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- (54) METHOD AND SYSTEM FOR COMPUTER NETWORK IMPLEMENTED VEHICLE DIAGNOSTICS
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Reissue of:

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(57) **ABSTRACT**

A method of diagnosing a status of a vehicle. The vehicle has an on-board computer for generating a diagnostic trouble code signal related to a passed or problem status of the vehicle. A portable code reader is connected to the on-board computer. Diagnostic trouble code signals are communicated from the on-board computer to the code reader. The code reader communicates to a personal computer respective ones of the diagnostic trouble code signals related to a problem status of the vehicle. The personal computer communicates the respective ones of the diagnostic trouble code signals from the personal computer to a remote computer. The remote computer is configured to correlate the diagnostic trouble code signals to problem description data for diagnosing the vehicle. Problem description data correlated to the respective ones of the diagnostic trouble code signals are communicated from the remote computer to the personal computer.

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70 Claims, 6 Drawing Sheets



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F1G. 2









ACCESSING FROM THE REMOTE COMPUTER PROBLEM DESCRIPTION DATA CORRELATED TO THE DIAGNOSTIC TROUBLE CODE SIGNAL

F/G. 3

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ESTABLISHING ELECTRONIC COMMUNICATIONS



FIG 5

110.0

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F/G. 6





METHOD AND SYSTEM FOR COMPUTER **NETWORK IMPLEMENTED VEHICLE** DIAGNOSTICS

Matter enclosed in heavy brackets [] appears in the 5 original patent but forms no part of this reissue specification; matter printed in italics indicates the additions made by reissue.

CROSS-REFERENCE TO RELATED APPLICATIONS

[(Not Applicable)] This application is a reissue application for U.S. Pat. No. 6,941,203 issued on Sep. 6, 2005 which issued from U.S. application Ser. No. 09/961,223 filed on 15 Sep. 21, 2001.

computer equipped to receive a sixteen-pin data link connector cable from the code reader.

The code reader typically has a display for indicating received diagnostic trouble codes. Some code readers include problem description data correlated to the diagnostic trouble codes stored in memory. Other code readers are used in connection with a booklet containing problem description data correlated to the diagnostic trouble codes. Over time, due to newer model vehicles and availability of additional ¹⁰ diagnostic trouble codes, it is contemplated that the problem description data (either as stored in the code reader memory or related booklet) would require updating.

From the perspective of vehicle owners, personal use of code readers may be advantageous. Vehicle owners may choose to effect a repair themselves, possibly at a substantial cost savings in comparison to having service providers or technicians perform the same repairs. Alternatively, even if the services of a service technician are utilized, with the advance knowledge as to the nature and scope of vehicle problem, a vehicle owner may be able to mitigate unwarranted services and costs. Moreover, a vehicle owner may avoid a service fee to the service technician for performing the very same task of retrieving the diagnostic trouble codes and correlating them to the problem description data. From the perspectives of a manufacturer of replacement automobile parts, a manufacturer of tools used in connection with replacement or repair of automobile parts, and a retailer of such parts or tools, the use and availability of code readers to vehicle owners is encouraged. In this respect, vehicle owners may be able to diagnose vehicle problems which may lead to such vehicle owners who are weekend mechanics effecting repairs themselves, or purchasing replacement parts and/or related tools for a service technician to effect the The network of computers that is what is currently understood as the Internet has allowed for the proliferation and easy access to vast amounts of data and information. In addition, the "electronic shopping" offered by businesses having an Internet presence is increasingly being viewed as a desirable alternative to the more traditional forms of shopping which typically necessitates a trip to a retail outlet or service provider. Those who shop online are often referred to as engaging in "e-commerce". In this regard, an online retailer would typically maintain an e-commerce enabled web site on what is currently understood as the Internet. Such a web site would typically include an online catalog of goods or services advertised for sale. It is contemplated that such a web site would be configured to facilitate online transactions for such goods or services (e.g., able to receive orders, process payments by processing credit card debits, etc.). From the perspective of a vehicle owner desiring to utilize a code reader to perform vehicle diagnostics, and from the perspective of a manufacturer of replacement automobile parts, a manufacturer of tools used in connection with replacement or repair of automobile parts, and a retailer of such parts or tools, it is therefore evident that there exists a need in the art for a more efficient use of code readers for diagnosing a vehicle in comparison to the prior art methods.

STATEMENT RE: FEDERALLY SPONSORED **RESEARCH/DEVELOPMENT**

(Not Applicable)

BACKGROUND OF THE INVENTION

The present invention relates generally to methods and systems of diagnosing a vehicle, and more particularly to a method and system which contemplates establishing an elec-²⁵ tronic communications link with a remote computer for correlation of diagnostic fault codes.

Modern motor vehicles include a computer control system. The main purpose of the vehicle's computer control $_{30}$ system is to provide maximum engine performance with the least amount of air pollution and the best fuel efficiency possible. The computer control system consists of the on-board computer and several related electronic control devices (sensors, switches, and actuators). The control $_{35}$ related repair. devices may control various systems and/or subsystems within the vehicle. These electronic control devices send information to the on-board computer about such parameters as the temperature and density of the outside air, the speed of the engine, the amount of fuel delivered, etc. At the same $_{40}$ time, the on-board computer scans for any problems from its sensors. If a problem is detected, the on-board computer stores the problem as a numeric code, referred to as a diagnostic trouble code or fault code, in its memory for later retrieval. In this regard, diagnostic trouble codes (DTCs) are 45 codes that identify a particular problem area and are intended as a guide to the proper corrective servicing of the vehicle.

In response to governmental regulations and industry practices, vehicle manufactures have begun to standardize 50 diagnostic trouble codes. For example, the current generation standard or communications protocol is referred to as OBD II. Beginning in 1996, all vehicles built for sale in the U.S. were required to be OBD II-compliant.

Hand-held or portable code reader, also referred to as a 55 diagnostic code readers or scan tools, have been utilized to trouble shoot faults or problems associated with these electronic control units. Such code readers are configured to electronically communicate with a vehicle's on-board computer for accessing stored diagnostic trouble codes. The 60 more sophisticated code readers may be configured to determine a particular standard or communications protocol being implemented by the subject vehicle. The code reader interfaces with the vehicle's on-board computer via a connection point which is usually located under the instrument 65 panel (dash), on the drivers side of most vehicles. OBD II-compliant vehicles are configured to have a on-board

BRIEF SUMMARY OF THE INVENTION

In accordance with an aspect of the present invention, there is provided a method of diagnosing a vehicle via a remote computer. The vehicle has an on-board computer for generating a diagnostic trouble code signal. The diagnostic trouble code signal is related to a passed status of the vehicle

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or a problem status of the vehicle. The method begins with the initial step of connecting a portable code reader to the on-board computer. Diagnostic trouble code signals are communicated from the on-board computer to the code reader. Respective ones of the diagnostic trouble code sig- 5 nals related to a problem status of the vehicle are communicated from the code reader to a personal computer. The respective ones of the diagnostic trouble code signals are communicated to a remote computer from the personal computer. The remote computer is configured to correlate the 10diagnostic trouble code signals to problem description data for diagnosing the vehicle. Problem description data correlated to the respective ones of the diagnostic trouble code signals is communicated from the remote computer to the personal computer. In an embodiment of the present invention, the method further provides for product/service provider information related to the problem description data being communicated from the remote computer to the personal computer. In addition, a cable connection may be utilized for connecting $_{20}$ the on-board computer to the code reader. A computer network may be used to communicate between the personal computer and the remote computer. The computer network may be the Internet and the remote computer may be associated with a web site. According to another aspect of the present invention, there is provided a method of diagnosing a status of a vehicle. The vehicle has an on-board computer for generating diagnostic trouble code signals. The diagnostic trouble code signals are related to a problem status of the vehicle. The personal computer has diagnostic trouble codes stored therein retrieved from the on-board computer of the vehicle. The diagnostic trouble code signal is received by a remote computer from the personal computer. The diagnostic trouble code signal is correlated to problem description data 35 for diagnosing the vehicle. The problem description data communicated to the personal computer. The personal computer may be provided with access to product/service provider information related to the problem description data. A vehicle owner/provider electronic com- 40 munications link may be facilitated between the personal computer and a product/service provider computer. In addition, the electronic communications link may be established via the Internet and the product/service provider computer may be associated with a web page. A number of times 45 the vehicle owner/provider electronic communications link is established may be tracked. A database may be hosted having problem description data for diagnosing the vehicle indexed to diagnostic trouble codes. According to another aspect of the present invention, 50 there is provided a vehicle diagnosis system for diagnosing a status of a vehicle. The vehicle has an on-board computer for generating diagnostic trouble code signals. The diagnostic trouble code signals are related to a passed status of the vehicle or a problem status of the vehicle. The vehicle diag- 55 nosis system includes a portable code reader configured to electronically communicate with the on-board computer for receiving diagnostic trouble code signals from the on-board computer. The code reader has an output device for indicating a status of the vehicle in response to receipt of the diag- 60 nostic trouble code signals from the on-board computer. The vehicle diagnosis system includes a personal computer configured to electronically communicate with the code reader for receiving from the code reader diagnostic trouble code signals related to a problem status of the vehicle. The per- 65 sonal computer has a remote electronic communications interface. The remote electronic communications interface is

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configured to establish an electronic communications link between the personal computer and a remote computer for transmitting the diagnostic trouble code signals to the remote computer.

According to an embodiment of the present invention, the output device is preferably configured to visually indicate a status of the vehicle in response to receipt of the diagnostic trouble code signals from the on-board computer. The output device may be configured to visually indicate a status of the vehicle with a color indicator. The code reader is configured to indicate a failure to receive a diagnostic trouble code signal. The output device is configured to indicate an inconclusive status of the vehicle in response to a failure to receive diagnostic trouble code signals from the on-board computer. $_{15}$ The code reader further comprises a cable connector interface for electronically communicating with the on-board computer using the code reader. The electronic communications link is establishable via a computer network. The computer network is the Internet and the remote computer is associated with a web site. The code reader and the personal computer may be the same device. According to yet another aspect of the present invention, there is provided a portable code reader for diagnosing a status of a vehicle. The vehicle has an on-board computer for ₂₅ generating diagnostic trouble code signals. The diagnostic trouble code signals are related to a passed status of the vehicle or a problem status of the vehicle. The code reader includes an on-board computer connection interface configured to electronically communicate with the on-board computer for receiving diagnostic trouble code signals from the on-board computer. The code reader further includes an output device configured to indicate a passed or a problem status of the vehicle in response to receipt of the diagnostic trouble code signal from the on-board computer and an inconclusive status of the vehicle in response to a failure to receive diagnostic trouble code signals from the on-board computer. The code reader further includes a code reader memory configured to store diagnostic trouble code signals received from the on-board computer connection interface related to a problem status of the vehicle. The code reader further includes a personal computer connection interface configured to electronically communicate with a personal computer for transmitting diagnostic trouble code signals indicative of a problem status stored in the code reader memory for diagnosing the vehicle. Preferably, the output device is configured to visually indicate a status of the vehicle. The output device may be configured to visually indicate a status of the vehicle with a color indicator. The on-board computer connection interface may be a cable connector interface.

Accordingly, the present invention represents a significant advance in the art.

BRIEF DESCRIPTION OF THE DRAWINGS

These, as well as other features of the present invention, will become more apparent upon reference to the drawings wherein:

FIG. 1 is a symbolic relational diagram depicting a code reader for use in diagnosing a vehicle according to an aspect of the present invention;

FIG. 2 is a symbolic relational diagram depicting the code reader as used in connection with a personal computer and a remote computer according to another aspect of the present invention;

FIG. **3** is a flow chart of a method of diagnosing a vehicle from a perspective of a vehicle owner according to an aspect of the present invention;

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FIG. **4** is a symbolic relational diagram depicting the interactions between a personal computer of vehicle owner, remote computer of a host, and a product/service provider computer of a product/service provider according to another aspect of the present invention;

FIG. **5** is flow chart of a method of diagnosing a vehicle from a perspective of the host of the remote computer of FIG. **4**.

FIG. **6** is an exemplary screen display used by a remote computer for communication with the vehicle owner for ¹⁰ receiving diagnostic trouble codes; and

FIG. 7 is an exemplary screen display used by a remote computer for communications with the vehicle owner for providing the vehicle owner with product/service provider information related to the diagnostic trouble codes.

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configurations, such as a wireless connection. As shown, the cable 20 further includes another cable connector 24 and the code reader 14 includes a code reader connection interface 26 sized and configured to receive the cable connector 24.

It is contemplated that the code reader 14 includes a microprocessor for determining whether the received diagnostic trouble code signals are indicative of either a passed or problem status of the vehicle 10. Further, the microprocessor may further determine whether any diagnostic trouble codes have be properly received from the on-board computer 12. As such, the microprocessor is configured to detect the failure of receipt of a diagnostic trouble code signal from the vehicle 10. It is contemplated that the failure to receive a diagnostic trouble code signal from the on-board computer 12 is indicative of an inconclusive status of the vehicle 10. 15 Such inconclusive status of the vehicle 10 represents that a particular usage of the code reader 14 failed to affirmatively determine either a passed or problem status of the vehicle 10. The code reader 14 further includes an output device 28 configured to indicate a passed or a problem status of the vehicle in response to receipt of the diagnostic trouble code signal from the on-board computer 12. The output device 28 is further configured to indicate an inconclusive status of the vehicle in response to a failure to receive a diagnostic trouble code signal from the on-board computer 12. The output device 28 may take various forms, such as a panel display as shown. The panel display may visually indicate the status of the vehicle 10. In addition, in another form, the code reader 14 may include indicator lights 30, 32, 34 to visually indicate the status of the vehicle. Such indicator lights 20, 32, 34 may be color coded with indicator light 30 being green to correspond to a passed status of the vehicle 10, indicator light 32 being red to correspond to a problem status of the vehicle 10, and indicator light 34 being yellow to correspond to an inconclusive status of the vehicle 10. In addition, the indicator lights 30, 32, 34 may be configured to flash. The

DETAILED DESCRIPTION OF THE INVENTION

Referring now to the drawings wherein the showings are for purposes of illustrating a preferred embodiment of the present invention only, and not for purposes of limiting the same, FIGS. 1–7 illustrate methods and systems of diagnosing a vehicle 10 according to aspects of the present invention.

Referring now to FIG. 1 there is depicted the vehicle 10. 25 The vehicle has an on-board computer 12. As will be discussed in detail below, the on-board computer 12 is configured to generate diagnostic trouble code signals for access by a code reader 14.

The on-board computer 12 includes a memory 16. The $_{30}$ on-board computer 12 is contemplated to be a portion of a computer control system of the vehicle 10. In this regard, the computer control system further includes several related electronic control devices (sensors, switches, and actuators). The control devices may control various systems and/or sub- 35 systems within the vehicle 10. These electronic control devices send information to the on-board computer 12 about such parameters as the temperature and density of the outside air, the speed of the engine, the amount of fuel delivered, etc. At the same time, the on-board computer 12 $_{40}$ scans for any problems from its sensors. If a problem is detected, the on-board computer 12 stores the problem as a numeric code, referred to as a diagnostic trouble code or fault code, in its memory 16 or later retrieval by the code reader 14. In this context, the on-board computer 12 generates diagnostic trouble code signals which are representative of the stored diagnostic trouble codes with respect to the code reader 14. The diagnostic trouble code signals are related to a passed status of the vehicle 10 or a problem status of the vehicle 10. In this regard, the specific value or sequences of values of a given diagnostic trouble code signal may indicate that no diagnostic trouble codes were received and recorded in the memory 16 of the on-board computer 12 thereby being representative of a passed status of the vehicle. Alternatively, 55 the specific value or sequences of values of a given diagnostic trouble code signal may indicate one or more specific faults such as indicated by sensors in the vehicle 10 thereby representative of a problem status of the vehicle 10. The code reader 14 includes an on-board computer con- 60 nection interface 18 configured to electronically communicate with the on-board computer 12 for receiving diagnostic trouble code signals from the on-board computer 12. In the embodiment shown, the on-board computer connection interface 18 is configured to connect with a cable 20 via a 65 cable connector 22. It is contemplated that the on-board computer connection interface 18 may take others forms or

code reader 14 may further includes a speaker 40 for audible indications of the status of the vehicle 10 are further contemplated.

The code reader 14 further includes a code reader memory 36 configured to store diagnostic trouble code signals received from the on-board computer connection interface 18 related to a problem status of the vehicle 10.

Referring additionally to FIG. 2, the code reader 14 further includes a personal computer connection interface 38 configured to electronically communicate with a personal computer 42. The personal computer 42 is configured to electronically communicate with the code reader 14 for receiving from the code reader 14 a respective ones of the diagnostic trouble code signals which are related to a problem status of the vehicle 10. It is understood the diagnostic trouble code signals passed from the code reader 14 to the personal computer 42 may be representative or derivative of the diagnostic trouble code signals received by the code reader 14 itself. Further, as used herein, the terms personal computer and computer are used interchangeably, and include any of those computing devices which are well known to one of ordinary skill in the art, including any device used to automatically apply logic. For example, such computing devices may include computers of all kinds such as personal computer, desktop computers, laptop computers, terminals, hand-held palm devices, personal digital assistants (PDAs), servers, portable telephones, etc. In an embodiment of the present invention, it is contemplated that the code reader 14 and the personal computer 42 are the same device.

The personal computer has a remote electronic communications interface 44 which for transmitting the received diag-

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nostic trouble code signals to a remote computer 46. In this regard, the remote electronic communications interface 44 is configured to establish an electronic communications link 48 between the personal computer 42 and a remote computer 46 for transmitting the diagnostic trouble code signals in the 5remote computer 46. It is understood the diagnostic trouble code signals passed from the personal computer 42 to the remote computer 46 may be representative or derivative of the diagnostic trouble code signals received by the personal computer 42 from code reader 14.

The electronic communications link 48 may be established a computer network 50. The electronic communications link 48 may be effectuated via any of those methods which are well known to one of ordinary skill in the art which may utilize telephone, cable (Digital Subscriber Lines 15 (DSL) and variations thereof, wire, optical, etc.), optical communications (including infrared), and wireless forms of communications, such as those based upon cellular, satellite, and radio frequency (RF), and other forms of electromagnetic wave based mediums. While the computer network 50 $_{20}$ may be what is currently understood as the Internet, any other computer communication and/or network arrangements may also be utilized, such as local area networks (LANs), intranets, extranets, wide area networks (WANs), circuits, integrated services digital networks (ISDNs), frame relay, etc. Thus, in the case where the computer network 50 is the Internet, the remote computer 46 may be hosted at a web address. As such the remote computer 46 may be associated with a web site 52. Importantly, the remote computer **46** facilitates access to problem description data which may be correlated to the diagnostic trouble code signals received from the personal computer 42. In this regard, the remote computer 46 may include or at least is configured to access a problem descrip- 35 tion database 54. The problem description database 54 includes problem description data correlated to the diagnostic trouble code signal. In this regard, the problem description database 54 may include a look-up table of various possible diagnostic trouble codes and the associated problem $_{40}$ descriptions for each such diagnostic trouble code. Upon receipt of the diagnostic trouble code signal, the remote computer 42 is configured to correlate the related diagnostic trouble code to the appropriate problem description data and transmit back to the personal computer 42 such problem $_{45}$ description data. In addition, as described in further detail below, the problem description database 54 may include cross-references to product/service provider information related to the problem description data, the remote computer 46 may include electronic links 56 related to the problem description data and the product/service provider information.

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tronically communicate with the on-board computer. The on-board computer 12 and code reader 14 are as described above. Block 100 may include utilizing a cable connection for electronically communicating with the on-board computer 12 using the code reader 14. In this regard, the vehicle owner 58 may be provided with the code reader 14 which the vehicle owner 58 connects to the on-board computer 12 via the cable 20. The method continues with block 102 which includes communicating diagnostic trouble code signals from the on-board computer 12 to the code reader 14. The method continues with block 104 which includes communicating from the code reader 14 to the personal computer 42 respective ones of the diagnostic trouble code signals which are related to a problem status of the vehicle 10. The method continues with block 106 which includes communicating from the personal computer 42 to a remote computer 46 respective ones of the diagnostic trouble code signals which are related to a problem status of the vehicle 10. The remote computer 46 is configured to correlate the respective ones of the diagnostic trouble code signal to problem description data for diagnosing the vehicle 10. The method continues with block 108 which includes communicating problem description data correlated to the respective ones of the diagnostic trouble code signals from the remote computer to the private networks, virtual private networks, dedicated $_{25}$ personal computer 42. Block 108 may further include communicating product/service provider information related to the problem description data. As shown in FIG. 4, the remote computer 46 has associated with it a host 60. In this regard, the host 60 may be an $_{30}$ entity which is responsible for or otherwise associated with maintaining the remote computer 46. From the perspective of the host 60, for example, there is provided the another method of diagnosing the vehicle 10 according to another aspect of the present invention.

> The method begins with block **110** which includes receiving the diagnostic trouble code signals from the personal computer 42 by a remote computer 46. In this regard, the vehicle owner **58** may be presented with a graphic user interface such as shown in FIG. 6 which may be used to initiate transmission from the personal computer 42 and subsequent receipt by the remote computer 46 of the diagnostic trouble code signals. The method continues with block **112** which includes correlating the diagnostic trouble code signal to problem description data for diagnosing the vehicle 10. Block 112 may include hosting a database, such as problem description data 54, having problem description data for diagnosing the vehicle 10 indexed to diagnostic trouble codes. The method continue with block **114** which includes communicating to the personal computer 42 from the remote computer 46 the problem description data correlated to the diagnostic trouble code signal. Block **114** may further include communicating to the personal computer 42 product/service provider information related to the problem description data. Block 114 may further continue with facilitating a vehicle owner/ provider electronic communications link 68 between the personal computer 42 and a product/service provider computer 62. For example, referring to FIG. 7, there is depicted an exemplary depict of a graphical user interface that may be 46. By "clicking" on the displayed error messages, a hypertext link may be initiated for link to the product/service information which may be hosted by the remote computer 46 or by the product/service provider computer 62 as accessed via the remote computer 46.

Referring now additionally to FIGS. 3 and 4, there is provided a method of diagnosing the vehicle 10 according to an aspect of the present invention. FIG. 3 depicts a flowchart of 55 steps included in the present method. Referring to FIG. 4, it is contemplated that the vehicle 10 may have a vehicle owner 58. In this regard, the term vehicle owner 58 broadly refers to a person or entity associated with the vehicle 10, and is not limited to application of ownership principles. In $_{60}$ presented to the vehicle owner 58 by the remote computer this context, the vehicle owner 10 may further have access to the personal computer 42. From the perspective view of a vehicle owner 58, for example, there is provided the present method of diagnosing the vehicle 10.

The method begins with block 100 which includes con- 65 necting a portable code reader 14 to the on-board computer 12. As such, the portable code reader 14 is enabled to elec-

It is contemplated that a product/service provider 64 may have associated with it the product/service provider com-

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puter 62. The host 60, via the remote computer 46, may establish a host/provider electronic communications link 66 with the product/service provider computer 62 of the product/service provider 64. As used herein, the term product/service provider 64 refers to an entity having associ-5 ated with it a product or service (generically referred to herein as product/service) for offering to a vehicle owner 58. For example, a product/service may be a particular replacement part, such as a muffler or brake pads, which may be associated with the problem description data. In this regard, 10 the term vehicle owner 58 further includes not only those entitles that transact business with the product/service provider 64 concerning the product/service, but also those that may potentially transact business with the product/service provider 64 or are targeted as such by the product/service 15 provider 64. As such the product/service provider information related to the problem description data, may take the form of information related to products/services (e.g., specific replacement parts or tools associated with affecting repairs to diag-²⁰ nostic trouble codes, such as part numbers, availability, and pricing) and/or information regarding the product/service providers 64 offering for sale such products/services. Such product/service provider information may take the form of electronic links **56** which may allow access to provider com-²⁵ puters 62. As such, from the perspective of the product/ service provider 64, the host 60 serves the purpose of driving online "traffic" to the product/service provider computer 62, such as a web site of the product/service provider 64. 30 As used herein, the terms vehicle owner 58, personal computer 42, product/service provider 64 and product/service provider computer 62 include both the singular and the plural. In this regard, it is contemplated that the host 60 would routinely establish electronic communications links 48 with many personal computers **42** of different vehicle owners **58**. ³⁵ Likewise, the host 60 could establish links 66 with a variety of product/service provider computers 62 of a variety of product/service providers 64. It is contemplated that the product/service provider 64 $_{40}$ may functionally be the host 60. It is contemplated that the host 60 and the product/service provider 64 may be the same entity, and the remote computer 46 and the product/service provider computer 62 may be the same device. In this regard, the host/provider electronic communications link **66** may be 45 an internal process. In addition, the method may further include establishing a financial relationship between a host 60 and the product/ service provider 64. The relationship may provide that the product/service provider 64 owes consideration to the host $_{50}$ 60 based upon the a number of times the vehicle owner/ provider electronic communications link 68 is established (i.e., a "click through" count). Such click through count may be calculated and monitored by the remote computer 46. As such, block 120 may further include tracking a number of 55 remote computer. times the vehicle owner/provider electronic communications link 68 is established. Further, in an alternate or hybrid arrangement, the product/service provider 64 may owe consideration to the host 60 based upon sales transactions of the product/service to the vehicle owner 58 by the product/ 60 service provider 64. In practice, once the electronic communications link 48 is established, vehicle owner/provider electronic communications link 68 between the personal computer 42 and a product/service provider computer 62 may be facilitated by 65 the remote computer 46. In this regard, the remote computer 46 effectively redirects the contact with the personal com-

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puter 42 from itself to the product/service provider computer 52. Once the personal computer 42 is electronically linked with the product/service provider computer 52, the product/ service provider 64 may then expose the vehicle owner 58 (e.g., a potential online customer) to its product/service information. As shown in FIG. 4, the vehicle owner/provider electronic communications link 68 is symbolic in nature, in that the vehicle owner/provider electronic communications link 68 may be effectuated indirectly through a combination of the electronic communications link 48 and the host/ provider electronic communications link 66. For example, the vehicle owner/provider electronic communications link 68 may be established through a "framing" technique as, implemented by the remote computer 46 which allows access by the personal computer 42 to the product/service provider computer 62 via host/provider electronic communications link 66 without having the personal computer 42 directly link to the product/service provider computer 62. Additional modifications and improvements of the present invention may also be apparent to those of ordinary skill in the art. Thus, the particular combination of parts described and illustrated herein is intended to represent only one embodiment of the present invention, and is not intended to serve as limitations of alternative devices within the spirit and scope of the invention.

What is claimed is:

1. A method of diagnosing a vehicle having an onboard computer for generating diagnostic trouble code signals, the diagnostic trouble code signals being related to a passed or problem status of the vehicle, the method comprising:

- (a) connecting a handheld code reader to the onboard computer;
 - (b) downloading diagnostic trouble code signals from the onboard computer to the code reader;
 - (c) generating an [visual] output signal in the handheld code reader, the [visual] output signal being representa-

tive of passed/failed/inconclusive status of the vehicle as determined from the diagnostic trouble code signals by the code reader, independent of [re] sources external to the handheld code reader;

- (d) disconnecting the code reader from the on-board computer and uploading the diagnostic trouble code signals from the code reader to a personal computer configured to correlate the diagnostic trouble code signals to problem description data for diagnosing the vehicle;
- (e) uploading the diagnostic trouble code signals from the personal computer to a remote computer, the remote computer being configured to correlate the diagnostic trouble code signals to problem description data for diagnosing the vehicle;
- (f) wherein the steps of connecting, downloading and generating an [visual] output signal proceed independent of user interaction with a code reader visual interface. 2. The method as recited in claim 1 further comprising the steps of downloading the problem description data from the

3. The method as recited in claim **2** wherein the steps of downloading the problem description data comprises downloading from the remote computer to the personal computer, problem description data correlating the diagnostic trouble code signals to a problem status of the vehicle. 4. The method as recited in claim 2 further comprising the step of downloading from the remote computer part/service provider information for effecting repairs associated with the problem description data. 5. The method as recited in claim 4 wherein the part/ service provider information is generated based on subscript on participation of part/service providers.

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6. The method as recited in claim 4 further comprising indexing the problem description data to the diagnostic trouble code signals.

7. The method as recited in claim 6 further comprising indexing the part/service provider information to the diag- $_5$ nostic trouble code signals.

8. The method as recited in claim **7** wherein the part/ service provider information facilitates a communications link between a part/service provider and the personal computer.

9. The method as recited in claim 8 wherein the communications link is a direct communications link between the part/service provider and the personal computer.

10. The method as recited in claim **8** wherein the communications link is an indirect communications link between 15 the part/service provider and the personal computer, via the remote computer. **11**. The method as recited in claim **8** further comprising charging a fee to the part/service provider based on implementation of the communications link between the part/ $_{20}$ service provider and the personal computer. **12**. The method as recited in claim **8** further comprising the step of charging a fee to the part/service provider based on sales transactions resulting from the communications link between the part/service provider and the personal com- $_{25}$ puter. 13. The method as recited in claim 8 further comprising the step of charging a fee to the part/service provider to be listed in the part/service provider information. 14. The method as recited in claim 7 wherein the part/ $_{30}$ service provider information facilitates communications links between a plurality of part/service providers and the personal computer.

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determined from the diagnostic trouble code signals by the code reader, independent of resources external to the handheld code reader;

- (d) uploading the diagnostic trouble code signals from the code reader to a computer configured to index the diagnostic trouble code signals to problem description data for diagnosing the vehicle;
- (e) indexing part/service provider information to the diagnostic trouble code signals, the part/service provider information being representative of the cost of product and labor to effect repairs indicated by the diagnostic trouble code signals; and
- (f) downloading the problem description data and part/

15. The method as recited in claim 4 wherein the part/ service provider information includes information represen-35 tative of the cost of parts and labor to effect repairs indicated by the diagnostic trouble code signals. 16. The method as recited in claim 1 wherein the step of generating [a visual] an output signal in the code reader comprises selectively illuminating one of a plurality of $_{40}$ visual indicia, each visual indicia being representative of a different status of the vehicle. **17**. The method as recited in claim **1** wherein the steps of connecting, downloading and generating [a visual] an output signal in the code reader proceed independent of any vehicle 45 specific identification by a user. **18**. The method as recited in claim **1** wherein the steps of connecting, downloading diagnostic trouble codes and generating [a visual] an output signal in the code reader proceed independent of any user selection of code reader controls. 50 **19**. The method as recited in claim **1** wherein the passed/ failed/inconclusive status of the vehicle is determined from the downloaded diagnostic trouble code signals. 20. The method as recited in claim 19 wherein the passed/ failed/inconclusive status represents a summary/vehicle sta- 55 tus.

service provider information indexed to the diagnostic trouble codes;

(g) wherein the steps of connecting the code reader, downloading diagnostic trouble code signals and generating a visual output signal proceed independent of user interaction with a code reader visual interface.

22. The method as recited in claim **21** wherein the part/ service provider information facilitates a communications link between the computer and a part/service provider.

23. The method as recited in claim 22 wherein the communications link is a direct link between the computer and the part/service provider.

24. The method as recited in claim 22 wherein the communications link is an indirect link between the computer and the part/service provider, via a host computer.

25. The method as recited in claim **21** further comprising the step of charging the part/service provider for facilitating the communications link between the part/service provider and the computer.

26. The method as recited in claim **22** further comprising the step of charging the part/service provider a fee based upon products/services sold as a result of the communications link between the part/service provider and the computer. **27**. The method as recited in claim **21** wherein the part/ service provider information facilitates a communications link between the computer and a plurality part/service providers. 28. The method as recited in claim 21 wherein the steps of connecting the code reader, downloading diagnostic trouble code signals and generating a visual output signal proceed in response to pressing a connect button disposed upon the scan tool. **29**. A method of diagnosing a vehicle having an onboard computer for generating diagnostic trouble code signals, the diagnostic trouble code signals being related to a passed or problem status of the vehicle, the method comprising: (a) connecting a handheld code reader to the onboard computer; (b) downloading diagnostic trouble code signals from the onboard computer to the code reader; and

21. A method of diagnosing a vehicle having an onboard computer for generating diagnostic trouble code signals, the diagnostic trouble code signals being related to a passed or problem status of the vehicle, the method comprising:

(a) connecting a handheld code reader to the onboard computer;

(c) generating a visual output signal in the handheld code reader, the visual output signal being representative of passed/failed/inconclusive status of the vehicle as determined from the diagnostic trouble code signals by the code reader, independent of resources external to the handheld code reader;

(b) downloading diagnostic trouble code signals from the on-board computer to the code reader;

(c) generating a visual output signal in the handheld code 65 reader, the visual output signal being representative of passed/failed/inconclusive status of the vehicle as (d) wherein the steps of connecting, downloading and generating a visual output signal proceed independent of user interaction with a code reader visual interface; and

(e) wherein the step of generating a visual output signal in the code reader comprises selectively illuminating one

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of a plurality of visual indicia, each visual indicia being representative of a different status of the vehicle.

30. The method as recited in claim **29** further comprising the steps of disconnecting the code reader from the on-board computer and uploading the diagnostic trouble code signals 5 from the code reader to a computer configured to correlate the diagnostic trouble code signals to problem description data for diagnosing the vehicle.

31. The method as recited in claim **30** further comprising the steps of downloading the problem description data from 10the computer.

32. The method as recited in claim **30** wherein the step of uploading the trouble code signals comprises uploading the diagnostic trouble code signals from the code reader to a personal computer, and uploading the diagnostic trouble code signals from the personal computer to the remote 15 computer, the remote computer being configured to correlate the diagnostic trouble code signals to problem description data or diagnosing the vehicle. **33**. The method as recited in claim **32** wherein the step of downloading the problem description data comprises down-20 loading from the remote computer to the personal computer, problem description data correlating the diagnostic trouble code signals to a problem status of the vehicle. 34. The method as recited in claim 33 further comprising the step of downloading from the remote computer part/ 25 service provider information for effecting repairs associated with the problem description data. 35. The method as recited in claim 34 wherein the part/ service provider information is generated based on subscription participation of part/service providers. 30 **36**. The method as recited in claim **34** further comprising indexing the problem description data to the diagnostic trouble code signals.

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46. The method as recited in claim **29** wherein the step of connecting, downloading and generating a visual output signal in the code reader proceed independent of any vehicle specific identification by a user.

47. The method as recited in claim 29 wherein the steps of connecting, downloading and generating a visual output signal in the code reader proceed independent of any user selection of code reader controls.

48. The method as recited in claim **29** wherein the passed/ failed/inconclusive status of the vehicle is determined from the downloaded diagnostic trouble code signals.

49. The method as recited in claim 48 wherein the passed/ failed/inconclusive status represents a summary/vehicle status.

37. The method as recited in claim **34** further comprising indexing the part/service provider information to the diag- 35 nostic trouble code signals. 38. The method as recited in claim 34 wherein the part/ service provider information facilitates a communications link between a part/service provider and the personal computer. **39**. The method as recited in claim **38** wherein the communications link is a direct communications link between the part/service provider and the personal computer. 40. The method as recited in claim 38 wherein the communications link is an indirect communications link 45 between the part/service provider and the personal computer, via the remote computer. 41. The method as recited in claim 38 further comprising charging a fee to the part/service provider based on implementation of the communications link between the part/ 50 service provider and the personal computer. 42. The method as recited in claim 38 further comprising the step of charging a fee to the part/service provider based on sales transactions resulting from the communications link between the part/service provider and the personal com- 55 puter.

50. A method of diagnosing a vehicle having an onboard computer for generating diagnostic trouble code signals, the diagnostic trouble code signals being related to a passed or problem status of the vehicle, the method comprising:

- (a) connecting a handheld code reader to the onboard computer;
- (b) downloading diagnostic trouble code signals from the onboard computer to the code reader; and
- (c) generating a visual output signal in the handheld code reader, the visual output signal being representative of passed/failed/inconclusive status of the vehicle as determined from the diagnostic trouble code signals by the code reader, independent of resources external to the handheld code reader;
- (d) wherein the steps of connecting, downloading and generating a visual output signal proceed independent of user interaction with a code reader visual interface; and
- (e) wherein the steps of connecting, downloading and generating a visual output signal in the code reader proceed independent of any vehicle specific identification by a user.

43. The method as recited in claim **38** further comprising the step of charging a fee to the part/service provider to be listed in the part/service provider information.

51. The method as recited in claim **50** further comprising the steps of disconnecting the code reader data from the on-board computer and uploading the diagnostic trouble code signals from the code reader to a computer configured 40 to correlate the diagnostic trouble code signals to problem description data for diagnosing the vehicle.

52. The method as recited in claim 51 further comprising the steps of downloading the problem description data from the computer.

53. The method as recited in claim **51** wherein the step of uploading the trouble code signals comprises uploading the diagnostic trouble code signals from the code reader to a personal computer, and uploading the diagnostic trouble code signals from the personal computer to a remote computer, the remote computer being configured to correlate the diagnostic trouble code signals to problem description data for diagnosing the vehicle.

54. The method as recited in claim **53** wherein the step of downloading the problem description data comprises downloading from the remote computer to the personal computer, problem description data correlating the diagnostic trouble code signals to a problem status of the vehicle.

44. The method as recited in claim 34 wherein the part/ 60 service provider information facilitates communications links between a plurality of part/service providers and the personal computer.

45. The method as recited in claim 34 wherein the part/ service provider information includes information represen- 65 tative of the cost of parts and labor to effect repairs indicated by the diagnostic trouble code signals.

55. The method as recited in claim 54 further comprising the step of downloading from the remote computer part/ service provider information for effecting repairs associated with the problem description data.

56. The method as recited in claim 55 wherein the part/ service provider information is generated based on subscription participation of part/service providers. **57**. The method as recited in claim **55** further comprising indexing the problem description data to the diagnostic trouble code signals.

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58. The method as recited in claim **55** further comprising indexing the part/service provider information to the diagnostic trouble code signals.

59. The method as recited in claim **55** wherein the part/ service provider information facilitates a communications ₅ link between a part/service provider and the personal computer.

60. The method as recited in claim **59** wherein the communications link is a direct communications link between the part/service provider and the personal computer.

61. The method as recited in claim 59 wherein the communications link is an indirect communications link between the part/service provider and the personal computer, via the remote computer.
62. The method as recited in claim 59 further comprising 15 charging a fee to the part/service provider based on implementation of the communications link between the part/service provider and the part/service provider.

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65. The method as recited in claim **55** the part/service provider information facilitates communications links between a plurality of part/service providers and the personal computer.

66. The method as recited in claim **58** wherein the part/ service provider information includes information representative of the cost of parts and labor to effect repairs indicated by the diagnostic trouble code signals.

67. The method as recited in claim 50 wherein the steps of connecting, downloading and generating a visual output signal in the code reader proceed independent of any user selection of code reader controls.

68. The method as recited in claim 50 wherein the passed/ failed/inconclusive status of the vehicle is determined from the downloaded diagnostic trouble code signals.

63. The method as recited in claim **59** further comprising the step of charging a fee to the part/service provider based on sales transaction resulting from the communications link between the part/service provider and the personal computer.

64. The method as recited in claim 59 further comprising the step of charging a fee to the part/service provider to be listed in the part/service provider information.

69. The method as recited in claim **68** wherein the passed/ failed/inconclusive status represents a summary/vehicle status.

70. The method as recited in claim 1 wherein the step of downloading diagnostic trouble code signals from the onboard computer to the code reader comprises providing a wireless connection between the onboard computer and the code reader.

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