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Corbin

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(54) **PRIORITIZING MEDIA CONTENT REQUESTS**

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(51) **Int. Cl.**
G06F 17/00 (2006.01)
G06F 3/16 (2006.01)
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CPC **G06F 3/165** (2013.01); **G05B 15/02** (2013.01); **G06F 17/30174** (2013.01)

(58) **Field of Classification Search**
CPC G06F 17/3074; G06F 17/30752; G06F 17/30749; G06F 17/30174
See application file for complete search history.

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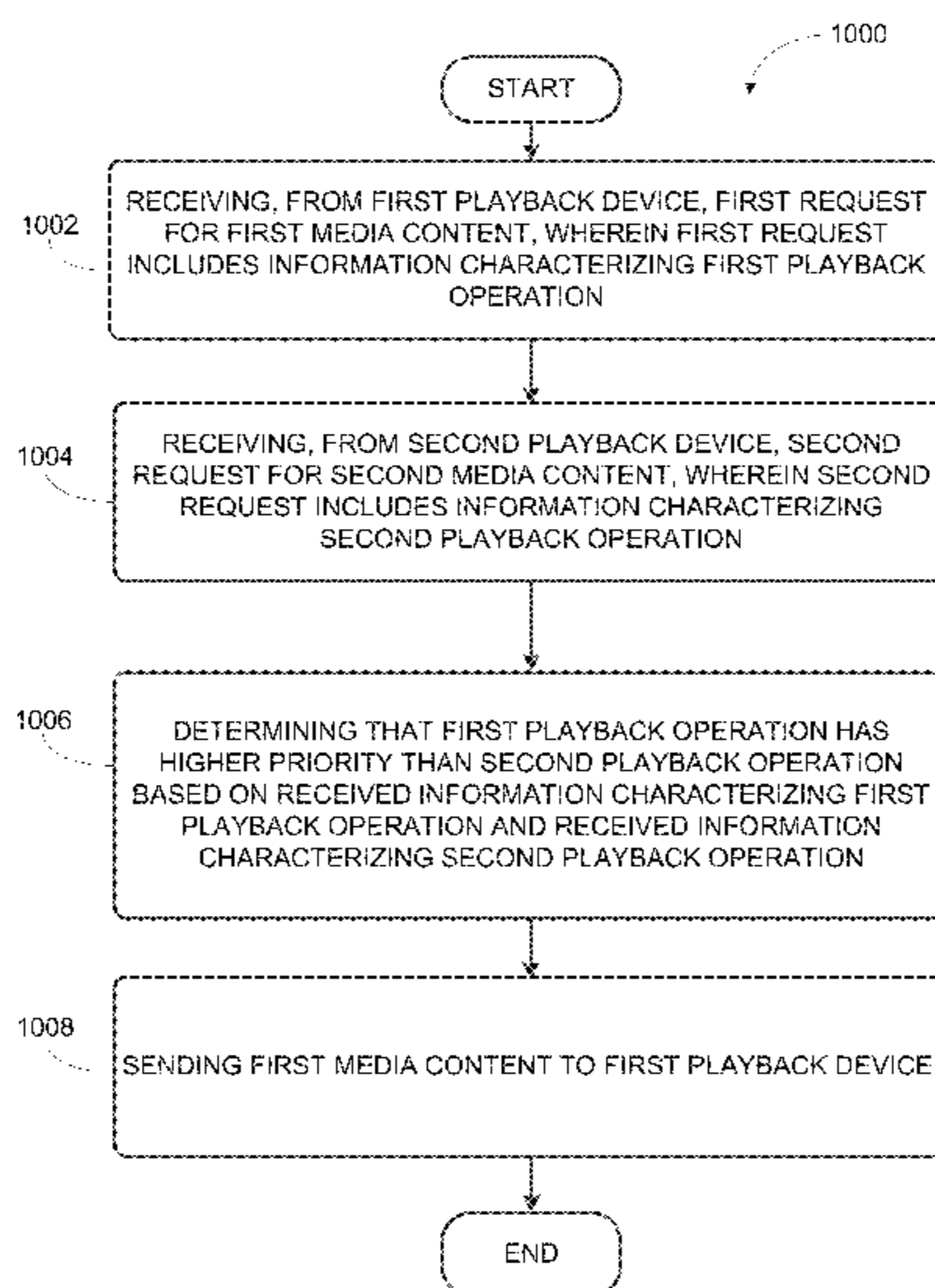
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(57) **ABSTRACT**

Examples described herein may include a first playback device sending a first request for first media content to a computing system associated with a media service provider and a second playback device sending a second request for second media content to the computing system. The first and second playback devices may be associated with an account of the media service provider. The computing system may determine whether either or both of the first and second playback devices are allowed to receive the respective requested media content based on information included in the first request and the second request. Such information included in the requests may characterize playback operations respectively associated with the requests and/or may indicate a time at which the respective playback devices last received a playback command.

19 Claims, 13 Drawing Sheets



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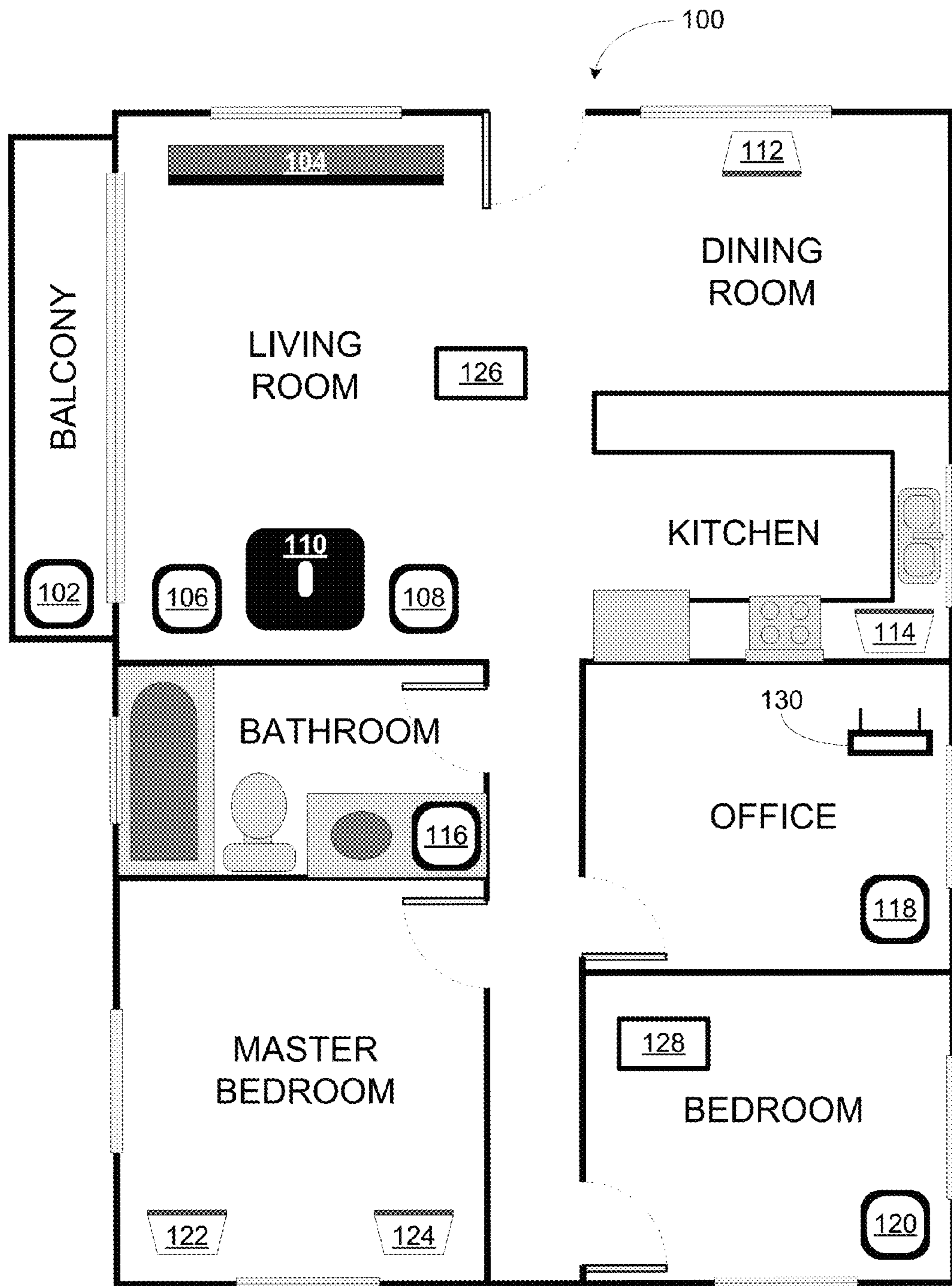


FIGURE 1

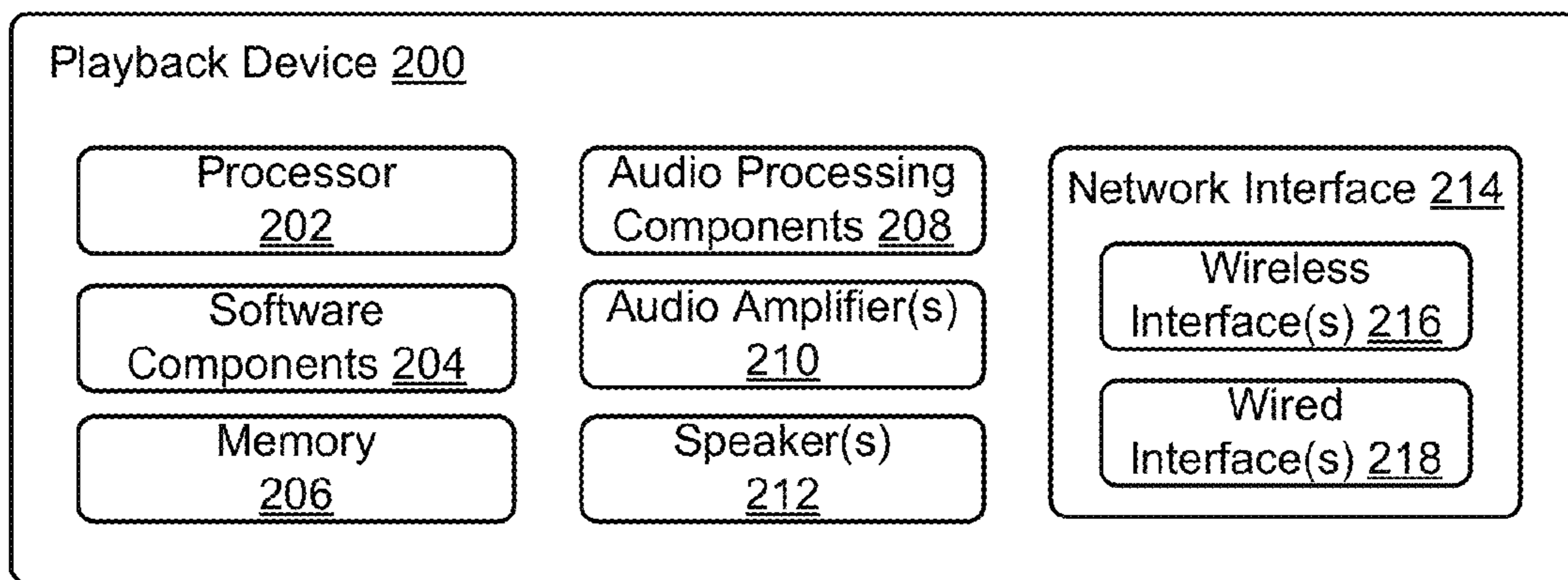


FIGURE 2

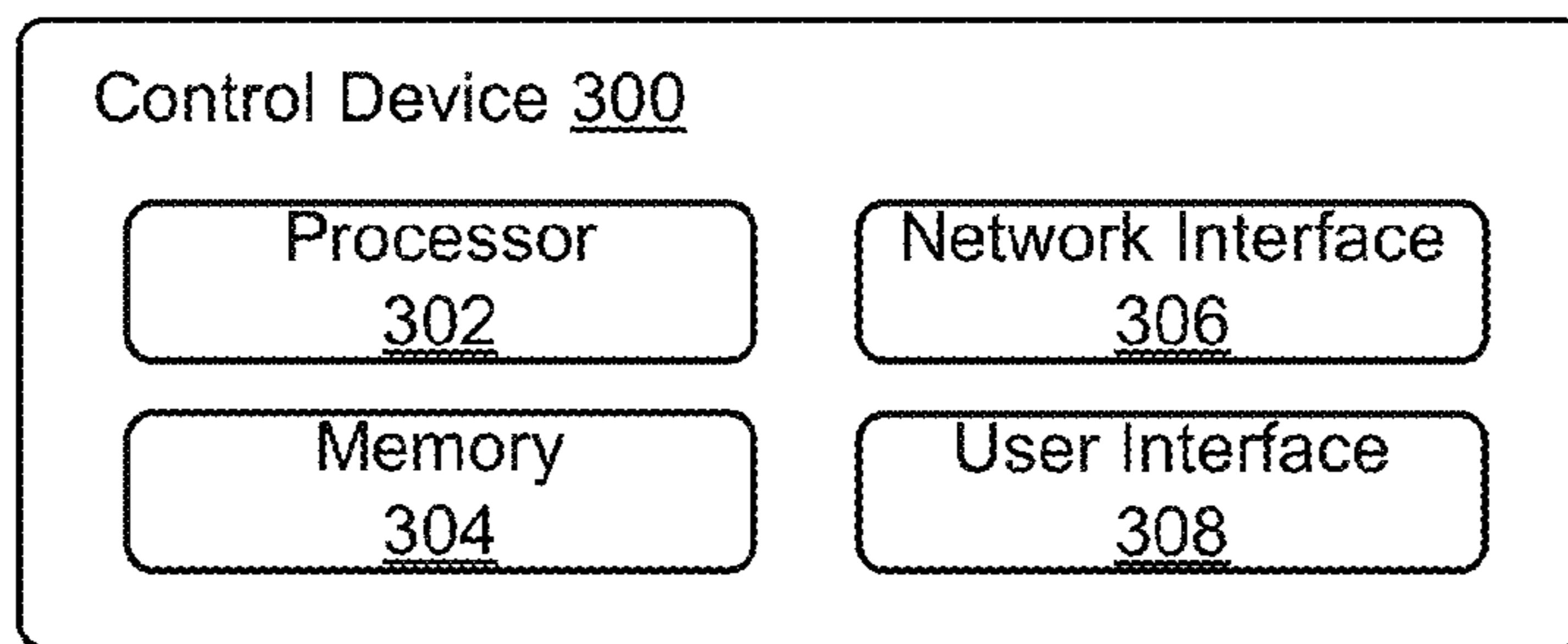


FIGURE 3

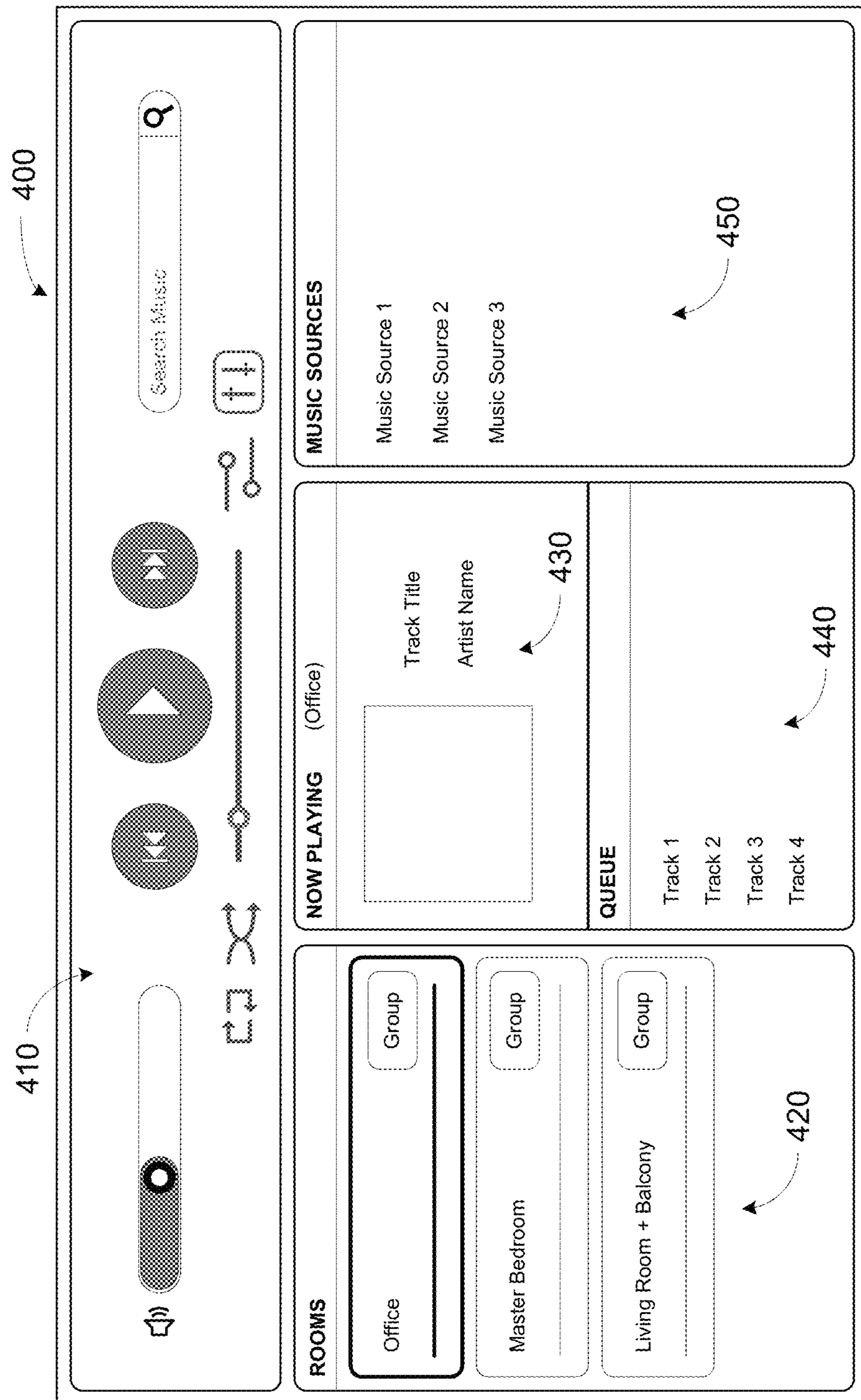


FIGURE 4

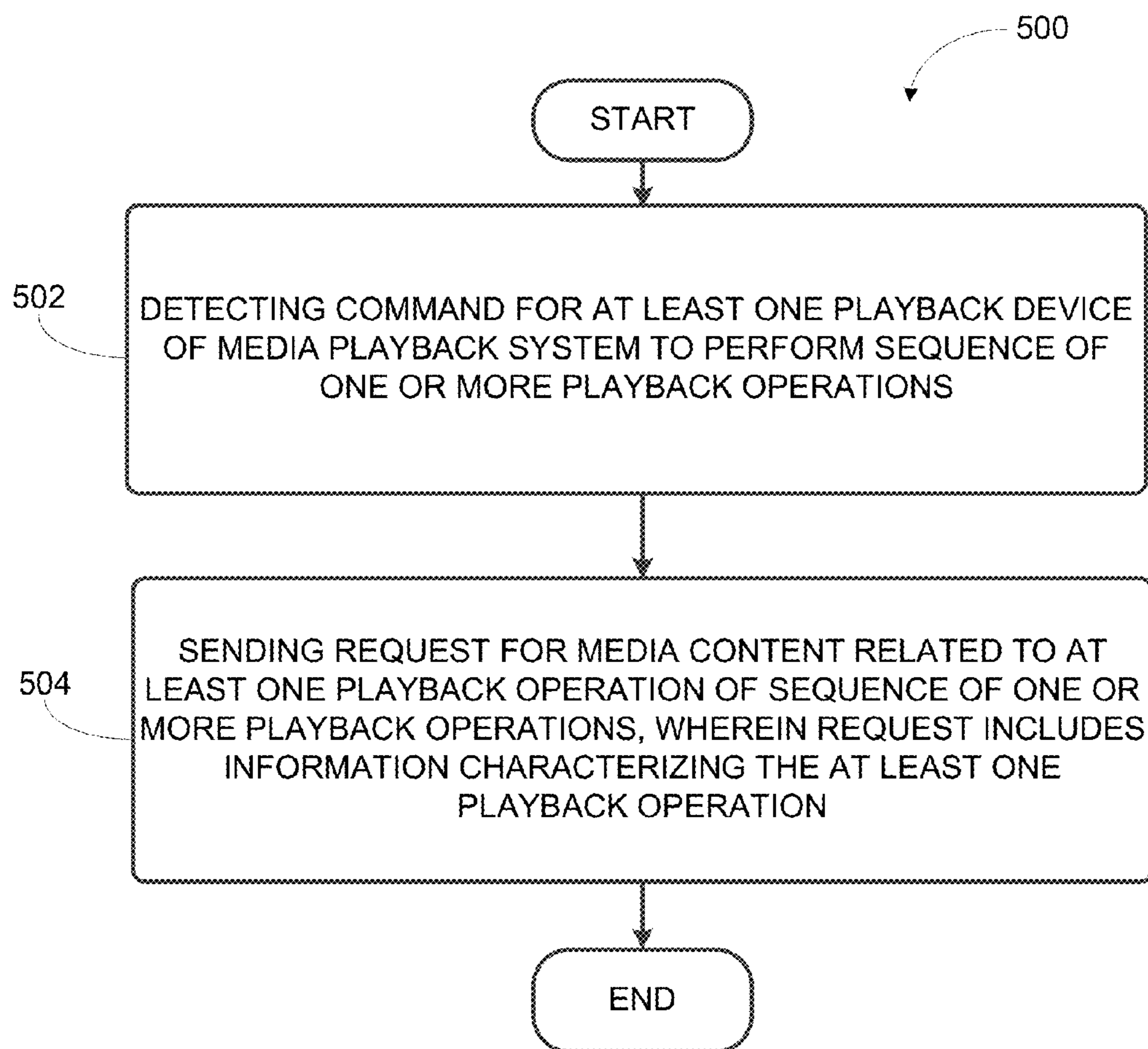


FIGURE 5

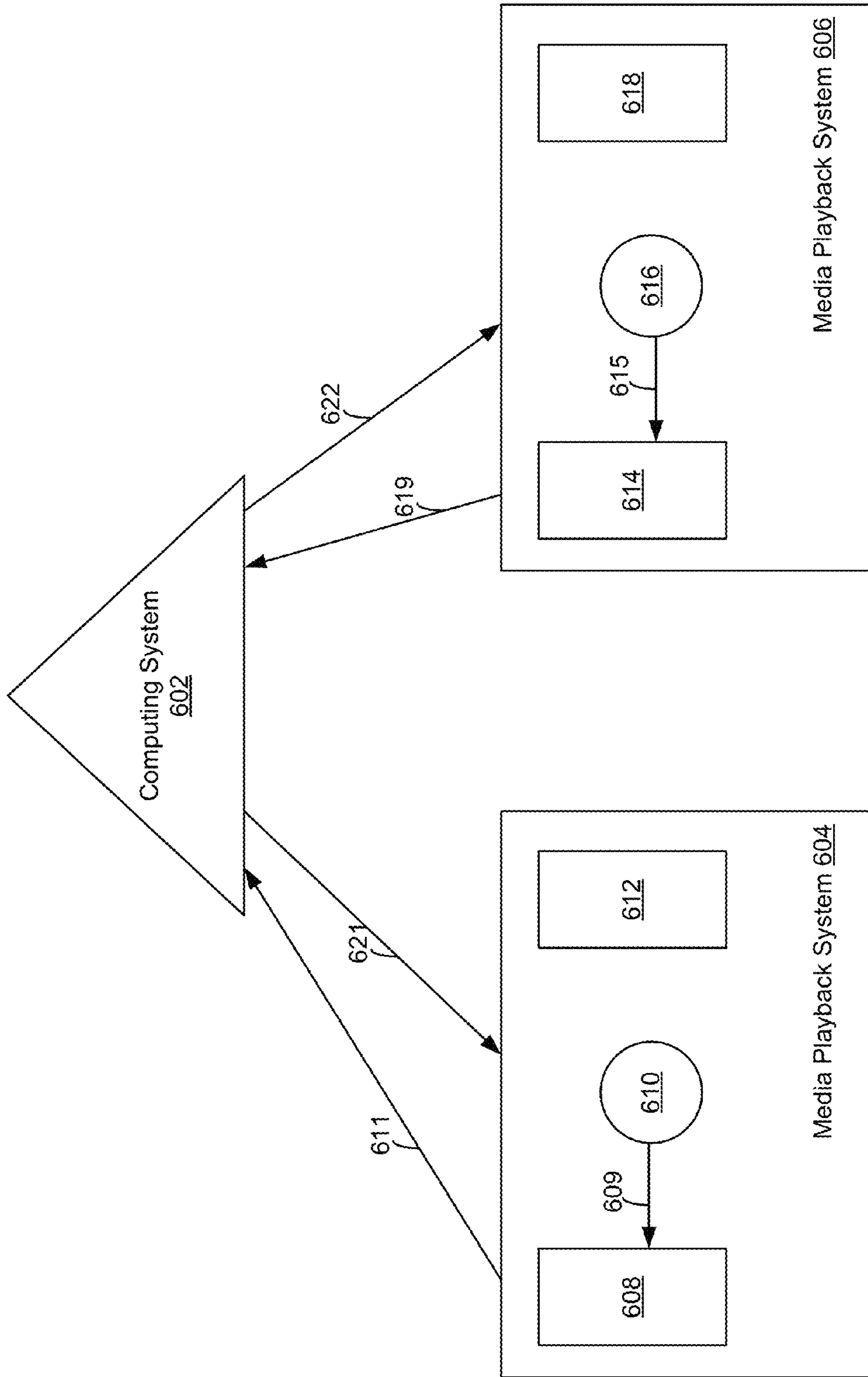


FIGURE 6A

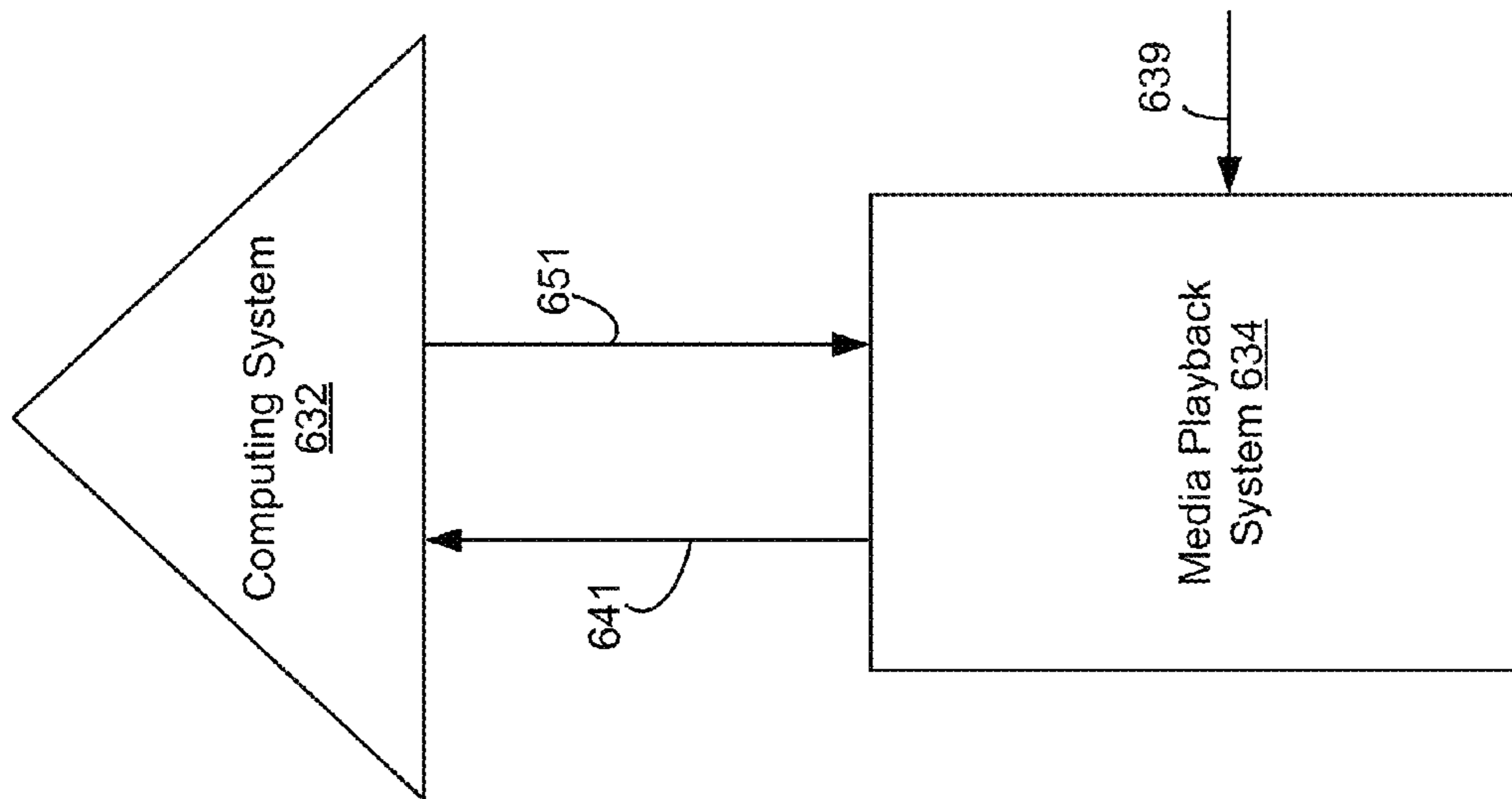


FIGURE 6B

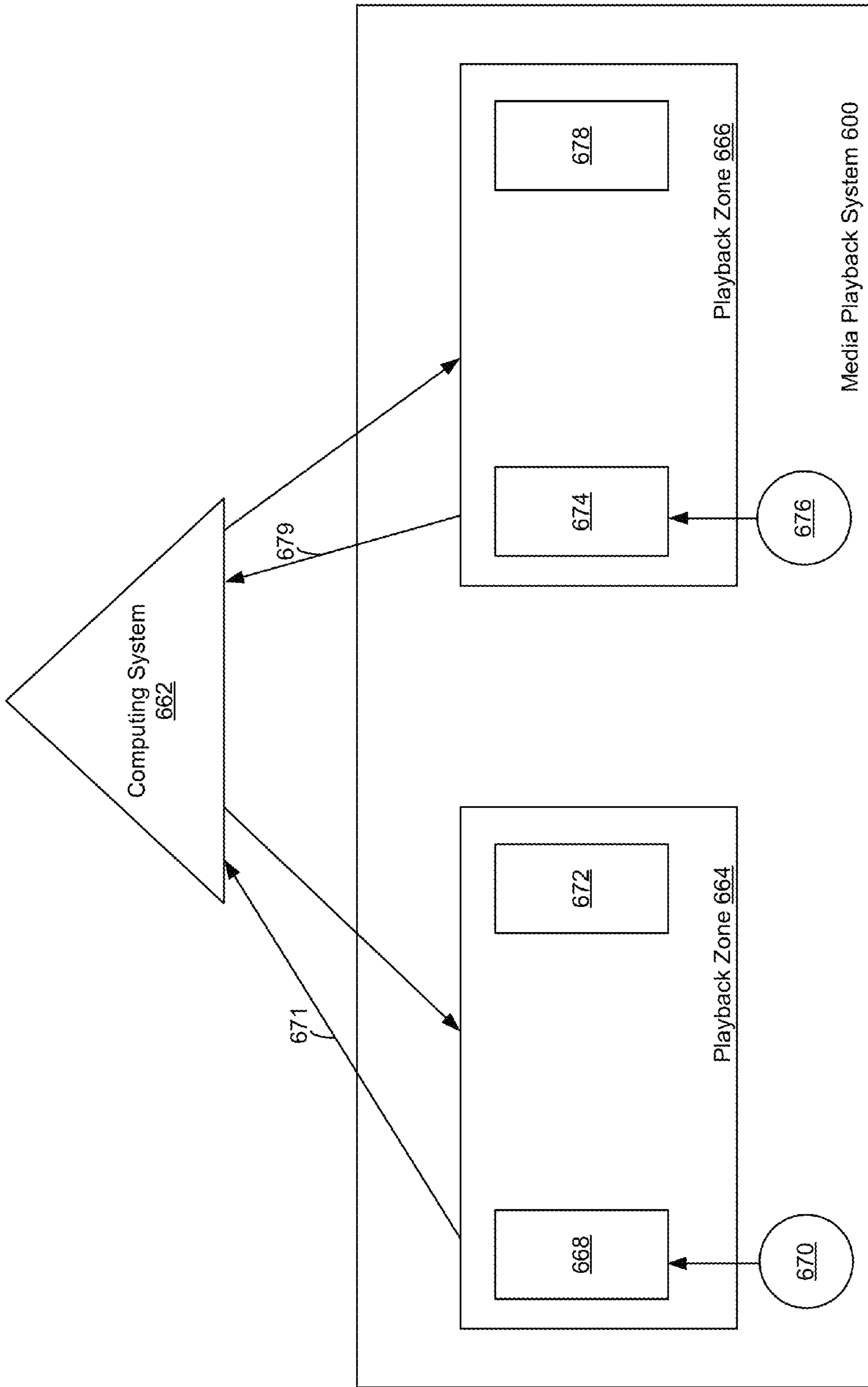


FIGURE 6C

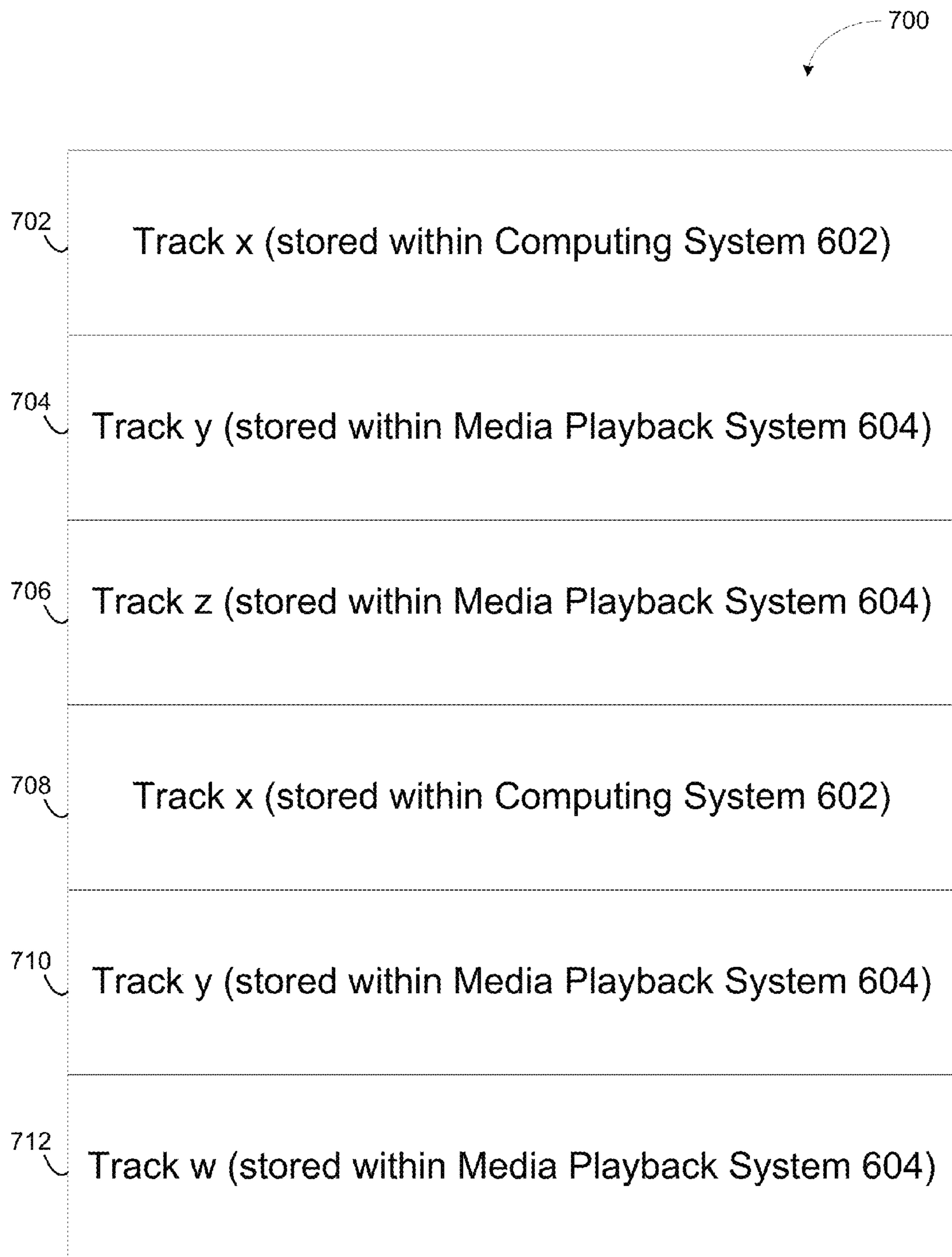


FIGURE 7

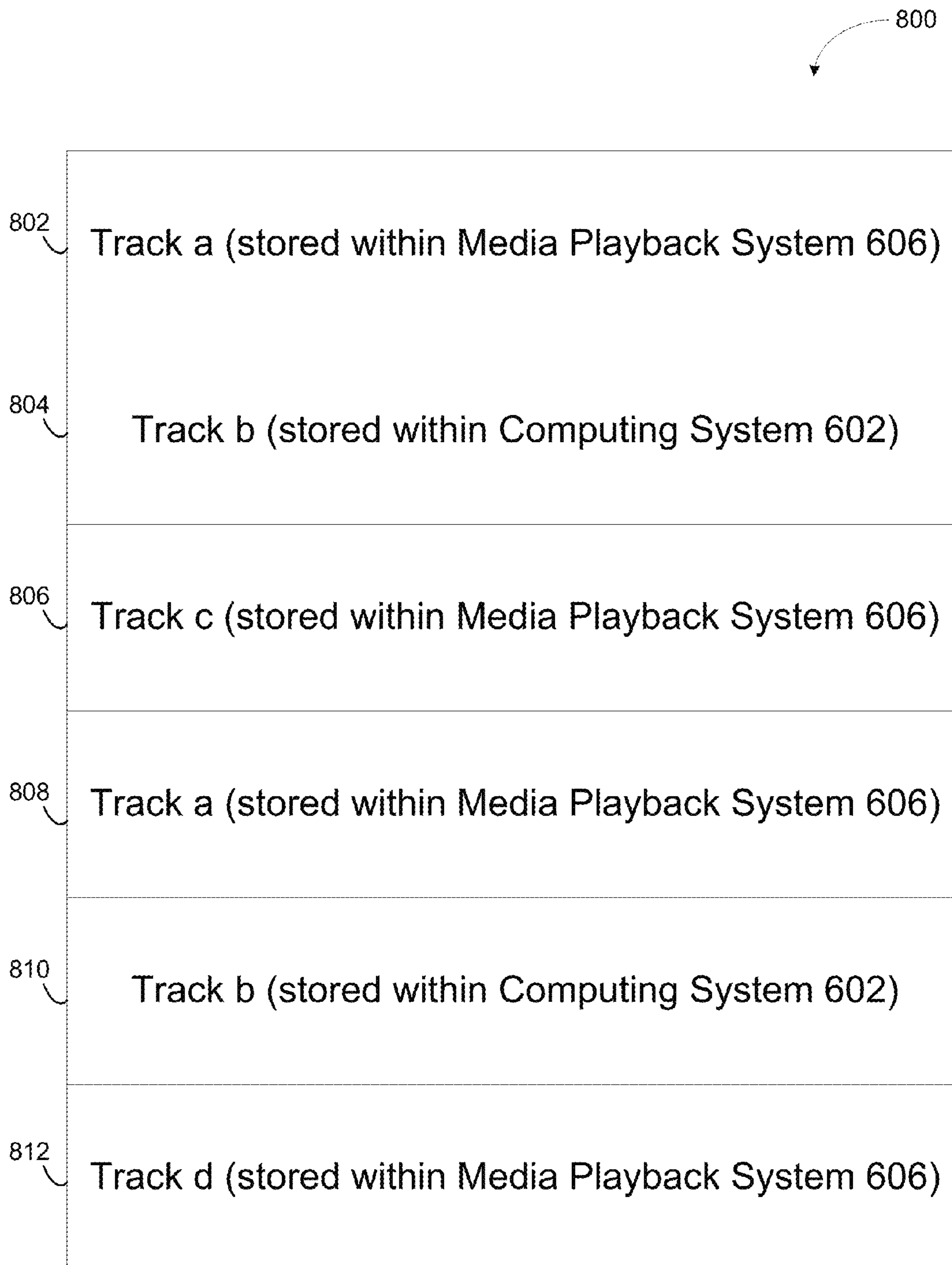


FIGURE 8

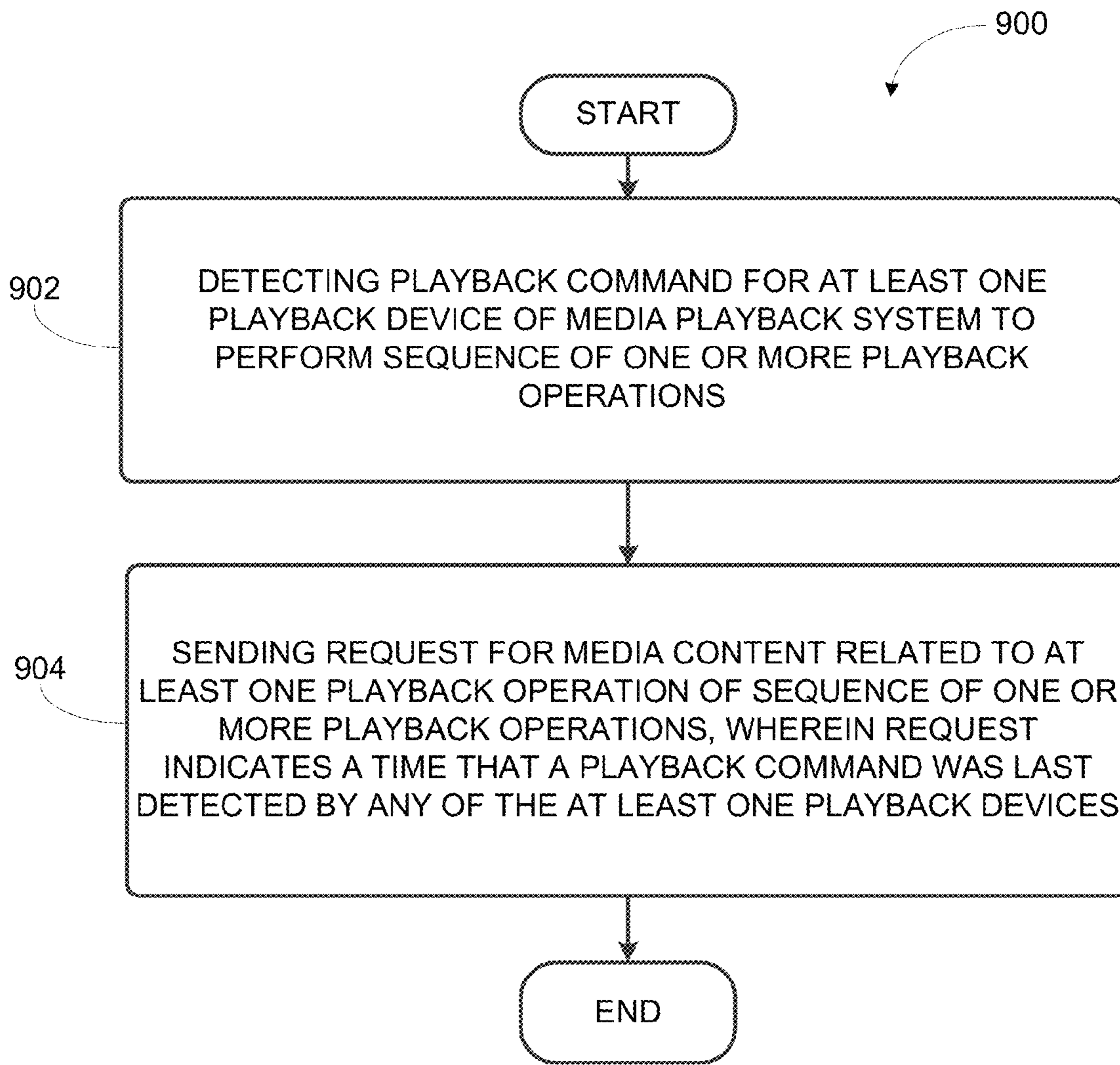


FIGURE 9

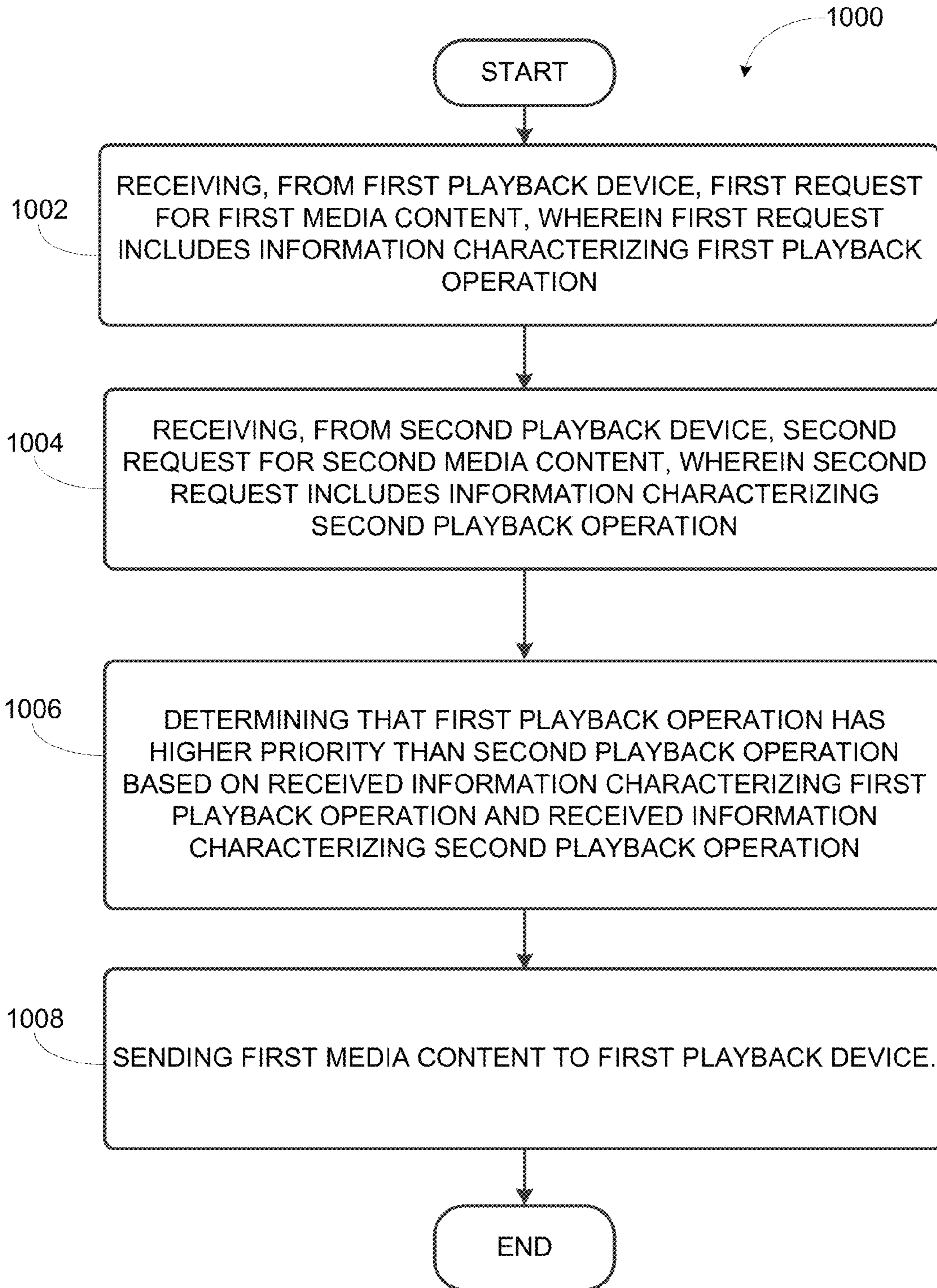


FIGURE 10

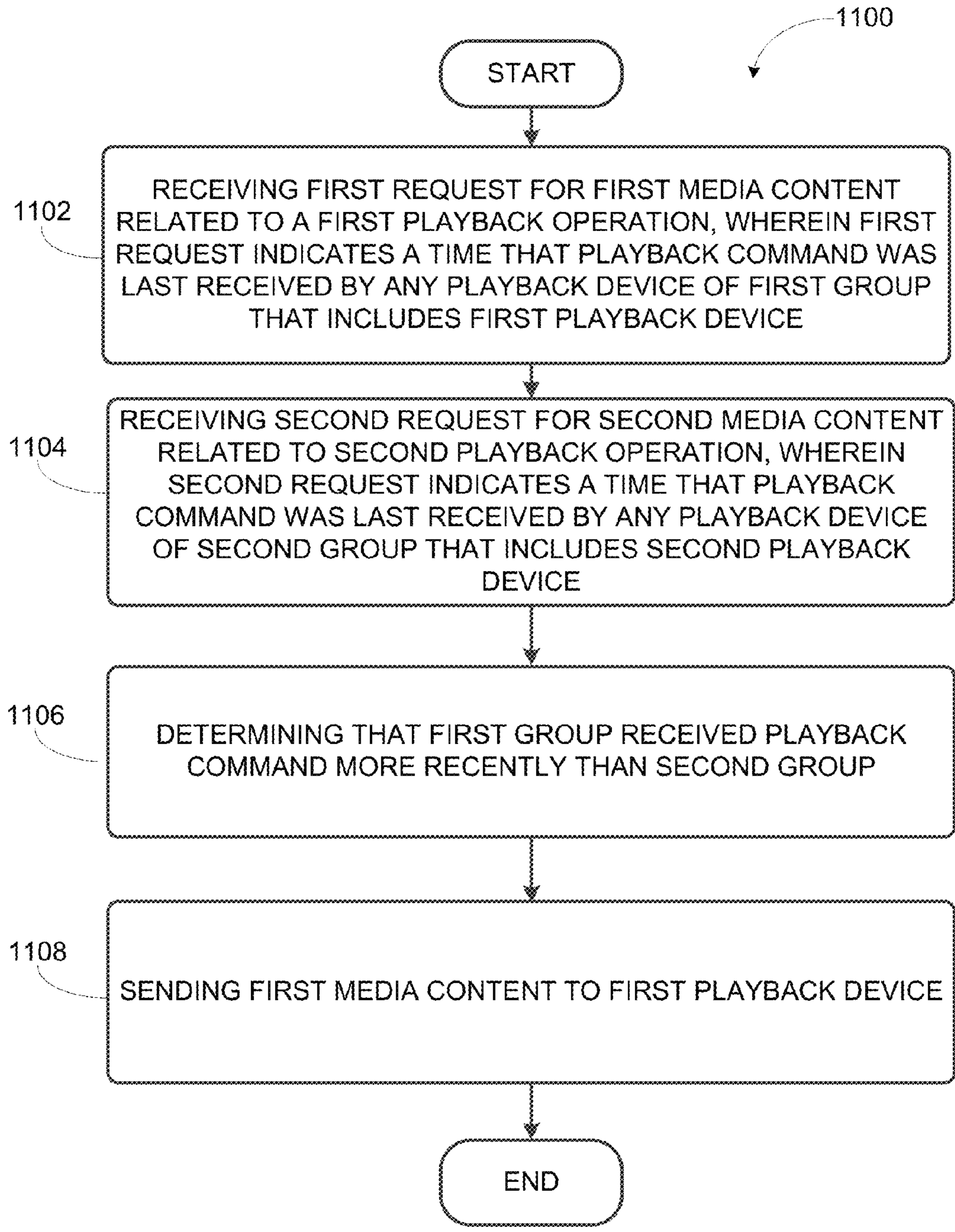


FIGURE 11

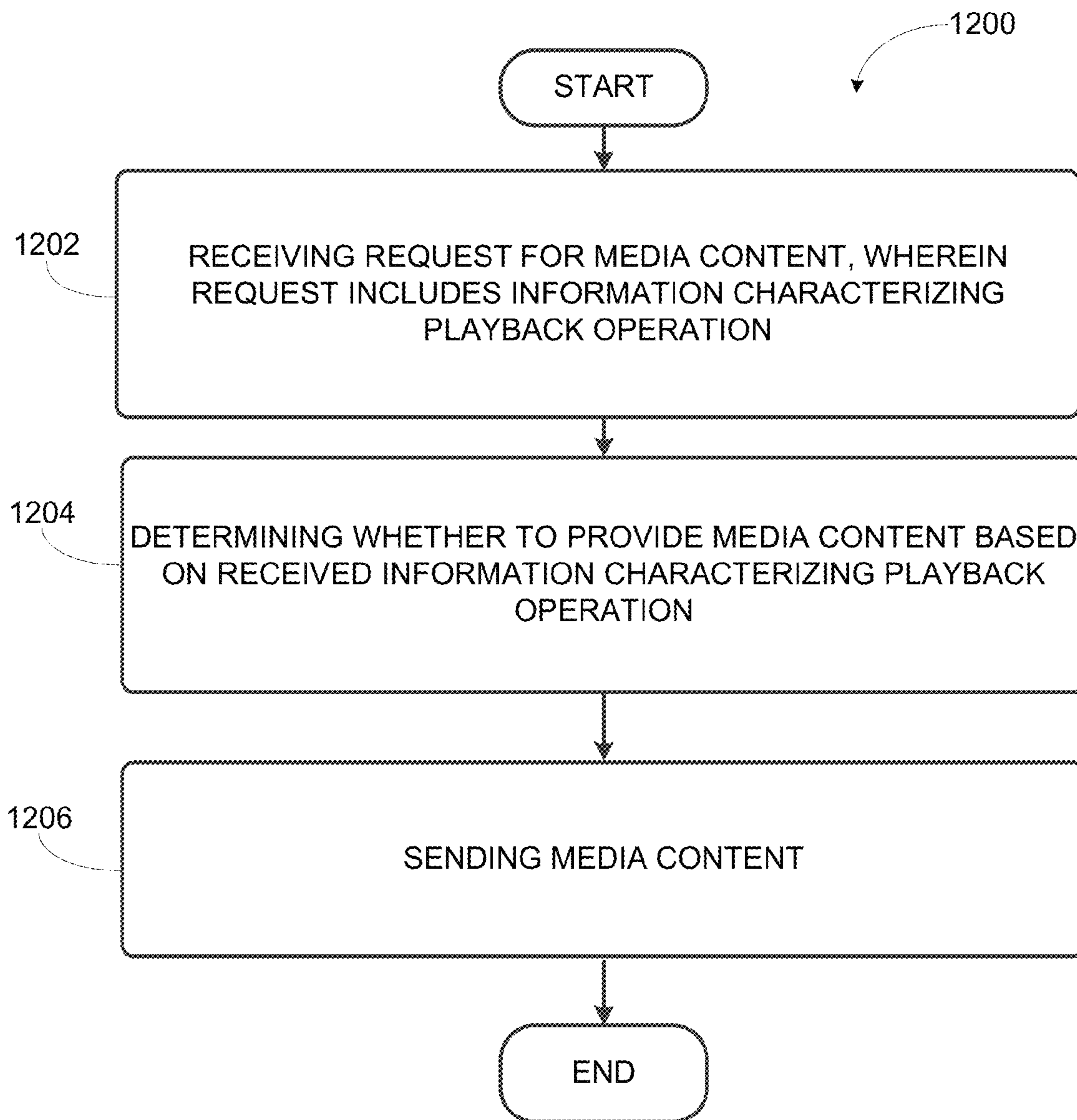


FIGURE 12

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PRIORITIZING MEDIA CONTENT REQUESTS

CROSS-REFERENCE TO RELATED APPLICATIONS

This application claims the benefit of U.S. Provisional Patent Application No. 62/027,215, filed Jul. 21, 2014, the contents of which are incorporated herein by reference in their entirety. This application also claims the benefit of U.S. Provisional Patent Application No. 62/007,906, filed Jun. 4, 2014, the contents of which are incorporated herein by reference in their entirety.

FIELD OF THE DISCLOSURE

The disclosure is related to consumer goods and, more particularly, to methods, systems, products, features, services, and other elements directed to media playback or some aspect thereof.

BACKGROUND

Options for accessing and listening to digital audio in an out-loud setting were limited until in 2003, when SONOS, Inc. filed for one of its first patent applications, entitled "Method for Synchronizing Audio Playback between Multiple Networked Devices," and began offering a media playback system for sale in 2005. The Sonos Wireless HiFi System enables people to experience music from many sources via one or more networked playback devices. Through a software control application installed on a smartphone, tablet, or computer, one can play what he or she wants in any room that has a networked playback device. Additionally, using the controller, for example, different songs can be streamed to each room with a playback device, rooms can be grouped together for synchronous playback, or the same song can be heard in all rooms synchronously.

Given the ever growing interest in digital media, there continues to be a need to develop consumer-accessible technologies to further enhance the listening experience.

BRIEF DESCRIPTION OF THE DRAWINGS

Features, aspects, and advantages of the presently disclosed technology may be better understood with regard to the following description, appended claims, and accompanying drawings where:

FIG. 1 shows an example media playback system configuration in which certain embodiments may be practiced;

FIG. 2 shows a functional block diagram of an example playback device;

FIG. 3 shows a functional block diagram of an example control device;

FIG. 4 shows an example controller interface;

FIG. 5 shows an example flow diagram of an example method;

FIG. 6A shows example devices and systems for practicing example methods;

FIG. 6B shows example devices and systems for practicing example methods;

FIG. 6C shows example devices and systems for practicing example methods;

FIG. 7 shows an example sequence of playback operations;

FIG. 8 shows an example sequence of playback operations;

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FIG. 9 shows an example flow diagram of an example method;

FIG. 10 shows an example flow diagram of an example method;

FIG. 11 shows an example flow diagram of an example method; and

FIG. 12 shows an example flow diagram of an example method.

The drawings are for the purpose of illustrating example embodiments, but it is understood that the inventions are not limited to the arrangements and instrumentality shown in the drawings.

DETAILED DESCRIPTION

I. Overview

In some situations, a service provider may limit a quantity of media streams that a given account may simultaneously stream to media playback devices that are associated with the given account. Disclosed herein are (i) example methods by which a computing system associated with the media service provider may determine whether to provide media content requested by the media playback devices and (ii) example methods by which the media playback devices may provide information to be used by the computing system (e.g., a server or another media playback device) in making such determinations.

For example, an account of a service provider may be limited to one stream at a time. In an example situation, the account may be associated with a first playback device and a second playback device. That is, the first and second media playback devices may authenticate with the computing system using login credentials associated with the account. In some examples, the first playback device may send to the computing system a first request to receive first media content. The second playback device may send to the computing system a second request to receive second media content. In some cases, the computing system may send the first media content to the first playback device such that the first playback device finishes or otherwise stops playback of the first media content before the second request is received by the computing system. In other examples, the first request and the second request may be received by the computing system simultaneously, or the second request may be received while the computing device is sending the first media content to the first playback device.

Thus, multiple requests that may otherwise result in several playback devices associated with the account simultaneously receiving media content for playback may conflict with the limit of one stream placed on the account. In this case, the computing system may determine whether to send (or continue sending) the first media content to the first playback device, or alternatively, to send the second media content to the second media playback device.

In one example, the first and second requests may respectively include information characterizing first and second playback operations associated with the first and second requests. For instance, the first playback device may receive a command (e.g., from a control device) to play back first media content immediately, and then the first playback device may request the computing system to send the first media content to the first playback device.

Alternatively, while executing playback of a queue of multiple items of media content that includes the second media content, the second playback device may determine that playback of media content preceding the second media

content in the queue may be nearing an end. Then, the second playback device may send the second request for the second media content to the computing system so that the second playback device may play back the second media content in accordance with the queue. In such a situation, the computing system may determine that the first request should be fulfilled instead of the second request, because the first request may represent a playback operation associated with a command more recently received than that of the second playback operation.

In another example, the first playback device may be included in a first group of playback devices that includes one or more playback devices and the second playback device may be included in a second group of playback devices that also includes one or more playback devices. Here, the first request may indicate a time at which a playback command was last received by any playback device of the first group of playback devices and the second request may indicate a time at which a playback command was last received by any playback device of the second group of playback devices. Then, the computing system may provide the first media content to the first playback device instead of providing the second media content to the second playback device, because the command to play the first media content immediately was more recently received than the command to play back the second media content after playing other media content preceding the second media content in the playback queue.

In one aspect, a method is provided. The method involves detecting, by a media playback system, a command for at least one playback device of the media playback system to perform a sequence of one or more playback operations; and sending, by the media playback system to a computing system, a request for media content related to at least one playback operation of the sequence of one or more playback operations, where the request includes information characterizing the at least one playback operation.

In another aspect, a non-transitory computer-readable medium is provided. The non-transitory computer-readable medium has stored thereon instructions executable by a media playback system to cause the media playback system to perform functions. The functions include detecting a command for at least one playback device of the media playback system to perform a sequence of one or more playback operations; and sending, to a computing system, a request for media content related to at least one playback operation of the sequence of one or more playback operations, where the request includes information characterizing the at least one playback operation.

In yet another aspect, a media playback system is provided. The media playback system includes a processor and a non-transitory computer-readable medium storing instructions that when executed by the media playback system cause the media playback system to perform functions comprising: detecting a command for at least one playback device of the media playback system to perform a sequence of one or more playback operations; and sending, to a computing system, a request for media content related to at least one playback operation of the sequence of one or more playback operations, where the request includes information characterizing the at least one playback operation.

In another aspect, a method is provided. The method involves detecting, by a media playback system, a playback command for at least one playback device of the media playback system to perform a sequence of one or more playback operations; and sending, by the media playback system to a computing system, a request for media content

related to at least one playback operation of the sequence of one or more playback operations, where the request indicates a time that a playback command was last detected by any of the at least one playback devices.

In yet another aspect, a non-transitory computer-readable medium is provided. The non-transitory computer-readable medium has stored thereon instructions executable by a media playback system to cause the media playback system to perform functions. The functions include detecting a playback command for at least one playback device of the media playback system to perform a sequence of one or more playback operations; and sending, to a computing system, a request for media content related to at least one playback operation of the sequence of one or more playback operations, where the request indicates a time that a playback command was last detected by any of the at least one playback devices.

In another aspect, a media playback system is provided. The media playback system includes a processor and a computer-readable medium storing instructions that when executed by the media playback system cause the media playback system to perform functions comprising: detecting a playback command for at least one playback device of the media playback system to perform a sequence of one or more playback operations; and sending, to a computing system, a request for media content related to at least one playback operation of the sequence of one or more playback operations, where the request indicates a time that a playback command was last detected by any of the at least one playback devices.

In another aspect, the disclosure includes a method that comprises receiving, by a computing system from a first playback device, a first request for first media content, where the first request includes information characterizing a first playback operation and the first playback device is associated with an account of the media service provider, and where the computing system is associated with a media service provider; receiving, by the computing system from a second playback device, a second request for second media content, where the second request includes information characterizing a second playback operation and the second playback device is associated with the account of the media service provider; determining, by the computing system, that the first playback operation has a higher priority than the second playback operation based on the received information characterizing the first playback operation and the received information characterizing the second playback operation; and after determining that the first playback operation has a higher priority, sending, by the computing system, the first media content to the first playback device.

In yet another aspect, a non-transitory computer-readable medium is provided. The non-transitory computer-readable medium has stored thereon instructions executable by a computing system to cause the computing system to perform functions. The computing system is associated with a media service provider. The functions include receiving, from a first playback device, a first request for first media content, where the first request includes information characterizing a first playback operation and the first playback device is associated with an account of the media service provider; receiving, from a second playback device, a second request for second media content, where the second request includes information characterizing a second playback operation and the second playback device is associated with the account of the media service provider; determining that the first playback operation has a higher priority than the second playback operation based on the received information charac-

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terizing the first playback operation and the received information characterizing the second playback operation; and after determining that the first playback operation has a higher priority, sending the first media content to the first playback device.

In yet another aspect, a computing system associated with a media service provider is provided. The computing system includes a processor and a computer-readable medium storing instructions that when executed by the computing system cause the computing device to perform functions comprising: receiving, from a first playback device, a first request for first media content, where the first request includes information characterizing a first playback operation and the first playback device is associated with an account of the media service provider; receiving, from a second playback device, a second request for second media content, where the second request includes information characterizing a second playback operation and the second playback device is associated with the account of the media service provider; determining that the first playback operation has a higher priority than the second playback operation based on the received information characterizing the first playback operation and the received information characterizing the second playback operation; and after determining that the first playback operation has a higher priority, sending the first media content to the first playback device.

In another aspect, the disclosure includes a method that comprises receiving, by a computing system associated with a media service provider from a first playback device associated with an account of the media service provider, a first request for first media content related to a first playback operation, where the first request indicates a time that a playback command was last received by any playback device of a first group of one or more playback devices that includes the first playback device; receiving, by the computing system from a second playback device associated with the account, a second request for second media content related to a second playback operation, where the second request indicates a time that a playback command was last received by any playback device of a second group of one or more playback devices that includes the second playback device; determining that the first group received a playback command more recently than the second group; and sending the first media content to the first playback device.

In yet another aspect, a non-transitory computer-readable medium is provided. The non-transitory computer-readable medium has stored thereon instructions executable by a computing system to cause the computing system to perform functions. The computing system is associated with a media service provider. The functions include receiving, from a first playback device associated with an account of the media service provider, a first request for first media content related to a first playback operation, where the first request indicates a time that a playback command was last received by any playback device of a first group of one or more playback devices that includes the first playback device; receiving, from a second playback device associated with the account, a second request for second media content related to a second playback operation, where the second request indicates a time that a playback command was last received by any playback device of a second group of one or more playback devices that includes the second playback device; determining that the first group received a playback command more recently than the second group; and sending the first media content to the first playback device.

In yet another aspect, a computing system associated with a media service provider is provided. The computing system

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includes a processor and a computer-readable medium storing instructions that when executed by the computing system cause the computing device to perform functions comprising: receiving, from a first playback device associated with an account of the media service provider, a first request for first media content related to a first playback operation, where the first request indicates a time that a playback command was last received by any playback device of a first group of one or more playback devices that includes the first playback device; receiving, from a second playback device associated with the account, a second request for second media content related to a second playback operation, where the second request indicates a time that a playback command was last received by any playback device of a second group of one or more playback devices that includes the second playback device; determining that the first group received a playback command more recently than the second group; and sending the first media content to the first playback device.

In yet another aspect, a method is provided that includes receiving, by a computing system from a playback device, a request for media content, where the request includes information characterizing a playback operation and the playback device is associated with an account of the media service provider; determining whether to provide the media content based on the received information characterizing the playback operation; and sending the media content to the playback device.

In yet another aspect, a non-transitory computer-readable medium is provided. The non-transitory computer-readable medium has stored thereon instructions executable by a computing system to cause the computing system to perform functions. The computing system is associated with a media service provider. The functions include receiving, from a playback device, a request for media content, where the request includes information characterizing a playback operation and the playback device is associated with an account of the media service provider; determining whether to provide the media content based on the received information characterizing the playback operation; and sending the media content to the playback device.

In yet another aspect, a computing system associated with a media service provider is provided. The computing system includes a processor and a computer-readable medium storing instructions that when executed by the computing system cause the computing device to perform functions comprising: receiving, from a playback device, a request for media content, where the request includes information characterizing a playback operation and the playback device is associated with an account of the media service provider; determining whether to provide the media content based on the received information characterizing the playback operation; and sending the media content to the playback device.

It will be understood by one of ordinary skill in the art that this disclosure includes numerous other embodiments. While some examples described herein may refer to functions performed by given actors such as “users” and/or other entities, it should be understood that this is for purposes of explanation only. The claims should not be interpreted to require action by any such example actor unless explicitly required by the language of the claims themselves.

II. Example Operating Environment

FIG. 1 shows an example configuration of a media playback system 100 in which one or more embodiments disclosed herein may be practiced or implemented. The

media playback system **100** as shown is associated with an example home environment having several rooms and spaces, such as for example, a master bedroom, an office, a dining room, and a living room. As shown in the example of FIG. **1**, the media playback system **100** includes playback devices **102-124**, control devices **126** and **128**, and a wired or wireless network router **130**.

Further discussions relating to the different components of the example media playback system **100** and how the different components may interact to provide a user with a media experience may be found in the following sections. While discussions herein may generally refer to the example media playback system **100**, technologies described herein are not limited to applications within, among other things, the home environment as shown in FIG. **1**. For instance, the technologies described herein may be useful in environments where multi-zone audio may be desired, such as, for example, a commercial setting like a restaurant, mall or airport, a vehicle like a sports utility vehicle (SUV), bus or car, a ship or boat, an airplane, and so on.

a. Example Playback Devices

FIG. **2** shows a functional block diagram of an example playback device **200** that may be configured to be one or more of the playback devices **102-124** of the media playback system **100** of FIG. **1**. The playback device **200** may include a processor **202**, software components **204**, memory **206**, audio processing components **208**, audio amplifier(s) **210**, speaker(s) **212**, and a network interface **214** including wireless interface(s) **216** and wired interface(s) **218**. In one case, the playback device **200** might not include the speaker(s) **212**, but rather a speaker interface for connecting the playback device **200** to external speakers. In another case, the playback device **200** may include neither the speaker(s) **212** nor the audio amplifier(s) **210**, but rather an audio interface for connecting the playback device **200** to an external audio amplifier or audio-visual receiver.

In one example, the processor **202** may be a clock-driven computing component configured to process input data according to instructions stored in the memory **206**. The memory **206** may be a tangible computer-readable medium configured to store instructions executable by the processor **202**. For instance, the memory **206** may be data storage that can be loaded with one or more of the software components **204** executable by the processor **202** to achieve certain functions. In one example, the functions may involve the playback device **200** retrieving audio data from an audio source or another playback device. In another example, the functions may involve the playback device **200** sending audio data to another device or playback device on a network. In yet another example, the functions may involve pairing of the playback device **200** with one or more playback devices to create a multi-channel audio environment.

Certain functions may involve the playback device **200** synchronizing playback of audio content with one or more other playback devices. During synchronous playback, a listener will preferably not be able to perceive time-delay differences between playback of the audio content by the playback device **200** and the one or more other playback devices. U.S. Pat. No. 8,234,395 entitled, "System and method for synchronizing operations among a plurality of independently clocked digital data processing devices," which is hereby incorporated by reference, provides in more detail some examples for audio playback synchronization among playback devices.

The memory **206** may further be configured to store data associated with the playback device **200**, such as one or

more zones and/or zone groups the playback device **200** is a part of, audio sources accessible by the playback device **200**, or a playback queue that the playback device **200** (or some other playback device) may be associated with. The data may be stored as one or more state variables that are periodically updated and used to describe the state of the playback device **200**. The memory **206** may also include the data associated with the state of the other devices of the media system, and shared from time to time among the devices so that one or more of the devices have the most recent data associated with the system. Other embodiments are also possible.

The audio processing components **208** may include one or more digital-to-analog converters (DAC), an audio preprocessing component, an audio enhancement component or a digital signal processor (DSP), and so on. In one embodiment, one or more of the audio processing components **208** may be a subcomponent of the processor **202**. In one example, audio content may be processed and/or intentionally altered by the audio processing components **208** to produce audio signals. The produced audio signals may then be provided to the audio amplifier(s) **210** for amplification and playback through speaker(s) **212**. Particularly, the audio amplifier(s) **210** may include devices configured to amplify audio signals to a level for driving one or more of the speakers **212**. The speaker(s) **212** may include an individual transducer (e.g., a "driver") or a complete speaker system involving an enclosure with one or more drivers. A particular driver of the speaker(s) **212** may include, for example, a subwoofer (e.g., for low frequencies), a mid-range driver (e.g., for middle frequencies), and/or a tweeter (e.g., for high frequencies). In some cases, each transducer in the one or more speakers **212** may be driven by an individual corresponding audio amplifier of the audio amplifier(s) **210**. In addition to producing analog signals for playback by the playback device **200**, the audio processing components **208** may be configured to process audio content to be sent to one or more other playback devices for playback.

Audio content to be processed and/or played back by the playback device **200** may be received from an external source, such as via an audio line-in input connection (e.g., an auto-detecting 3.5 mm audio line-in connection) or the network interface **214**.

The network interface **214** may be configured to facilitate a data flow between the playback device **200** and one or more other devices on a data network. As such, the playback device **200** may be configured to receive audio content over the data network from one or more other playback devices in communication with the playback device **200**, network devices within a local area network, or audio content sources over a wide area network such as the Internet. In one example, the audio content and other signals transmitted and received by the playback device **200** may be transmitted in the form of digital packet data containing an Internet Protocol (IP)-based source address and IP-based destination addresses. In such a case, the network interface **214** may be configured to parse the digital packet data such that the data destined for the playback device **200** is properly received and processed by the playback device **200**.

As shown, the network interface **214** may include wireless interface(s) **216** and wired interface(s) **218**. The wireless interface(s) **216** may provide network interface functions for the playback device **200** to wirelessly communicate with other devices (e.g., other playback device(s), speaker(s), receiver(s), network device(s), control device(s) within a data network the playback device **200** is associated with) in accordance with a communication protocol (e.g., any wire-

less standard including IEEE 802.11a, 802.11b, 802.11g, 802.11n, 802.11ac, 802.15, 4G mobile communication standard, and so on). The wired interface(s) **218** may provide network interface functions for the playback device **200** to communicate over a wired connection with other devices in accordance with a communication protocol (e.g., IEEE 802.3). While the network interface **214** shown in FIG. 2 includes both wireless interface(s) **216** and wired interface(s) **218**, the network interface **214** may in some embodiments include only wireless interface(s) or only wired interface(s).

In one example, the playback device **200** and one other playback device may be paired to play two separate audio components of audio content. For instance, playback device **200** may be configured to play a left channel audio component, while the other playback device may be configured to play a right channel audio component, thereby producing or enhancing a stereo effect of the audio content. The paired playback devices (also referred to as “bonded playback devices”) may further play audio content in synchrony with other playback devices.

In another example, the playback device **200** may be sonically consolidated with one or more other playback devices to form a single, consolidated playback device. A consolidated playback device may be configured to process and reproduce sound differently than an unconsolidated playback device or playback devices that are paired, because a consolidated playback device may have additional speaker drivers through which audio content may be rendered. For instance, if the playback device **200** is a playback device designed to render low frequency range audio content (i.e. a subwoofer), the playback device **200** may be consolidated with a playback device designed to render full frequency range audio content. In such a case, the full frequency range playback device, when consolidated with the low frequency playback device **200**, may be configured to render only the mid and high frequency components of audio content, while the low frequency range playback device **200** renders the low frequency component of the audio content. The consolidated playback device may further be paired with a single playback device or yet another consolidated playback device.

By way of illustration, SONOS, Inc. presently offers (or has offered) for sale certain playback devices including a “PLAY:1,” “PLAY:3,” “PLAY:5,” “PLAYBAR,” “CONNECT:AMP,” “CONNECT,” and “SUB.” Any other past, present, and/or future playback devices may additionally or alternatively be used to implement the playback devices of example embodiments disclosed herein. Additionally, it is understood that a playback device is not limited to the example illustrated in FIG. 2 or to the SONOS product offerings. For example, a playback device may include a wired or wireless headphone. In another example, a playback device may include or interact with a docking station for personal mobile media playback devices. In yet another example, a playback device may be integral to another device or component such as a television, a lighting fixture, or some other device for indoor or outdoor use.

b. Example Playback Zone Configurations

Referring back to the media playback system **100** of FIG. 1, the environment may have one or more playback zones, each with one or more playback devices. The media playback system **100** may be established with one or more playback zones, after which one or more zones may be added, or removed to arrive at the example configuration shown in FIG. 1. Each zone may be given a name according to a different room or space such as an office, bathroom,

master bedroom, bedroom, kitchen, dining room, living room, and/or balcony. In one case, a single playback zone may include multiple rooms or spaces. In another case, a single room or space may include multiple playback zones.

As shown in FIG. 1, the balcony, dining room, kitchen, bathroom, office, and bedroom zones each have one playback device, while the living room and master bedroom zones each have multiple playback devices. In the living room zone, playback devices **104**, **106**, **108**, and **110** may be configured to play audio content in synchrony as individual playback devices, as one or more bonded playback devices, as one or more consolidated playback devices, or any combination thereof. Similarly, in the case of the master bedroom, playback devices **122** and **124** may be configured to play audio content in synchrony as individual playback devices, as a bonded playback device, or as a consolidated playback device.

In one example, one or more playback zones in the environment of FIG. 1 may each be playing different audio content. For instance, the user may be grilling in the balcony zone and listening to hip hop music being played by the playback device **102** while another user may be preparing food in the kitchen zone and listening to classical music being played by the playback device **114**. In another example, a playback zone may play the same audio content in synchrony with another playback zone. For instance, the user may be in the office zone where the playback device **118** is playing the same rock music that is being playing by playback device **102** in the balcony zone. In such a case, playback devices **102** and **118** may be playing the rock music in synchrony such that the user may seamlessly (or at least substantially seamlessly) enjoy the audio content that is being played out-loud while moving between different playback zones. Synchronization among playback zones may be achieved in a manner similar to that of synchronization among playback devices, as described in previously referenced U.S. Pat. No. 8,234,395.

As suggested above, the zone configurations of the media playback system **100** may be dynamically modified, and in some embodiments, the media playback system **100** supports numerous configurations. For instance, if a user physically moves one or more playback devices to or from a zone, the media playback system **100** may be reconfigured to accommodate the change(s). For instance, if the user physically moves the playback device **102** from the balcony zone to the office zone, the office zone may now include both the playback device **118** and the playback device **102**. The playback device **102** may be paired or grouped with the office zone and/or renamed if so desired via a control device such as the control devices **126** and **128**. On the other hand, if the one or more playback devices are moved to a particular area in the home environment that is not already a playback zone, a new playback zone may be created for the particular area.

Further, different playback zones of the media playback system **100** may be dynamically combined into zone groups or split up into individual playback zones. For instance, the dining room zone and the kitchen zone **114** may be combined into a zone group for a dinner party such that playback devices **112** and **114** may render audio content in synchrony. On the other hand, the living room zone may be split into a television zone including playback device **104**, and a listening zone including playback devices **106**, **108**, and **110**, if the user wishes to listen to music in the living room space while another user wishes to watch television.

c. Example Control Devices

FIG. 3 shows a functional block diagram of an example control device 300 that may be configured to be one or both of the control devices 126 and 128 of the media playback system 100. As shown, the control device 300 may include a processor 302, memory 304, a network interface 306, and a user interface 308. In one example, the control device 300 may be a dedicated controller for the media playback system 100. In another example, the control device 300 may be a network device on which media playback system controller application software may be installed, such as for example, an iPhone™, iPad™ or any other smart phone, tablet or network device (e.g., a networked computer such as a PC or Mac™).

The processor 302 may be configured to perform functions relevant to facilitating user access, control, and configuration of the media playback system 100. The memory 304 may be configured to store instructions executable by the processor 302 to perform those functions. The memory 304 may also be configured to store the media playback system controller application software and other data associated with the media playback system 100 and the user.

In one example, the network interface 306 may be based on an industry standard (e.g., infrared, radio, wired standards including IEEE 802.3, wireless standards including IEEE 802.11a, 802.11b, 802.11g, 802.11n, 802.11ac, 802.15, 4G mobile communication standard, and so on). The network interface 306 may provide a means for the control device 300 to communicate with other devices in the media playback system 100. In one example, data and information (e.g., such as a state variable) may be communicated between control device 300 and other devices via the network interface 306. For instance, playback zone and zone group configurations in the media playback system 100 may be received by the control device 300 from a playback device or another network device, or transmitted by the control device 300 to another playback device or network device via the network interface 306. In some cases, the other network device may be another control device.

Playback device control commands such as volume control and audio playback control may also be communicated from the control device 300 to a playback device via the network interface 306. As suggested above, changes to configurations of the media playback system 100 may also be performed by a user using the control device 300. The configuration changes may include adding/removing one or more playback devices to/from a zone, adding/removing one or more zones to/from a zone group, forming a bonded or consolidated player, separating one or more playback devices from a bonded or consolidated player, among others. Accordingly, the control device 300 may sometimes be referred to as a controller, whether the control device 300 is a dedicated controller or a network device on which media playback system controller application software is installed.

The user interface 308 of the control device 300 may be configured to facilitate user access and control of the media playback system 100, by providing a controller interface such as the controller interface 400 shown in FIG. 4. The controller interface 400 includes a playback control region 410, a playback zone region 420, a playback status region 430, a playback queue region 440, and an audio content sources region 450. The user interface 400 as shown is just one example of a user interface that may be provided on a network device such as the control device 300 of FIG. 3 (and/or the control devices 126 and 128 of FIG. 1) and accessed by users to control a media playback system such as the media playback system 100. Other user interfaces of

varying formats, styles, and interactive sequences may alternatively be implemented on one or more network devices to provide comparable control access to a media playback system.

The playback control region 410 may include selectable (e.g., by way of touch or by using a cursor) icons to cause playback devices in a selected playback zone or zone group to play or pause, fast forward, rewind, skip to next, skip to previous, enter/exit shuffle mode, enter/exit repeat mode, enter/exit cross fade mode. The playback control region 410 may also include selectable icons to modify equalization settings, and playback volume, among other possibilities.

The playback zone region 420 may include representations of playback zones within the media playback system 100. In some embodiments, the graphical representations of playback zones may be selectable to bring up additional selectable icons to manage or configure the playback zones in the media playback system, such as a creation of bonded zones, creation of zone groups, separation of zone groups, and renaming of zone groups, among other possibilities.

For example, as shown, a “group” icon may be provided within each of the graphical representations of playback zones. The “group” icon provided within a graphical representation of a particular zone may be selectable to bring up options to select one or more other zones in the media playback system to be grouped with the particular zone. Once grouped, playback devices in the zones that have been grouped with the particular zone will be configured to play audio content in synchrony with the playback device(s) in the particular zone. Analogously, a “group” icon may be provided within a graphical representation of a zone group. In this case, the “group” icon may be selectable to bring up options to deselect one or more zones in the zone group to be removed from the zone group. Other interactions and implementations for grouping and ungrouping zones via a user interface such as the user interface 400 are also possible. The representations of playback zones in the playback zone region 420 may be dynamically updated as playback zone or zone group configurations are modified.

The playback status region 430 may include graphical representations of audio content that is presently being played, previously played, or scheduled to play next in the selected playback zone or zone group. The selected playback zone or zone group may be visually distinguished on the user interface, such as within the playback zone region 420 and/or the playback status region 430. The graphical representations may include track title, artist name, album name, album year, track length, and other relevant information that may be useful for the user to know when controlling the media playback system via the user interface 400.

The playback queue region 440 may include graphical representations of audio content in a playback queue associated with the selected playback zone or zone group. In some embodiments, each playback zone or zone group may be associated with a playback queue containing information corresponding to zero or more audio items for playback by the playback zone or zone group. For instance, each audio item in the playback queue may comprise a uniform resource identifier (URI), a uniform resource locator (URL) or some other identifier that may be used by a playback device in the playback zone or zone group to find and/or retrieve the audio item from a local audio content source or a networked audio content source, possibly for playback by the playback device.

In one example, a playlist may be added to a playback queue, in which case information corresponding to each audio item in the playlist may be added to the playback

queue. In another example, audio items in a playback queue may be saved as a playlist. In a further example, a playback queue may be empty, or populated but “not in use” when the playback zone or zone group is playing continuously streaming audio content, such as Internet radio that may continue to play until otherwise stopped, rather than discrete audio items that have playback durations. In an alternative embodiment, a playback queue can include Internet radio and/or other streaming audio content items and be “in use” when the playback zone or zone group is playing those items. Other examples are also possible.

When playback zones or zone groups are “grouped” or “ungrouped,” playback queues associated with the affected playback zones or zone groups may be cleared or re-associated. For example, if a first playback zone including a first playback queue is grouped with a second playback zone including a second playback queue, the established zone group may have an associated playback queue that is initially empty, that contains audio items from the first playback queue (such as if the second playback zone was added to the first playback zone), that contains audio items from the second playback queue (such as if the first playback zone was added to the second playback zone), or a combination of audio items from both the first and second playback queues. Subsequently, if the established zone group is ungrouped, the resulting first playback zone may be re-associated with the previous first playback queue, or be associated with a new playback queue that is empty or contains audio items from the playback queue associated with the established zone group before the established zone group was ungrouped. Similarly, the resulting second playback zone may be re-associated with the previous second playback queue, or be associated with a new playback queue that is empty, or contains audio items from the playback queue associated with the established zone group before the established zone group was ungrouped. Other examples are also possible.

Referring back to the user interface **400** of FIG. **4**, the graphical representations of audio content in the playback queue region **440** may include track titles, artist names, track lengths, and other relevant information associated with the audio content in the playback queue. In one example, graphical representations of audio content may be selectable to bring up additional selectable icons to manage and/or manipulate the playback queue and/or audio content represented in the playback queue. For instance, a represented audio content may be removed from the playback queue, moved to a different position within the playback queue, or selected to be played immediately, or after any currently playing audio content, among other possibilities. A playback queue associated with a playback zone or zone group may be stored in a memory on one or more playback devices in the playback zone or zone group, on a playback device that is not in the playback zone or zone group, and/or some other designated device.

The audio content sources region **450** may include graphical representations of selectable audio content sources from which audio content may be retrieved and played by the selected playback zone or zone group. Discussions pertaining to audio content sources may be found in the following section.

d. Example Audio Content Sources

As indicated previously, one or more playback devices in a zone or zone group may be configured to retrieve for playback audio content (e.g. according to a corresponding URI or URL for the audio content) from a variety of available audio content sources. In one example, audio

content may be retrieved by a playback device directly from a corresponding audio content source (e.g., a line-in connection). In another example, audio content may be provided to a playback device over a network via one or more other playback devices or network devices.

Example audio content sources may include a memory of one or more playback devices in a media playback system such as the media playback system **100** of FIG. **1**, local music libraries on one or more network devices (such as a control device, a network-enabled personal computer, or a networked-attached storage (NAS), for example), streaming audio services providing audio content via the Internet (e.g., the cloud), or audio sources connected to the media playback system via a line-in input connection on a playback device or network device, among other possibilities.

In some embodiments, audio content sources may be regularly added or removed from a media playback system such as the media playback system **100** of FIG. **1**. In one example, an indexing of audio items may be performed whenever one or more audio content sources are added, removed or updated. Indexing of audio items may involve scanning for identifiable audio items in all folders/directory shared over a network accessible by playback devices in the media playback system, and generating or updating an audio content database containing metadata (e.g., title, artist, album, track length, among others) and other associated information, such as a URI or URL for each identifiable audio item found. Other examples for managing and maintaining audio content sources may also be possible.

The above discussions relating to playback devices, controller devices, playback zone configurations, and media content sources provide only some examples of operating environments within which functions and methods described below may be implemented. Other operating environments and configurations of media playback systems, playback devices, and network devices not explicitly described herein may also be applicable and suitable for implementation of the functions and methods.

III. Methods and Systems for Prioritizing Media Content Requests

Referring now to FIGS. **5**, **9**, **10**, **11**, and **12**, methods **500**, **900**, **1000**, **1100**, and **1200** present example methods that may be implemented within an operating environment involving, for example, one or more instances of the media playback system **100** of FIG. **1**, one or more of the playback device **200** of FIG. **2**, one or more of the control device **300** of FIG. **3**, or any of the devices or systems depicted in FIGS. **6A**, **6B**, and **6C**. Methods **500**, **900**, **1000**, **1100**, and **1200** may include one or more operations, functions, or actions as illustrated by one or more of blocks **502-504**, **902-904**, **1002-1008**, **1102-1108**, and **1202-1206**.

In addition, for the methods **500**, **900**, **1000**, **1100**, and **1200**, and other processes and methods disclosed herein, the flowcharts show functionality and operation of one possible implementation of present embodiments. In this regard, each block may represent a module, a segment, or a portion of program code, which includes one or more instructions executable by a processor for implementing specific logical functions or steps in the process. The program code may be stored on any type of computer readable medium, for example, such as a storage device including a disk or hard drive. The computer readable medium may include non-transitory computer readable medium, for example, such as computer-readable media that stores data for short periods of time like register memory, processor cache and Random

Access Memory (RAM). The computer readable medium may also include non-transitory media, such as secondary or persistent long term storage, like read only memory (ROM), optical or magnetic disks, compact-disc read only memory (CD-ROM), for example. The computer readable media may also be any other volatile or non-volatile storage systems. The computer readable medium may be considered a computer readable storage medium, for example, or a tangible storage device. In addition, for the methods **500**, **900**, **1000**, **1100**, and **1200** and other processes and methods disclosed herein, each block shown in the FIGS. **5**, **9**, **10**, **11**, and **12** may represent circuitry that is wired to perform the specific logical functions in the process. Moreover, although the blocks are illustrated in sequential order, these blocks may also be performed in parallel, and/or in a different order than those described herein. Also, the various blocks may be combined into fewer blocks, divided into additional blocks, and/or removed based upon the desired implementation.

Referring now to FIG. **5**, at block **502**, the method **500** includes detecting, by a media playback system, a command for at least one playback device of the media playback system to perform a sequence of one or more playback operations. Referring to FIG. **6A** as an example, a media playback system **604** (e.g., playback device **608**) may detect a command **609** sent by a control device **610**. In another example, the command may be forwarded from a playback device **612** to be detected by the playback device **608**. The command **609** may include a command for the media playback system **604** to perform a sequence of playback operations represented by sequence **700** of FIG. **7**.

A media playback system **606** (e.g., playback device **614**) may also detect a command **615** sent from a control device **616**. In another example, the command may be forwarded from a playback device **618** to be detected by the playback device **614**. The command **615** may include a command for the media playback system **606** to perform a sequence of playback operations represented by sequence **800** of FIG. **8**.

Devices respectively included within the media playback systems **604** and **606** may be at the same general location (e.g., a home or business setting) or may be at different locations. Any device of the media playback systems **604** and **606** may be authenticated (“signed-in”) or otherwise configured to communicate with the computing system **602** using login credentials associated with an account of a media service provider.

In various examples, the detected commands **609** and **615** may include a command (or a series of commands) to immediately: (i) play back media content, (ii) play back media content and subsequently play back other media content in a specified sequence, (iii) play an internet radio stream, (iv) skip ahead to play back media content that is next to be played in a playback queue, (v) skip ahead to play back media content that is included in the playback queue but not next to be played back according to the playback queue, (vi) skip back to play back media content that precedes currently playing media content in the playback queue, or (vii) join a zone of playback device(s) to synchronously play back media content that the playback device(s) of the zone are currently playing back. The detected command may also include a command to initiate performance of any of items i-vii at a time in the future (e.g., an alarm). Other examples of playback commands are possible.

In an example depicted in FIG. **6B**, a media playback system may be a standalone computing device instead of a group of devices that includes (i) at least one playback device and (ii) at least one control device as shown in FIG. **6A**. For instance, media playback system **634** may be a

smartphone, a tablet computer, a laptop computer, or a desktop computer. The media playback system **634** may include speakers or another audio output device configured to provide audible playback of media content **651** received from the computing system **632**. Instead of receiving a command from a control device, the media playback system **634** may receive the command **639** via a user-interface, such as a touchscreen, a keyboard, a mouse, or the like. The computing system **632** may send media content **651** to the media playback system **634** in response to the media playback system **634** sending the request **641** to the computing system **632** (see description related to block **504** below for more detail about the request **641**).

In another example depicted in FIG. **6C**, playback devices **668** and **672** may be part of a first playback zone **664** and playback devices **674** and **678** may be part of a second playback zone **666**. Both the first playback zone **664** and the second playback zone **666** may be included within a media playback system **600**. In this case, the request **671** may indicate that the first playback operation is to be carried out by one or more playback devices of the first playback zone **664**, whereas the request **679** may indicate that the second playback operation is to be carried out by one or more playback devices of the second playback zone **666** (see description of blocks **1002** and **1004** below for more details about example requests sent by playback devices).

Referring to FIG. **7** as an example, the sequence **700** of playback operations **702-712** is shown. The sequence **700** may be indicated by the command **609** detected by the media playback system **604** and be defined by first playing back “Track x” at **702**, then playing back “Track y” at **704**, then playing back “Track z” at **706**, then playing back “Track x” again at **708**, then playing back “Track y” again at **710**, and lastly playing back “Track w” at **712**. In this example, the media playback system **604** may request to receive “Track x” from the computing system **602** because “Track x” might not be stored within the media playback system **604**.

Referring to FIG. **8** as another example, a sequence **800** of playback operations **802-812** is shown. The sequence **800** may be indicated by the command **615** detected by the media playback system **606** and be defined by first playing back “Track a” at **802**, then playing back “Track b” at **804**, then playing back “Track c” at **806**, then playing back “Track a” again at **808**, then playing back “Track b” again at **810**, and lastly playing back “Track d” at **812**. In this example, the media playback system **606** may need to request to receive “Track b” from the computing system **602** because “Track b” might not be stored within the media playback system **606**.

At block **504**, the method **500** includes sending, by the media playback system to a computing system, a request for media content related to at least one playback operation of the sequence of one or more playback operations, where the request includes information characterizing the at least one playback operation. Referring to FIG. **6A** as an example, the media playback system **604** (e.g., playback device **608**) may send the request **611** to the computing system **602**. The media playback system **606** (e.g., playback device **614**) may also send a request **619** to the computing system **602**.

The computing system **602** may include a server, a general-purpose computing device, or any networked collection of servers and/or general-purpose computing devices. In one example, the computing system **602** may be associated with a media service provider and may have access to various media content requested by the media playback systems **604** and **606**. In some examples, the computing system **602** may be another playback device that

serves as a gateway communicatively coupling (i) a computing system associated with the media service provider and (ii) playback devices **608**, **612**, **614**, or **618**.

The request **611** may include information that explicitly or implicitly indicates a priority level associated with the at least one playback operation that is related to the media content requested by the media playback system **604**. For example, the request **611** may indicate that the playback operation **702** related to the media content **621** (e.g., “Track x”) requested by the media playback system **604** is a playback operation that is to be performed first in the sequence **700** of playback operations indicated by command **609**. In some examples, the sequence may include only one playback operation that is considered a first playback operation of the sequence by default.

Playback operations that are to be executed first in a sequence of playback operations may be considered “high priority” based on an inference that a user considers such playback operations to be “high priority.” Such “high priority” or “explicit” playback commands may include a “play now” operation (e.g., immediately playing back a given track, a first track of an album, a first track of a playlist, or an internet radio stream), a “next” operation (e.g., playing the next track in a playback queue), a “back” operation (e.g., playing the previous track in a playback queue), an “alarm” operation (e.g., initiating a “play now” operation at a future time), or a “join zone” operation (e.g., a playback device joins a zone that includes one or more other playback devices and joins the other playback devices in synchronous playback of the zone’s playback queue). In some situations, commands received by the computing system **602** that are associated with “explicit” or “high priority” playback operations may be honored instead of commands that are associated with “implicit” or “low priority” playback operations. “Implicit” or “low priority” playback operations that are being performed by a first playback device may be overridden by “explicit” or “high priority” playback operations that are performed by a second device.

Additionally or alternatively, the request **611** may also explicitly indicate a priority level associated with the at least one playback operation, perhaps with such data tags as “EXPLICIT_USER_COMMAND,” “EXPLICIT: PLAY,” “EXPLICIT: SKIP_FORWARD,” or “HIGH_PRIORITY.” Such high priority playback operations may include alarm operations, where the associated command indicates a sequence of one or more playback operations to be performed at a later time.

In other examples, the request is associated with a playback operation that is to be completed after other playback operations of the sequence. For example, the request **619** may indicate that the playback operation **804** related to the media content (e.g., “Track b”) requested by the media playback system **606** is a playback operation that is to be performed after other playback operations of the sequence **800**. That is, the media playback system **606** might not immediately send the request **619** after receiving the command **615** because the playback operation **802** precedes playback operation **804** in the sequence **800**.

Playback operations that are to be executed after other playback operations of a sequence may be considered “low priority” based on an inference that a user considers such playback operations to be “low priority.” If the request **619** includes information explicitly indicating a low priority level associated with such a playback operation, such information may include “IMPLICIT_SYSTEM_COMMAND” or “LOW_PRIORITY.” Such “low priority” or “implicit” playback operations may include a playback device, after

completion of an “explicit” or “high priority” playback operation, initiating playback of a track that is next to be played in a playback queue, or selecting a next track to be played from a playlist based on a shuffle mode of the playback device being enabled.

In some examples, the computing system **602** may recognize requests that lack priority information as being an implicit or low priority command, meaning perhaps that the playback device is requesting the media content to perform the playback operation based on a state change detected by the playback device (e.g., detecting that it is time to play back a next media content of a playback queue).

The method **500** may further include, after initiating performance of a first playback operation of the sequence, determining that a second playback operation of the at least one playback operation is to be performed next according to the sequence; and sending the request for the media content based at least in part on determining that the second playback operation is to be performed next according to the sequence.

Referring back to FIG. **8**, the media playback system **606** may initiate playback of “Track a” at **802**. Then the media playback system **606** may determine that the playback operation **804** is to be performed next according to the sequence **800**. The media playback system **606** may also determine that media content corresponding to the playback operation **804** (e.g., “Track b”) may be accessible to the computing system **602** but not the media playback system **606**. In this example, the request **619** may include a request for media content that includes “Track b.” The request **619** may be sent, at least in part, based on determining that the playback operation **804** is to be performed next according to the sequence **800**.

Referring to FIG. **7** as another example, the media playback system **604** may perform playback of “Track x” at **702**, “Track y” at **704**, and “Track z” at **706**. Then the media playback system **604** may determine that playback operation **708** is to be performed next according to the sequence **700**. The media playback system **604** may also determine that media content corresponding to the playback operation **708** (e.g., “Track x”) is accessible to the computing system **602** but not the media playback system **604**. In this example, the request **611** may include a request for media content that includes “Track x.” The request **611** may be sent, at least in part, based on determining that the playback operation **708** is to be performed next according to the sequence **700**.

As shown by both FIGS. **7** and **8**, playback operations included as part of sequences **700** and **800** may include a media playback system playing back media content that is stored within the media playback system and/or playing back media content that is stored outside of the media playback system (e.g., stored within computing system **602**). For example, the sequence **700** of FIG. **7** includes playing back “Track y” that is stored within media playback system **604** and “Track x” that is stored within computing system **602**. Also, the sequence **800** of FIG. **8** includes playing back “Track a” that is stored within media playback system **606** and playing back “Track b” that is stored within computing system **602**.

The method **500** may also include receiving the media content from the computing system; and initiating the at least one playback operation that is related to the received media content. For example, the media playback system **604** may receive, from computing system **602**, the requested media content **621** (e.g., “Track x”) and initiate the playback operation that is related to the received media content **621**. The media playback system **606** may also receive the

requested media content **622** (e.g., “Track b”) from the computing system **602** and initiate the playback operation that is related to the received media content **622**.

Referring now to FIG. **9**, at block **902**, the method **900** includes detecting, by a media playback system, a playback command for at least one playback device of the media playback system to perform a sequence of one or more playback operations. For example, block **902** may include any functionality described above with respect to block **502**. The playback command may include any of the commands used as examples above in the description related to blocks **502** and **504**.

At block **904**, the method **900** includes sending, by the media playback system to a computing system, a request for media content related to at least one playback operation of the sequence of one or more playback operations, where the request indicates a time that a playback command was last detected by any of the at least one playback devices. Block **904** may be functionally similar in some respects to block **504** described above. However, instead of (or in addition to) the request including information characterizing the at least one playback operation, the request may indicate a time that a playback command was last detected by any of the at least one playback devices.

Referring to FIG. **6A** as an example, the request **611** may indicate that the media playback system **604** last detected a playback command (e.g., command **609**) 5 seconds ago, whereas the request **619** may indicate that the media playback system **606** last detected a playback command (e.g., command **615**) 5 minutes ago. One explanation for why more time may have transpired between (i) detecting command **615** and sending request **619** as compared to time transpired between (ii) detecting command **609** and sending request **611** is that the media content requested by the media playback system **606** may be related to a playback operation that is not first of a sequence of playback operations (as indicated by command **615**) whereas the media content requested by media playback system **604** is related to a playback operation that is first of a sequence (as indicated by command **609**). This information may facilitate the computing system determining whether to honor request **611** or request **619** by sending corresponding media content to either the media playback system **604** or the media playback system **606**.

In one example, the request **611** may include a time stamp (e.g., “21:43:57 11-Mar-14”). In this case, the media playback system **604** and the computing system **602** may have access to respective clocks that are synchronized to one another such that both the media playback system **604** and the computing system **602** recognize timestamps with respect to the same frame of reference. In another example, the request **611** may simply include a duration that has passed since the media playback system **604** last received a playback command. Here, it might not be necessary for the computing system **602** and the media playback system **604** to maintain mutually synchronized clocks. Playback operations that are associated with more recently received playback commands may be determined to have higher priority than playback operations that are associated with less recently received playback commands, as it may be possible that the more recently received playback command was intended to supersede the less recently received playback command, should the two commands conflict with respect to an amount of media streams that playback devices associated with the account may be allowed to receive.

Referring now to FIG. **10**, at block **1002**, the method **1000** includes receiving, by a computing system from a first

playback device, a first request for first media content, where the first request includes information characterizing a first playback operation and the first playback device is associated with an account of the media service provider, and where the computing system is associated with a media service provider.

Referring to back FIG. **6A**, the computing system **602** may receive the first request **611** from the first playback device **608**. In some examples, the computing system **602** may be another playback device that serves as a gateway communicatively coupling (i) a computing system associated with the media service provider and (ii) playback devices **608**, **612**, **614**, or **618**. In other examples, the computing system **602** may include a server or network of servers associated with the media service provider.

The first request **611** may include a request for first media content **621** and information characterizing a first playback operation that is related to the first media content **621**. For example, the first request **611** may indicate that the first media content **621** (e.g., “Track x”) is related to playback operation **702** of FIG. **7**, which includes playing back “Track x” as a first playback operation of the sequence **700**. In some examples, the computing system **602** may send an indication to the playback device **608** indicating that the computing system **602** is configured to determine whether to honor media content requests based on information characterizing playback operation. As shown in FIG. **6B**, the first request **1311** may indicate that the first playback operation is to be carried out on a user’s “primary” playback device, such as a smartphone. Such an indication may be indicative of a “high priority” playback operation.

At block **1004**, the method **1000** includes receiving, by the computing system from a second playback device, a second request for second media content, where the second request includes information characterizing a second playback operation and the second playback device is associated with the account of the media service provider. As an example, the computing system **602** may receive the second request **619** from the second playback device **614**. The second request **619** may include a request for the second media content **622** and information characterizing a second playback operation that is related to the second media content **622**. For example, the second request **619** may indicate that the second media content **622** (e.g., “Track b”) is related to playback operation **804** of FIG. **8**, which includes playing back “Track b” as a second playback operation of the sequence **800**. In some examples, the first media content **621** and the second media content **622** may be instances of the same media content.

At block **1006**, the method **1000** includes determining, by the computing system, that the first playback operation has a higher priority than the second playback operation based on the received information characterizing the first playback operation and the received information characterizing the second playback operation. For example, the computing system **602** may determine that the first playback operation **702** has a higher priority than the second playback operation **804** based on (i) the received information that indicates that the first playback operation **702** is to be performed as a first playback operation of the sequence **700** and (ii) the received information that indicates that the second playback operation **804** is to be performed second (e.g. not first) of the sequence **800**. In other examples, the second playback operation may be associated with other positions within the sequence **800** that are not first in the sequence **800**. In another example depicted in FIGS. **6A** and **6B**, the computing system **602** may determine that the first playback opera-

tion has higher priority than the second playback operation because the request 1311 indicated that the first playback operation is to be carried out by the user's "primary" device, such as the media playback system 1304 (e.g., a smart-phone).

Block 1006 may be performed in situations where a number of concurrent requests for media content to be provided by the computing system 602 exceeds an amount of media streams that a group of playback devices associated with an account of a media service provider is allowed to receive.

At block 1008, the method 1000 includes, after determining that the first playback operation has a higher priority, sending, by the computing system, the first media content to the first playback device. For example, the computing system 602 may send the first media content 621 to the first playback device 608 after determining that the first playback operation 702 has a higher priority than playback operation 804. In some situations, the computing system 602 may stop sending the second media content 622 to the playback device 614 or might not send the second media content 622 to the playback device 614 at all.

In some situations, prior to sending the first media content 621 to the first playback device 608, the computing system 602 may send the second media content 622 to the second playback device 614. For example, the computing system 602 may have already received the second request 619 and the second playback device 614 may be already be performing the second playback operation 804 when the computing system 602 receives the first request 611 from the first playback device 608.

Next, the computing system 602 may determine that continuing to send the second media content 622 to the second playback device 614 would cause a group of one or more playback devices associated with the account to concurrently receive more media streams than the group is allowed to receive. Since the computing system 602 may be already sending the second media content 622 to the second playback device 614, the computing system 602 may then determine whether to continue sending the second media content 622 to the second playback device 614 or to send the first media content 621 to the first playback device 608. In this case, because the first playback operation 702 has a higher priority than the second playback operation 804, the computing system 602 determines to send the first media content 621 to the first playback device 608. Based on the determining that continuing to send the second media content 622 to the second playback device 614 would cause the group of one or more playback devices (e.g., playback devices 608 and 614) associated with the account to concurrently receive more media streams than the group is allowed to receive, the computing system 602 may also stop sending the second media content 622 to the second media playback device 614.

In another example, the group of playback devices associated with the account may be allowed to collectively receive two (or more) media streams at one time. The computing system 602 may be providing the first media content 621 to the first playback device 608 when the computing system 602 receives the second request 619. The computing system 602 may then determine that sending the second media content 622 to the second playback device 614 would not cause a group of one or more playback devices associated with the account to concurrently receive more media streams than the group is allowed to receive. In response, the computing system 602 may send the second media content 622 to the second playback device 614.

Referring now to FIG. 11, at block 1102, the method 1100 includes receiving, by a computing system associated with a media service provider from a first playback device associated with an account of the media service provider, a first request for first media content related to a first playback operation, where the first request indicates a time that a playback command was last received by any playback device of a first group of one or more playback devices that includes the first playback device. The first group of playback devices may be an arbitrary group of playback devices, playback devices making up a playback zone, or playback devices making up a media playback system. As discussed above in relation to block 904, the first request may indicate a duration that has passed since any playback device of the first group last detected a playback command, or the first request may include timestamp data indicating a time at which any playback device of the first group last detected a playback command.

At block 1104, the method 1100 includes receiving, by the computing system from a second playback device associated with the account, a second request for second media content related to a second playback operation, where the second request indicates a time that a playback command was last received by any playback device of a second group of one or more playback devices that includes the second playback device. The second group of playback devices may be an arbitrary group of playback devices, playback devices making up a playback zone, or playback devices making up a media playback system. As discussed above in relation to block 904, the second request may indicate a duration that has passed since any playback device of the second playback system last detected a playback command, or the second request may include timestamp data indicating a time at which any playback device of the second playback system last detected a playback command.

At block 1106, the method 1100 includes determining that the first group received a playback command more recently than the second group. For example, the computing system 602 may compare timestamps and/or duration data included in the first request 611 and the second request 619 to determine that the first playback system received a playback command more recently than the second playback system.

At block 1108, the method 1100 includes sending the first media content to the first playback device. Block 1108 may include any functionality described above in relation to block 1008.

Referring now to FIG. 12, at block 1202, the method 1200 includes receiving, by a computing system from a playback device, a request for media content, where the request includes information characterizing a playback operation and the playback device is associated with an account of the media service provider. Referring to FIG. 6A as an example, the computing system 602 may receive the request 611 from the playback device 608. The playback device 608 may request the media content 621 so that the playback device 608 may perform playback operation 702 of FIG. 7, for example. The request 611 may include information characterizing the playback operation 702, indicating that the playback operation 702 may be first to be performed of a sequence 700 of playback operations 702-712. (In other examples, the sequence may only include a single playback operation that is considered first of the sequence by default.)

At block 1204, the method 1200 includes determining, by the computing system, whether to provide the media content based on the received information characterizing the playback operation. Since the received information indicates that the playback operation 702 is first to be performed of the

sequence 700, the computing system may determine to provide the media content 621 to the playback device 608. In another example, the computing system 602 may determine not to provide media content to a playback device if the received request indicates that a playback operation related to the requested media content is not a first playback operation of a sequence.

At block 1206, the method 1200 includes sending, by the computing system, the media content 621 to the playback device. For example, the computing system 602 sends the media content 621 to the playback device 608.

IV. Conclusion

The description above discloses, among other things, various example systems, methods, apparatus, and articles of manufacture including, among other components, firmware and/or software executed on hardware. It is understood that such examples are merely illustrative and should not be considered as limiting. For example, it is contemplated that any or all of the firmware, hardware, and/or software aspects or components can be embodied exclusively in hardware, exclusively in software, exclusively in firmware, or in any combination of hardware, software, and/or firmware. Accordingly, the examples provided are not the only way(s) to implement such systems, methods, apparatus, and/or articles of manufacture.

In one aspect, a method is provided. The method involves detecting, by a media playback system, a command for at least one playback device of the media playback system to perform a sequence of one or more playback operations; and sending, by the media playback system to a computing system, a request for media content related to at least one playback operation of the sequence of one or more playback operations, where the request includes information characterizing the at least one playback operation.

In another aspect, a non-transitory computer-readable medium is provided. The non-transitory computer-readable medium has stored thereon instructions executable by a media playback system to cause the media playback system to perform functions. The functions include detecting a command for at least one playback device of the media playback system to perform a sequence of one or more playback operations; and sending, to a computing system, a request for media content related to at least one playback operation of the sequence of one or more playback operations, where the request includes information characterizing the at least one playback operation.

In yet another aspect, a media playback system is provided. The media playback system includes a processor and a non-transitory computer-readable medium storing instructions that when executed by the media playback system cause the media playback system to perform functions comprising: detecting a command for at least one playback device of the media playback system to perform a sequence of one or more playback operations; and sending, to a computing system, a request for media content related to at least one playback operation of the sequence of one or more playback operations, where the request includes information characterizing the at least one playback operation.

In another aspect, a method is provided. The method involves detecting, by a media playback system, a playback command for at least one playback device of the media playback system to perform a sequence of one or more playback operations; and sending, by the media playback system to a computing system, a request for media content related to at least one playback operation of the sequence of

one or more playback operations, where the request indicates a time that a playback command was last detected by any of the at least one playback devices.

In yet another aspect, a non-transitory computer-readable medium is provided. The non-transitory computer-readable medium has stored thereon instructions executable by a media playback system to cause the media playback system to perform functions. The functions include detecting a playback command for at least one playback device of the media playback system to perform a sequence of one or more playback operations; and sending, to a computing system, a request for media content related to at least one playback operation of the sequence of one or more playback operations, where the request indicates a time that a playback command was last detected by any of the at least one playback devices.

In another aspect, a media playback system is provided. The media playback system includes a processor and a computer-readable medium storing instructions that when executed by the media playback system cause the media playback system to perform functions comprising: detecting a playback command for at least one playback device of the media playback system to perform a sequence of one or more playback operations; and sending, to a computing system, a request for media content related to at least one playback operation of the sequence of one or more playback operations, where the request indicates a time that a playback command was last detected by any of the at least one playback devices.

In another aspect, the disclosure includes a method that comprises receiving, by a computing system from a first playback device, a first request for first media content, where the first request includes information characterizing a first playback operation and the first playback device is associated with an account of the media service provider, and where the computing system is associated with a media service provider; receiving, by the computing system from a second playback device, a second request for second media content, where the second request includes information characterizing a second playback operation and the second playback device is associated with the account of the media service provider; determining, by the computing system, that the first playback operation has a higher priority than the second playback operation based on the received information characterizing the first playback operation and the received information characterizing the second playback operation; and after determining that the first playback operation has a higher priority, sending, by the computing system, the first media content to the first playback device.

In yet another aspect, a non-transitory computer-readable medium is provided. The non-transitory computer-readable medium has stored thereon instructions executable by a computing system to cause the computing system to perform functions. The computing system is associated with a media service provider. The functions include receiving, from a first playback device, a first request for first media content, where the first request includes information characterizing a first playback operation and the first playback device is associated with an account of the media service provider; receiving, from a second playback device, a second request for second media content, where the second request includes information characterizing a second playback operation and the second playback device is associated with the account of the media service provider; determining that the first playback operation has a higher priority than the second playback operation based on the received information characterizing the first playback operation and the received

information characterizing the second playback operation; and after determining that the first playback operation has a higher priority, sending the first media content to the first playback device.

In yet another aspect, a computing system associated with a media service provider is provided. The computing system includes a processor and a computer-readable medium storing instructions that when executed by the computing system cause the computing device to perform functions comprising: receiving, from a first playback device, a first request for first media content, where the first request includes information characterizing a first playback operation and the first playback device is associated with an account of the media service provider; receiving, from a second playback device, a second request for second media content, where the second request includes information characterizing a second playback operation and the second playback device is associated with the account of the media service provider; determining that the first playback operation has a higher priority than the second playback operation based on the received information characterizing the first playback operation and the received information characterizing the second playback operation; and after determining that the first playback operation has a higher priority, sending the first media content to the first playback device.

In another aspect, the disclosure includes a method that comprises receiving, by a computing system associated with a media service provider from a first playback device associated with an account of the media service provider, a first request for first media content related to a first playback operation, where the first request indicates a time that a playback command was last received by any playback device of a first group of one or more playback devices that includes the first playback device; receiving, by the computing system from a second playback device associated with the account, a second request for second media content related to a second playback operation, where the second request indicates a time that a playback command was last received by any playback device of a second group of one or more playback devices that includes the second playback device; determining that the first group received a playback command more recently than the second group; and sending the first media content to the first playback device.

In yet another aspect, a non-transitory computer-readable medium is provided. The non-transitory computer-readable medium has stored thereon instructions executable by a computing system to cause the computing system to perform functions. The computing system is associated with a media service provider. The functions include receiving, from a first playback device associated with an account of the media service provider, a first request for first media content related to a first playback operation, where the first request indicates a time that a playback command was last received by any playback device of a first group of one or more playback devices that includes the first playback device; receiving, from a second playback device associated with the account, a second request for second media content related to a second playback operation, where the second request indicates a time that a playback command was last received by any playback device of a second group of one or more playback devices that includes the second playback device; determining that the first group received a playback command more recently than the second group; and sending the first media content to the first playback device.

In yet another aspect, a computing system associated with a media service provider is provided. The computing system includes a processor and a computer-readable medium stor-

ing instructions that when executed by the computing system cause the computing device to perform functions comprising: receiving, from a first playback device associated with an account of the media service provider, a first request for first media content related to a first playback operation, where the first request indicates a time that a playback command was last received by any playback device of a first group of one or more playback devices that includes the first playback device; receiving, from a second playback device associated with the account, a second request for second media content related to a second playback operation, where the second request indicates a time that a playback command was last received by any playback device of a second group of one or more playback devices that includes the second playback device; determining that the first group received a playback command more recently than the second group; and sending the first media content to the first playback device.

In yet another aspect, a method is provided that includes receiving, by a computing system from a playback device, a request for media content, where the request includes information characterizing a playback operation and the playback device is associated with an account of the media service provider; determining whether to provide the media content based on the received information characterizing the playback operation; and sending the media content to the playback device.

In yet another aspect, a non-transitory computer-readable medium is provided. The non-transitory computer-readable medium has stored thereon instructions executable by a computing system to cause the computing system to perform functions. The computing system is associated with a media service provider. The functions include receiving, from a playback device, a request for media content, where the request includes information characterizing a playback operation and the playback device is associated with an account of the media service provider; determining whether to provide the media content based on the received information characterizing the playback operation; and sending the media content to the playback device.

In yet another aspect, a computing system associated with a media service provider is provided. The computing system includes a processor and a computer-readable medium storing instructions that when executed by the computing system cause the computing device to perform functions comprising: receiving, from a playback device, a request for media content, where the request includes information characterizing a playback operation and the playback device is associated with an account of the media service provider; determining whether to provide the media content based on the received information characterizing the playback operation; and sending the media content to the playback device.

Additionally, references herein to “embodiment” means that a particular feature, structure, or characteristic described in connection with the embodiment can be included in at least one example embodiment of an invention. The appearances of this phrase in various places in the specification are not necessarily all referring to the same embodiment, nor are separate or alternative embodiments mutually exclusive of other embodiments. As such, the embodiments described herein, explicitly and implicitly understood by one skilled in the art, can be combined with other embodiments.

The specification is presented largely in terms of illustrative environments, systems, procedures, steps, logic blocks, processing, and other symbolic representations that directly or indirectly resemble the operations of data processing devices coupled to networks. These process descriptions and

representations are typically used by those skilled in the art to most effectively convey the substance of their work to others skilled in the art. Numerous specific details are set forth to provide a thorough understanding of the present disclosure. However, it is understood to those skilled in the art that certain embodiments of the present disclosure can be practiced without certain, specific details. In other instances, well known methods, procedures, components, and circuitry have not been described in detail to avoid unnecessarily obscuring aspects of the embodiments. Accordingly, the scope of the present disclosure is defined by the appended claims rather than the foregoing description of embodiments.

When any of the appended claims are read to cover a purely software and/or firmware implementation, at least one of the elements in at least one example is hereby expressly defined to include a tangible, non-transitory medium such as a memory, DVD, CD, Blu-ray, and so on, storing the software and/or firmware.

I claim:

1. A media playback system comprising:
 - a processor; and
 - a computer-readable storage medium storing instructions that when executed by the media playback system cause the media playback system to perform functions comprising:
 - detecting (i) a command for a first playback device of the media playback system to perform one or more first playback operations and (ii) a command for a second playback device of the media playback system to perform one or more second playback operations;
 - determining that (i) the one or more first playback operations will occur in a first sequence and (ii) the one or more second playback operations will occur in a second sequence;
 - determining that a given first playback operation of the one or more first playback operations will occur concurrently with a given second playback operation of the one or more second playback operations;
 - determining that the given first playback operation has a higher priority than the given second playback operation based on respective times when the command for the first playback device of the media playback system to perform one or more first playback operations and the command for the second playback device of the media playback system to perform one or more second playback operations were detected; and
 - in response to determining that the given first playback operation has the higher priority than the given second playback operation, sending, to a computing system, a request to provide media content related to the given first playback operation to the first playback device.
2. The media playback system of claim 1, the functions further comprising:
 - after sending the request to provide media content related to the given first playback operation, determining that a next playback operation of the one or more first playback operations is to be performed next according to the first sequence;
 - determining that the next playback operation of the first sequence will occur concurrently with the given second playback operation of the second sequence;
 - determining that the next playback operation has a higher priority than the given second playback operation based on respective times when the command for the first playback device of the media playback system to perform one or more first playback operations and the command for the second playback device of the media

playback system to perform one or more second playback operations were detected; and
 sending a second request to provide media content related to the next playback operation to the first playback device.

3. The media playback system of claim 1, wherein the first sequence of one or more first playback operations comprises (i) a playback operation related to media content stored within the media playback system and (ii) a playback operation related to media content that is stored outside of the media playback system.

4. The media playback system of claim 1, wherein the request indicates that the given first playback operation is associated with a given one of two or more priority levels.

5. The media playback system of claim 4, wherein the given one of two or more priority levels is higher than all of the other two or more priority levels and the request further indicates that the given first playback operation is an operation that is to be executed by the media playback system before executing any other given first playback operation of the first sequence and the given second playback operation of the second sequence.

6. The media playback system of claim 1, the functions further comprising:

- receiving the media content from the computing system; and
- initiating the given first playback operation that is related to the received media content.

7. A method comprising:

- detecting (i) a command for a first playback device of a media playback system to perform one or more first playback operations and (ii) a command for a second playback device of the media playback system to perform one or more second playback operations;

- determining that (i) the one or more first playback operations will occur in a first sequence and (ii) the one or more second playback operations will occur in a second sequence;

- determining that a given first playback operation of the one or more first playback operations will occur concurrently with a given second playback operation of the one or more second playback operations;

- determining that the given first playback operation has a higher priority than the given second playback operation based on respective times when the command for the first playback device of the media playback system to perform one or more first playback operations and the command for the second playback device of the media playback system to perform one or more second playback operations were detected; and

- in response to determining that the given first playback operation has the higher priority than the given second playback operation, sending, by the media playback system to a computing system, a request to provide media content related to the given first playback operation to the first playback device.

8. The method of claim 7, further comprising:

- after sending the request to provide media content related to the given first playback operation, determining that a second playback operation of the one or more second playback operations is to be performed next according to the second sequence;

- determining that the next playback operation of the first sequence will occur concurrently with the given second playback operation of the second sequence;

- determining that the next playback operation has a higher priority than the given second playback operation based

on respective times when the command for one or more first playback devices of the media playback system to perform one or more first playback operations and the command for one or more second playback devices of the media playback system to perform one or more second playback operations were detected; and sending a second request to provide media content related to the next playback operation to the first playback device.

9. The method of claim 7, wherein the first sequence of one or more first playback operations comprises (i) a playback operation related to media content stored within the media playback system and (ii) a playback operation related to media content that is stored outside the media playback system.

10. The method of claim 7, wherein the request indicates that the given first playback operation is associated with a given one of two or more priority levels.

11. The method of claim 10, wherein the given one of two or more priority levels is higher than all of the other two or more priority levels and the request further indicates that the given first playback operation is an operation that is to be executed by the media playback system before executing any other given first playback operation of the first sequence and the given second playback operation of the second sequence.

12. The method of claim 7, further comprising: receiving the media content from the computing system; and initiating the given first playback operation that is related to the received media content.

13. A computing system associated with a media service provider, the computing system comprising:

a processor; and

a computer-readable storage medium storing instructions that when executed by the computing system cause the computing system to perform functions comprising:

receiving, from a first playback device of a media playback system, a first request for first media content, wherein the first request indicates information characterizing one or more first playback operations, the information indicating when a command to perform the one or more first playback operations was received, and wherein the first playback device is associated with a particular account of the media service provider;

receiving, from a second playback device of the media playback system, a second request for second media content, wherein the second request indicates information characterizing one or more second playback operations, the information indicating when a command to perform the one or more second playback operations was received, and wherein the second playback device is associated with the particular account of the media service provider;

determining that a given first playback operation of the one or more first playback operations will occur concurrently with a given second playback operation of the one or more second playback operations;

determining that the given first playback operation has a higher priority than the given second playback operation based on respective times when the command for the first playback device of the media playback system to perform the one or more first playback operations and the command for the second playback device of the media playback system to perform one or more second playback operations were received; and

after determining that the given first playback operation has the higher priority than the given second playback operation, sending the first media content to the first playback device.

14. The computing system of claim 13, the functions further comprising:

prior to sending the first media content to the first playback device, sending, by the computing system, the second media content to the second playback device; determining that sending the first media content to the first playback device would cause the particular account of the media service provider to concurrently receive more media streams than the particular account is allowed to receive; and

stopping, by the computing system, sending the second media content to the second playback device based on determining that sending the first media content to the first playback device would cause the particular account of the media service provider to concurrently receive more media streams than the particular account is allowed to receive.

15. The computing system of claim 13, wherein the first media content and the second media content are the same media content.

16. The computing system of claim 13, wherein the first request includes information indicating that the given first playback operation is to be performed first among a first sequence of the one or more first playback operations, and wherein the second request includes information indicating that the given second playback operation is to be performed after at least one other playback operation of a second sequence of the one or more second playback operations.

17. The computing system of claim 13, wherein the given first playback operation comprises commencing playback of the first media content at a first predetermined time and the given second playback operation comprises commencing playback of the second media content at a second predetermined time, and wherein determining that the given first playback operation will occur concurrently with the given second playback operation comprises:

determining that playback of the first media content at the first predetermined time will occur concurrently with playback of the second media content at the second predetermined time.

18. The computing system of claim 13, wherein the given second playback operation comprises commencing playback of the second media content after completing playback of a third media content that preceded the second media content in a playback queue of the second playback device.

19. The media playback system of claim 1, wherein determining that the given first playback operation has a higher priority than the given second playback operation based on respective times when the command for the first playback device of the media playback system to perform one or more first playback operations and the command for the second playback device of the media playback system to perform one or more second playback operations were detected comprises:

determining that the command for the first playback device of the media playback system to perform one or more first playback operations was detected after the command for the second playback device of the media playback system to perform one or more second playback operations.