



US00D637603S

(12) **United States Design Patent**  
**Godgart**

(10) **Patent No.:** **US D637,603 S**

(45) **Date of Patent:** **\*\* May 10, 2011**

(54) **SERVICE TICKET INTERFACE FOR  
DISPLAY SCREEN OF A COMMUNICATIONS  
TERMINAL**

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(73) Assignee: **Autotask Corporation**, East Greenbush,  
NY (US)

(\*\*) Term: **14 Years**

(21) Appl. No.: **29/337,082**

(22) Filed: **May 14, 2009**

(51) **LOC (9) Cl.** ..... **14-04**

(52) **U.S. Cl.** ..... **D14/486**

(58) **Field of Classification Search** ..... D14/485-95;  
D18/24-33; D19/6, 52, 9, 10; D20/11;  
D21/324-33; 715/700-867, 973-77

See application file for complete search history.

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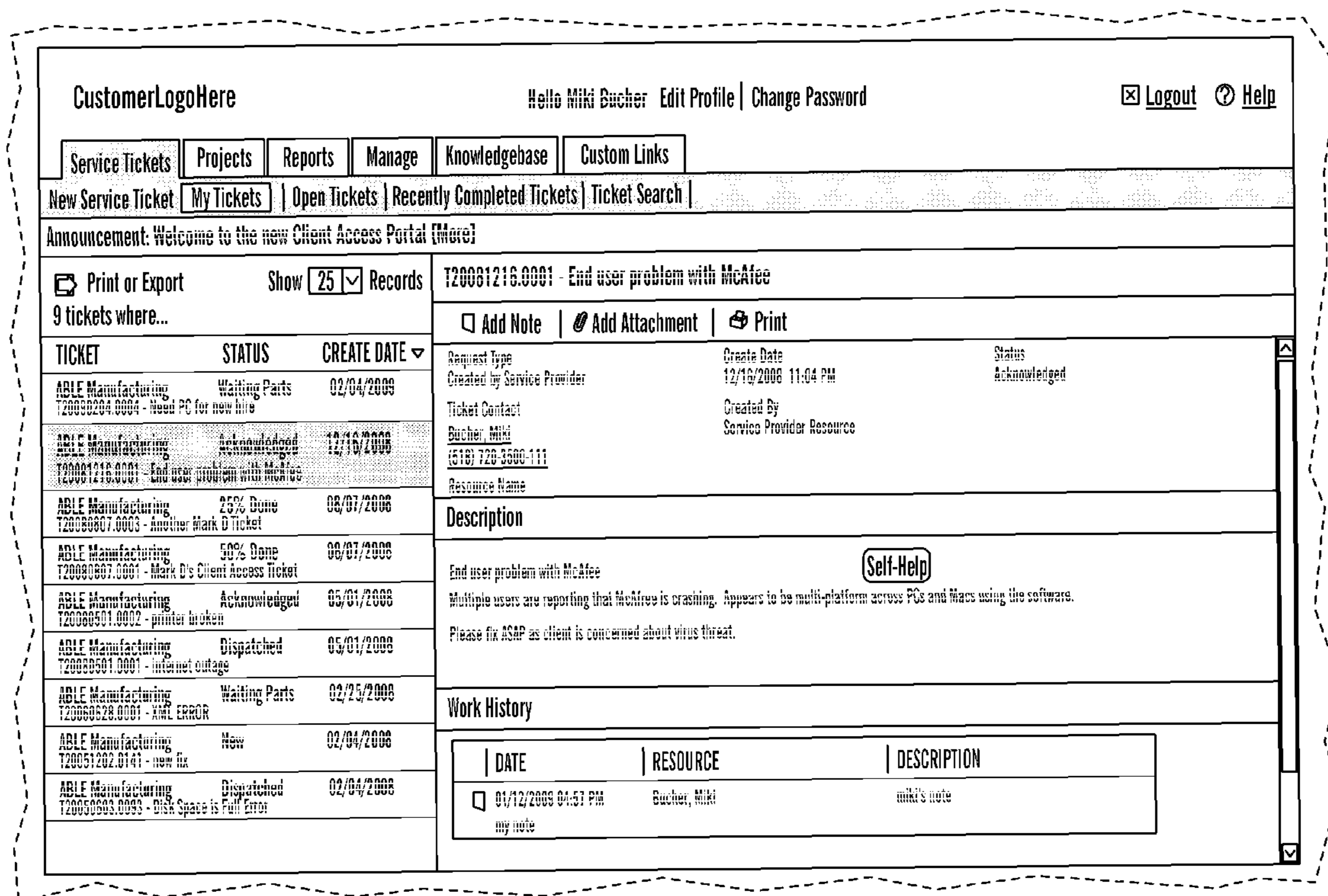
(57) **CLAIM**

The ornamental design for a service ticket interface for display screen of communications terminal, as shown and described.

**DESCRIPTION**

The single FIGURE is a front view of a service ticket interface for a display screen of a communications terminal. The broken line drawing of the display screen and text forms no part of the claimed design.

**1 Claim, 1 Drawing Sheet**



CustomerLogoHere

[Hello Mark Bucher](#) | [Edit Profile](#) | [Change Password](#)

[Logout](#) | [Help](#)

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Service Tickets
Projects
Reports
Manage

Knowledgebase
Custom Links

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New Service Ticket
My Tickets
Open Tickets
Recently Completed Tickets
Ticket Search

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Announcement: Welcome to the new Client Access Portal (more)

Print or Export
Show  Records

9 tickets where...

TICKET	STATUS	CREATE DATE
ABLE Manufacturing 12000004.0004 - Need PC for new line	Waiting Parts	02/04/2008
ABLE Manufacturing 12000004.0004 - End user problem with McAfee	Acknowledged	12/17/2008
ABLE Manufacturing 12000004.0004 - End user problem with McAfee	Acknowledged	12/17/2008
ABLE Manufacturing 12000007.0003 - Another Mark D Ticket	20% Done	08/07/2008
ABLE Manufacturing 12000007.0003 - Another Mark D Ticket	50% Done	08/07/2008
ABLE Manufacturing 12000001.0001 - Mark D's Client Access Ticket	Acknowledged	05/01/2008
ABLE Manufacturing 12000001.0002 - printer broken	Dispatched	05/01/2008
ABLE Manufacturing 12000001.0001 - internet outage	Waiting Parts	02/05/2008
ABLE Manufacturing 12000002.0111 - new fix	New	02/04/2008
ABLE Manufacturing 12000003.0003 - Disk Space is Full Error	Proposed	02/04/2008

120001216.0001 - End user problem with McAfee

 Add Note |  Add Attachment |  Print

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Request Type Created by Service Provider	Create Date 12/17/2008 11:04 PM	Status Acknowledged
Ticket Contact Bucher, Mark	Created By Service Provider Resource	
Resource Name <b>Self-Help</b>		
Description End user problem with McAfee Multiple users are reporting that McAfee is crashing. Appears to be multi-platform across PCs and Macs using the software. Please fix ASAP as client is concerned about virus threat.		

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DATE	RESOURCE	DESCRIPTION
<input type="checkbox"/> 01/12/2009 04:57 PM	Bucher, Mark	mark's note
<input type="checkbox"/> my note		my note