

### US009906510B2

## (12) United States Patent

### Panchapakesan et al.

### (45) Date of Patent:

(10) Patent No.:

## Feb. 27, 2018

US 9,906,510 B2

### VIRTUAL CONTENT REPOSITORY

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Subject to any disclaimer, the term of this Notice:

patent is extended or adjusted under 35

U.S.C. 154(b) by 29 days.

Appl. No.: 14/740,310

Jun. 16, 2015 (22)Filed:

(65)**Prior Publication Data** 

> US 2016/0373421 A1 Dec. 22, 2016

### (30)Foreign Application Priority Data

(IN) ...... 650/CHE/2015 Feb. 10, 2015

(51)Int. Cl. H04L 29/06

(2006.01)

U.S. Cl. (52)

CPC ...... *H04L 63/08* (2013.01); *H04L 63/0428* (2013.01); **H04L 63/20** (2013.01)

Field of Classification Search

None

See application file for complete search history.

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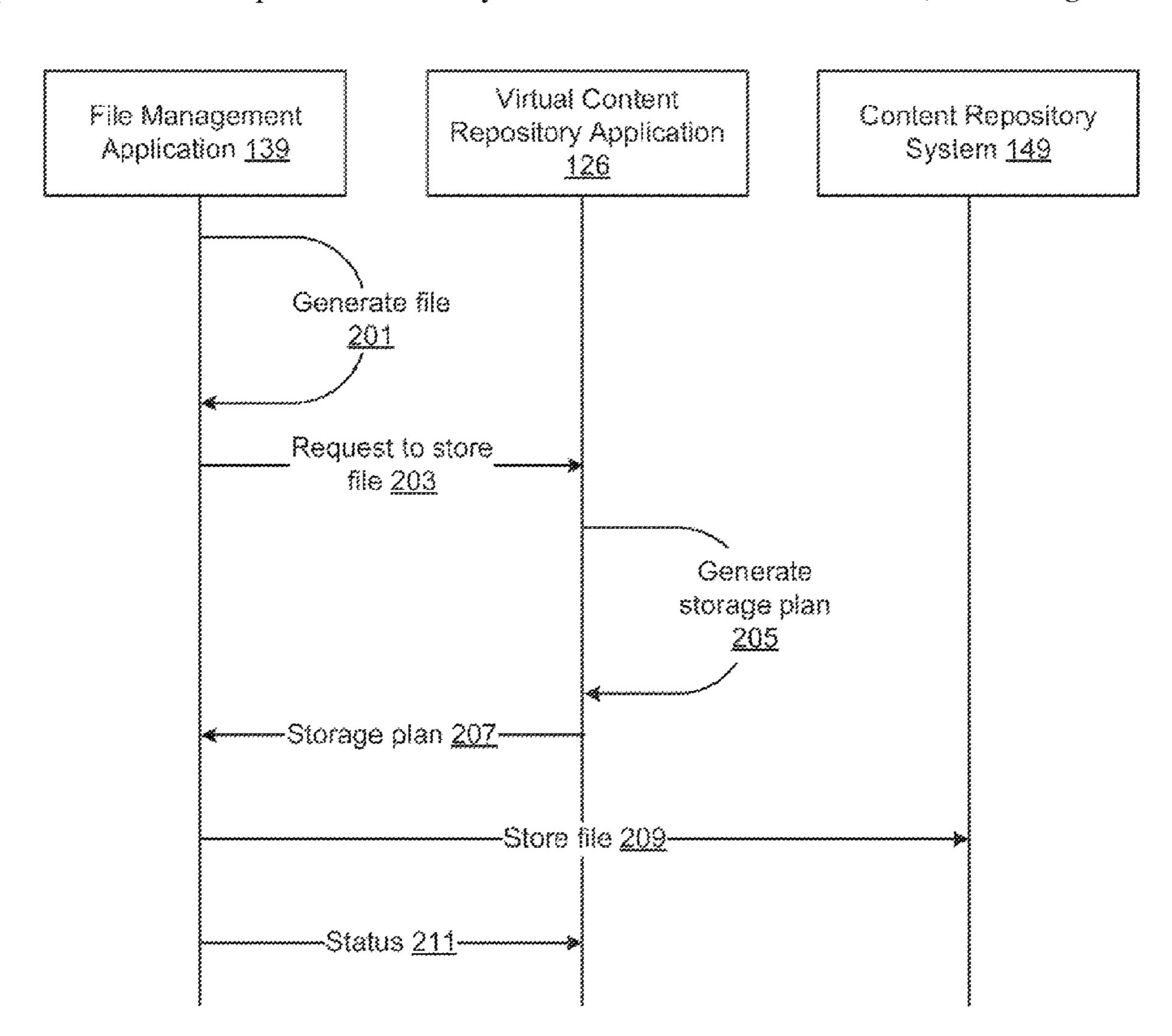
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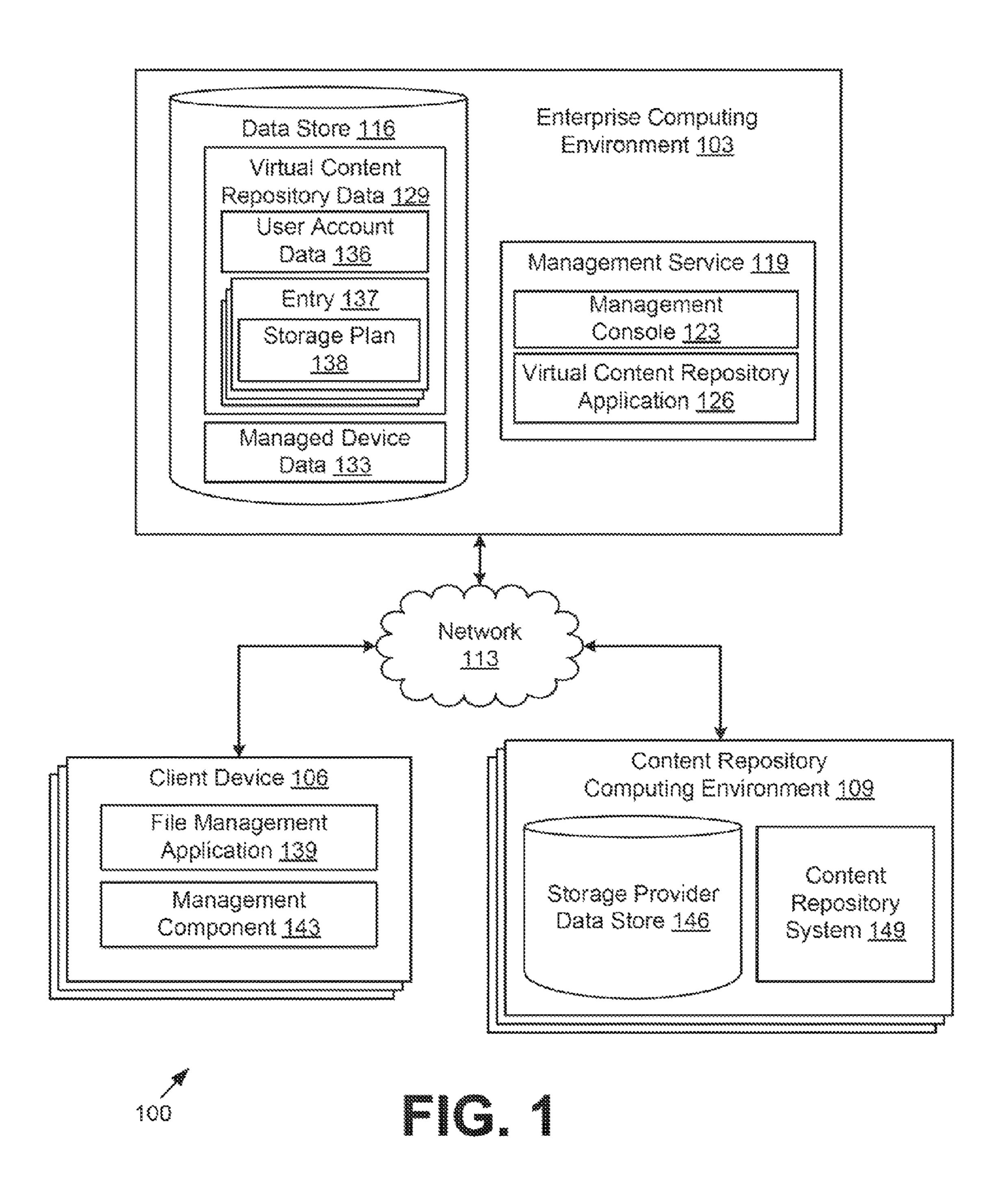
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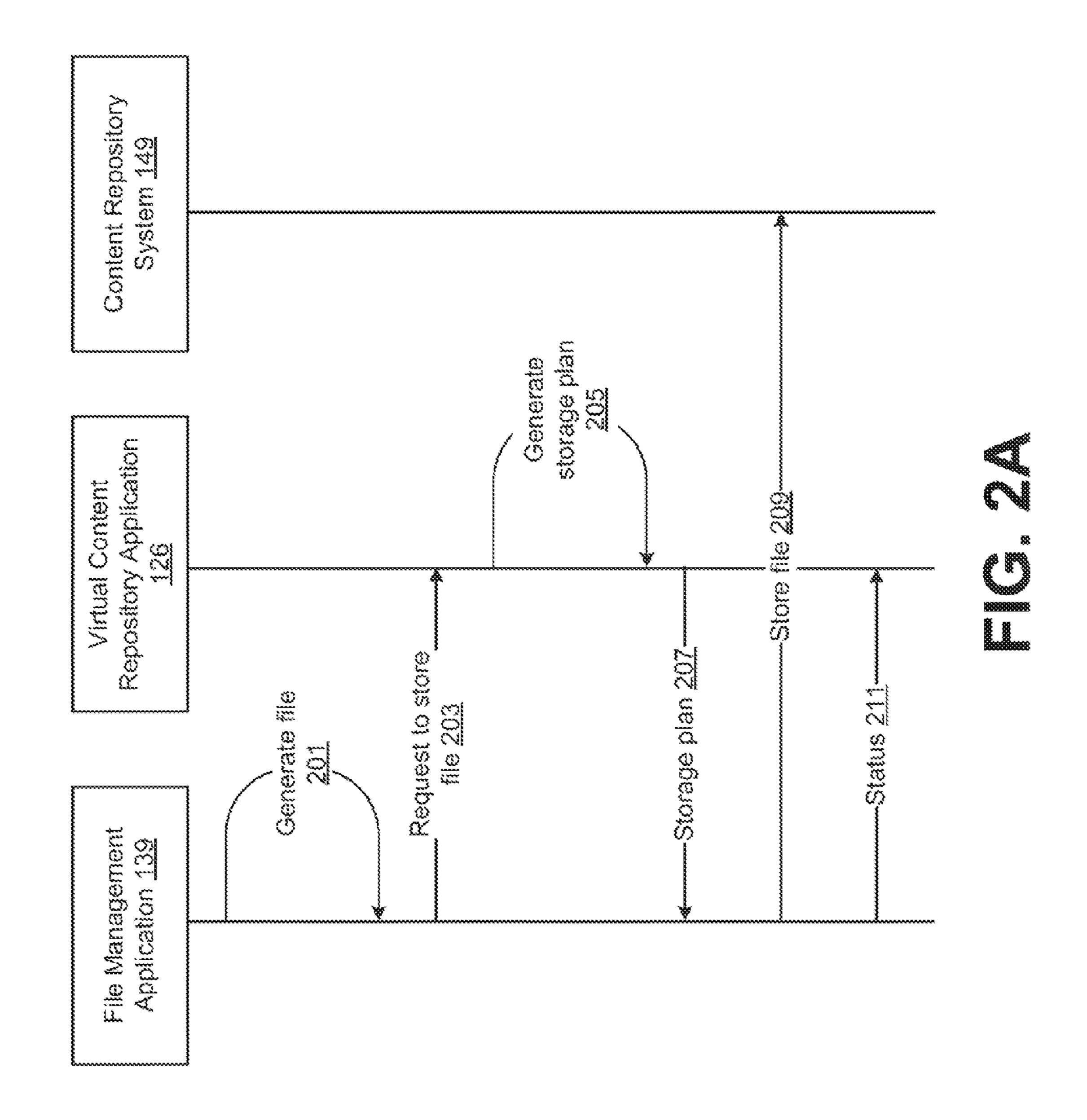
#### **ABSTRACT** (57)

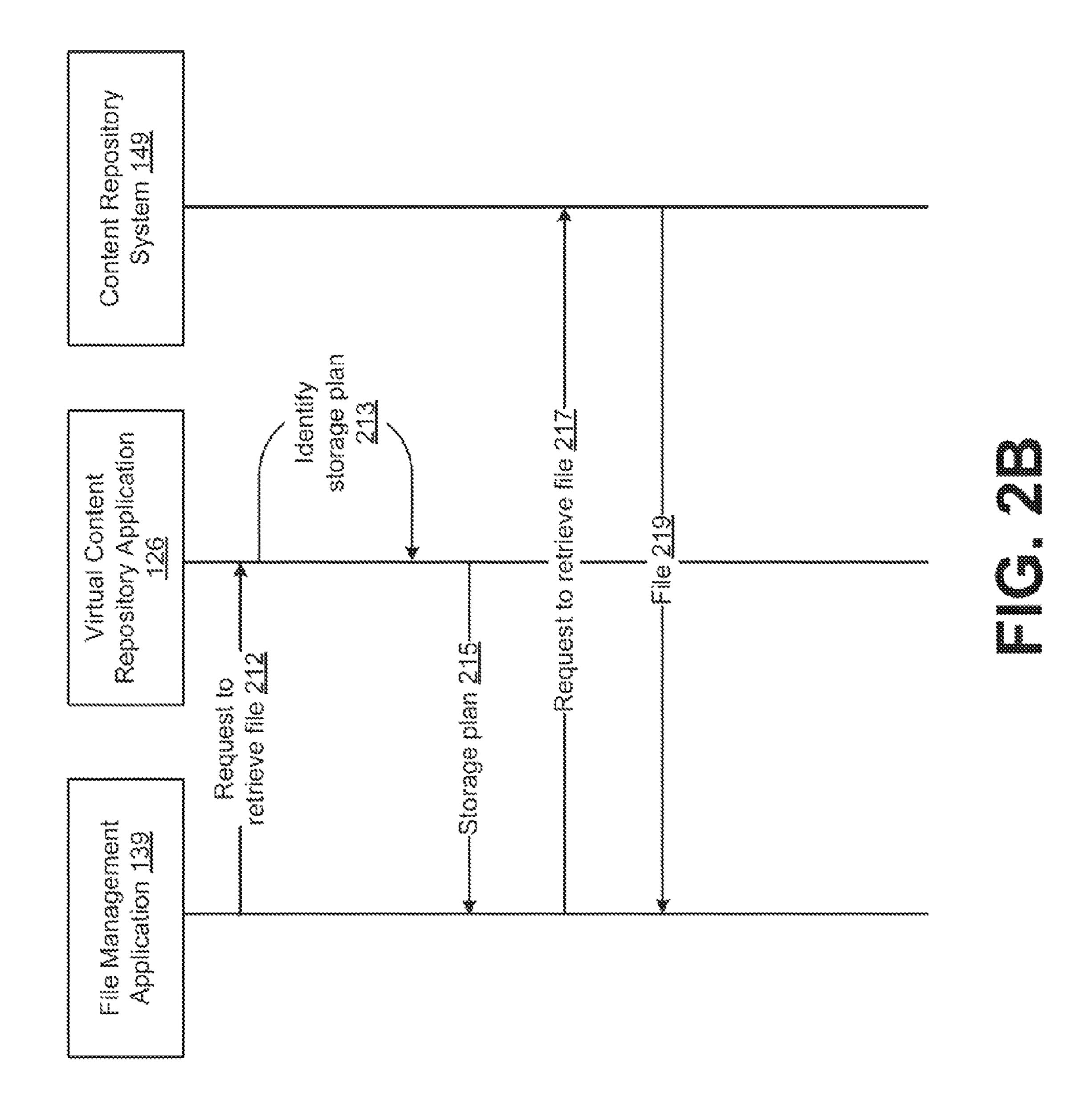
Disclosed are various examples for facilitating a virtual content repository on behalf of a user. In a virtual content repository, files are stored in content repositories external to the virtual content repository that are associated with a user account that can be different from an enterprise user account linked to the virtual content repository. Files and portions thereof can also be stored in multiple content repositories that are external to the virtual content repository. A file can also be encrypted, in which case the encryption key can be stored by the virtual content repository but, in some scenarios, not in the content repository where the file is stored.

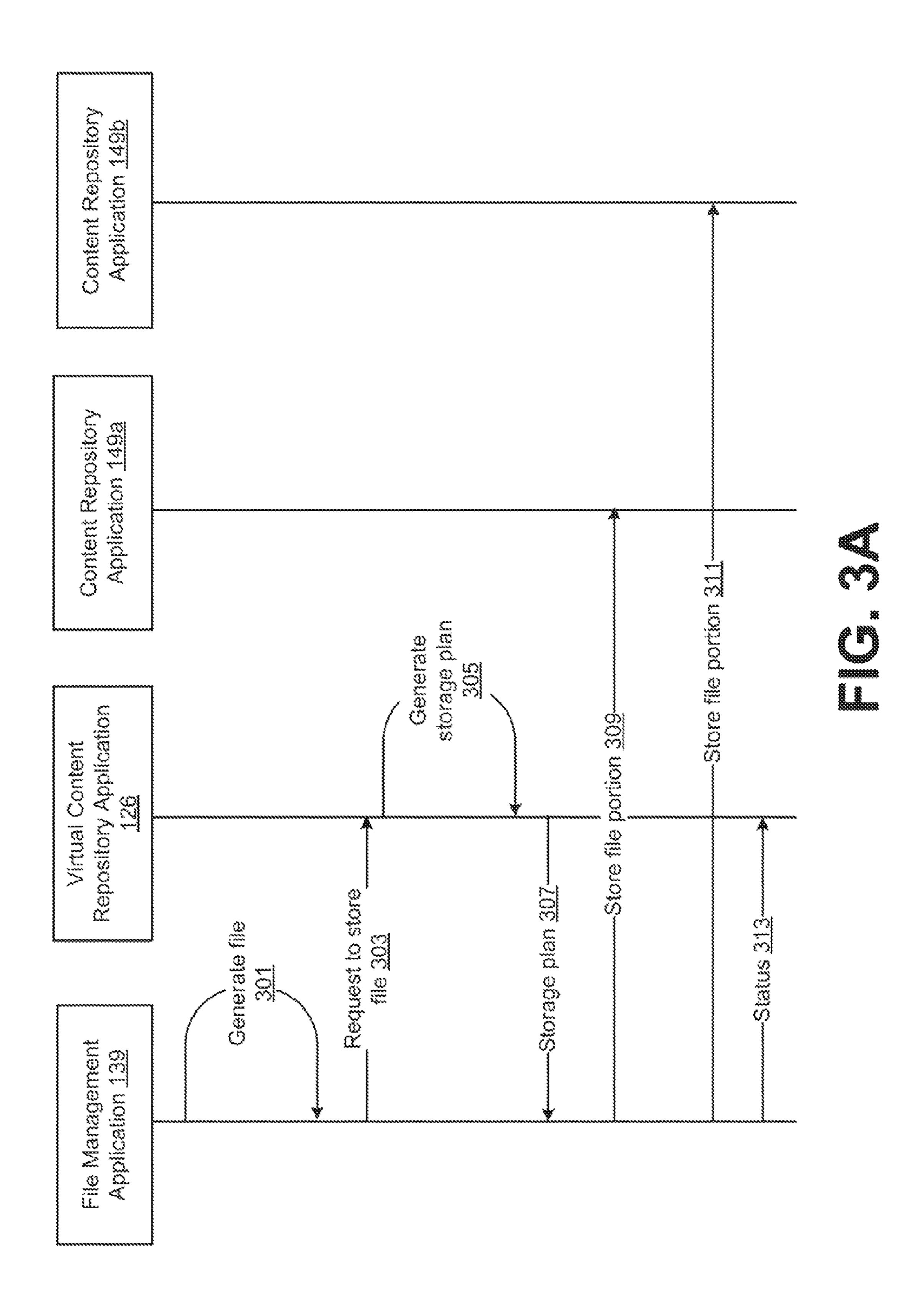
### 21 Claims, 9 Drawing Sheets



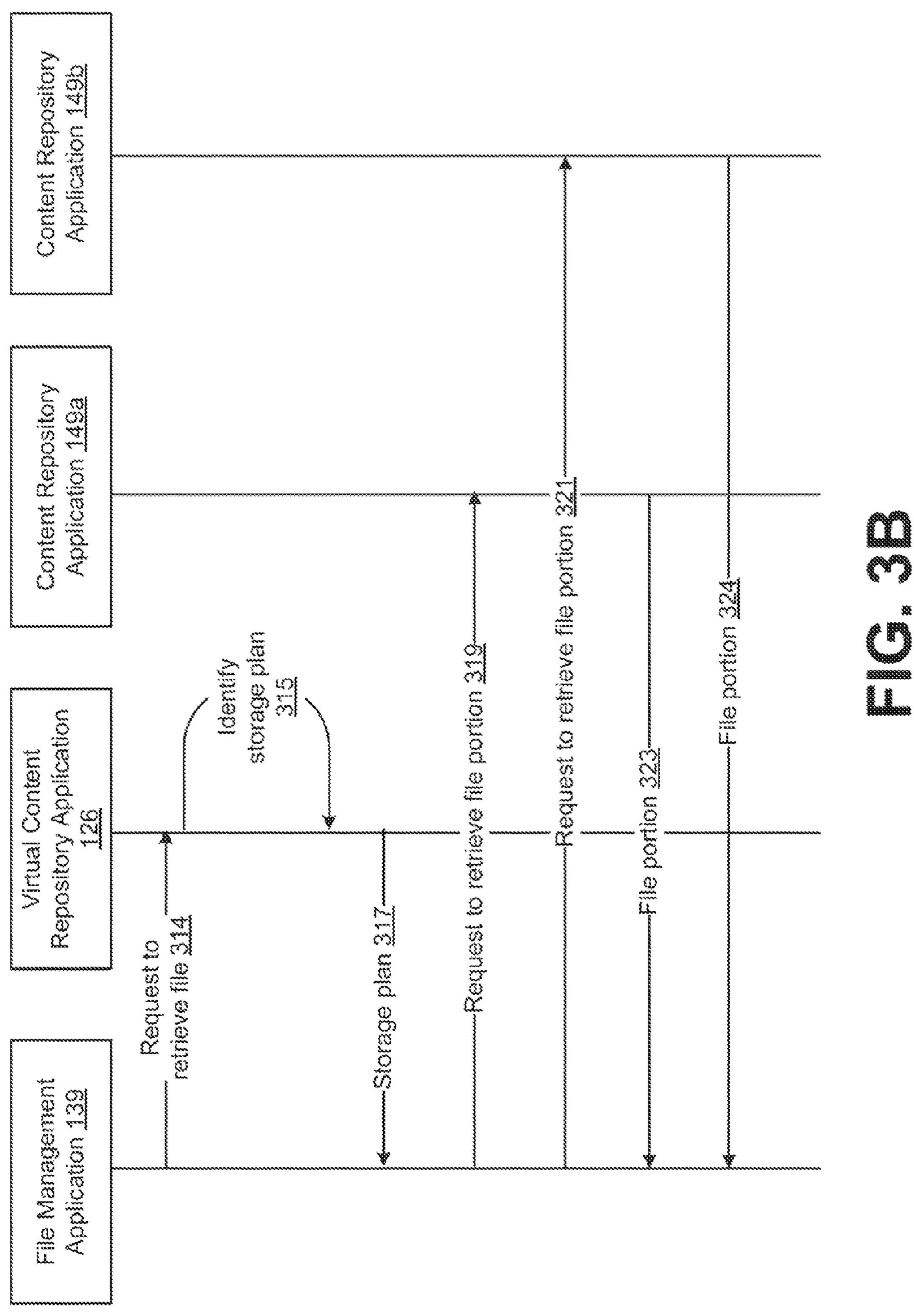


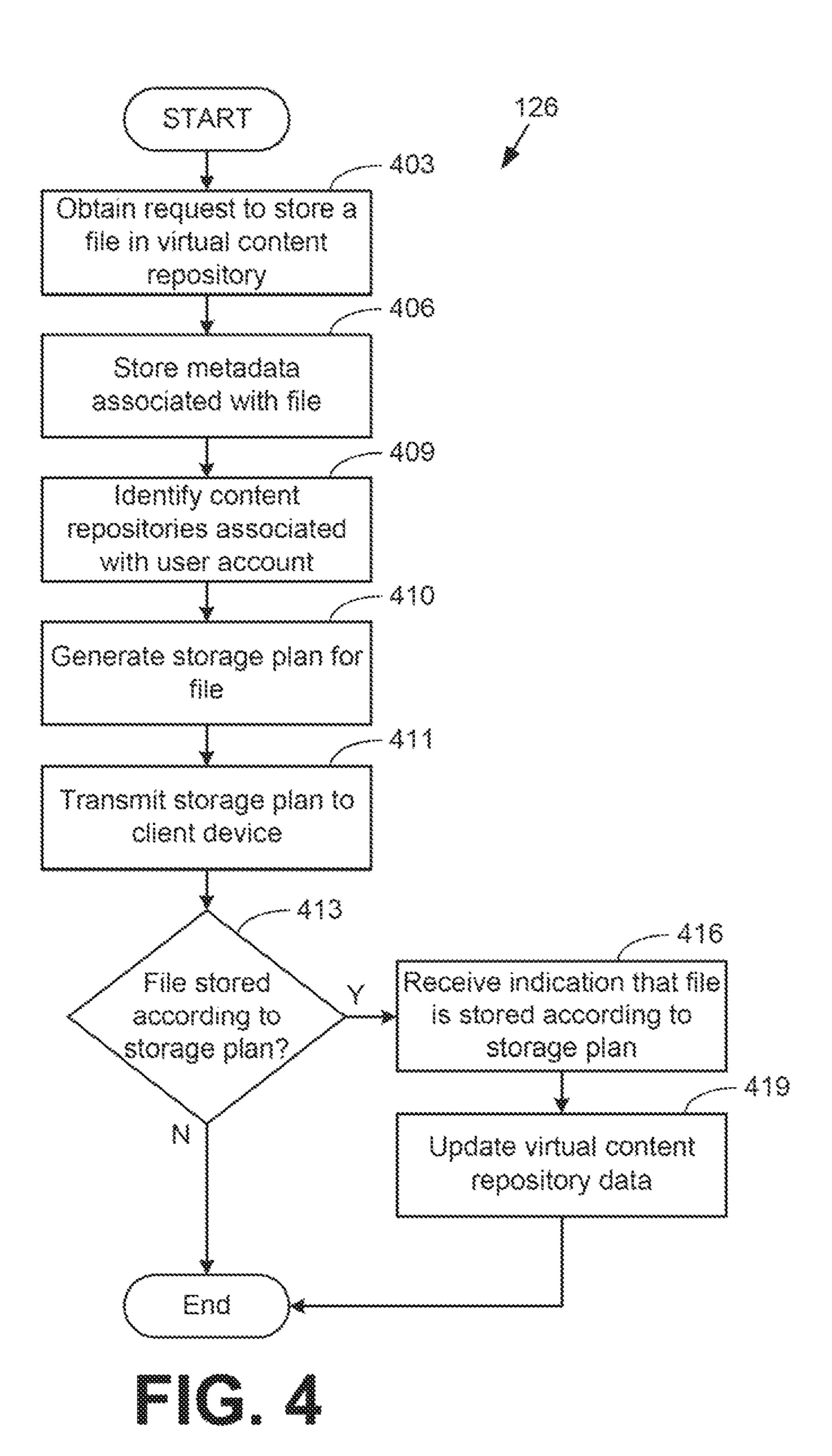


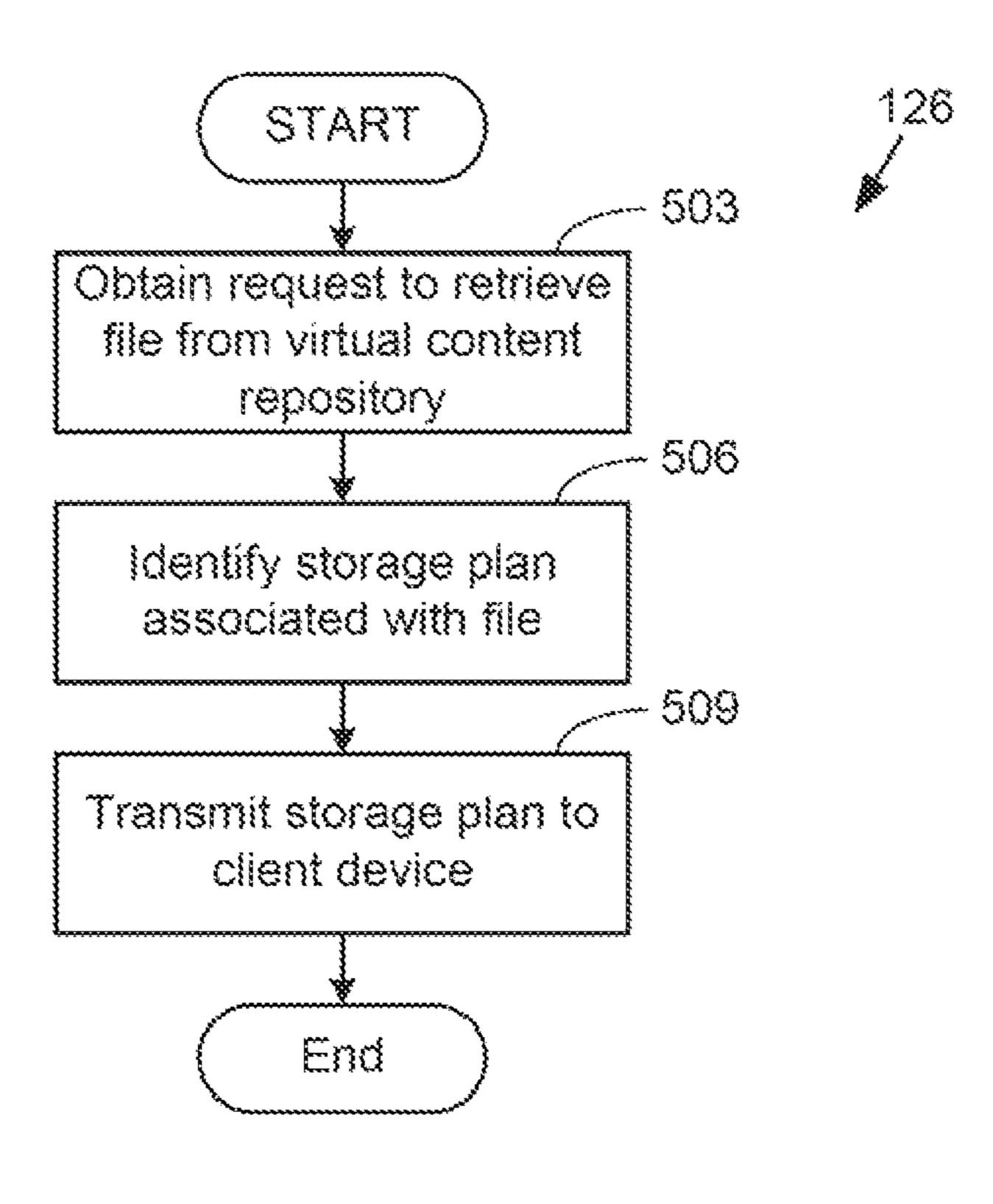


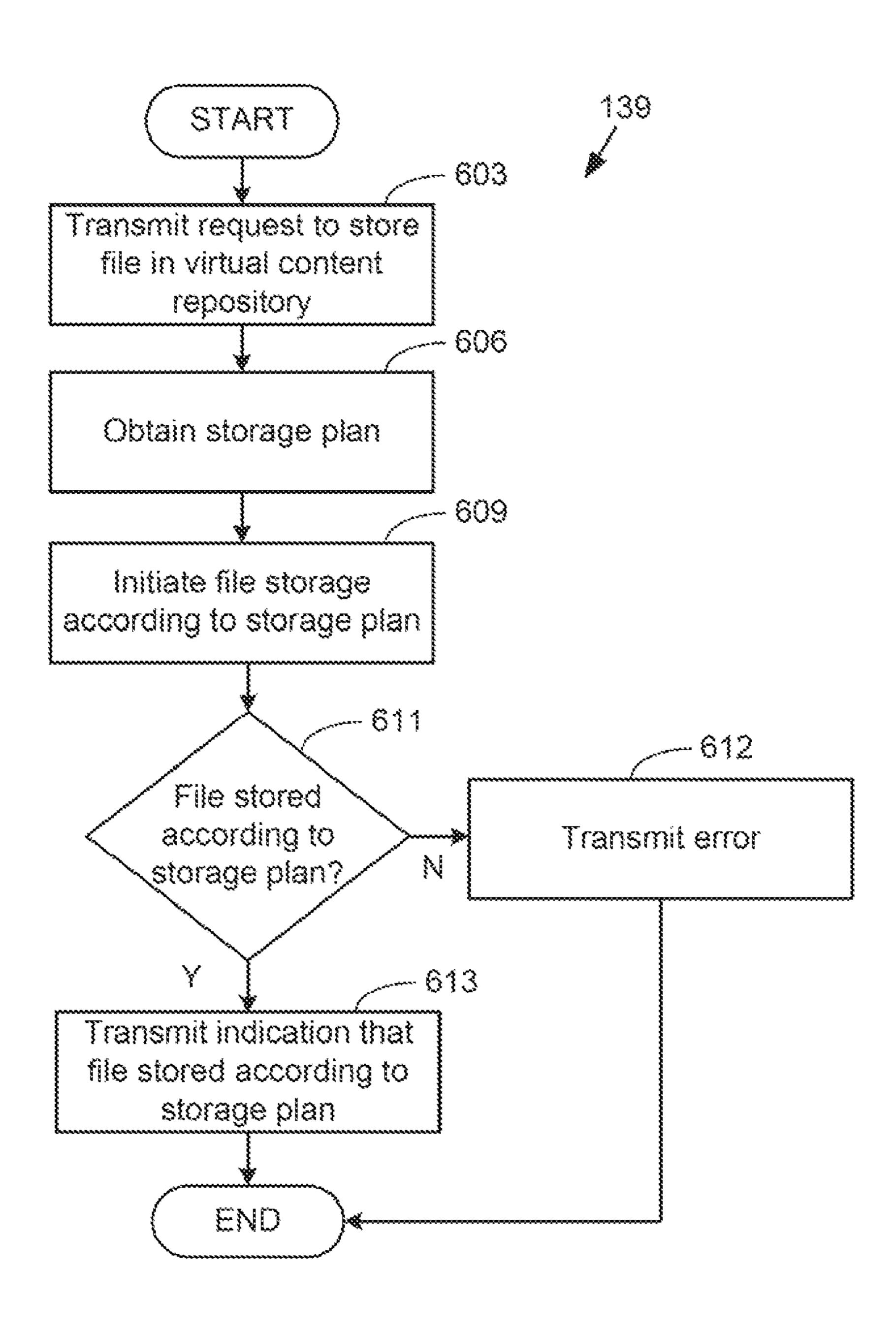


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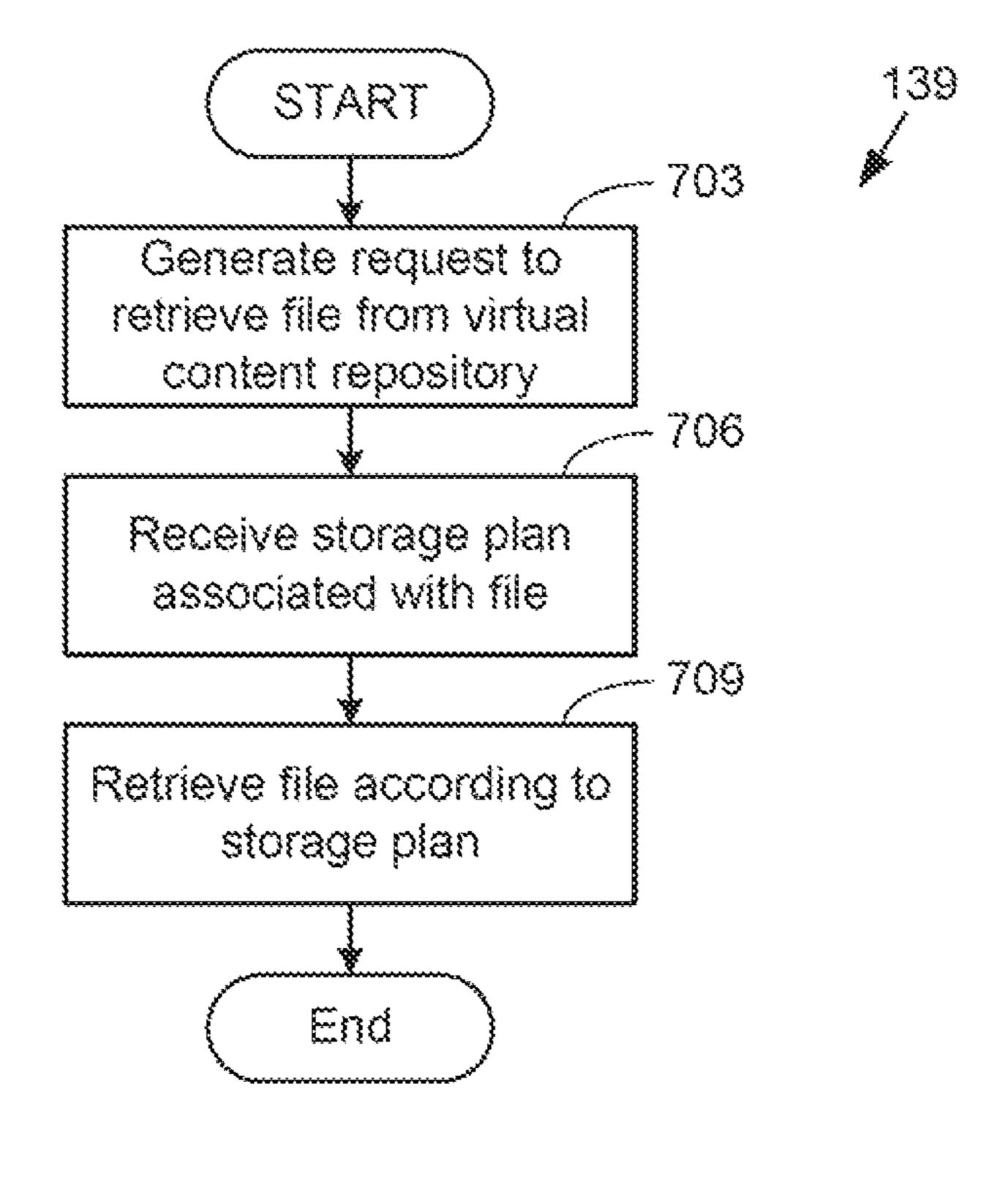








Feb. 27, 2018



# CROSS-REFERENCE TO RELATED APPLICATIONS

Benefit is claimed under 35 U.S.C. 119(a)-(d) to Foreign application Serial No. 650/CHE/2015 filed in India entitled "VIRTUAL CONTENT REPOSITORY", on Feb. 10, 2015, by AIRWATCH LLC, which is herein incorporated in its entirety by reference for all purposes

### **BACKGROUND**

Some data storage providers operate data centers where data storage is allocated for several users. A user can store <sup>15</sup> and retrieve data, such as images, videos, and word processing documents using one or more client devices that communicate with a data storage system over a network. The data storage provider may charge a fee to the user based on the amount of data being stored by the data storage <sup>20</sup> system and/or the number of times that the user accesses the stored data.

In an enterprise environment, users can also be allocated storage in an enterprise storage system. Data stored in the enterprise storage system can be stored in data centers <sup>25</sup> operated by the enterprise. As the number of users and the data storage needs within an enterprise grow, resources may need to be added to the data centers operated by the enterprise. Accordingly, an enterprise may wish to outsource its data storage needs to support the enterprise storage <sup>30</sup> system.

### BRIEF DESCRIPTION OF THE DRAWINGS

Many aspects of the present disclosure can be better <sup>35</sup> understood with reference to the following drawings. The components in the drawings are not necessarily to scale, with emphasis instead being placed upon clearly illustrating the principles of the disclosure. Moreover, in the drawings, like reference numerals designate corresponding parts <sup>40</sup> throughout the several views.

FIG. 1 is a drawing of a networked environment according to various examples.

FIGS. 2A-3B are sequence diagrams illustrating interactions between elements.

FIG. 4 is a flowchart illustrating an example of functionality implemented by the virtual content repository application according to various examples.

FIG. 5 is a flowchart illustrating an example of functionality implemented by the virtual content repository application according to various examples.

FIG. 6 is a flowchart illustrating an example of functionality implemented by the file management application according to various examples.

FIG. 7 is a flowchart illustrating an example of functionality implemented by the index service according to various examples.

### DETAILED DESCRIPTION

The present disclosure relates to storing and retrieving files using data storage systems that are accessible to client devices over a network. In one example, a file management application executing on a client device transmits a request to store a file in a virtual content repository associated with 65 the user. The virtual content repository can be assigned to a user by an enterprise and can be managed by a virtual

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content repository application. Files can actually be stored in other data stores or content repositories provided by an entity that is not controlled by the user of the client device and/or the enterprise, such as by a public cloud storage provider. In one example, a client device associated with a particular user can transmit a request to store a file in the virtual content repository, and in response, a virtual content repository application can generate a storage plan for the file that identifies one or more of the content repositories in which the file or portions of the file can be stored. The storage plan can be provided to the client device, which can store the file in the one or more content repositories according to the storage plan. Accordingly, the content repositories can be assigned to a user account that is separate from an enterprise user account of a particular user.

In one scenario, the content repositories can be associated with personal user accounts of the user that are separate from an enterprise user account associated with the user. The virtual content repository application can then maintain information about the file stored according to the storage plan, such as its storage location and other metadata associated with the file. A client device can transmit a request to retrieve a particular file to the virtual content repository application, which can identify a storage plan by which the file was stored in one or more content repositories associated with the user. The virtual content repository can transmit the storage plan to the client device, which can in return retrieve the file from the content repositories. Accordingly, examples of the present disclosure provide a mechanism for a client device to store files in a virtual content repository associated with a first user account, such as an enterprise user account, that are linked with various content repositories associated with one or more other user accounts that are different from the first user account.

With reference to FIG. 1, shown is a networked environment 100 according to various examples. The networked environment 100 shown in FIG. 1 includes an enterprise computing environment 103, a client device 106, a content repository computing environment 109, and potentially other components, which are in data communication with each other over a network 133. The network 113 includes, for example, the Internet, one or more intranets, extranets, wide area networks (WANs), local area networks (LANs), wired networks, wireless networks, other suitable networks, or any combination of two or more such networks. The networks can include satellite networks, cable networks, Ethernet networks, telephony networks, and/or other types of networks.

The enterprise computing environment 103 can include, for example, a server computer or any other system providing computing capabilities. Alternatively, the enterprise computing environment 103 can employ multiple computing devices that can be arranged, for example, in one or more server banks, computer banks, or other arrangements. The computing devices may be located in a single installation or distributed among many different geographical locations. For example, the enterprise computing environment 103 can include multiple computing devices that together form a hosted computing resource, a grid computing resource, 60 and/or any other distributed computing arrangement. In some cases, the enterprise computing environment 103 can operate as at least a portion of an elastic computing resource where the allotted capacity of processing, network, storage, or other computing-related resources can vary over time. The enterprise computing environment 103 can also include or be operated as one or more virtualized computer instances that are executed in order to perform the functionality that is

described herein. Generally, the enterprise computing environment 103 is operated in accordance with particular security protocols and is considered a trusted computing environment.

Various systems can be executed in the enterprise computing environment 103. Also, various data is stored in a data store 116 that is accessible to the enterprise computing environment 103. The data store 116 shown in FIG. 1 can be representative of multiple data stores 116. The data stored in the data store 116 is associated with the operation of the 10 various components described below.

A management service 119 and/or other systems can be executed in the enterprise computing environment 103. The management service 119 can be executed to manage and/or oversee the operation of multiple client devices 106. In some 15 examples, an enterprise, such as one or more companies or other organizations, can operate the management service 119 to oversee and/or manage the operation of the client devices 106 of its employees, contractors, and customers. Accordingly, the management service 119 is considered a 20 trusted system.

The management service 119 can include a management console 123, a virtual content repository application 126, and/or other components. The management console 123 can facilitate administration of devices of an enterprise by 25 administrators via the management service 119. For example, the management console 123 can generate one or more user interfaces that are rendered on a display device to facilitate interaction with the management service 119. The user interfaces can facilitate an administrator's inputting of 30 commands or other information for the management service 119. Additionally, the user interlaces can include presentations of statistics or other information regarding the client devices 106 that are managed by the management service 119.

The virtual content repository application 126 can obtain and store information regarding flies that are associated with one or more client devices 106 and/or the management service 119. For example, the virtual content repository application 126 can manage, on behalf of a user, a virtual 40 content repository whereby files associated with a virtual content repository of a user are stored in third party content repositories that can exist outside enterprise computing environment 103, such as those represented by the one or more content repository computing environment 109. In 45 other words, the virtual content repository application 126 can track file activity and store information regarding the locations, encryption keys, user permissions (e.g., access rights), the file version, access history, and/or other information of files.

The data stored in the data store 116 can include virtual content repository data 129, managed device data 133, and/or other information. The virtual content repository data **129** can include data for each user of an enterprise. In other words, the virtual content repository data 129 can store data 55 from which a virtual content repository can be constructed as well as managed on behalf of a user of the enterprise. The virtual content repository data 129 can include a directory structure along with filenames associated with files stored in a virtual content repository on behalf of one or more users 60 associated with an enterprise user account. The directory structure can represent files that are stored by the user in his or her virtual content repository where the files are actually housed in a content repository that is external to the enterprise computing environment 103. In other words, a user can 65 store files in his or her virtual content repository associated with his or her enterprise user account with the files being

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accessible through the file management application 139. However, the files are actually stored in a content repository external to enterprise computing environment 103.

In one example, the virtual content repository data 129 includes user account data 136 associated with a particular virtual content repository. The user account data 136 identifies an enterprise user account, or an account within the enterprise computing environment 103, associated with a particular virtual content repository. The user account data 136 can also include data identifying content repositories that are external to the enterprise computing environment 103, such as third party or publicly accessible content repositories or data storage services. These content repositories can be leveraged by the virtual content repository application 126 to facilitate a virtual content repository that is associated with an enterprise user account of a particular user. The user account data 136 can also include one or more authentication credentials associated with the content repositories external to the enterprise computing environment 103 that can be provided by a user associated with the enterprise user account. In one example, an authentication credential can be provided by or on behalf of a user upon identifying a content repository external to the enterprise computing environment 103 to which the user has access. The user can identify the content repository using the file management application 139 or through any other user interface generated by the virtual content repository application 126. In another scenario, the virtual content repository application 126 can generate an account in a third party content repository and authentication credentials for the account on behalf of a user. The virtual content repository application 126 can then associate the account and authentication credentials with the user account data 136 corre-35 sponding to the user.

For example, such an authentication credential can include a username/password combination or an authentication token associated with a third party content repository of the user, where a user account associated with the third party content repository is different from a user account associated with the enterprise computing environment 103, or an enterprise user account. The virtual content repository application 126 can access a content repository of the user in a content repository computing environment 109 using the authentication credential in order to access files, assess storage levels, storage quotas, or obtain a directory or listing of files stored within the content repository.

The virtual content repository data 129 also includes an entry 137 for files stored by a user in his or her virtual content repository. The files are actually stored in an external content repository on behalf of the user. In some examples, an entry 137 can include data that represents, for example, a unique identifier and the storage location within a content repository. Entry 137 also includes the filename of the file within the content repository, the filename of the file with in the virtual content repository, an encryption key, permissions, the file version, access history, and/or other information for a particular file. The filenames in the enterprise computing environment 103 and the content repository computing environment 109 can be the same or different for corresponding file copies.

The managed device data 133 can include information regarding the client devices 106 that are managed and/or controlled by the management service 119. The managed device data 133 for a particular client device 106 can include, for example, the identification of a user assigned to the client device 106, the identification of applications that

are installed in the client device 106, historical data regarding the operation of the client device 106, and/or other information.

In addition, the managed device data 133 for a particular client device 106 can include one or more device profiles. A device profile can include a set of one or more compliance rules that can be specified by the management service 119. The compliance rules can specify one or more conditions that must be satisfied for a client device 106 to be deemed compliant. For example, a compliance rule can specify that particular applications are prohibited from being installed on a client device 106. As another example, a compliance rule can specify that a lock screen is required to be generated when the client device 106 is "awoken" from a low power (e.g., "sleep") state and that a passcode is required for a user to unlock the lock screen. Additionally, one or more compliance rules can be based on time, geographical location, and/or other predefined conditions. When the compliance rules for a particular device profile are satisfied, the man- 20 agement service 119 can deem the corresponding client device 106 as being compliant with the device policy.

The client device 106 can be representative of multiple client devices 106 that can be coupled to the network 113. The client device **106** can include, for example, a processor- 25 based system such as a computer system. Such a computer system can be embodied in the form of a desktop computer, a laptop computer, a personal digital assistant, a mobile phone (e.g., a "smartphone"), a set-top box, a music player, a web pad, a tablet computer system, a game console, an 30 electronic book reader, or any other device with like capability. The client device 106 can include a display as well as one or more input devices, such as a mouse or touch pad that facilitates a user input.

application 139, a management component 143, and/or other components. The file management application 139 can include, for example, one or more programs that access, manage, edit, and/or perform other functions with respect to files. As examples, a file can include an image, a video, a 40 word processing document, or a spreadsheet. In some examples, the file management application 139 can be regarded as being a "content locker," because the file management application 139 can cause access to one or more of the files to be restricted. For example, the file management 45 application 139 can require that a user provide authentication credentials to access files that are available through the file management application 139. As another example, the file management application 139 can restrict accessibility of files to certain permitted applications on the client device 50 106 and prevent other applications from accessing files that are available through the file management application 139.

The file management application 139 can generate one or more user interfaces that present the files. For example, the file management application 139 can render files, such as 55 images or videos. In addition, one or more user interfaces for the file management application 139 can facilitate a user editing a file, such as a word processing document, spreadsheet, or image. In addition, one or more user interfaces for the file management application 139 can facilitate a user 60 transmitting a file to other client devices 106, the management service 119, or other systems. The file management application 139 can also facilitate creating files to be stored in a virtual content repository provided by the virtual content repository application 126, where the files can be stored in 65 an external content repository associated with a user account of a user.

The client device 106 can execute the management component 143 to monitor and/or manage at least a portion of the data, applications, or hardware components for the client device 106. The management component 143 can also identity whether the client device 106 complies with the compliance rules for device profiles that have been assigned to the client device 106. In some examples, the management component 143 can function as a management service that operates as a portion of an operating system for the client device **106**. In other examples, the management component 143 can function as a device management agent that operates in the application layer of the client device 106 and that monitors at least some of the activity being performed in the client device 106. In other examples, the management 15 component **143** can include an application wrapper that interfaces with a software component to facilitate overseeing, monitoring, and/or managing one or more resources of the client device 106. Alternatively, the management component 143 can be a portion of an application that was developed, for example, using a Software Development Kit (SDK) that facilitates the inclusion of functionality within the application that monitors and/or manages at least a portion of the resources for the client device 106.

The client device 106 can execute the management component 143 automatically upon startup of the client device 106. Additionally, the management component 143 can run as a background process in the client device 106. Accordingly, the management component 143 can execute without user intervention in some examples. Additionally, the management component 143 can communicate with the management service 119 to facilitate the management service 119 managing the client device 106. For example, the management component 143 can obtain compliance rules from the management service 119, and the management The client device 106 can execute a file management 35 component 143 can determine whether the client device 106 operates according to the compliance rules. In another example, the management component 143 transmits data that indicates the status of settings for the client device 106, and the management service 119 uses this data to determine whether the client device 106 operates according to the compliance rules. If the client device 106 is not in compliance, the management component 143 or the management service 119 causes a remedial action to be performed. Examples of remedial actions include notifying a user of the device or an administrator of the management service 119, causing device settings to be changed so that the client device 106 becomes compliant with the compliance rules, and erasing data, such as enterprise data, from the client device 106. Enterprise data includes, for example, email, contacts, files or other data that is associated with the enterprise and accessible through the management service 119.

The content repository computing environment 109 can include, for example, a server computer or any other system providing computing capabilities. Alternatively, the content repository computing environment 109 can employ multiple computing devices that can be arranged, for example, in one or more server banks, computer banks, or other arrangements. The computing devices can be located in a single installation or can be distributed among many different geographical locations. For example, the content repository computing environment 109 can include multiple computing devices that together form a hosted computing resource, a grid computing resource, and/or any other distributed computing arrangement. In some cases, the content repository computing environment 109 can operate as at least a portion of an elastic computing resource where the allotted capacity

of processing, network, storage, or other computing-related resources can vary over time. The content repository computing environment 109 can also include or be operated as one or more virtualized computer instances.

The content repository computing environment 109 can 5 be operated by an entity that is a third party relative to the user of the client device 106 and/or the entity that operates the enterprise computing environment 103. The storage provider can be a public cloud provider offering data storage to the public as a service. In other words, the storage 10 provider can provide data storage for multiple users and entities, including the users of the client devices 106 and/or the entity that operates the enterprise computing environment 103. A user of a client device 106 and/or the entity that operates the enterprise computing environment 103 can 15 enroll in the data storage service using a user account that is separate from a user account associated with the enterprise computing environment 103, or an enterprise user account. In other words, a user account that is used to access the content repository is separate from an enterprise user 20 account that is used to access the enterprise computing environment 103.

A storage provider data store 146 stores data that is accessible to the enterprise computing environment 103. The storage provider data store 146 shown in FIG. 1 can be 25 representative of multiple storage provider data stores 146. The storage provider data store 146 can store files and/or other data for several users associated with different enterprise computing environments 103.

The content repository computing environment 109 can 30 execute a content repository system 149 and/or other systems. The content repository system 149 can facilitate and manage the storage of data in the storage provider data store 146. For example, the content repository system 149 can provide an application protocol interface (API) and/or any 35 other suitable interface that facilitates communication between the content repository system 149 and the client device 106 and/or management service 119. In addition, the content repository system 149 can authenticate requests to store and/or retrieve data. Additionally, the content repository system 149 can perform load balancing processes to facilitate the transfer of data between the storage provider data store 146 and other components, for example.

Next, a description of examples of the operation of the various components in the networked environment 100 is 45 provided. To begin, the user of the client device 106 and/or the entity that operates the enterprise computing environment 103 can establish a virtual content repository on behalf of a user associated with the enterprise. A virtual content repository can include a virtual remote file system in which 50 the user can add, edit, remove, or otherwise manage files in a directory structure via the virtual content repository application 126, but the files are actually stored in one or more content repositories that are external to the enterprise computing environment 103. These external content repositories 55 can include third party data storage services or systems that a user can establish in which the user is assigned data storage space in a content repository computing environment 109. To this end, the virtual content repository data 129 can include a representation of the directory structure of a virtual 60 content repository associated with a user account.

The file management application 139 can allow a user to access files that are stored within a virtual content repository without requiring knowledge of where the files are stored. In other words, a user can be unaware of the fact that files 65 stored in a virtual content repository accessed using the file management application 139 are stored in a third party

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content repository rather than in the data store 116 associated with the enterprise computing environment 103.

To create a folder or directory in association with a virtual content repository of a user, the file management application 139 can transmit request to create a directory within the virtual content repository to the virtual content repository application 126. The virtual content repository application 126 can then generate a representation of a folder. The folder can be represented within the user's virtual content repository. The virtual content repository application 126 can then transmit an identifier corresponding to the folder to the file management application 139.

To facilitate storage of files in content repositories that are external to the enterprise computing environment 103, the virtual content repository application 126 can obtain, from the file management application 139, an identification of one or more content repositories associated with the user and/or one or more authentication credentials associated with the one or more content repositories. The user can provide the authentication credentials through a user interface provided by the file management application 139. In other words, a user can associate his or her virtual content repository with one or more content repositories that are external to the enterprise computing environment 103. For example, the user can identify a content repository that is associated with the user as well as an authentication credential within the respective content repositories. In another example, an administrator can establish an account as well as authentication credentials within a content repository on behalf of the user using the management: console **123**. The account and authentication credentials can be associated with user account data 136 on behalf of the user.

To store a file in association with a virtual content repository of a user, the file management application 139 can generate a request to store a file in the virtual content repository associated with the user. The request can be transmitted to the virtual content repository application 126. In response to receiving the request, the virtual content repository application 126 can generate an entry 137 in the virtual content repository data 129 corresponding to the file submitted using the client device 106. The virtual content repository application 126 can also generate a storage plan 138 corresponding to the file. To generate a storage plan 138, the virtual content repository application 126 can identify one or more content repositories external to the enterprise computing environment 103 in which the file can be stored by the client device 106 or the file management application **139**.

The storage plan 138 can include an indication of which of the content repositories associated with the user account data 136 can store the file, a filename and a storage location within the content repository. In some scenarios, the filename in a content repository can vary from the filename within the virtual content repository. Accordingly, the virtual content repository application 126 can transmit the storage plan 138 to the file management application 139. The storage plan 138 can include a uniform resource locator (URL) corresponding to the content repository in which the virtual content repository application 126 directs the file management application 139 to store the file. In some examples, the URL can be generated by the virtual content repository application 126 and can include a link to a content page or a programmatic API call used to store the file in the selected content repository.

The file management application 139 can store the file as directed by the storage plan 138 and can transmit an indication of the status of storing the file in the content reposi-

tory to the virtual content repository application 126. For example, if storage of the file was successful, the file management application 139 can notify the virtual content repository application 126, which can update the entry 137 corresponding to the file to indicate that the file was stored 5 within the selected content repository. If storage of the file by the file management application 139 was unsuccessful, the file management application 139 can transmit an indication that storage of the file in the content repository was not successful. In this scenario, the virtual content repository 10 application 126 can generate another storage plan 138 identifying an alternative content repository in which the file management application 139 can store the file. Upon receiving an indication from the file management application 139 that storage of the file was successful, the virtual content 15 repository application 126 can update the entry 137 corresponding to the file to indicate that the file was stored within the alternative content repository.

In some scenarios, the storage plan 138 can also include an indication that portions of the file can be stored in 20 different content repositories. For example, a first portion of the file can be stored in a first content repository and a second portion of the file can be stored in a second content repository. As another example, the even bytes of the file can be stored in a first content repository and the odd bytes of the 25 file can be stored in a second content repository. In such a scenario, the storage plan 138 corresponding to the entry 137 can indicate which portions of the file should be stored in which content repository associated with the user account data **136**. Accordingly, in such a scenario, the storage plan 30 138 can include an indication of which portion of the file should be stored by the file management application 139 in the first content repository and which portion of the file should be stored by the file management application 139 in the second content repository. The file management appli- 35 cation 139 can then attempt to store the portions of the files in the identified content repositories and transmit an indication of whether storage of the portions of the files in the respective was successful to the virtual content repository application 126. Accordingly, the storage plan 138 indicates 40 how the file management application 139 can reassemble a file upon retrieval from the content repositories in which portions of the file are stored.

In one example, virtual content repository application 126 can determine an amount of storage remaining in a user's key. content repositories. An appropriate content repository can be selected based on available storage space. For example, the virtual content repository application 126 can identify which of a user's content repositories has the most remaining storage space or is consuming less than a threshold percentage of storage space and select one or more of the content repositories based on the amount of remaining storage space. The virtual content repository application 126 can identify the remaining storage space by transmitting a request using, for example, an API provided by the respective content repository computing environment 109.

In another scenario, the file management application 139 can encrypt a file prior to transmitting a request to store the file in a virtual content repository. Such a request can include an encryption key associated with the file. In one example, 60 the virtual content repository application 126 can store the encryption key along with the entry 137 in the virtual content repository data 129 while generating a storage plan 138 that instructs the file management application 139 to store the encrypted file in one or more external content 65 repositories. In this way, the virtual content repository application 126 can store an encryption key associated with

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a particular file that is virtually stored in the virtual content repository of a user. In this example, however, the one or more content repositories in which the file is actually stored do not have access to the encryption key. Additionally, should the virtual content repository application 126 become compromised and should the encryption key be accessed, the actual copy of the file is not compromised because it is stored in a content repository that is external to the enterprise computing environment 103.

In another scenario, the virtual content repository application 126 can encrypt a file on behalf of the file management application 139, where the file is provided in a request to store the file in the virtual content repository. The virtual content repository application 126 can encrypt the file and store the encryption key in the entry 137 for the file. The virtual content repository application 126 can transmit the encrypted file to the file management application 139 along with a storage plan 138 that indicates one or more content repositories in which the encrypted file or portions thereof should be stored. Similar to the above example, in this way, the virtual content repository application 126 can store an encryption key associated with a particular file that is virtually stored in the virtual content repository of a user while the one or more content repositories in which the file is actually stored do not have access to the encryption key.

In an additional scenario, the virtual content repository application 126 can generate an encryption key corresponding to a file on behalf of the file management application 139. The virtual content repository application 126 can receive a request from the file management application 139 to store a file in the virtual content repository. The virtual content repository application 126 can generate an encryption key that corresponds to the file and transmit the encryption key to the file management application 139 as a part of the storage plan 138. The file management application 139 can then encrypt the file using the encryption key and store the encrypted file in one or more content repositories as specified by the storage plan 138. The virtual content repository application 126 can store the encryption key associated with the file in an entry 137 associated with the file. The file management application 139 can also cache or store the encryption key on the client device 106. In this way, the encrypted file is stored in the one or more content repositories, which do not also have access to the encryption

In an additional scenario, the virtual content repository application 126 can generate multiple encryption keys corresponding to a file on behalf of the file management application 139. The multiple encryption keys can be used to encrypt different portions of the file that can be stored in multiple content repositories by the file management application 139. The virtual content repository application 126 can receive a request from the file management application 139 to store a file in the virtual content repository. The virtual content repository application 126 can generate encryption keys that correspond to the file and transmit the encryption keys to the file management application 139 as a part of the storage plan 138. The file management application 139 can then split the file and encrypt the portions of the file using the encryption keys as specified by the storage plan 138. The file management application 139 can then store the encrypted portions of the file in one or more content repositories as specified by the storage plan 138. The virtual content repository application 126 can store the encryption keys associated with the file in an entry 137 associated with the file. The file management application 139 can also cache or store the encryption keys on the client device 106. In this

way, the encrypted file is stored in the one or more content repositories, which do not also have access to the encryption keys for the portions of the file.

In an additional scenario, the file management application 139 can generate an encryption key corresponding to a file. 5 The virtual content repository application 126 can receive a request from the file management application 139 to store a file in the virtual content repository along with the encryption key. The virtual content repository application 126 can store the encryption key in an entry 137 corresponding to the file and generate a storage plan 138 for the file. The file management application 139 can then store the encrypted file in one or more content repositories as specified by the storage plan 138. The file management application 139 can also cache or store the encryption key on the client device 15 106. In this way, the encrypted file is stored in the one or more content repositories, which do not have access to the encryption key.

In one example, the virtual content repository application 126 can extract a filename as well as a directory within the virtual content repository of the file associated with a request to store the file. The virtual content repository application 126 can generate another filename and/or another directory name that can be associated with the storage plan 138 provided to the file management application 139. The filename and/or directory name can be randomly generated or generated using a cryptographic hash function to obfuscate the directory structure of the virtual content repository when the file is stored within the content repository. The entry 137 can include a mapping between the filename and/or directory name and the filename and directory provided with the request to store the file in the virtual content repository by the file management application 139.

The file management application can obtain a directory listing as well as a folder structure of the virtual content 35 repository from the virtual content repository application **126**. In this way, the file management application **139** can facilitate browsing of the directory structure of the virtual content repository. Additionally, a user can select a particular file within the directory structure to initiate download of 40 the file from the virtual content repository. In response, the file management application 139 can generate a request to download the file from the virtual content repository that is transmitted to the virtual content repository application 126. In response to receiving such a request, the virtual content 45 repository application 126 can identify an entry 137 corresponding to the file and identify a storage plan 138 associated with the entry 137. The virtual content repository application 126 can provide the storage plan 138, or an identification of one or more content repositories external to 50 the enterprise computing environment 103 in which the file is stored.

The virtual content repository application 126 can transmit the storage plan 138 to the file management application 139, which can retrieve the file from the one or more content 55 repositories. In one example, the file management application 139 can request an authentication credential associated with the content repository from a user via a user interface rendered by the client device 106 should an authentication credential be necessary to access the content. If the file 60 management application 139 has obtained or previously stored the authentication credential, the file management application 139 can download the file from the one or more content repositories identified by the storage plan 138.

As noted above, multiple portions of a particular file can 65 be stored in multiple content repositories. Accordingly, as indicated by the storage plan 138 for a particular file, the file

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management application 139 can obtain the various portions of the file from the various content repositories and reassemble the file. The virtual content repository application 126 can also provide an encryption key that can be stored in an entry 137 along with the storage plan 138 to the file management application 139. The file management application 139 can then decrypt the file using the encryption key.

Reference is now made to FIG. 2A, which depicts a sequence diagram illustrating one example of interactions between an enterprise computing environment 103, client device 106 and one or more content repository computing environments 109. FIG. 2A illustrates an example of storing a file in a virtual content repository of a user associated with an enterprise user account. As shown in FIG. 2A, the file management application 139 can generate a file as shown by step 201. At step 203, the file management application 139 can generate a request to store the file that is transmitted to the virtual content repository application 126. The file management application 139 can also authenticate a user with user account data 136 to ensure a trusted client device 106 issued the request.

As denoted by step 205, the virtual content repository application 126 can generate a storage plan 138 associated with the file received from the file management application 139. The storage plan 138 can be generated by identifying a content repository that is associated with a particular enterprise user account in which the file can be stored. A content repository can be selected based upon an amount of remaining storage in a storage quota associated with a user account in the content repository. At step 207, the storage plan 138 can be transmitted to the file management application 139. In response to receiving the storage plan 138, the file management application 139 can store the file as denoted by step 209 in the content repository identified by the storage plan 138. At step 211, the virtual content repository application 126 can transmit an indication of whether storage of the file in the content repository was successful or unsuccessful.

Reference is now made to FIG. 2B, which depicts a sequence diagram illustrating one example of interactions between an enterprise computing environment 103, client device 106 and one or more content repository computing environments 109 according to one example. FIG. 2B illustrates an example of the retrieval of a file from a virtual content repository of a user associated with an enterprise user account. As shown in FIG. 2B, at step 212, the file management application 139 can generate a request to retrieve a file that is transmitted to the virtual content repository application 126. The request can include information identifying a user along with authentication credentials. The virtual content repository application 126 can authenticate a user and verify that a user has access rights to the requested file. If the user is not authorized, an error message can be returned to the client device 106.

At step 213, the virtual content repository application 126 can identify a storage plan 138 associated with the file and transmit the storage plan 138 to the file management application 139 at step 215. In some scenarios, the file management application 139 can cache a storage plan 138 previously obtained from the virtual content repository 126 rather than requesting an additional copy. As denoted by step 217, the file management application 139 can transmit a request to retrieve the file from the content repository identified by the storage plan 138. At step 219, the content repository can transmit the requested file to the file management application 139.

Reference is now made to FIG. 3A, which depicts a sequence diagram illustrating one example of interactions between an enterprise computing environment 103, client de vice 106 and one or more content repository computing environments 109. FIG. 3A illustrates an example of the 5 storing of a file in a virtual content repository of a user associated with an enterprise user account where portions of the file are stored in multiple content repositories. As shown in FIG. 3A, the file management application 139 can generate a file as shown by step 301. At step 303, the file 10 management application 139 can generate a request to store the file that is transmitted to the virtual content repository application 126.

As denoted by step 305, the virtual content repository application 126 can generate a storage plan 138 associated 15 with the file received from the file management application 139. The storage plan 138 can identify one or more content repositories that are associated with a particular enterprise user account in which the file can be stored. In some scenarios, a portion of the file can be stored in various 20 content repositories. In other scenarios, a copy of the file can be mirrored in multiple content repositories. As noted above, a content repository can be selected based upon an amount of remaining storage in a storage quote associated with a respective user account in the content repository. At step 25 307, the storage plan 138 can be transmitted to the file management application 139. In response to receiving the storage plan 138, the file management application 139 can store a portion of the file as indicated by the storage plan 138 in one of the identified content repositories as denoted by 30 step 309.

Similarly, the file management application 139 can store a portion of the file as indicated by the storage plan 138 in another one of the identified content repositories as denoted by step 311. More than two content repositories can also be 35 employed as a part of a storage plan 138. At step 313, the virtual content repository application 126 can transmit an indication of whether storage of the file in the content repository was successful or unsuccessful.

Reference is now made to FIG. 3B, which depicts a 40 sequence diagram illustrating one example of interactions between an enterprise computing environment 103, client device 106 and one or more content repository computing environments 109 according to one example. FIG. 3B illustrates an example of retrieving a file from a virtual content 45 repository. As shown in FIG. 3B, the file management application 139 can generate a request to retrieve a file that is transmitted to the virtual content repository application **126** at step **314**. At step **315**, the virtual content repository application 126 can identify a storage plan 138 associated 50 with the file. The storage plan 138 associated with the file is transmitted to the file management application 139 at step **317**. If the storage plan is already stored by the file management application 129, such as when the same user previously stored and then requested the file, steps **315** and 55 317 could be omitted. As denoted by step 319, the file management application 139 can transmit a request to retrieve a first portion of the file from one of the content repositories identified by the storage plan 138. As denoted by step 321, the file management application 139 can 60 transmit a request to retrieve another portion of the file from another one of the content repositories identified by the storage plan 138. At steps 323 and 324, the content repositories can transmit the requested portions of the file to the file management application 139.

Referring next to FIG. 4, shown is a flowchart that provides one example of the operation of a portion of the

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virtual content repository application 126 according to various examples. As an alternative, the flowchart of FIG. 4 can be viewed as depicting an example of elements of a method implemented in the enterprise computing environment 103 (FIG. 1) according to one or more examples.

Beginning at step 403, the virtual content repository application 126 obtains a request to store a file in a virtual content repository associated with a particular user and an enterprise user account. At step 406, the virtual content repository application 126 can store metadata associated with the file in an entry 137 in the virtual content repository data 129. Metadata can include, for example, a filename associated with the file, access permissions, an encryption key associated with the file, or any other data or parameters associated with the file. At step 409, the virtual content repository application 126 can identify one or more content repositories associated with the enterprise user account in which the file is to be stored. At step 410, the virtual content repository application 126 generates a storage plan 138 associated with the file, where the storage plan 138 identifies one or more content repositories in which the file or portions thereof can be stored by the file management application **139**.

At step 411, the virtual content repository application 126 can transmit the storage plan 138 to the file management application 139 from which the request to store the file was received. At step 413, if the file was stored according to the storage plan 138 by the file management application 139, then at step 416, the virtual content repository application 126 can receive a confirmation and update the entry 137 corresponding to the file at step 419. If the file was not stored according to the storage plan 138, the virtual content repository application 126 can avoid updating the entry 137 corresponding to the file and execute steps 409-419 until successfully storing the file in another content repository. Thereafter, the process can proceed to completion.

With reference to FIG. 5, shown is a flowchart that pro vides an example of a portion of the operation of the virtual content repository application 126 according to various examples. In particular, FIG. 5 provides an example of the virtual content repository application 126 handling a request to retrieve a file received from a client device 106 executing the file management application 139. As an alternative, the flowchart of FIG. 5 can be viewed as depicting an example of elements of a method implemented in the management service 119 according to one or more examples.

At step 503, the virtual content repository application 126 can obtain a request to retrieve a file from a virtual content repository associated with an enterprise user account. At step 506, the virtual content repository application 126 can identify a storage plan 138 associated with the file. As noted above, the storage plan 138 can identify one or more content repositories external to the enterprise computing environment 103 in which the file or portions thereof are stored. At step 509, the virtual content repository application 126 can transmit the storage plan to a client device executing the file management application 139, which can retrieve the file as indicated by the storage plan 138.

With reference to FIG. 6, shown is a flowchart that provides an example of a portion of the operation of the file management application 139 according to various examples. In particular, FIG. 6 provides an example of the file management application 139 storing a file in a virtual content repository according to one scenario. It is understood that the flowchart of FIG. 6 provides merely an example of the many different types of functional arrangements that can be

employed to implement the portion of the operation of the file management application 139 as described herein.

At step 603, the file management application 139 can transmit a request to store a file in a virtual content repository associated with a particular enterprise user account. At step 606, the file management application 139 can obtain a storage plan 138 from the virtual content repository application 126. At 609, the file management application 139 can initiate storage of the file in the one or more content repositories identified by the storage plan 138. At step 611, the file management application 139 can determine whether the file was successfully stored according to the storage plan 138. If not, then at 612, the file management application 139 stored according to the storage plan 138. Otherwise, at step 613, the file management application 139 can transmit an indication that the file was successfully stored in the one or more content repositories at step 613. Thereafter, the process can proceed to completion.

With reference to FIG. 7, shown is a flowchart that provides an example of a portion of the operation of the file management application 139 according to various examples. In particular, FIG. 7 provides an example of the file management application 139 retrieving a file from a virtual 25 content repository according to one scenario. At step 703, the file management application 139 can generate a request to retrieve a file from a virtual content repository associated with an enterprise user account. At step 706, the file management application 139 can receive a storage plan 138 30 associated with the file from the virtual content repository application 126. As noted above, the storage plan 138 can identify one or more content repositories external to the enterprise computing environment 103 in which the file or portions thereof are stored. At box 709, the file management 35 application 139 can retrieve the file according to the storage plan **138**.

The flowcharts of FIGS. 4-7 show examples of the functionality and operation of implementations of components described herein. The components described herein 40 can be embodied in hardware, software, or a combination of hardware and software. If embodied in software, each element can represent a module of code or a portion of code that includes program instructions to implement the specified logical function(s). The program instructions can be embod- 45 ied in the form of, for example, source code that includes human-readable statements written in a programming language and/or machine code that includes machine instructions recognizable by a suitable execution system, such as a processor in a computer system or other system. If embodied 50 in hardware, each element can represent a circuit or a number of interconnected circuits that implement the specified logical function(s).

Although the flowcharts show a specific order of execution, it is understood that the order of execution can differ 55 from that which is shown. For example, the order of execution of two or more elements can be switched relative to the order shown. Also, two or more elements shown in succession can be executed concurrently or with partial concurrence. Further, in some examples, one or more of the 60 elements shown in the flowcharts can be skipped or omitted. In addition, any number of counters, state variables, warning semaphores, or messages might be added to the logical flow described herein, for purposes of enhanced utility, accountunderstood that all such variations are within the scope of the present disclosure.

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The enterprise computing environment 103, the client device 106, the content repository computing environment 109, and/or other components described herein can each include at least one processing circuit. Such a processing circuit can include, for example, one or more processors and one or more storage devices that are coupled to a local interface. The local interface can include, for example, a data bus with an accompanying address/control bus or any other suitable bits structure.

The one or more storage devices for a processing circuit can store data and/or components that are executable by the one or more processors of the processing circuit. For example, the management service 119, the file management application 139, the content repository system 149, and/or can transmit an error or an indication that the file was not 15 other components can be stored in one or more storage devices and be executable by one or more processors. Also, a data store, such as the data store 116 and/or the storage provider data store 146, can be stored in the one or more storage devices.

> The management service 119, the file management application 139, the content repository system 149, and/or other components described herein can be embodied in the form of hardware, as software components that are executable by hardware, or as a combination of software and hardware. If embodied as hardware, the components described herein can be implemented as a circuit or state machine that employs any suitable hardware technology. Such hardware technology can include, for example, one or more microprocessors, discrete logic circuits having logic gates for implementing various logic functions upon an application of one or more data signals, application specific integrated circuits (ASICs) having appropriate logic gates, and programmable logic devices (e.g., field-programmable gate array (FPGAs) and complex programmable logic devices (CPLDs)).

> Also, one or more or more of the components described herein that include software or program instructions can be embodied in any non-transitory computer-readable medium for use by or in connection with an instruction execution system such as, for example, a processor in a computer system or other system. The computer-readable medium can contain, store, and/or maintain the software or program instructions for use by or in connection with the instruction execution system.

> A computer-readable medium can include a physical media, such as, magnetic, optical, semiconductor, and/or other suitable media. Examples of a suitable computerreadable media include, but are not limited to, solid-state drives, magnetic drives, and flash memory. Further, any logic or component described herein can be implemented and structured in a variety of ways. For example, one or more components described can be implemented as modules or components of a single application. Further, one or more components described herein can be executed in one computing device or by using multiple computing devices.

> It is emphasized that the above-described examples of the present disclosure are merely examples of implementations to set forth for a clear understanding of the principles of the disclosure. Many variations and modifications can be made to the above-described examples without departing substantially from the spirit and principles of the disclosure. All such modifications and variations are intended to be included herein within the scope of this disclosure.

Therefore, the following is claimed:

1. A non-transitory computer-readable medium embodying, performance measurement, troubleshooting aid, etc. It is 65 ing a program executable in a computing device, the program, when executed by the computing device, being configured to cause the computing device to at least:

authenticating a request based upon a first authentication credential uniquely associated with a user and an enterprise user account, the request comprising a storage request to store a file in a virtual content repository associated with the enterprise user account and being 5 received from a client device;

identify a content repository in which the file should be stored, the identified content repository being independent of the virtual content repository and associated with a second user account having a second authentication credential uniquely associated with the user within the identified content repository that is different from the first authentication credential;

generate a programmatic application programming interface (API) call according to an API provided by the 15 identified content repository to store the file within the identified content repository, the programmatic API call instructing the client device how to store the file within the identified content repository in a location associated with the second user account corresponding to the 20 second authentication credential;

transmit the programmatic API call and the second authentication credential to the client device; and

receive an indication that the file has been stored by the client device using the programmatic API call authen- 25 ticated by the identified content repository using the transmitted second authentication credential, the indication received from the client device.

- 2. The non-transitory computer-readable medium of claim 1, wherein the identified content repository is external to the 30 computing device.
- 3. The non-transitory computer-readable medium of claim 1, wherein the programmatic API call comprises a uniform resource locator (URL), the URL identifying a storage location within the identified content repository.
- 4. The non-transitory computer-readable medium of claim 1, wherein the program causes the computing device to generate a filename within the identified content repository under which the file should be stored.
- 5. The non-transitory computer-readable medium of claim 40 4, wherein the filename varies from a name of the file extracted from the request to store the file.
- 6. The non-transitory computer-readable medium of claim 5, wherein the program is configured to associate the filename and the name of the file extracted from the request 45 with the enterprise user account.
- 7. The non-transitory computer-readable medium of claim 1, wherein the program is configured to:
  - receive a request to retrieve the file from the virtual content repository;
  - identify a content repository in which the file is stored; and
  - transmit an indication of the content repository in which the file is stored in response to receiving the request to retrieve the file.
- 8. The non-transitory computer-readable medium of claim 1, wherein the content repository comprises one of a plurality of repositories and the content repository is identified based upon an amount of remaining space associated with a respective storage quota of the plurality of repositories.
- 9. The non-transitory computer-readable medium of claim 1, wherein the virtual content repository manages storing the file in the identified content repository such that the file can be accessed from a directory structure generated by the virtual content repository even though the file is stored in the 65 content repository that is independent of the virtual content repository.

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10. A method for managing file storage, comprising: generating, in a client device, a request to store a file in a virtual content repository associated with a first user account, the first user account uniquely associated with a user and a first authentication credential;

transmitting the request to store the file to a computing device associated with the virtual content repository, wherein the request is authenticated by the computing device using the first authentication credential;

receiving, from the computing device, an indication of a content repository in which to store the file, the content repository being one of a plurality of content repositories, independent of the virtual content repository, and associated with a second user account having a second authentication credential uniquely associated with the user that is different from the first authentication credential;

receiving, from the computing device, the second authentication credential and a programmatic application programming interface (API) call according to an API provided by the content repository to store the file within the content repository, the programmatic API call instructing the client device how to store the file within the content repository in a location associated with a user account corresponding to the second authentication credential; and

transmitting the programmatic API call, the second authentication credential, and the file to the content repository for storing the file, wherein the content repository authenticates the programmatic API call using the second authentication credential.

11. The method of claim 10, further comprising: receiving, from the computing device, an encryption key corresponding to the file; and

generating an encrypted form of the file based upon the encryption key, wherein the programmatic API call transmitted to the content repository includes the encrypted form of the file.

12. The method of claim 10, further comprising:

receiving a request for an authentication credential associated with the content repository;

obtaining the authentication credential; and

transmitting the authentication credential to the computing device associated with the virtual content repository.

- 13. The method of claim 10, wherein the indication of the content repository in which to store the file comprises at least one filename within the content repository that varies from a name of the file.
- 14. The method of claim 10, wherein the indication of the content repository in which to store the file comprises a storage plan, the storage plan identifying at least two content repositories from the plurality of content repositories and an indication of a respective portion of the file to store in each of the at least two content repositories.
  - 15. A method for managing file storage associated with a virtual content repository, comprising:
    - authenticating a request using a first authentication credential uniquely associated with a user and an enterprise user account to store a file in the virtual content repository associated with the enterprise user account from a client device, the virtual content repository being associated with one or more content repositories that are independent of the virtual content repository;

generating a storage plan associated with the file; transmitting, from the at least one computing device, the storage plan and a second authentication credential

uniquely associated with the user to the client device, the storage plan comprising a programmatic application programming interface (API) call according to an API associated with an identified content repository, the programmatic API call configured to store the file within the identified content repository when the identified content repository authenticates the API call using the transmitted second authentication credential, the identified content repository associated with a second user account and the second authentication credential;

receiving an indication that the file has been stored by the client device according to the storage plan; and

updating a data structure associated with the virtual content repository to indicate that the file has been stored according to the storage plan, wherein the virtual content repository manages storing the file in the identified content repository such that the file can be accessed from a directory structure generated by the virtual content repository account even though the file is stored in the identified content repository that is independent of the virtual content repository.

16. The method of claim 15, wherein generating the storage plan further comprises identifying at least two content repositories in which the file should be stored.

17. The method of claim 16, wherein generating the storage plan further comprises identifying a first portion of

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the file to be stored in a first content repository and a second portion of the file to be stored in a second content repository.

18. The method of claim 17, wherein the first portion of the file comprises odd bytes of the file and the second portion of the file comprises even bytes of the file.

19. The method of claim 15, further comprising: receiving a second request from a requesting device to retrieve the file from the virtual content repository; and transmitting the storage plan to the requesting device.

20. The method of claim 15, wherein generating the storage plan further comprises:

generating an encryption key corresponding to the file; and

transmitting the encryption key to the client device, wherein the client device generates an encrypted file based upon the encryption key and stores the encrypted file in at least one of the content repositories.

21. The method of claim 20, wherein generating the storage plan further comprises:

receiving a second request from a requesting device to retrieve the encrypted file from the virtual content repository; and

transmitting the encryption key corresponding to the encrypted file to the requesting device.

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