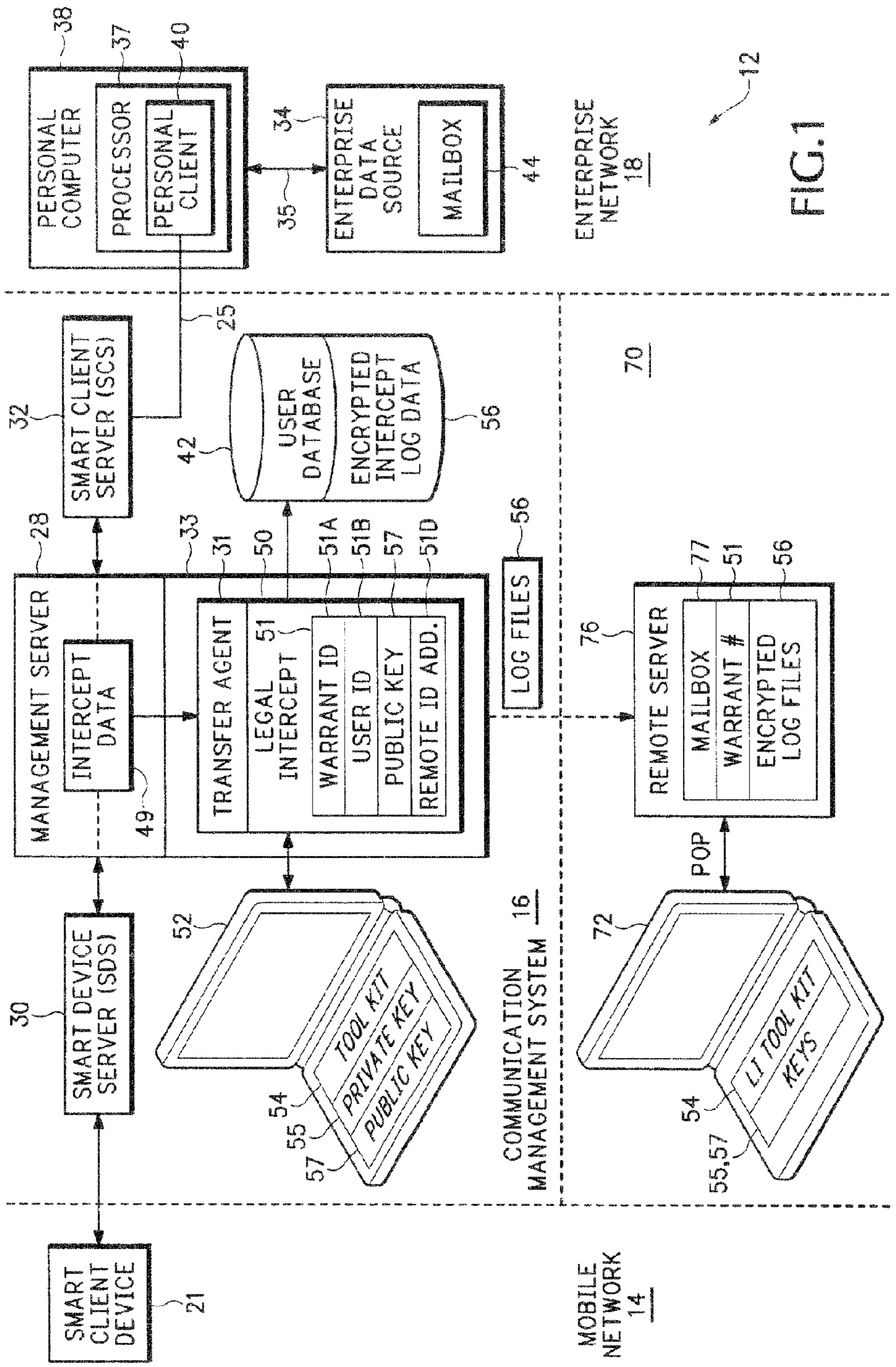
PERSONAL COMPUTER
38
PROCESSOR
37
PERSONAL CLIENT
40
34
35
ENTERPRISE DATA SOURCE
MAILBOX
44
ENTERPRISE NETWORK 18
12
25
SMART CLIENT SERVER (SCS)
32
USER DATABASE
42
ENCRYPTED INTERCEPT LOG DATA
56
70
MANAGEMENT SERVER
28
INTERCEPT DATA
49
TRANSFER AGENT
33
LEGAL INTERCEPT
51
WARRANT ID
51A
USER ID
51B
PUBLIC KEY
57
REMOTE ID ADD.
51D
31
50
LOG FILES
56
REMOTE SERVER
76
MAILBOX
77
WARRANT #
51
ENCRYPTED LOG FILES
56
POP
SMART DEVICE SERVER (SDS)
30
52
TOOL KIT
PRIVATE KEY
PUBLIC KEY
54
55
57
72
LI TOOL KIT
KEYS
54
55,57
16
COMMUNICATION MANAGEMENT SYSTEM
SMART CLIENT DEVICE
21
MOBILE NETWORK 14

FIG.1

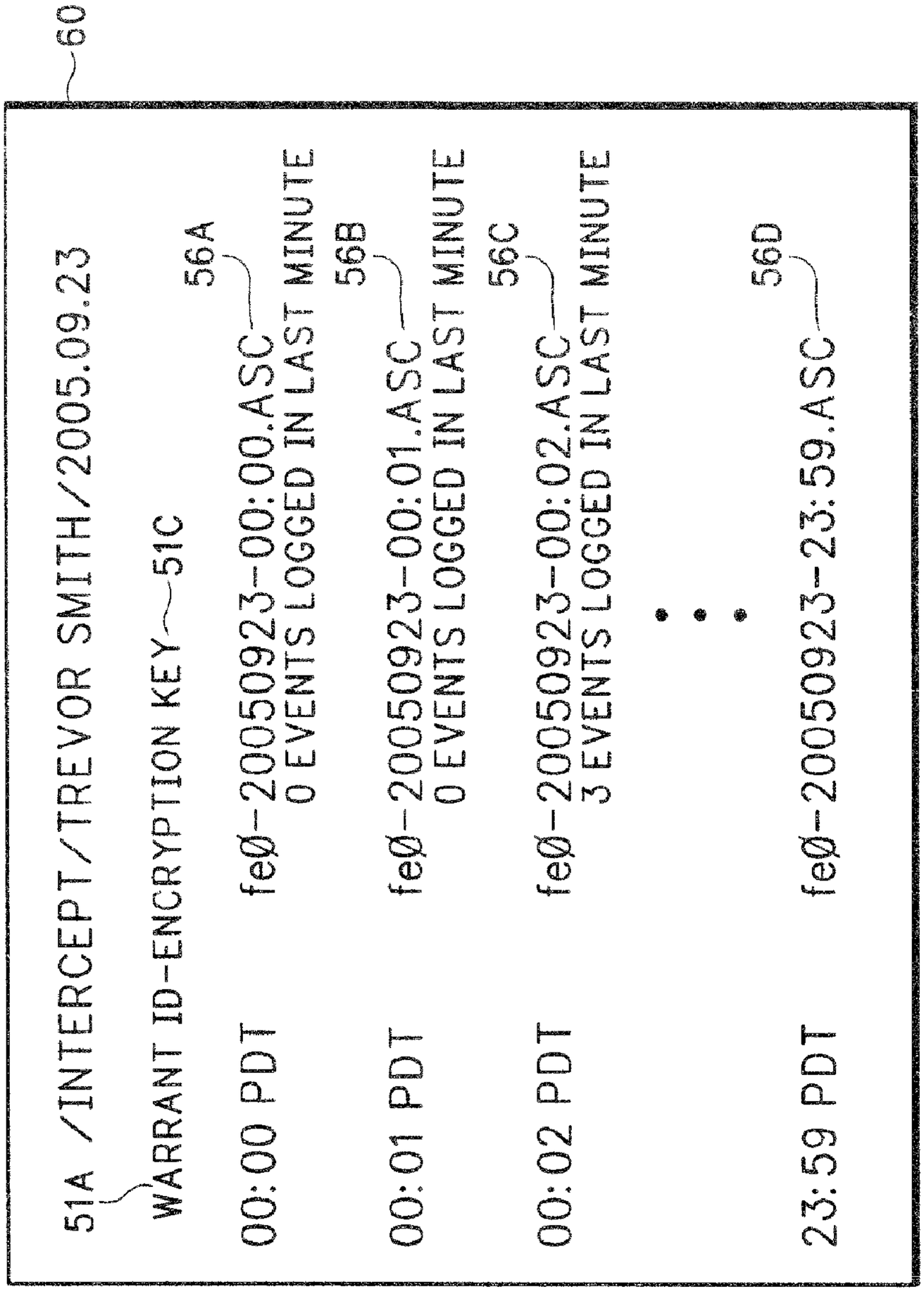
60
LEGAL INTERCEPT LOG FILE DIRECTORY
51A /INTERCEPT/TREVOR SMITH/2005.09.23
WARRANT ID-ENCRYPTION KEY 51C
00:00 PDT fe0-20050923-00:00.ASC 56A
0 EVENTS LOGGED IN LAST MINUTE
00:01 PDT fe0-20050923-00:01.ASC 56B
0 EVENTS LOGGED IN LAST MINUTE
00:02 PDT fe0-20050923-00:02.ASC 56C
3 EVENTS LOGGED IN LAST MINUTE
23:59 PDT fe0-20050923-23:59.ASC 56D

FIG. 2

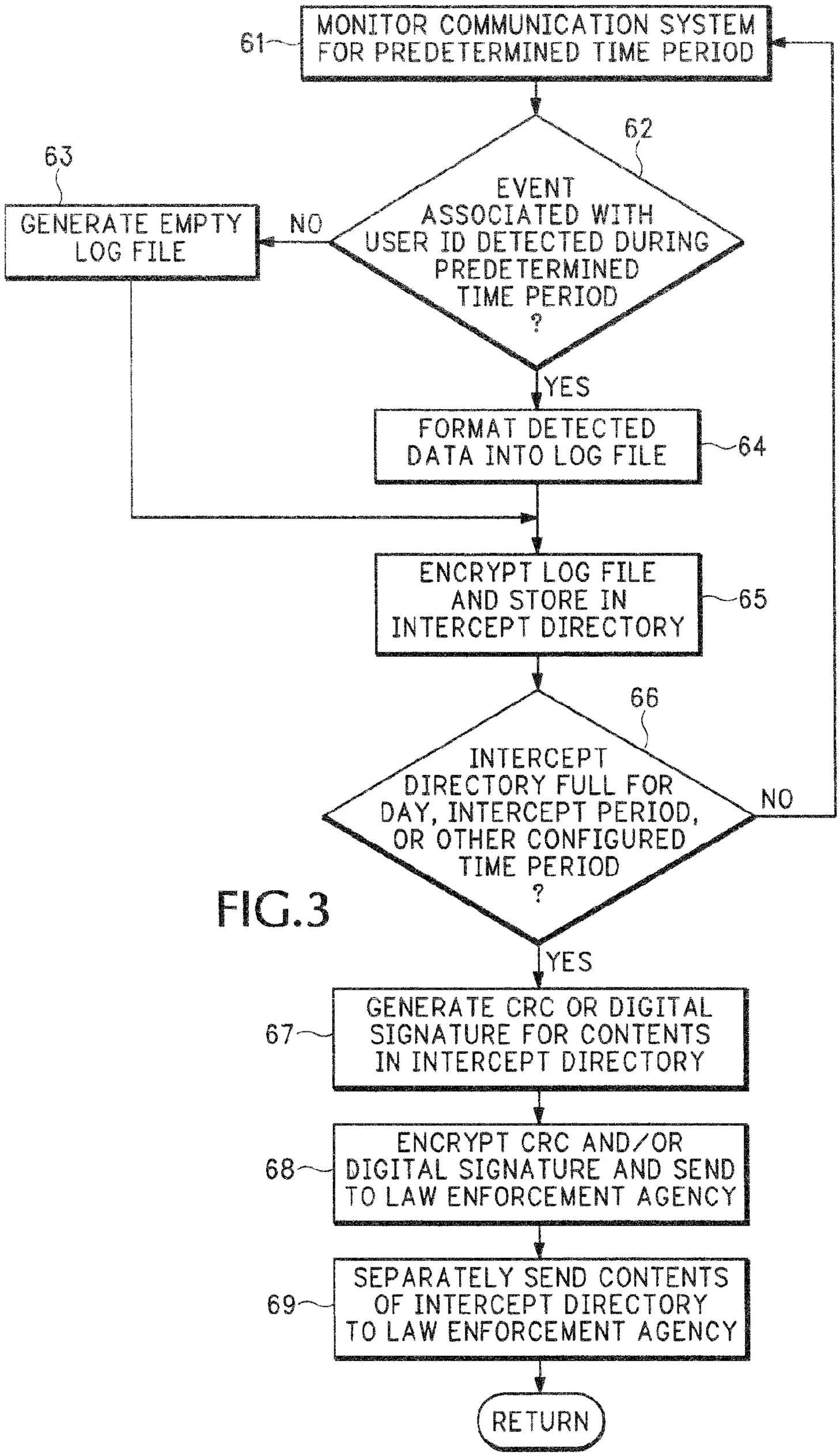
61
MONITOR COMMUNICATION SYSTEM FOR PREDETERMINED TIME PERIOD
62
EVENT ASSOCIATED WITH USER ID DETECTED DURING PREDETERMINED TIME PERIOD ?
NO
63
GENERATE EMPTY LOG FILE
YES
FORMAT DETECTED DATA INTO LOG FILE
64
ENCRYPT LOG FILE AND STORE IN INTERCEPT DIRECTORY
65
66
INTERCEPT DIRECTORY FULL FOR DAY, INTERCEPT PERIOD, OR OTHER CONFIGURED TIME PERIOD ?
NO
YES
67
GENERATE CRC OR DIGITAL SIGNATURE FOR CONTENTS IN INTERCEPT DIRECTORY
68
ENCRYPT CRC AND/OR DIGITAL SIGNATURE AND SEND TO LAW ENFORCEMENT AGENCY
69
SEPARATELY SEND CONTENTS OF INTERCEPT DIRECTORY TO LAW ENFORCEMENT AGENCY
RETURN

FIG.3

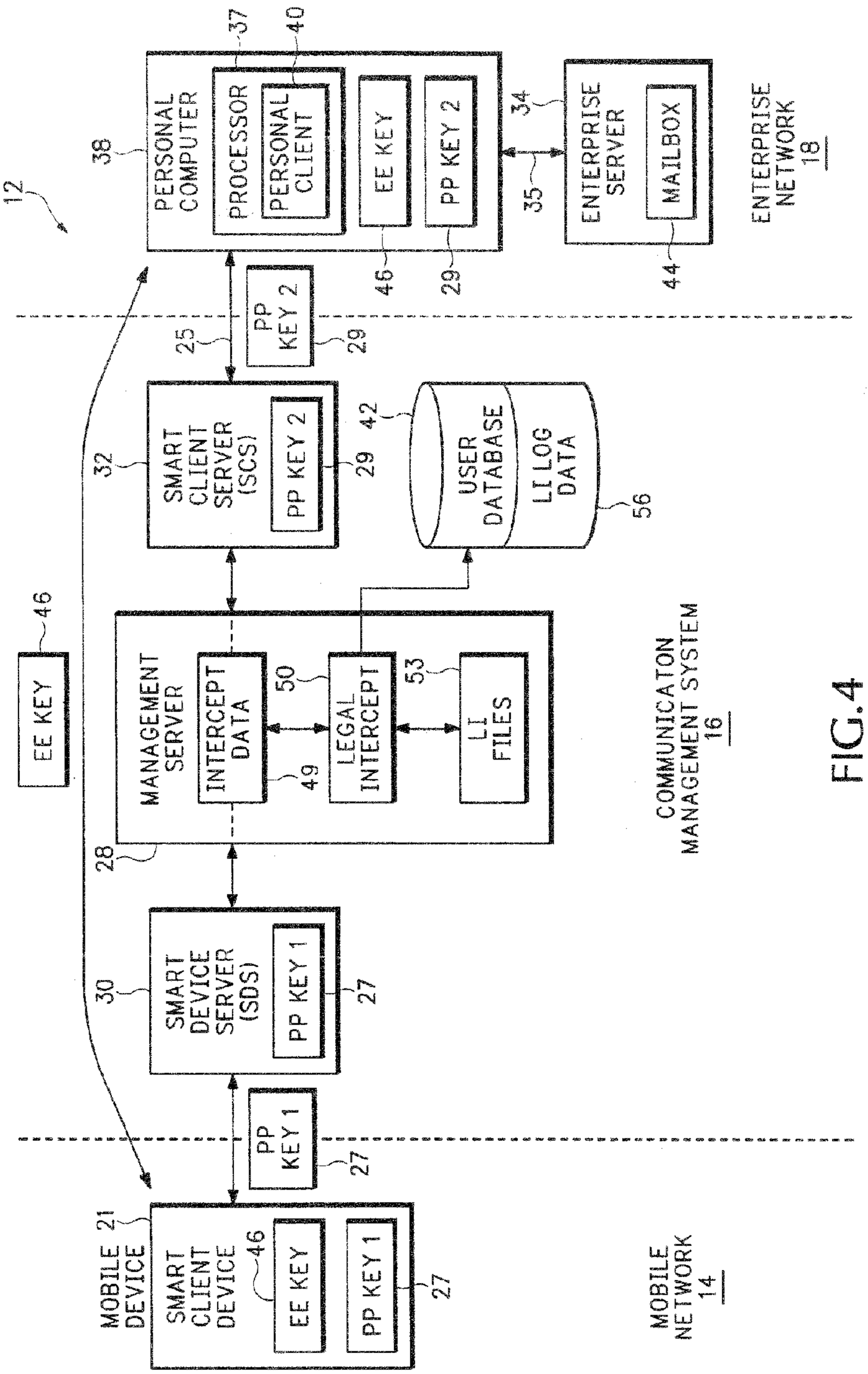
12
PERSONAL COMPUTER
38
PROCESSOR
37
PERSONAL CLIENT
40
EE KEY
46
PP KEY 2
29
35
34
ENTERPRISE SERVER
MAILBOX
44
ENTERPRISE NETWORK
18
PP KEY 2
25
29
SMART CLIENT SERVER (SCS)
32
PP KEY 2
29
42
USER DATABASE
LI LOG DATA
56
EE KEY
46
MANAGEMENT SERVER
28
INTERCEPT DATA
49
50
LEGAL INTERCEPT
53
LI FILES
COMMUNICATON MANAGEMENT SYSTEM
16
SMART DEVICE SERVER (SDS)
30
PP KEY 1
27
PP KEY 1
27
MOBILE DEVICE
21
SMART CLIENT DEVICE
46
EE KEY
PP KEY 1
27
MOBILE NETWORK
14

FIG.4

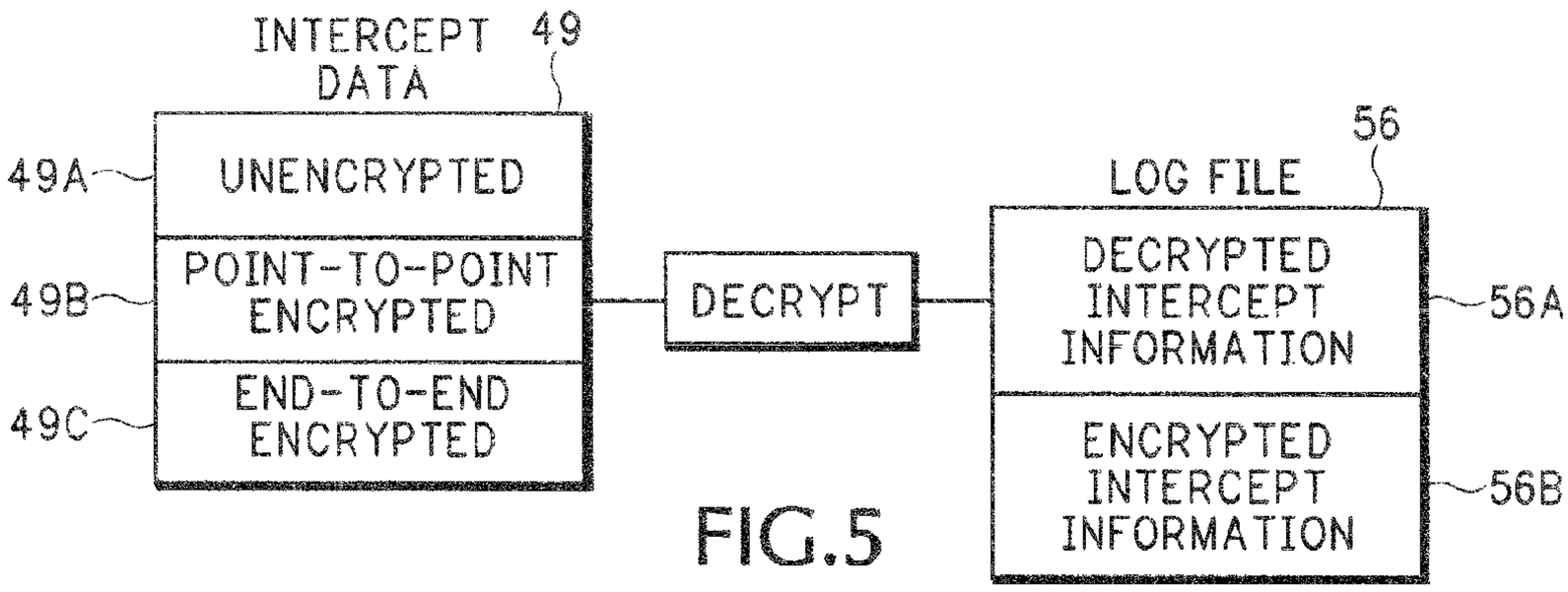
INTERCEPT DATA
49
49A
UNENCRYPTED
49B
POINT-TO-POINT ENCRYPTED
49C
END-TO-END ENCRYPTED
DECRYPT
56
LOG FILE
DECRYPTED INTERCEPT INFORMATION
56A
ENCRYPTED INTERCEPT INFORMATION
56B

FIG.5

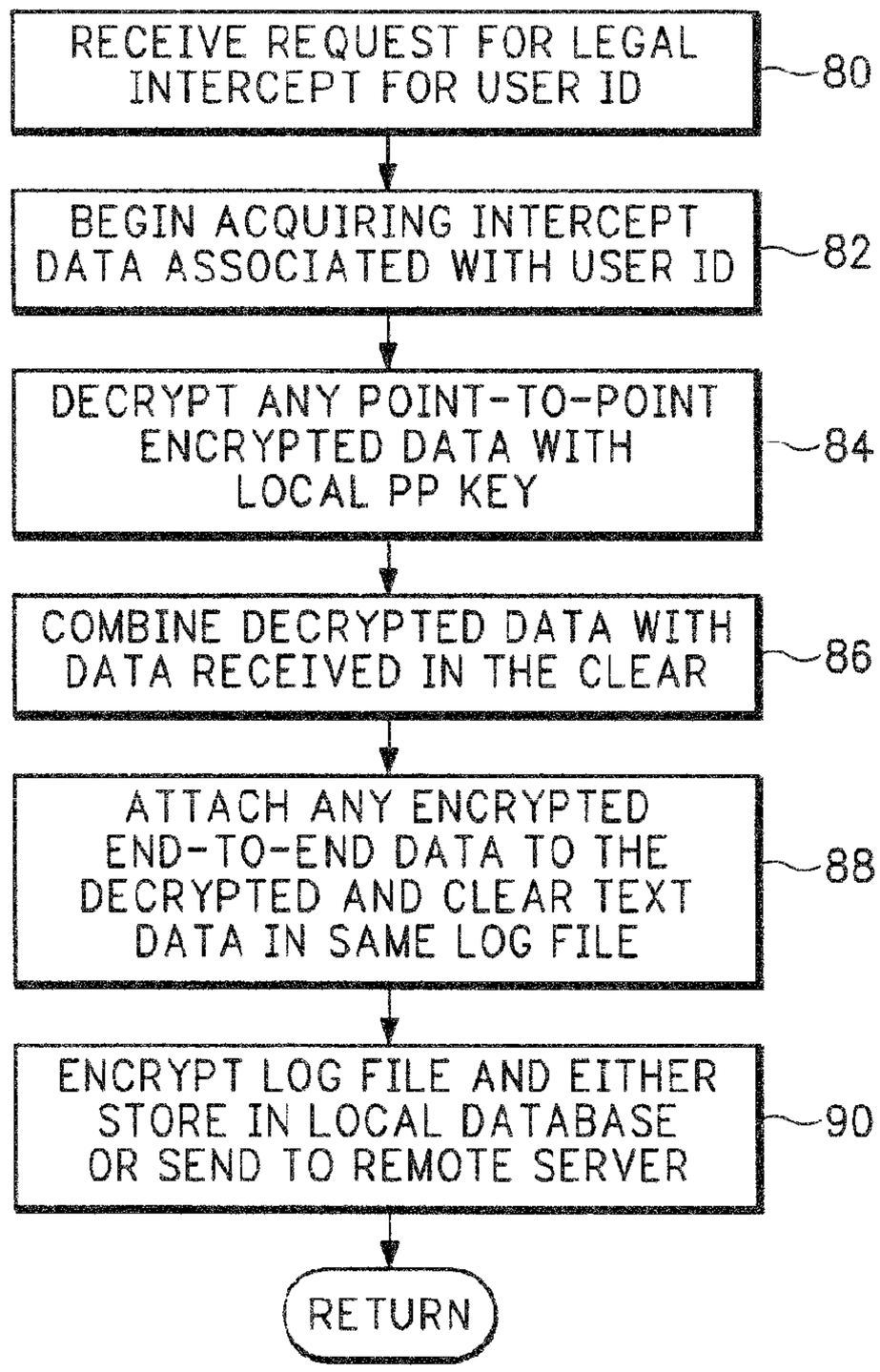
RECEIVE REQUEST FOR LEGAL INTERCEPT FOR USER ID
80
BEGIN ACQUIRING INTERCEPT DATA ASSOCIATED WITH USER ID
82
DECRYPT ANY POINT-TO-POINT ENCRYPTED DATA WITH LOCAL PP KEY
84
COMBINE DECRYPTED DATA WITH DATA RECEIVED IN THE CLEAR
86
ATTACH ANY ENCRYPTED END-TO-END DATA TO THE DECRYPTED AND CLEAR TEXT DATA IN SAME LOG FILE
88
ENCRYPT LOG FILE AND EITHER STORE IN LOCAL DATABASE OR SEND TO REMOTE SERVER
90
RETURN

FIG.6

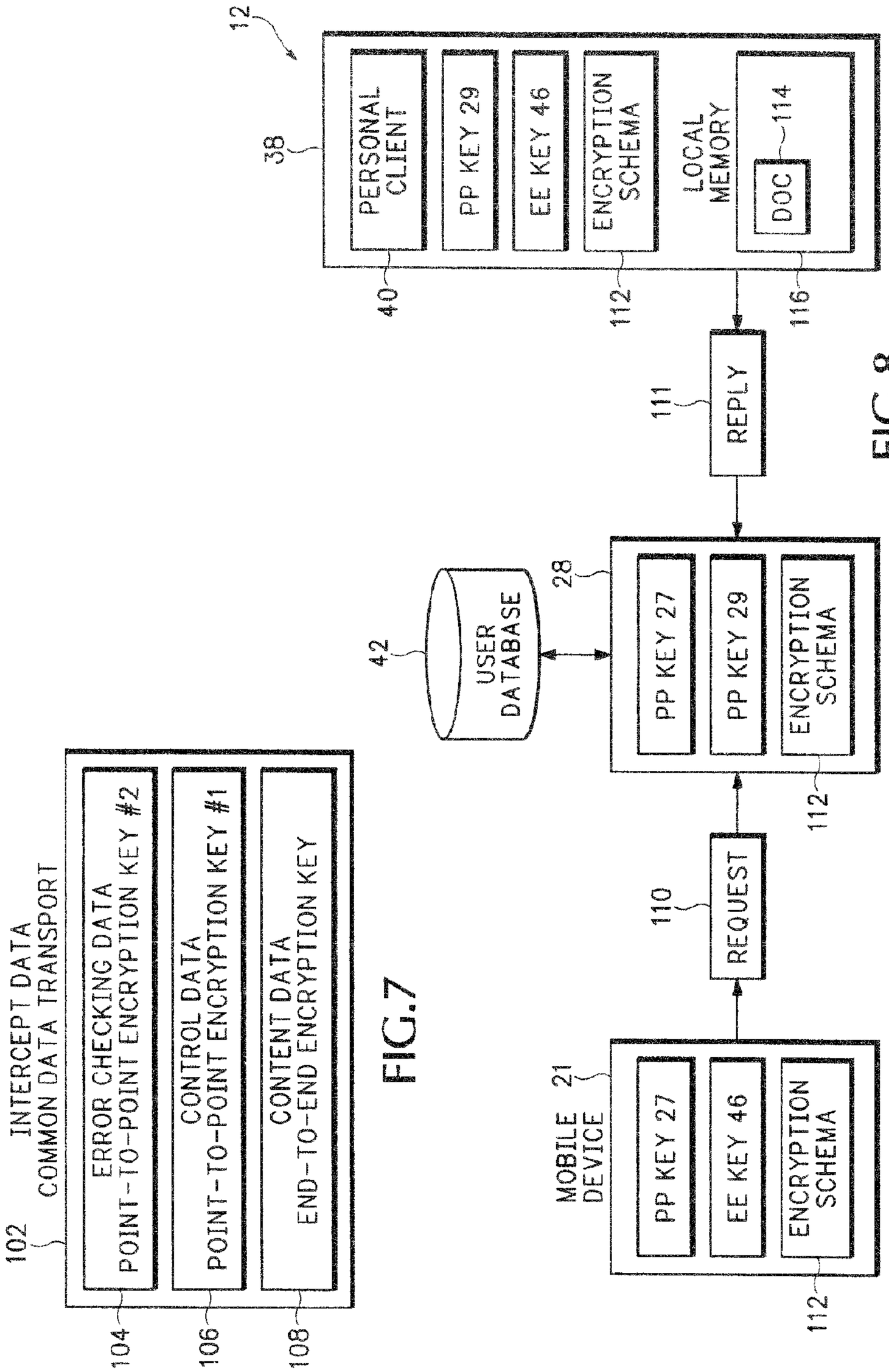
12
38
PERSONAL CLIENT
PP KEY 29
EE KEY 46
ENCRYPTION SCHEMA
LOCAL MEMORY
DOC
114
40
112
116
111
REPLY
42
USER DATABASE
28
PP KEY 27
PP KEY 29
ENCRYPTION SCHEMA
110
REQUEST
112
MOBILE DEVICE
21
PP KEY 27
EE KEY 46
ENCRYPTION SCHEMA
112

FIG.8


102
INTERCEPT DATA
COMMON DATA TRANSPORT
ERROR CHECKING DATA
POINT-TO-POINT ENCRYPTION KEY #2
104
CONTROL DATA
POINT-TO-POINT ENCRYPTION KEY #1
106
CONTENT DATA
END-TO-END ENCRYPTION KEY
108

FIG.7

# METHOD AND APPARATUS FOR INTERCEPTING EVENTS IN A COMMUNICATION SYSTEM

**Matter enclosed in heavy brackets [ ] appears in the original patent but forms no part of this reissue specification; matter printed in italics indicates the additions made by reissue; a claim printed with strikethrough indicates that the claim was canceled, disclaimed, or held invalid by a prior post-patent action or proceeding.**

## CROSS REFERENCE TO RELATED APPLICATIONS

[The present] *This patent* application *is a reissue application for commonly assigned U.S. Pat. No. 7,680,281, issued from U.S. patent application Ser. No. 12/211,790, filed on Sep. 16, 2008, which* is a continuation of U.S. patent application Ser. No. 11/255,291, filed on Oct. 20, 2005*, now U.S. Pat. No. 7,441,271*, which claims priority to U.S. Provisional Patent Application No. 60/620,889, filed on Oct. 20, 2004, each of which are hereby incorporated by reference in their entirety.

## BACKGROUND

Wireless digital communication systems wirelessly transport electronic mail (email), text messages, text files, images, Voice Over Internet Protocol (VoIP) data, and any other types of digital data and communications to wireless devices. Wireless communication system providers are facing the prospects of having to comply with a variety of legal-intercept (wiretap) requirements. Authorization for a legal intercept may include warrants for "wiretap/interception", "search and seizure", or both. For example, the requirements outlined in CALEA (US Communications Assistance for Law Enforcement Act of 1994, http://www.askcalea.net/) may have to be met by any proposed solution. In another example, the requirements outlined by the Australian Communications Authority (http://www.aca.gov.au) in the Australia Telecommunications Act of 1997 may have to be met by any proposed solution.

There are several technical challenges complying with these legal intercept requirements that may not exist in conventional telephone systems. For example, the intercepted data may be encrypted. The wireless network provider must be able to intercept the encrypted data, and any other non-encrypted information, without tipping off the intercept target that the wiretap is taking place.

The wiretap warrant may require the communication system provider to provide any intercepted information in substantially real-time or may require the communication system provider to intercept and store communications in an automated manner for later retrieval and analysis by the law enforcement agency. Evidentiary problems exist with information intercepted outside the presence and control of the enforcement agency. For example, the intercepted communications could be either intentionally or inadvertently deleted. A system malfunction could also prevent some communications from being intercepted. There is also the evidentiary issue of whether or not someone has tampered with the intercepted information. It may also be necessary to prevent technicians operating the communication system from accessing or viewing the intercepted information.



The invention addresses these and other problems with the present technology.

## SUMMARY OF THE INVENTION

An intercept system provides more effective and more efficient compliance with legal intercept warrants. The intercept system can provide any combination of operations that include near-real-time intercept, capture of intercepted data in structured authenticated form, clear text intercept for communications where there is access to encryption keys, cipher text intercept for communications where there is no access to encryption keys, provision of transactional logs to the authorized agency, interception without altering the operation of the target services, and encryption of stored intercepted information.

The foregoing and other objects, features and advantages of the invention will become more readily apparent from the following detailed description of a preferred embodiment of the invention which proceeds with reference to the accompanying drawings.

## BRIEF DESCRIPTION OF THE DRAWINGS

FIG. **1** is a block diagram of a communication management system that operates a legal intercept system.

FIG. **2** is a diagram of an example log file generated for intercepted data.

FIG. **3** is a flow diagram showing in more detail how the log files in FIG. **2** are generated.

FIG. **4** is another block diagram showing how the legal intercept system operates with different types of encryption.

FIG. **5** is a diagram showing how intercepted data with different encryptions is converted into a log file.

FIG. **6** is a flow diagram showing in more detail how different types of encrypted data are formatted into a log file.

FIG. **7** is a diagram showing how a common transport is used for sending encrypted data.

FIG. **8** is a block diagram showing how an encryption schema in the communication management system is used in cooperation with the intercept system.

## DETAILED DESCRIPTION

In the description below, an intercept event refers to an event where an agency issues a warrant requesting data interception for a targeted user. A targeted user is identified by a unique label, such as a username or account number, that corresponds to a user who is under intercept. A communication event, transaction, or intercept data is any message either sent or received by the targeted user. The intercept data can include synchronization messages, email data, calendars, contacts, tasks, notes, electronic documents, files or any other type of data passing through the communication management system.

Communication Management System

FIG. **1** shows an example of a communication network **12** that may operate similarly to the networks described in U.S. patent application Ser. No. 10/339,368 entitled: CONNECTION ARCHITECTURE FOR A MOBILE NETWORK, filed Jan. 8, 2003, and U.S. patent application Ser. No. 10/339,368 entitled: SECURE, TRANSPORT FOR MOBILE COMMUNICATION NETWORK, filed Jan. 8, 2003, which are both herein incorporated by reference.

The communication system **12** in one implementation is used for intercepting data pursuant to legal search warrants. For example, a law enforcement agency may require the

operator of communication system **12** to intercept all messages sent to and from a mobile device **21**. It should be understood that this is just one example of a communication system **12** and that the legal intercept system described in more detail below can operate with any communication network that is required to provide legal interception.

The communication system **12** includes a mobile network **14**, an enterprise network **18**, and a communication management system **16** that manages communications between the mobile network **14** and the enterprise network **18**. The mobile network **14** includes mobile devices **21** that communicate with an IP infrastructure through a wireless or landline service provider. Since mobile networks **14** are well known, they are not described in further detail.

The enterprise network **18** can be any business network, individual user network, or local computer system that maintains local email or other data for one or more users. In the embodiment shown in FIG. **1**, the enterprise network **18** includes an enterprise data source **34** that contains a user mailbox **44** accessible using a Personal Computer (PC) **38**. In one example, the enterprise data source **34** may be a Microsoft® Exchange® server and the PC **38** may access the mailbox **44** through a Microsoft® Outlook® software application. The mailbox **44** and data source **34** may contain emails, contact lists, calendars, tasks, notes, files, or any other type of data or electronic document.

The PC **38** is connected to the server **34** over a Local Area Network (LAN) **35**. The PC **38** includes memory (not shown) for storing local files that may include personal email data as well as any other types of electronic documents. Personal client software **40** is executed by a processor **37** in the PC **38**. The personal client **40** enables the mobile device **21** to access email, calendars, and contact information as well as local files in enterprise network **18** associated with PC **38**.

The communication management system **16** includes one or more management servers **28** that each include a processor **33**. The processor **33** operates a transfer agent **31** that manages the transactions between the mobile device **21** and the enterprise network **18**. A user database **42** includes configuration information for different users of the mobile communication service. For example, the user database **42** may include login data for mobile device **21**.

While referred to as a communication management system **16** and management server **28**, this can be any intermediary system that includes one or more intermediary servers that operate between the mobile network **14** and the enterprise or private network **18**. For example, a separate Smart Device Server (SDS) **30** may be used in management system **16** for handling communications with mobile devices in mobile network **14**. Correspondingly, a SEVEN Connection Server (SCS) **32** may be used for handling communications with personal clients in enterprise networks **18**.

Legal Interception

A Legal Intercept (LI) software module **50** is operated by the processor **33** and communicates with the transfer agent **31** in order to capture intercept data **49** associated with targeted user **51**B. An operator sets up a configuration file **51** that is then used by the legal intercept module to automatically intercept communications for a particular target user and then format the intercepted communications into self authenticating log files.

An operator runs a toolkit utility **54** from a computer terminal **52** to configure the management server **28** for capturing intercept data **49**. The toolkit utility **54** is used for creating and loading the configuration file **51** into memory in management server **28** and can also display detected intercept data **49**. To initiate an intercept, an entry is loaded into the configuration file **51**. To stop capturing intercept data **49**, the system administrator deletes the entry or configuration file **51** from memory. Changes to the configuration file **51** of management server **28** may be automatically replicated to other management servers that are part of the communication management system **16**. The toolkit utility **54** may have tightly controlled access that only allows operation by a user with an authorized login and password.

The toolkit **54** allows the operator to view, add, modify, and delete a warrant sequence number **51**A, user identifier (ID) **51**B, and encryption key **57** in the configuration file **51**. The warrant identifier may be the actual sequence number for a wiretap or search warrant issued by a court of law and presented to the operator of communication management system **16** by a federal, state, or municipal government agency. The user ID **51**B for example may be an identifier used by communication management system **16** to uniquely identify different mobile clients **21**.

The public encryption key **57** may be the public key component of a public/private key pair, such as a Pretty Good Privacy (PGP) or GNU Privacy Guard (GPG) public key, for encrypting the intercept data **49**. In one embodiment, the legal intercept module **50** may not allow the management server **28** to start an interception process until a valid public key **57** is loaded into configuration file **51**. This ensures that the intercepted data **49** can be immediately encrypted while being formatted into a log file **56**. If this encryption fails for any reason, the legal intercept module **50** may shut down the intercept process ensuring that no intercept data **49** is stored in the clear.

The configuration file **51** may also include one or more entries defining a transport protocol, destination, and associated configuration values for the transmission of intercepted data via a network. In one embodiment, this could include a destination email address associated with a Simple Mail Transfer Protocol (SMTP) host and port number or other Internet Protocol (IP) destination address that is used by the legal intercept module **50** to automatically transmit the intercept data **49** to mail box **77** on a remote server **76** that is accessible by the agency issuing the warrant.

After the configuration file **51** is enabled, the legal intercept module **51** starts intercepting data **49** associated with the targeted user identified by user ID **51**B. As mentioned above, this can include any emails, calendar information, contacts, tasks, notes, electronic documents, files or any other type of control or content data associated with user ID **51**B. The intercepted data can include any type of communications such as email sent or received, calendar items sent or received, and other data sent/received by and from the targeted smart device **21**. The captured intercept data **49** may then be encrypted using the encryption key **57** contained in the configuration file **51**. The encrypted copy of the captured intercept data **49** may then be formatted and written to log file **56**.

Data Delivery

The legal intercept module **50** running on each management server **28** may periodically poll the directory or location containing the encrypted intercept log files **56** for each user ID under intercept for the presence of new files or data. The poll period in one example is approximately every minute. Of course this is only one example and any user configurable time period can be used. New intercept data **49** which has been stored in one or more log files **56** and identified by the legal intercept module **50** during the polling process may be automatically reprocessed and/or transmitted according to the specification in configuration file **51**. As an alternative to storing encrypted intercept data **49** in log file **56** on a file

system, intercept data may be stored in database **42**. Also, as shown in FIG. **4**, the log file **56** may be stored in an alternative file system **53** located within the management server **28**. The agency issuing the warrant can then access the data contained in log files **56** or database **42** in one of many different ways.

In one implementation, an official from the agency physically sits at terminal **52** at the location of communication management system **16**. The agency official then reads the log files **56** in semi-real-time as the intercept events **49** are being detected in the management server **49**. The agency official then uses terminal **52** to store or copy the log files **56** onto a portable storage medium, such as a Compact Disc (CD), memory stick, etc. In this implementation, the legal intercept log files **56** may not reside in user database **42** at all, or may only reside in database **42** for some relatively brief period of time while being transferred onto the portable storage media.

A copy of the log files may be stored onto the portable storage medium while the same log files remain in the communication management system **16**. The copy of the log files in the management system **16** could then be used, if necessary, for evidentiary purposes when admitting the copy under control of the agency official into evidence.

In an alternative implementation, the legal intercept module **50** may automatically send the log files **56** for the intercepted events to an email mailbox **77** operated in a remote server **76**. The remote server **76** may be located in a wireless service provider network or may be located at the facilities of the enforcement agency issuing the warrant. In this implementation, a terminal **72** at the remote location **70** may include a toolkit utility **54** that has some of the same functionality as toolkit **54**. The utility **54** only allows authorized users to decrypt and access the log files **56** received from communication management system **16**.

For example, the toolkit utility **54** may include public and private PGP or GPG encryption keys **57** and **55**, respectively, that are associated with the public encryption key **57** previously loaded into configuration file **51**. Only personnel having authorized access to the toolkit **54** can decrypt and read the log files **56** previously generated and encrypted by legal intercept module **50**. This provides additional privacy of the intercept data **49** from technical personnel of the communication management system **16** that may not be authorized to view the intercept data **49**.

The intercept module **50** may transfer each captured log file **56** to a SMTP email server **76** via the Simple Mail Transfer Protocol (SMTP). The SMTP server **76** stores each log file **56** in an inbox of mailbox **77**. The name of the mailbox **77** may be the same as the warrant sequence number @ the agency's domain name. For example, warrant123@LAPD.com. The warrant sequence number may correspond with the warrant identifier **51**A in configuration file **51** and the domain name may correspond with the IP address **51**D in configuration file **51**. Once transmitted and accepted by the SMTP email server **76**, the log file **56** may be automatically deleted from user database **42**.

The agency issuing the warrant can retrieve the captured log files **56** in remote server **76** for a particular user ID under interception using for example the Post Office Protocol (POPv3). The agency is given the name of email server **76**, POP and SMTP port numbers, the mailbox id (warrant sequence number **51**) and a password to access the mailbox **77**. The agency then retrieves log files **56** in mailbox **77** using POP. Once a file is downloaded from the mailbox **77** to an agency terminal **72**, the log file **56** may be automatically deleted from the mailbox **77**.

Log Files

Referring to FIGS. **1** and **2**, the legal intercept software **50** generates log files **56** in a structured manner that provides more secure and reliable data authentication. In this example, an intercept directory **60** is loaded with log files **56** generated to account for every minute of a particular time period, such as an entire day. The legal intercept **50** may generate a name for directory **60** that identifies the contents as legal intercepts, for a particular user ID and for a particular day. Of course this is just one naming convention that can be used to more efficiently organize log files.

The log files **56** stored in directory **60** may indicate the number of events intercepted for the targeted device during each minute. For example, a first log file **56**A is identified by the following log file name: fe0-2005/09/23-00:00.ASC, containing a single line that reads as follows: "0 events logged in the last minute". This indicates that a management server fe0 on Sep. 23, 2005, at 12:00 midnight logged zero intercept events for a particular user ID during the specified time period. A second log file **56**B is named to identify a next minute of the intercept period and indicates that between 12:00 A.M and 12:01 A.M, on the same day, no intercept events were logged.

The first detected intercept events for this particular user ID for this particular day were detected in log file **56**C identified by the log file name: fe0-2005/09/23-00:02.ASC, the first and/or last line of which reads "3 events logged in the last minute". Log file **56**C indicates that 3 intercept events were detected on Sep. 23, 2005, between 12:01 A.M. and 12:02 A.M. The legal intercept **50** generates this contiguous set of log files **56** that cover each minute or other configured interval of the intercept period.

The legal intercept **50** may also load a first entry into the log file directory **60** that lists the warrant id **51**A, PGP key **57**, etc. The legal intercept **50** may also generate a log file **56** that indicates any management server status-change events. For example, if the management server **28** conducts a graceful shutdown, a log file **56** may be generated that indicates when the shut down occurred and possibly the cause of the shutdown.

This highly structured log file format provides the agency official a quick indicator of when intercept events are detected for a particular target user. Further, as shown above, the log files are created contiguously for predetermined time periods over a particular intercept period even when no intercept events are detected. This provides further verification that the legal intercept **50** was actually in operation and continuously monitoring for intercept events during the intercept period.

As described above, the log files **56** may be stored into a portable storage media that can be transported by an agency official. Alternatively, the log files **56** may be stored in the user database **42** in the communication management system **16** for later retrieval by the agency official via toolkit **54**. In another implementation, the log files **56** may be sent to the mailbox **77** in a server **76** in a mobile operator infrastructure which is accessible by the agency official.

FIG. **3** explains in further detail how the legal intercept module **50** might generate the log files. In operation **61**, communications are monitored for a particular targeted user for predetermined time periods over an intercept period. In one example as described above, the predetermined time period may be one minute. Of course, time periods of less than one minute or more than one minute may also be used. The duration of these time periods may also be configurable by setting a parameter in configuration file **51**. If no intercept

events are detected during the predetermined time period in operation **62**, an empty log file is generated for that time period in operation **63**.

When intercept events are detected, all the intercepted data for that time period is formatted into a same log file **56** in operation **64**. The log file is encrypted in operation **65** using the encryption key **57** (FIG. **1**) loaded by the toolkit **54** into configuration file **51**. All of the encrypted log files **56** associated with a particular targeted user for a particular intercept period are stored in a same intercept directory **60** (FIG. **2**). For example, all log files generated for a particular user ID for a same day are stored in the same intercept directory. If the current day of legal interception is not completed in operation **66**, further monitoring and interception is performed in operation **61**.

When interception for a current interception period is completed, a Cyclic Redundancy Check (CRC) value, or some other type of digital certificate/signature, may be generated in operation **67**. The CRC can be used to verify that the contents of intercept directory **60** have not been tampered with or deleted after their initial generation. The CRC may be encrypted in operation **68** and then separately emailed to the agency or separately stored for later validation. As discussed above, the encrypted log files may then either be emailed to a mailbox or stored locally for later retrieval by the enforcement agency.

Thus, the individual log file encryption in operation **65** ensures the authenticity of intercepted events for a particular time period and the CRC generated in operation **67** ensures that none of the individual log files have been removed or replaced.

Encrypted Intercept Data

Referring to FIG. **4**, as described above, the log files **56** may be stored in database **42** or in a file system **53** within the management server **28**. A single or multi-tiered encryption scheme may be used in network **12**. For example, the personal client **40** may make an outbound connection **25** to the management server **28**. The personal client **40** registers the presence of a particular user to the management server **28** and negotiates a security association specifying a cryptographic ciphersuite (including encryption cipher, key length, and digital signature algorithm) and a unique, secret point-to-point encryption key **29** over connection **25**. In one example, the key **29** is an Advanced Encryption Standard (AES) key. Of course, encryption ciphers other than AES can also be used. The encryption key **29** enables secure communication between management server **28** and PC **38** over connection **25**.

The mobile device **21** also negotiates a point-to-point security association, specifying a cryptographic ciphersuite and a unique encryption key **27**, with the management server **28**. In one example, the point-to-point encryption key **27** is also an AES encryption key. The negotiated security association that includes encryption key **27** enables secure point-to-point communication between the mobile device **21** and the management server **28** over connection **23**. Each different mobile device **21** negotiates a different security association that includes a unique encryption key **27** with the management server **28**.

The point-to-point encryption key **27** may be used for encrypting control data that needs to be transferred between the mobile device **21** and management server **28**. The point-to-point encryption key **29** may be used for encrypting control data that needs to be transferred between the management server **28** and personal client **40**. For example, the control data may include login information and transaction routing information.

An end-to-end security association, specifying a cryptographic ciphersuite and a unique encryption key **46**, is negotiated between the mobile device **21** and the personal client **40**. In one example, the end-to-end encryption key **46** is also an AES encryption key. The end-to-end encryption key **46** in one example is used for encrypting transaction payloads transferred between personal client **40** and mobile device **21**. For example, the end-to-end encryption key **46** may be used for encrypting the content of emails, files, file path names, contacts, notes, calendars, electronic documents and any other type of data transferred between mobile device and the PC. The end-to-end encryption key **46** is only known by the mobile device **21** and the personal client **40**. Data encrypted using the end-to-end key **46** cannot be decrypted by the management server **28**.

Referring to FIGS. **4** and **5**, the legal intercept module **50** can produce log files **56** from intercept data **49** that have any combination of unencrypted data **49**A sent in the clear, point-to-point encrypted data **49**B encrypted using the point-to-point encryption keys **27** or **29**, and end-to-end encrypted data **49**C encrypted using the end-to-end encryption key **46**.

The communication management system **16** has access to the point-to-point encryption keys **27** and **29** used for encrypting the point-to-point encrypted information **49**B. Therefore, the management system **16** can automatically decrypt the point-to-point encrypted information **49**B before it is reformatted into log file **56**.

The end-to-end encryption keys **46** are only shared between the endpoints **21** and **38** and are unknown to the communication management system **16**. Therefore, the agency issuing the warrant may be required to extract the end-to-end encryption keys **46** either at the mobile device **21** or at the enterprise server **34** or personal computer **38**. The end-to-end encrypted information **49**C may then be decrypted at a later time separately from the point-to-point encrypted information **49**B.

For example, after receiving and decrypting the log file **56**, the enforcement agency may then independently conduct a seizure of the end-to-end encryption key **46** from either the enterprise network **18** or the mobile device **21**. The enforcement agency could then separately decrypt information **56**B in log file **56** with the seized end-to-end encryption key **46**.

FIG. **6** explains in more detail how the legal intercept module **50** handles the decryption and reformatting of intercept data into log files. In operation **80**, the management server **28** is configured to conduct a legal intercept for a particular user ID as described above in FIG. **1**. Accordingly, the management server **28** begins intercepting data for the identified user ID in operation **82**.

In operation **84**, any point-to-point encrypted portion **49**B of the intercepted data **49** (FIG. **5**) is decrypted. In operation **86**, the decrypted point-to-point data is combined with any information **49**A in the intercept data **49** received in the clear. The unencrypted data is then formatted into an unencrypted portion **56**A of the log file **56** in FIG. **5**. Any end-to-end encrypted data **49**C is then combined in the same log file **56** as section **56**B in operation **88**. The log file **56** is then possibly encrypted in operation **90** and then either stored in a local database or automatically sent to a remote server.

Detecting Different Types of Intercept Data

FIGS. **7** and **8** explain in more detail how a particular data format used by the communication system **12** can be used to identify point-to-point and end-to-end encrypted intercept data. FIG. **7** shows how encryption can be performed differently for different types of data or for data associated with different destinations. Intercept data **102** includes content data **108** such as the contents of an email message, an elec-

tronic document, or any other type of information that should only be accessed by two endpoints. The content data **108** in this example is encrypted using an end-to-end encryption key.

A second portion **106** of intercept data **102** may include control information that only needs to be processed by one particular server. In this case, control data **106** may be encrypted using a first point-to-point encryption key. A third portion **104** of intercept data **102** may have other control information, for example, error checking data, that needs to be processed by a different server. Accordingly, the error checking data **104** is encrypted using a second point-to-point encryption key different than either of the other two encryption keys used for encrypting data **108** and **106**.

FIG. **8** shows in more detail an encryption schema **112** is used by the mobile device **21**, management server **28**, and personal client **40** when processing transactions between a source and a target device. In the example below, the mobile device **21** is operating as a source for sending a transaction **110**. The transaction **110** requests personal client **40** to send a document **114** located in a personal directory in local memory **116** of PC **38**. The personal client **40** operates as a target for the transaction **110** and the management server **28** operates as the transfer agent for transferring the transaction **110** from the mobile device **21** to the personal client **40**.

It should be understood that this is only an example, and the devices shown in FIG. **8** can process many different types of transactions. For example, the transaction **110** may request synchronization of emails in the PC **38** with emails in the mobile device **21**. Further, any device can operate as a source or target for the transaction. For example, the personal client **40** operates as a source and the mobile device **21** operates as a target when a transaction **111** is sent as a reply to request **110**.

The mobile device **21**, management server **28**, and the personal client **40** are all configured with an encryption schema **112** that identifies how specific items in the transaction **110** are to be encrypted. Each device is also configured with different security associations as described above in FIG. **4**. For example, the mobile device **21** has both Point-to-Point (PP) key **27** and End-to-End (EE) key **46**. Management server **28** has PP key **27** and PP key **29**, and the PC **38** has PP key **29** and EE key **46**.

The mobile device **21** forms the request transaction **110**. One example of a request is as follows.

```
Request:    {auth_token = "abc",
             device_id = "xyz",
             method_id = "GetDocument",
             args = {path = "/docs"}
             }
```

Mobile device **21** attaches an auth_token to transactions sent to the management server **28**. For example, the mobile device **21** may be required to authenticate to the management server **28** by transmitting a username and password prior to being permitted to submit other transactions for processing. The management server **28** issues the mobile device **21** an auth_token after successfully validating the username and password against information in the user database **42**. The mobile device **21** then attaches the auth_token to subsequent transactions sent to the management server **28**. The management server **28** uses the auth_token to identify and authenticate the source of each transaction and to determine where to route the transaction.

The device_id identifies the particular mobile device **21** sending the request **110**. The device_id may be necessary, for example, when a user has more than one mobile device. The personal client **40** can use different device_id values to track when synchronization information was last sent to each of multiple different mobile devices. The device_id can also be used by either the management server **28** or the personal client **40** to determine how to format data sent to particular types of mobile devices **21**. For example, data may need to be formatted differently for a cell phone as opposed to a personal computer. The device_id can also be used to correlate a known security association with a particular mobile device.

The method_id item in the example identifies a particular function GetDocument associated with request **110**. The method_id item also requires the inclusion of related argument items that identify the parameters for the GetDocument function. For example, the argument items might include the expression path="/docs" identifying the pathname where the requested documents are located.

In order to prepare the request **110** for transmission, the mobile device **21** performs a pattern match of the request **110** using the encryption schema **112**. This pattern match separates the items in request **110** into different channels. One example of the different channels is shown below. In this example, the items in each channel are associated with predefined security associations: clear, pp, and ee.

```
Channels:
        {clear = {device_id = "xyz"}
        pp = {auth_token = "abc", method_id = "GetDocument"}
        ee = {args = {path = {path = "/docs"}}}
        }
```

The channel contents are encoded (via a process commonly known as serialization) into arrays of bits or bytes referred to as data groups. These groupings of bits or bytes are referred to generally below as arrays, but can be any type of partition, group, etc.

The contents of the clear channel are encoded into an array of bits referred to as data_group__1, the contents of the pp channel are encoded into an array of bits referred to as data_group__2, and the contents of the ee channel are encoded into an array of bits referred to as data_group__3. The contents of each channel need to be encoded into bit arrays so that they can be encrypted. The contents of the channels after being encoded into bit arrays are represented as follows.

```
Encoded
Channels:   {clear = data_group_1
            pp = data_group_2
            ee = data_group_3 }
```

The bit arrays are then encrypted according to the security association parameters for each channel. According to the encryption schema **112**, bits in the clear channel (data_group__1) are not encrypted. The bits in the pp channel data_group__2 are encrypted using the point-to-point security association between mobile device **21** and management server **28**, using PP key **27**, and are referred to after encryption as pp_data_group__2. The bits in the ee channel data_group__3 are encrypted using the end-to-end security association between mobile device **21** and personal client **40**, using EE key **46**, and are referred to after encryption as ee_data_group__3. The data groups are represented as follows after encryption:

| | |
|---|---|
| Encrypted Channels: | {clear = data_group_1<br>pp = pp_data_group_2<br>ee = ee_data_group_3} |

The bits making up the encrypted and unencrypted channels are then encoded into one or more packets. For clarity, the description below will refer to a single packet, however, the data from the channels may be contained in multiple packets. Some of the contents of the packet are shown below.

| Packet: | |
|---|---|
| Header | length<br>version<br>flags |
| Payload | count = 3<br>"clear"<br>data_group_1<br>pp_data_group_2<br>"ee"<br>ee_data_group_3 |

Information in the packet header may include the packet length, a version number, and other flags. The packet payload includes a count identifying 3 pairs of items. The three items include the non-encrypted contents in the clear channel, the pp encrypted contents of the pp channel, and the ee encrypted contents of the ee channel. The packet is then transported by mobile device **21** to the management server **28**.

The transfer agent operating in server **28** receives the packet. The bits in the packet are separated into the different channels clear=data_group__1, pp=pp_data_group__2, and ee=ee_data_group__3.

The data in the clear channel does not need to be decrypted. The transfer agent decrypts the only bits in channels for which it has a known security association. The transfer agent, as a member of the point-to-point security association between mobile device **21** and management server **28**, possesses the PP key **27** and therefore decrypts the contents of the pp channel. The transfer agent is not a member of the end-to-end security association between mobile device **21** and personal client **40**, does not have the EE key **46** and therefore does not decrypt the data in the ee channel. Decryption produces the following data groups: clear data_group__1, pp=data_group__2, and ee=ee_data_group__3.

The transfer agent decodes the contents of the clear and pp channels. The contents of the encrypted ee channel are not decoded, but instead are maintained in an unmodified state for eventual transport to the personal client **40**. Decoding produces the following contents.

| | |
|---|---|
| Decoded Channels: | {clear = {device_id = "xyz"}<br>pp = {auth_token = "abc", method_id = "GetDocument"}<br>ee=ee_data_group_3<br>} |

A partial request is formed by merging the items of the clear and pp channels. The partial request in this example could look similar to the following:

| | |
|---|---|
| Partial Request: | {auth_token = "abc",<br>device_id = "xyz",<br>method_id = "GetDocument",<br>args = { }<br>encrypted = {ee=ee_data_group_3}<br>} |

The transfer agent **31** in the management server **28** processes the partial request. In this example, the transfer agent may verify the request is authorized by matching the value of auth_token ("abc") with contents in the user database **42** (FIG. **8**). The auth_token and the method_id ("GetDocument") indicate that the transaction **110** is a document request directed to the personal client **40**.

The transfer agent may identify a user_id="joe" associated with the auth_token="abc" and generate the following new request.

| | |
|---|---|
| New Request: | {user_id = "joe",<br>device_id = "xyz",<br>method_id = "GetDocument",<br>args = { }<br>encrypted = {ee=ee_data_group_3}<br>} |

The legal intercept **50** in FIG. **1** may come into play at this point, or earlier in the encryption schema **112**. For example, the legal intercept **50** checks the user_id in the request with the user id **51**B in the intercept configuration file **51**. In this example, if "joe" matches the user_id **51**B in configuration file **51**, then the contents in the request are formatted into a log file **56** as described above. As can be seen, at this point the new request has already decrypted the auth_token="abc" and method_id="GetDocument". Further, the device_id="xyz" was received in the clear. The legal intercept **50** simply has to format these different channels into a log file.

The end-to-end encrypted data in group 3 remains encrypted and therefore may not provide all of the information desired for the enforcement agency. However, the decrypted information does provide enough information to adequately indicate that the intercepted data is associated with a particular user_id. The intercepted unencrypted data may also provide further evidence that the enforcement agency can then use to obtain another warrant to seize the ee encryption key from the targeted user.

As described above in FIG. **2**, the legal intercept **50** may then attach appropriate time/date stamp headers to this raw data frame to authenticate the time and date when the data was intercepted.

End-to-End Encrypted Data

As described above, the communication management system **16** may not have access to the end-to-end encryption keys **46** (FIG. **2**). However, as shown in FIG. **8**, the management server **28** is still capable of identifying data streams belonging to users targeted for interception, as this identifying information is required for routing the datagrams shown above. Thus, the legal intercept module **50** can still intercept data that cannot be immediately decrypted.

The intercept logs **56** can therefore contain data encrypted using encryption keys known only to the endpoints. For example, a mobile device **21** and a desktop connector running on personal computer **38** (FIG. **1**). The toolkit **54** in FIG. **1** can facilitate the recovery of the end-to-end keys **46**.

In order to make use of this functionality, the enforcement agency seeking the information may need to obtain both an intercept warrant, and either a search-and-seizure warrant authorizing the extraction of the configuration data from the

smart device client in the mobile device **21** or a search-and-seizure warrant authorizing the extraction of the end-to-end encryption key from the desktop connector in the PC **38** (FIG. **1**).

After the authorized agency has executed the necessary warrants, the toolkit **54** is used by the agency to facilitate the recovery of the end-to-end key **46**. The toolkit utility **54** then uses the end-to-end key **46** to decrypt the end-to-end encrypted information in the log files **56**.

The system described above can use dedicated processor systems, micro controllers, programmable logic devices, or microprocessors that perform some or all of the operations. Some of the operations described above may be implemented in software and other operations may be implemented in hardware.

For the sake of convenience, the operations are described as various interconnected functional blocks or distinct software modules. This is not necessary, however, and there may be cases where these functional blocks or modules are equivalently aggregated into a single logic device, program or operation with unclear boundaries. In any event, the functional blocks and software modules or features of the flexible interface can be implemented by themselves, or in combination with other operations in either hardware or software.

Having described and illustrated the principles of the invention in a preferred embodiment thereof, it should be apparent that the invention may be modified in arrangement and detail without departing from such principles. Claim is made to all modifications and variation coming within the spirit and scope of the following claims.

The invention claimed is:

**1**. A method for intercepting data, comprising:

receiving, at a management server, a connection from a remote client, the connection being initiated by the remote client and established outbound from the remote client;

negotiating a point-to-point encryption scheme with a remote mobile device, the point-to-point encryption scheme negotiated between the management server and the remote mobile device;

receiving, at the management server, a value identifying an intercept target for a legal intercept and an indication that interception is authorized by a warrant, the intercept target corresponding to the remote mobile device;

automatically intercepting, at the management server, data received and/or sent by the intercept target identified by the value, wherein data is intercepted without altering operation of email application services that operate on the remote mobile device;

inspecting packets having the intercepted data to distinguish end-to-end encrypted information from other information that is encrypted according to the point-to-point encryption scheme negotiated with the remote mobile device;

preserving encryption that is included on the end-to-end encrypted information when received while removing encryption that is included on at least a portion of the other information, said other information decrypted using a key obtained during the point-to-point encryption scheme negotiation; and

transferring both the decrypted other information and the end-to-end information from the management server to a remote device.

**2**. The method of claim **1**, wherein the packets are intercepted during a requested time period, and the method further comprises:

formatting the data that is intercepted during the requested time period and associated with the target user into one or more first log files, each of the first log files corresponding to a different time segment occurring during the requested time period and indicating one or more intercept events for its corresponding time segment; and

formatting one or more second different log files associated with the requested time period, the second log files indicating inactivity and corresponding to different remaining time segments that occur during the requested time period and that are unrepresented by the first log files that indicate the intercept events such that the first and second log files record monitoring for the entire requested time period independently of whether the data is intercepted intermittently during the requested time period.

**3**. The method of claim **2**, wherein the data is intercepted according to an intercept configuration file that includes at least a unique intercept identifier and a user ID identifying the target user.

**4**. The method of claim **2**, wherein the log files record an unbroken sequence of continuous monitoring over the requested time period independently of whether the data is intercepted intermittently.

**5**. The method of claim **2**, further comprising transferring the log files to the remote device.

**6**. The method of claim **2**, further comprising formatting the log files with different time values usable for verifying that communications from the remote mobile device were continuously monitored during the requested time period regardless of whether the data was intercepted intermittently.

**7**. The method according to claim **1**, wherein the encryption that is included on the end-to-end encrypted information uses a security association that is kept secret from the management server such that the end-to-end encrypted information is kept private with respect to employees associated with the management server.

**8**. The method of claim **1**, further comprising determining whether to encrypt at least one of the end-to-end information and the decrypted information prior to said transferring.

**9**. The method according to claim **1**, further comprising:

combining, at the management server, the end-to-end encrypted information of the intercepted data with the decrypted other information of the intercepted data in a same log file.

**10**. The method according to claim **1**, further comprising:

storing, at the management server, the intercepted data in a structure format that identifies when the data was intercepted and at the same time provides authentication that the stored intercepted data has not been altered or deleted.

**11**. The method according to claim **10**, further comprising monitoring communications between the remote client and the remote mobile device for multiple contiguous time periods.

**12**. The method according to claim **11**, further comprising:

generating, using the management server, log files over an intercept period that encompasses the multiple contiguous time periods;

storing the log files in a same intercept directory;

inserting a warrant identifier received together with the value into the intercept directory; and

generating a name for the intercept directory that identifies the intercept target and the intercept period over which the log files were generated.

13. The method according to claim 12, further comprising:
encrypting the log files in the intercept directory with an encryption scheme known by an agency issuing the warrant, said encryption performed using the management server that intercepted the data; and
sending the encrypted intercept directory to an electronic mailbox accessible by the agency.

14. The method according to claim 13, further comprising:
generating a Cyclic Redundancy Check (CRC) or other digital signature value for all of the log files in the intercept directory;
encrypting the resulting generated value; and
providing the encrypted generated value to the enforcement agency, said encrypted generated value sent in a different communication than the encrypted intercept directory, said encrypted generated value verifying that the log files have not been altered.

15. The method according to claim 1, further comprising:
reading an intercept configuration file that contains a warrant identifier, the value identifying the user, an enforcement agency known encryption key and an electronic mailbox address;
upon reading the intercept configuration file automatically intercepting data received and/or sent by the remote mobile device;
formatting any intercepted data into log files that identify when the data was intercepted; and
encrypting the log files using the encryption key.

16. The method according to claim 1, wherein the end-to-end encrypted information is associated with content and is protected with an end-to-end encryption scheme that is kept secret from any midpoints located on a call path between transmitting and receiving endpoints, and the other information is associated with transaction routing information and is protected with the negotiated point-to-point encryption scheme.

17. A communication management system, comprising:
a management server configured to receive a connection initiated by a remote client and established outbound from the remote client;
the management server configured to negotiate a point-to-point encryption scheme with a remote mobile device, the point-to-point encryption scheme negotiated between the management server and the remote mobile device;
the management server configured to receive a value identifying an intercept target for a legal intercept and an indication that interception is authorized by a warrant, the intercept target corresponding to the remote mobile device;
the management server configured to automatically intercept data received and/or sent by the intercept target identified by the value, wherein the data is intercepted without altering operation of email application services that operate on the remote mobile device;
the management server configured to inspect packets having the intercepted data to distinguish end-to-end encrypted information from other information that is encrypted according to the point-to-point encryption scheme negotiated with the remote mobile device;
the management server configured to preserve encryption that is included on the end-to-end encrypted information when received while removing encryption that is included on at least a portion of the other information, said other information decrypted using a key obtained during the point-to-point encryption scheme negotiation; and
the management server configured to transfer both the decrypted other information and the end-to-end information from the management server to a remote device.

18. The communication management system of claim 17, further comprising:
the management server configured to automatically format the intercepted data into log files;
the management server configured to generate multiple log files that identify any intercepted data for associated contiguous predetermined time periods extending over a continuous intercept period; and
the management server configured to generate the log files for back-to-back time periods, the management server further configured to generate each log file by selecting between inserting the intercepted data and an inactivity indication therein such that each of the log files contains at least one selected from the group comprising the intercepted data for the associated time period and an indication that no data was intercepted during the associated time period.

19. The communication management system of claim 18, further comprising:
the management server is configured to select a same duration for the time periods according to selectable time interval values included in an intercept configuration file.

20. The communication management system of claim 18, further comprising:
the management server configured to encrypt the log files according to an encryption key known by an enforcement agency associated with the warrant before emailing the encrypted log files to a mailbox for the enforcement agency.

21. The communication management system of claim 18, further comprising:
the management server configured to identify a first portion of the intercepted data encrypted using a first known security association for which the management server has knowledge of the encryption key and identify a second portion of the intercepted data encrypted using a second unknown security association, the management server configured to decrypt and store the first portion of the intercepted data into an associated one of the log files and combine the encrypted second portion of the intercepted data with the decrypted first portion of the intercepted data in the same associated log file.

22. The communication management system of claim 21, wherein the first portion of the intercepted data is encrypted with a known point-to-point encryption key and the second portion of the intercepted data is encrypted with an unknown end-to-end encryption key.

23. The communication management system of claim 21, further comprising:
the management server is configured to encrypt both the decrypted first portion of the intercepted data and the second encrypted portion of the intercepted data.

24. The communication management system of claim 21, wherein the first portion of the intercepted data includes transaction authentication and routing information and the second portion of the intercepted data includes the contents of email messages, electronic files, or other electronic data.

25. The communication management system of claim 17, wherein the management server is configured to process communications exchanged between a local device operating in an enterprise or local network and a mobile wireless device that synchronizes with a portion of the data in the local device.

*26. A method for intercepting data, comprising:*

*in response to receiving a connection request, negotiating a point-to-point encryption scheme with a mobile device, the point-to-point encryption scheme negotiated between a management server and the mobile device;*

*automatically intercepting, at the management server, data received and/or sent by an intercept target, wherein data is intercepted without altering operation of application services on the mobile device;*

*inspecting packets having the intercepted data to distinguish end-to-end encrypted information from other information that is encrypted according to the point-to-point encryption scheme negotiated with the device;*

*preserving encryption that is included on the end-to-end encrypted information when received while removing encryption that is included on at least a portion of the other information, said other information decrypted using a key obtained during the point-to-point encryption scheme negotiation; and*

*transferring both the decrypted other information and the end-to-end information.*

*27. The method of claim 26, further comprising, receiving, at the management server, a value identifying the intercept target for a legal intercept and an indication that interception is authorized by a warrant, the intercept target corresponding to the mobile device.*

*28. The method of claim 26, wherein the packets are intercepted during a requested time period, and the method further comprises: formatting the data that is intercepted during the requested time period and associated with a target user into one or more first log files.*

*29. The method of claim 28, wherein: each of the first log files corresponding to a different time segment occurring during the requested time period and indicating one or more intercept events for its corresponding time segment.*

*30. The method of claim 29, further comprising:*

*formatting one or more second different log files associated with the requested time period, the second log files indicating inactivity and corresponding to different remaining time segments that occur during the requested time period and that are unrepresented by the first log files that indicate the intercept events such that the first and second log files record monitoring for the entire requested time period independently of whether the data is intercepted intermittently during the requested time period.*

*31. The method of claim 28, wherein the log files record an unbroken sequence of continuous monitoring over the requested time period independently of whether the data is intercepted intermittently.*

*32. The method of claim 28, further comprising formatting the log files with different time values usable for verifying that communications from the mobile device were continuously monitored during the requested time period regardless of whether the data was intercepted intermittently.*

*33. The method of claim 26, wherein the data is intercepted according to an intercept configuration file that includes at least a intercept identifier and a user ID identifying a target user.*

*34. The method of claim 26, wherein the encryption that is included on the end-to-end encryption information uses a security association that is kept secret from the management.*

*35. The method of claim 26, further comprising determining whether to encrypt at least one of the end-to-end information and the decrypted information prior to said transferring.*

*36. The method according to claim 26, further comprising:*

*combining the end-to-end encrypted information of the intercepted data with the decrypted other information of the intercepted data in a log file.*

*37. The method according to claim 26, further comprising:*

*storing the intercepted data in a structure format that identifies when the data was intercepted and provides authentication that the stored intercepted data has not been altered or deleted.*

*38. The method according to claim 26, further comprising monitoring communications between a remote client and the device for multiple contiguous time periods.*

*39. The method according to claim 38, further comprising:*

*generating log files over an intercept period that encompasses the multiple contiguous time periods;*

*storing the log files in a same intercept directory.*

*40. The method according to claim 39, further comprising:*

*inserting a warrant identifier received together with the value into the intercept directory; and*

*generating a name for the intercept directory that identifies the intercept target and the intercept period over which the log files were generated.*

*41. The method according to claim 39, further comprising:*

*encrypting the log files in the intercept directory with an encryption scheme known by an agency issuing the warrant, said encryption performed using the management server that intercepted the data; and*

*sending the encrypted intercept directory to an electronic mailbox accessible by the agency.*

*42. The method according to claim 39, further comprising:*

*generating a Cyclic Redundancy Check (CRC) or other digital signature value for all of the log files in the intercept directory;*

*encrypting the resulting generated value; and*

*providing the encrypted generated value to the enforcement agency, said encrypted generated value sent in a different communication than the encrypted intercept directory, said encrypted generated value verifying that the log files have not been altered.*

*43. The method according to claim 26, further comprising:*

*reading an intercept configuration file that contains a warrant identifier, the value identifying the user, an enforcement agency known encryption key and an electronic mailbox address;*

*upon reading the intercept configuration file automatically intercepting data received and/or sent by the remote mobile device;*

*formatting any intercepted data into log files that identify when the data was intercepted; and*

*encrypting the log files using the encryption key.*

*44. The method according to claim 26, wherein the end-to-end encrypted information is associated with content and is protected with an end-to-end encryption scheme that is kept secret from any midpoints located between transmitting and receiving endpoints, and the other information is associated with transaction routing information and is protected with the point-to-point encryption scheme.*

*45. A communication management system for intercepting data, comprising:*

*a processor;*

*a network interface configured to receive a connection request; and*

*a memory unit having instructions stored thereon, wherein the instructions, when executed by the processor, causes the communication management system to:*

*negotiate a point-to-point encryption scheme;*

*inspect packets having the data to be intercepted to distinguish end-to-end encrypted information from other information that is encrypted according to the point-to-point encryption scheme;*

*preserve encryption that is included on the encrypted information when received while removing encryption that is included on at least a portion of the other information, said other information decrypted using a key obtained in association with the point-to-point encryption scheme;*

*transfer both the decrypted other information and the end-to-end encrypted information;*

*automatically format the intercepted data into log files including:*

*generating log files that identify intercepted data for associated contiguous predetermined time periods extending over a continuous intercept period; and*

*generating the log files for back-to-back time periods, the management server generating each log file by selecting between inserting the intercepted data and an inactivity indication therein such that each of the log files contains at least one selected from the group including the intercepted data for the associated time period and an indication that no data was intercepted during the associated time period;*

*negotiate the point-to-point encryption scheme with a mobile device in response to receiving the connection request, and*

*intercept data received and/or sent by an intercept target, wherein data is intercepted without altering operation of application services on the mobile device.*

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