



US009270553B1

(12) **United States Patent**
Higgins

(10) **Patent No.:** **US 9,270,553 B1**
(45) **Date of Patent:** **Feb. 23, 2016**

(54) **DYNAMIC SERVICE DEBUGGING IN A VIRTUAL ENVIRONMENT**

(71) Applicant: **Amazon Technologies, Inc.**, Reno, NV (US)

(72) Inventor: **Chris Higgins**, Sammamish, WA (US)

(73) Assignee: **Amazon Technologies, Inc.**, Seattle, WA (US)

(*) Notice: Subject to any disclaimer, the term of this patent is extended or adjusted under 35 U.S.C. 154(b) by 156 days.

(21) Appl. No.: **14/226,328**

(22) Filed: **Mar. 26, 2014**

(51) **Int. Cl.**
G06F 15/177 (2006.01)
H04L 12/26 (2006.01)

(52) **U.S. Cl.**
CPC **H04L 43/0823** (2013.01)

(58) **Field of Classification Search**
CPC H04L 43/0823
USPC 709/203, 220, 223, 230
See application file for complete search history.

(56) **References Cited**

U.S. PATENT DOCUMENTS

6,446,221 B1 * 9/2002 Jaggar et al. 714/30
6,892,324 B1 * 5/2005 French et al. 714/38.14

6,934,937 B1 * 8/2005 Johnson et al. 717/129
6,993,585 B1 * 1/2006 Starkovich et al. 709/228
7,992,133 B1 * 8/2011 Theroux et al. 717/124
8,135,572 B2 * 3/2012 Crawford et al. 703/22
8,689,186 B2 * 4/2014 Savur et al. 717/124
2003/0233634 A1 * 12/2003 Carrez et al. 717/124
2004/0148548 A1 * 7/2004 Moyer et al. 714/25
2007/0244904 A1 * 10/2007 Durski 707/10
2009/0135731 A1 * 5/2009 Secades et al. 370/252

* cited by examiner

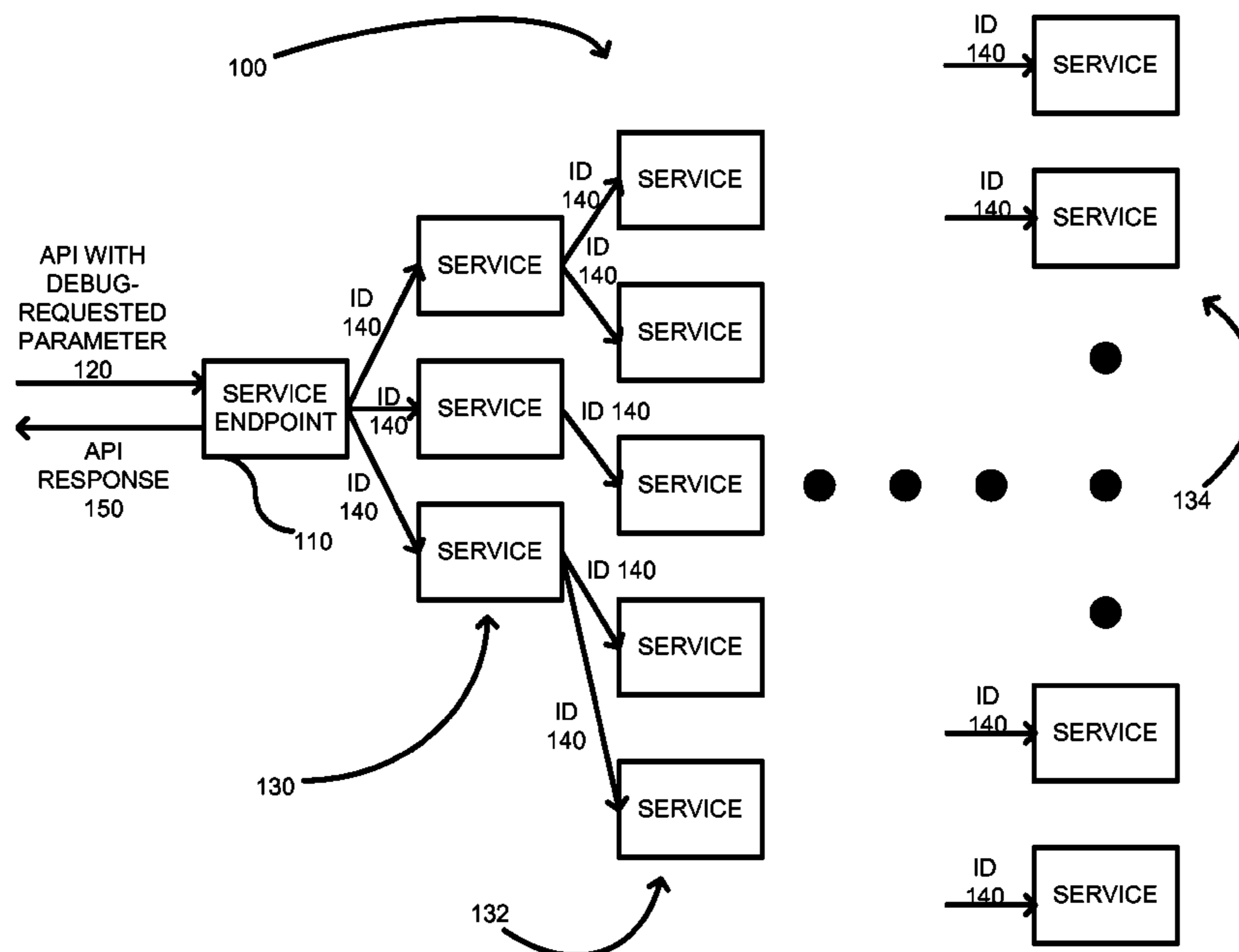
Primary Examiner — Michael Y Won

(74) Attorney, Agent, or Firm — Klarquist Sparkman, LLP

(57) **ABSTRACT**

A service oriented architecture (SOA) provides on-demand service call debugging and call stack tracing. The service call (e.g., an API) includes a new field and optional signature value. The field is a 'debug-requested' field, and the optional field is a unique call-id signature. The service provider can enable debugging in accordance with the debug-requested field for this service call, and tag all debugged data with the unique call-id. If it is necessary to call other services to fulfill the request, then the service can pass the 'debug-requested' field and the 'unique id' in the call to that service. Using this mechanism, detailed debugging can be supported across an entire stack for only those requests that need it and the performance/latency impact of having debugging enabled only applies to the subset of calls which need debugging.

19 Claims, 9 Drawing Sheets



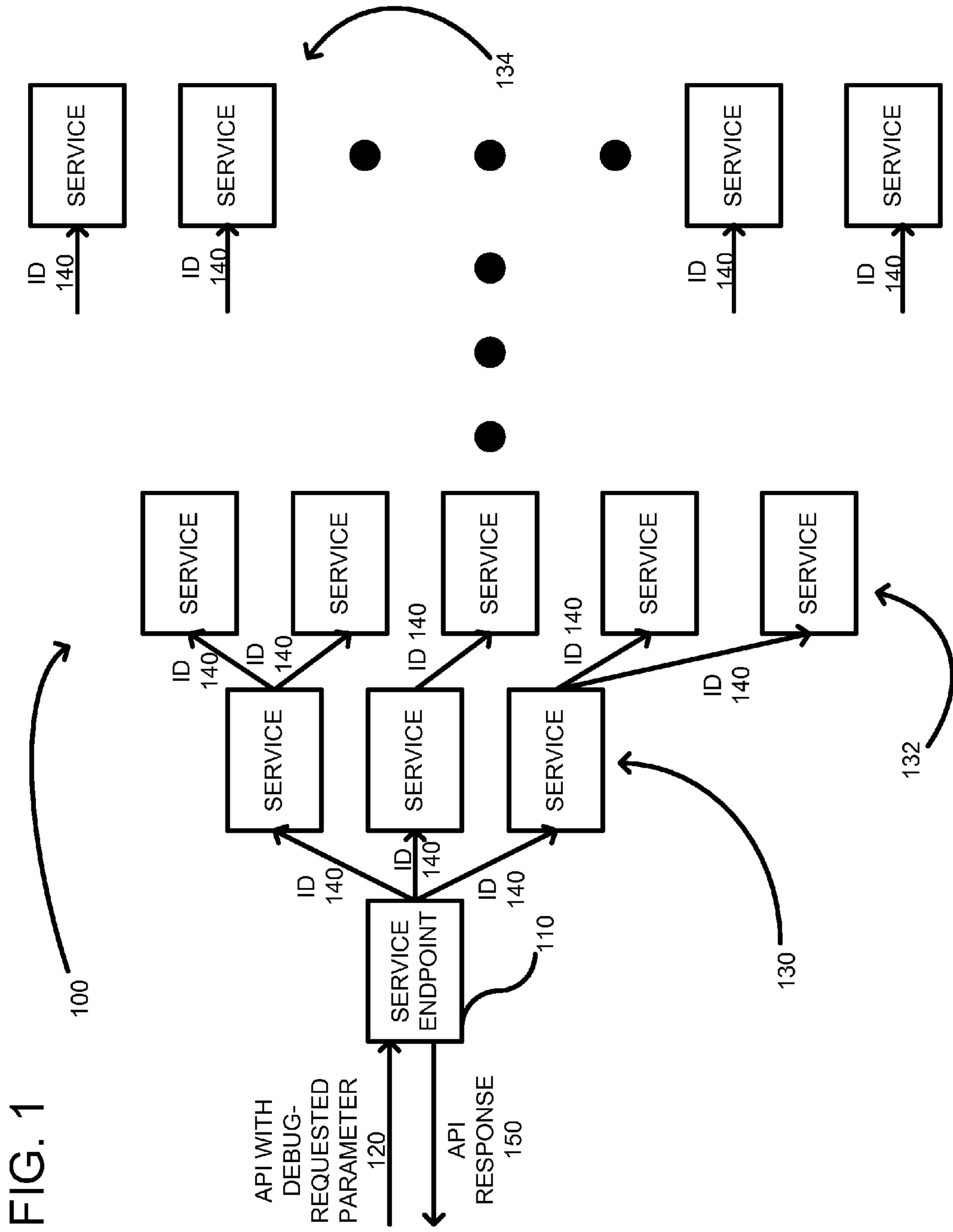


FIG. 1

FIG. 2

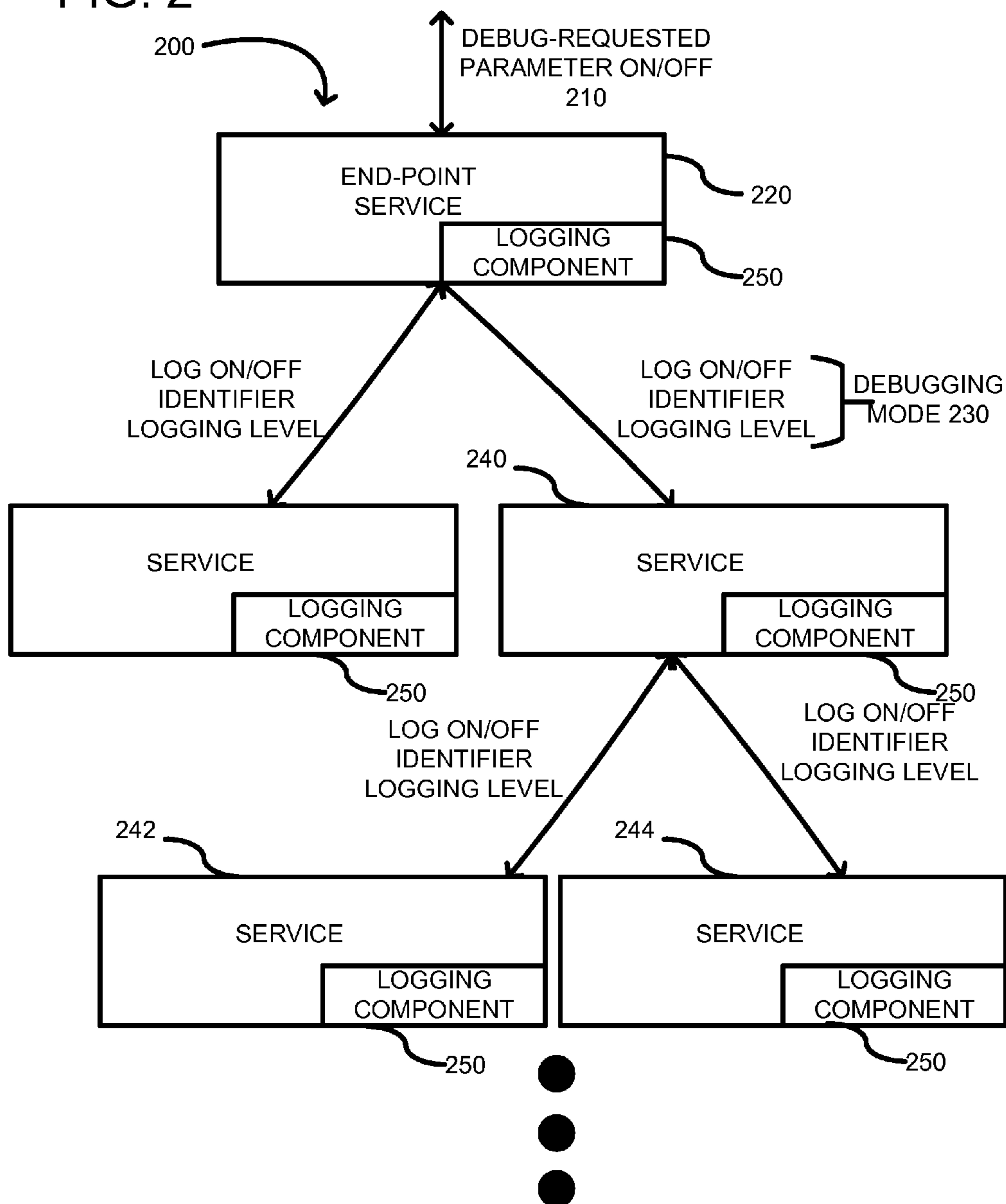


FIG. 3

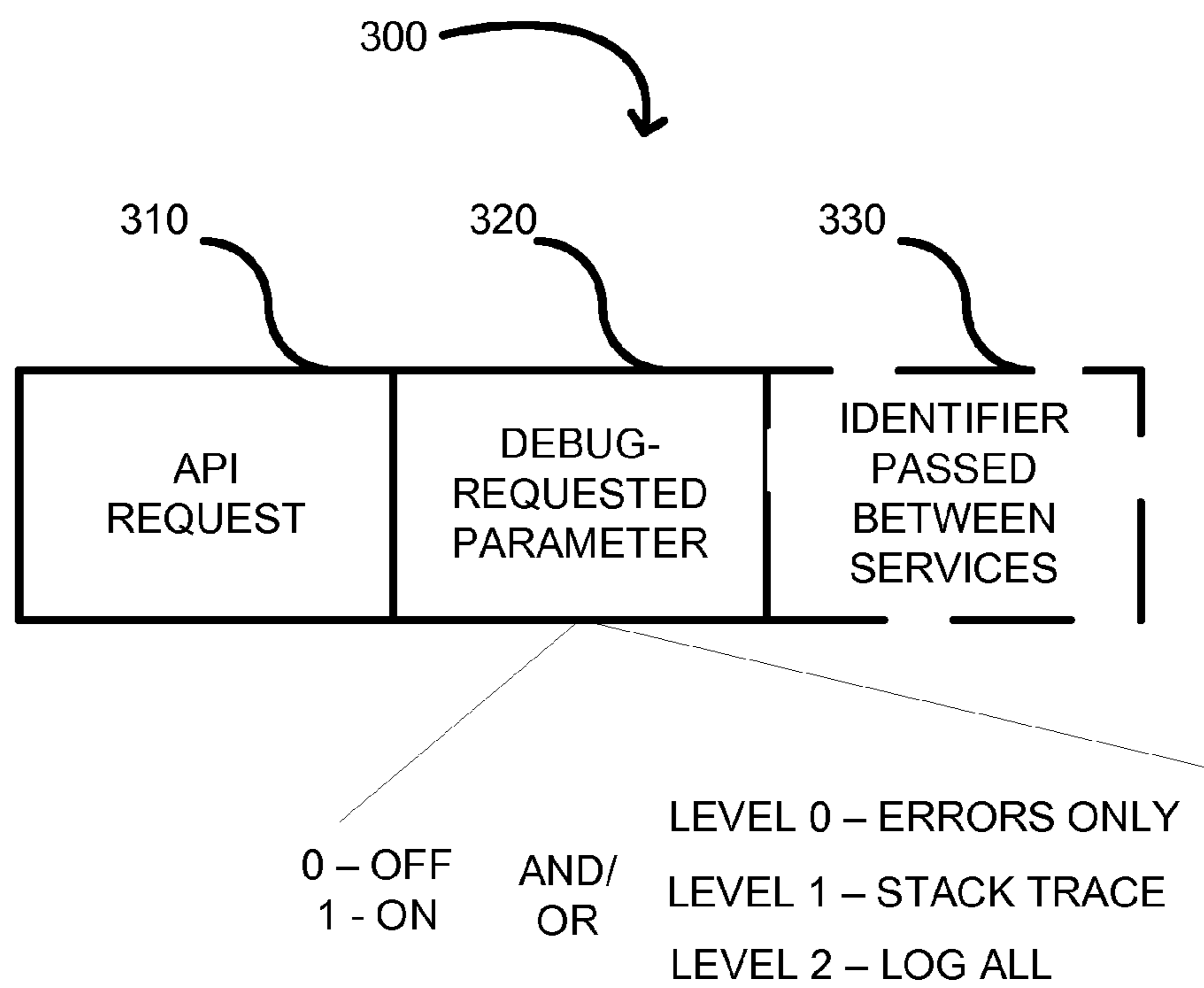
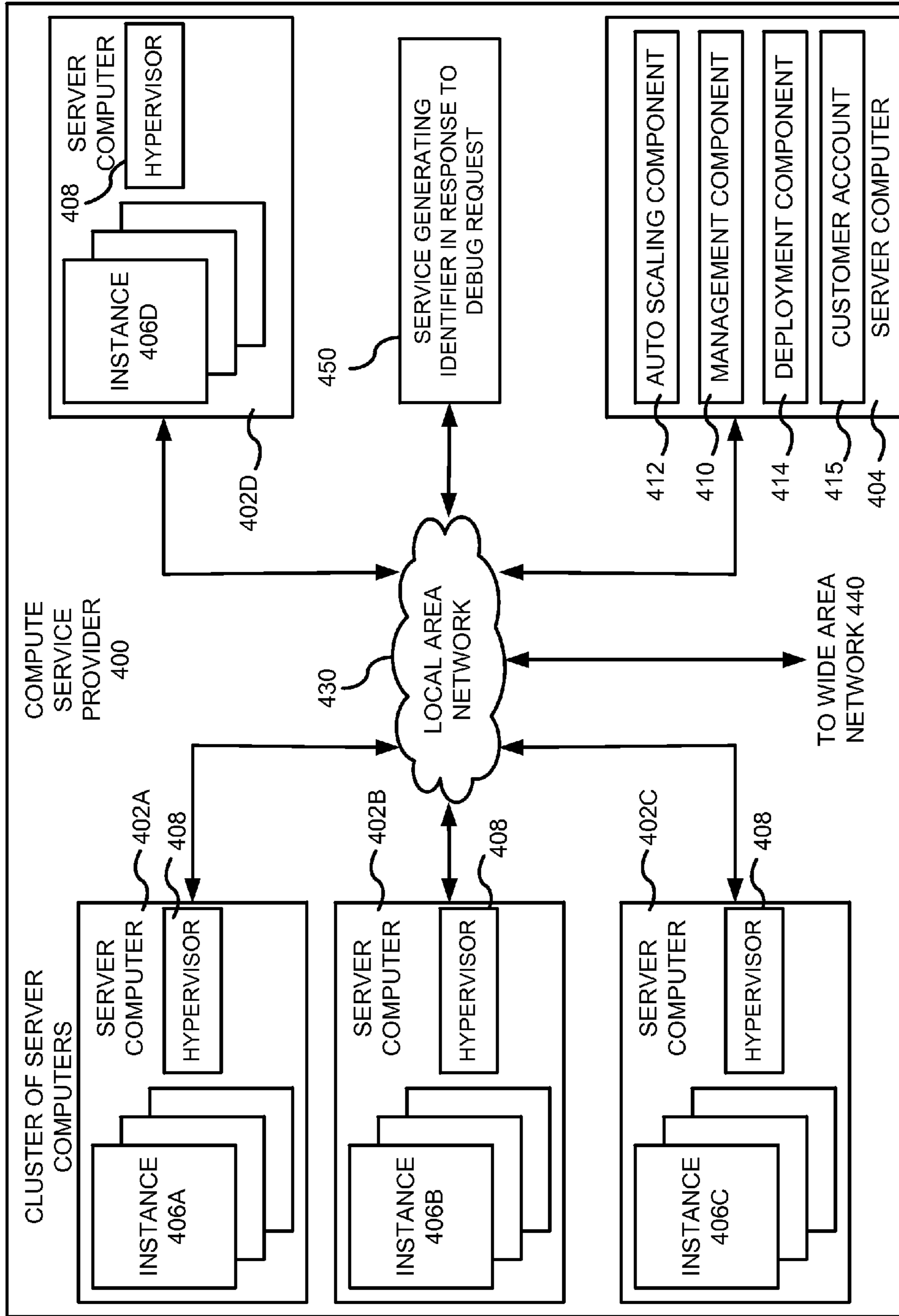


FIG. 4



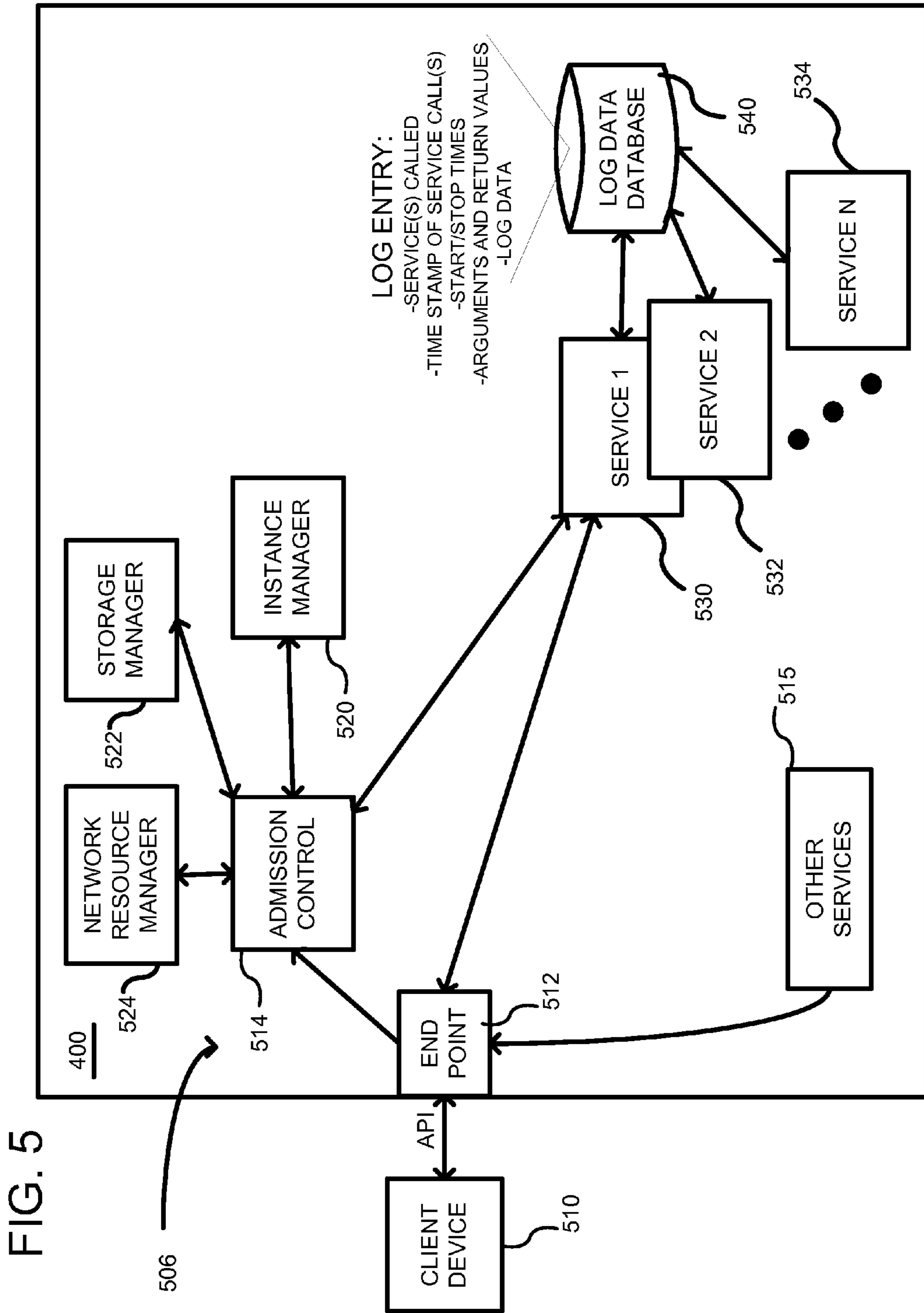


FIG. 5

506

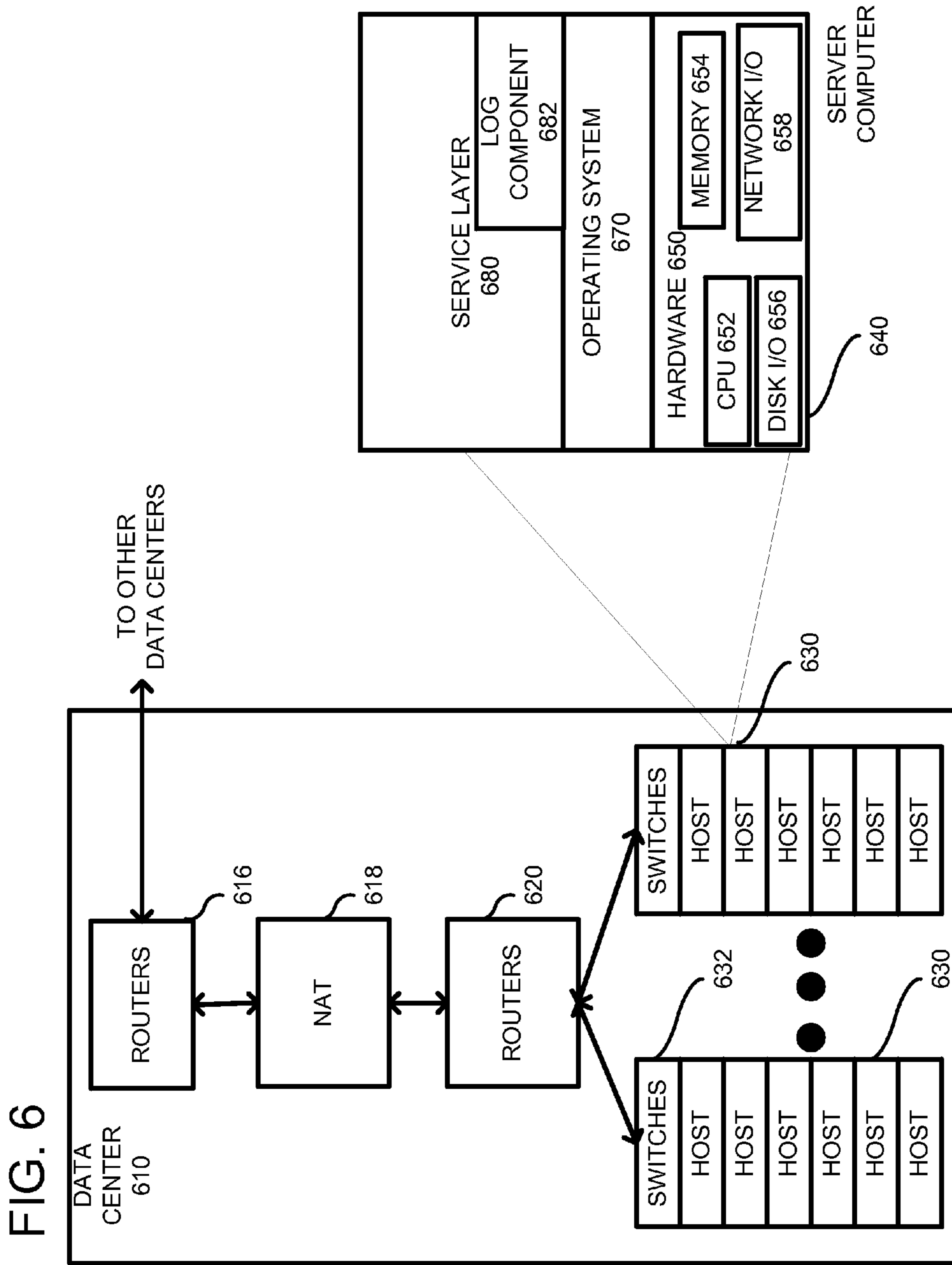


FIG. 7

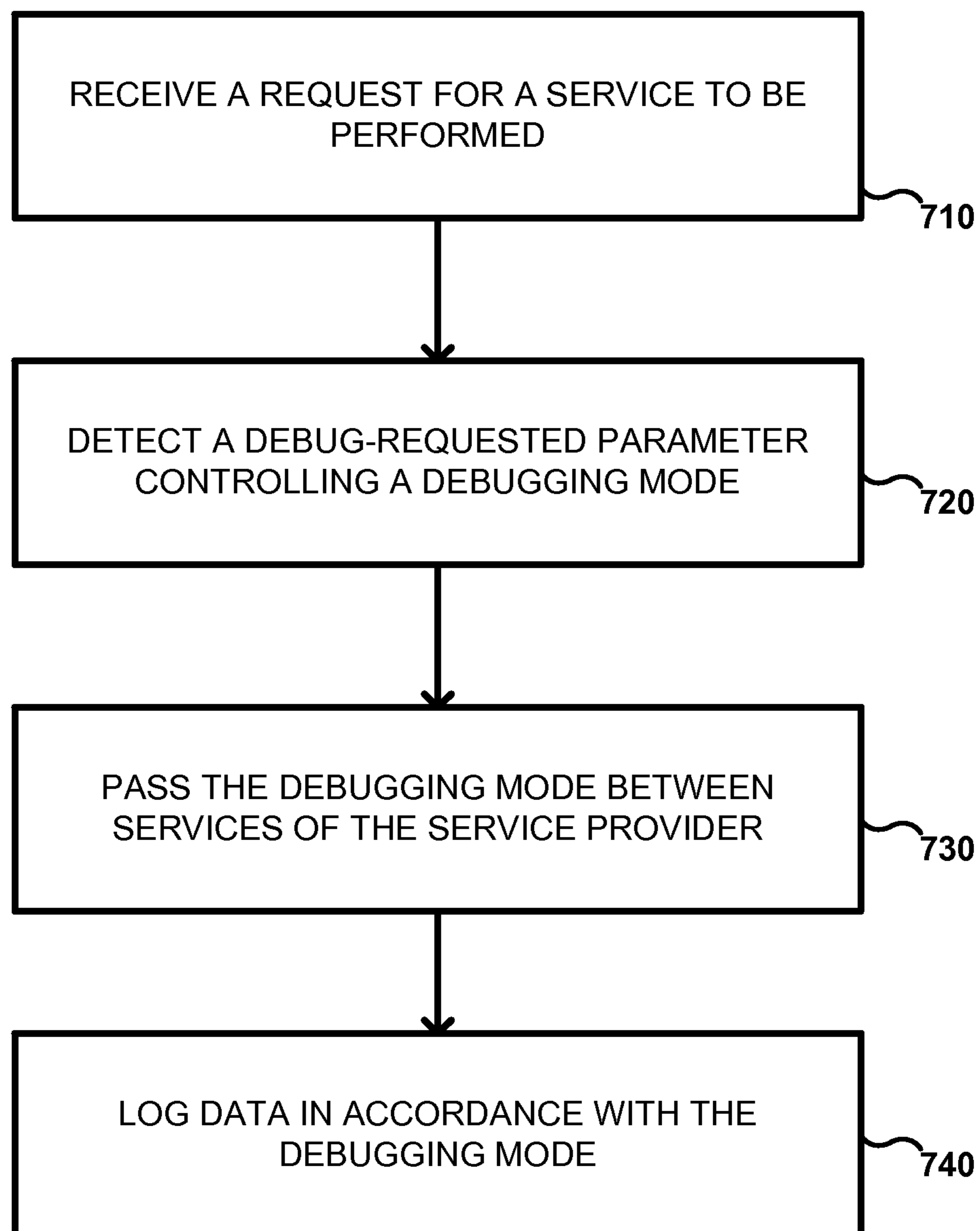


FIG. 8

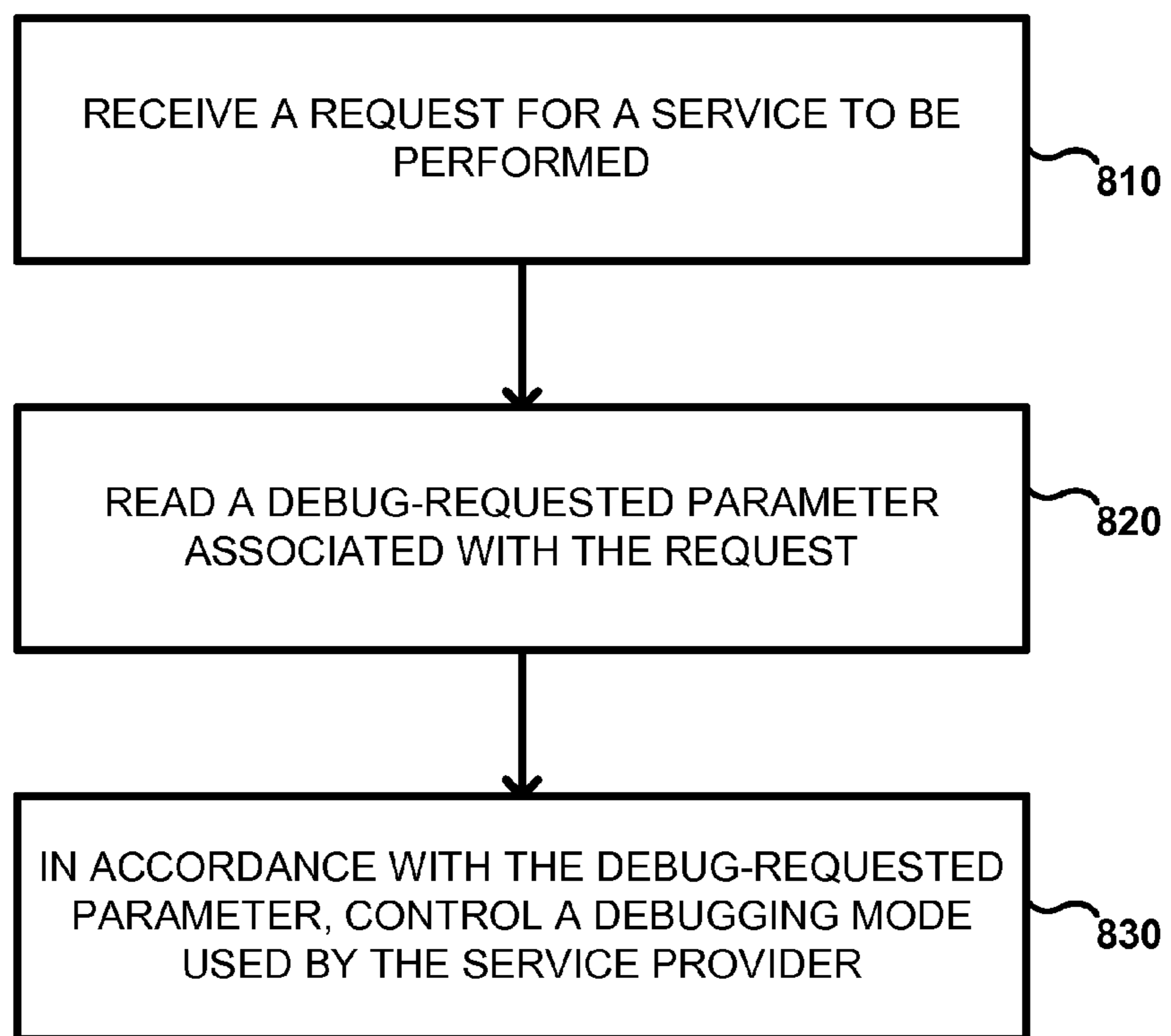
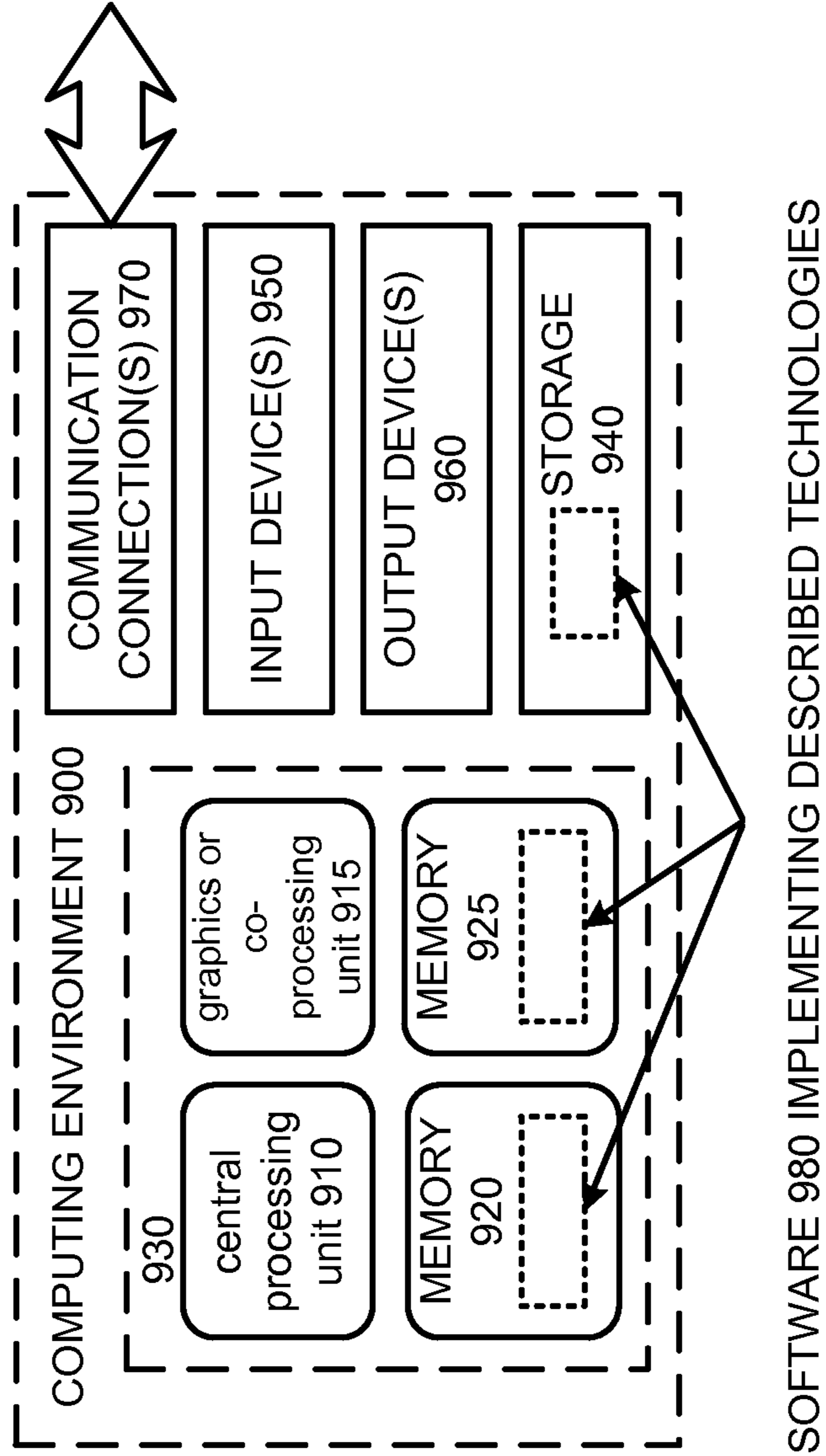


FIG. 9



DYNAMIC SERVICE DEBUGGING IN A VIRTUAL ENVIRONMENT

BACKGROUND

Cloud computing is the use of computing resources (hardware and software) which are available in a remote location and accessible over a network, such as the Internet. Users are able to buy these computing resources (including storage and computing power) as a utility on demand. Cloud computing entrusts remote services with a user's data, software and computation. Use of virtual computing resources can provide a number of advantages including cost advantages and/or ability to adapt rapidly to changing computing resource needs.

Cloud computing can be formed by a plurality of services. The details of how services operate is often hidden from external customers that interface with the services through Application Program Interfaces (APIs). Trouble shooting errors can be problematic when multiple services are involved in generating a response to an API call. For example, it can be difficult to determine which service caused an error when hundreds of services are involved in the response.

As a result, many of the services activate full-debug capability on an ongoing basis. Unfortunately, this slows each service, which can have a cumulative effect when many services are used in generating a single response to an API request.

BRIEF DESCRIPTION OF THE DRAWINGS

FIG. 1 is an overall system diagram showing a plurality of services used in responding to an API request, wherein the API request includes a debug-requested parameter.

FIG. 2 shows further details of the services of FIG. 1, including logging components used for storing debugging log data.

FIG. 3 illustrates an example API request that includes a debug-requested parameter and an identifier to be passed between services.

FIG. 4 is an example system diagram showing a plurality of virtual machine instances running in the multi-tenant environment.

FIG. 5 shows further details of an example system including a plurality of management components associated with a control plane.

FIG. 6 shows an example of a plurality of host computers, routers and switches, which are hardware assets used for running services.

FIG. 7 is a flowchart of a method according to one embodiment used to dynamically control debugging in the multi-tenant environment.

FIG. 8 is a flowchart of a method according to another embodiment used to dynamically control debugging in the multi-tenant environment.

FIG. 9 depicts a generalized example of a suitable computing environment in which the described innovations may be implemented.

DETAILED DESCRIPTION

A service-oriented architecture (SOA) provides on-demand service call debugging and call-stack tracing. The service call (e.g., an API) includes a new field and optional signature value. The field is a 'debug-requested' field, and the optional field is a unique call-id signature. The debug-requested field and optional signature value can be API inde-

pendent meaning that it can be used with any API to assist with modifying a debug mode in the service provider as it processing the API. Upon receipt of the service call, the service provider checks to see if there is a unique call-id signature along with the 'debug-requested' field. If there is no unique call-id, then one can be dynamically generated. The service provider can enable debugging in accordance with the debug-requested field for this service call, and tag all debugged data with the unique call-id. If it is necessary to call other services to fulfill the request, then the service can pass the 'debug-requested' field and the 'unique id' in the call to the other services. If every service in the call stack supports this mechanism, then detailed debugging can be supported across the entire stack for just those requests that need it and the performance/latency impact of having debugging enabled only applies to the subset of calls which need debugging. One advantage of accepting the 'debug-requested' flag at any entry point into the call tree is that it allows services to enable debugging for a single service call only. Other service calls that do not need debugging can leave debugging switched off. Alternatively, the debug-requested field can provide a level of debugging, such as errors only, a stack trace, or a complete log. Thus, the debug-requested field allows the caller to dynamically control a debug mode within the service provider.

The services used in cloud computing are typically Web services. A web service is a software function provided at a network address over the web or the cloud. Clients initiate web service requests to servers and servers process the requests and return appropriate responses. The client web service requests are typically initiated using, for example, an API request. For purposes of simplicity, web service requests are generally described below as API requests, but it is understood that other web service requests can be made. An API request is a programmatic interface to a defined request-response message system, typically expressed in JSON or XML, which is exposed via the web—most commonly by means of an HTTP-based web server. Thus, in certain implementations, an API can be defined as a set of Hypertext Transfer Protocol (HTTP) request messages, along with a definition of the structure of response messages, which can be in an Extensible Markup Language (XML) or JavaScript Object Notation (JSON) format. The API can specify a set of functions or routines that perform an action, which includes accomplishing a specific task or allowing interaction with a software component. When a web service receives the API request from a client device, the web service can generate a response to the request and send the response to the endpoint identified in the request.

FIG. 1 shows a service provider 100 as including a plurality of services. Generally, the services can make requests to other services and receive corresponding responses. For example, each service can be a Web service and make an API request to other services. The service provider 100 can include one or more endpoints, such as service endpoint 110. A request for a service is shown at 120 and can include a debug-requested parameter. When the endpoint 110 receives the API request 120, it can be a starting point of a calling chain of services used in the service provider 100 in responding to the request. For example, in response to the request 120, the endpoint 110 can generate its own API requests to a first level of services shown generally at 130. Those services can, in turn, call a second level of services shown at 132, and so on, until an Nth level (where N is any integer value) of services 134 are called. The service endpoint 110 can pass to the services 130 a unique debug identifier, such as shown at 140. The services 130 can then pass the identifier to the downstream services

132, and so on. The identifier **140** can be used by the services as a key in storing debug data (e.g., metadata and log data, such as errors, times, parameter, etc.) so that log data is stored across services using the same key associated with the API request. The unique debug identifier **140** can be generated by the service endpoint **110** or received with the AIP request **120**. The identifier **140** identifies the request throughout the service calling chain so that all requests can be easily logged and retrieved. The debug-requested parameter can likewise be passed to each of the services **130**, **132**, etc., so as to establish a consistent debugging behavior across services. Still further, a different parameter associated with the debug-requested parameter can be passed to each of the services. The parameters that are passed are called herein a “debugging mode” and can include the debug-requested parameter, the identifier **140**, a combination of the two, and/or some other parameter(s) indicating the debugging mode. When each service receives the debugging mode, it can correspondingly adjust its’ level of debugging to be consistent with the debugging mode. Not all services need to behave identically. That is, each service can interpret the debugging mode according to the functionality of the particular service. Additionally, the debugging mode can include a graduated level of debugging and/or a generic on/off flag. Thus, in some cases where there is sensitivity to confidential information, debugging can be selected as off so as to achieve maximum speed in the response while assuring that log data is not maintained or is otherwise minimized.

After the API request has been completed, an API response **150** can be returned to the original requester. If the service endpoint **110** generated the identifier **140**, then the API response can include the identifier so that future queries into log data can be made using the identifier. Alternatively, the API response **150** can be returned asynchronously. For example, a response can be returned indicating the request **120** is being processed. The identifier can be included with the asynchronous response. A follow-up second response can be returned when the request is completed or the requestor may need to send a subsequent request for status.

FIG. 2 shows further details of an example calling chain **200** used in response to receiving an API request including a debug-requested parameter **210**. An end-point service **220** can receive the debug-requested parameter **210** and can generate a debugging mode **230** in response thereto. The debugging mode can then be passed to the downstream services in the calling chain **200**. The debugging mode can include a flag indicating that debugging is on/off, a unique identifier that can be used to store data for this particular request, and/or a logging level indicating a degree to which logging should be performed. The debugging mode can include any or all of these parameters, and others can be used depending on the particular design. In the particular illustrated embodiment, the same debugging mode **230** is passed to all services in the calling chain. For example, a first downstream service **240** is shown receiving the debugging mode **230** from the end-point service **220**. In processing its’ response, the service **240** makes two API requests to services **242**, **244** and passes each one the same debugging mode **230** which it received. As such, a uniform level of debugging can be implemented across all of the services that are in the calling chain. Services that are not in the calling chain need not receive the debugging mode.

Each of the services **200** can include a logging component **250**. The logging components **250** can be responsive to the debugging mode **230** to log data and metadata associated with processing the API request. For example, the metadata can include the other services called, time stamp information, start/stop times, while the log data can include arguments,

return values, etc. The log data and metadata can be stored using the identifier as a key so that each logging component **250** stores its data using the same identifier, which is associated with the original API request. Thus, a uniform logging system is used across disparate services within the service provider.

FIG. 3 shows an example API request **300** including multiple fields, such as the API request itself **310**, a debug-requested field **320** and an optional identifier field **330**, shown in dashed lines. The API request **310** can be any desired request supported by the service provider. Typical service providers support thousands of requests and the API request **310** can include multiple subfields. The debug-requested parameter **320** can take a variety of forms and can be a simple one-bit flag (ON/OFF) or it can include levels of debugging, such as Level 0 used for errors only, Level 1 used for logging a stack trace, or Level 2 for logging everything. Thus, depending on the level, a more detailed level of logging can be achieved. Still further, the debug-requested parameter **320** can be a combination of the flag and level or other fields can be used. The identifier **330** can be any alpha-numeric combination of characters and should uniquely be associated with the API request. Additional fields related to a debugging mode can be added to the API request.

FIG. 4 is a computing system diagram of a network-based compute service provider **400** that illustrates one environment in which embodiments described herein can be used. By way of background, the compute service provider **400** (i.e., the cloud provider) is capable of delivery of computing and storage capacity as a service to a community of end recipients. In an example embodiment, the compute service provider can be established for an organization by or on behalf of the organization. That is, the compute service provider **400** may offer a “private cloud environment.” In another embodiment, the compute service provider **400** supports a multi-tenant environment, wherein a plurality of customers operate independently (i.e., a public cloud environment). Generally speaking, the compute service provider **400** can provide the following models: Infrastructure as a Service (“IaaS”), Platform as a Service (“PaaS”), and/or Software as a Service (“SaaS”). Other models can be provided. For the IaaS model, the compute service provider **400** can offer computers as physical or virtual machines and other resources. The virtual machines can be run as guests by a hypervisor, as described further below. The PaaS model delivers a computing platform that can include an operating system, programming language execution environment, database, and web server. Application developers can develop and run their software solutions on the compute service provider platform without the cost of buying and managing the underlying hardware and software. The SaaS model allows installation and operation of application software in the compute service provider. In some embodiments, end users access the compute service provider **400** using networked client devices, such as desktop computers, laptops, tablets, smartphones, etc. running web browsers or other lightweight client applications. Those skilled in the art will recognize that the compute service provider **400** can be described as a “cloud” environment.

The particular illustrated compute service provider **400** includes a plurality of server computers **402A-402D**. While only four server computers are shown, any number can be used, and large centers can include thousands of server computers. The server computers **402A-402D** can provide computing resources for executing software instances **406A-406D**. In one embodiment, the instances **406A-406D** are virtual machines. As known in the art, a virtual machine is an instance of a software implementation of a machine (i.e. a

5

computer) that executes applications like a physical machine. In the example of virtual machine, each of the servers **402A-402D** can be configured to execute a hypervisor **408** or another type of program configured to enable the execution of multiple instances **406** on a single server. Additionally, each of the instances **406** can be configured to execute one or more applications.

It should be appreciated that although the embodiments disclosed herein are described primarily in the context of virtual machines, other types of instances can be utilized with the concepts and technologies disclosed herein. For instance, the technologies disclosed herein can be utilized with storage resources, data communications resources, and with other types of computing resources. The embodiments disclosed herein might also execute all or a portion of an application directly on a computer system without utilizing virtual machine instances.

One or more server computers **404** can be reserved for executing software components for managing the operation of the server computers **402** and the instances **406**. For example, the server computer **404** can execute a management component **410**. A customer can access the management component **410** to configure various aspects of the operation of the instances **406** purchased by the customer. For example, the customer can purchase, rent or lease instances and make changes to the configuration of the instances. The customer can also specify settings regarding how the purchased instances are to be scaled in response to demand. The management component can further include a policy document to implement customer policies. The policy document can include a level of debugging to be used when the debug-requested parameter is activated. An auto scaling component **412** can scale the instances **406** based upon rules defined by the customer. In one embodiment, the auto scaling component **412** allows a customer to specify scale-up rules for use in determining when new instances should be instantiated and scale-down rules for use in determining when existing instances should be terminated. The auto scaling component **412** can consist of a number of subcomponents executing on different server computers **402** or other computing devices. The auto scaling component **412** can monitor available computing resources over an internal management network and modify resources available based on need.

A deployment component **414** can be used to assist customers in the deployment of new instances **406** of computing resources. The deployment component can have access to account information associated with the instances, such as who is the owner of the account, credit card information, country of the owner, etc. The deployment component **414** can receive a configuration from a customer that includes data describing how new instances **406** should be configured. For example, the configuration can specify one or more applications to be installed in new instances **406**, provide scripts and/or other types of code to be executed for configuring new instances **406**, provide cache logic specifying how an application cache should be prepared, and other types of information. The deployment component **414** can utilize the customer-provided configuration and cache logic to configure, prime, and launch new instances **406**. The configuration, cache logic, and other information may be specified by a customer using the management component **410** or by providing this information directly to the deployment component **414**. The instance manager can be considered part of the deployment component.

Customer account information **415** can include any desired information associated with a customer of the multi-tenant environment. For example, the customer account information

6

can include a unique identifier for a customer, a customer address, billing information, licensing information, customization parameters for launching instances, scheduling information, auto-scaling parameters, previous IP addresses used to access the account, etc.

A network **430** can be utilized to interconnect the server computers **402A-402D** and the server computer **404**. The network **430** can be a local area network (LAN) and can be connected to a Wide Area Network (WAN) **440** so that end users can access the compute service provider **400**. It should be appreciated that the network topology illustrated in FIG. 4 has been simplified and that many more networks and networking devices can be utilized to interconnect the various computing systems disclosed herein.

A service **450** can receive an API request and generate an identifier in response to a debug-requested parameter within the API request. Thus, if an identifier is not received with the request, the service **450** can generate an identifier, which can be used as a key for storing log data accumulated through processing the API request. The service **450** can call other services in order to process the request. Once the response is generated, the service **450** can return the response to the caller together with the generated identifier. In this way, the debug-requested parameter can be transformed into an identifier used in storing log data.

FIG. 5 illustrates in further detail management components **506** that can be used in the multi-tenant environment of the compute service provider **400**. In order to access and utilize instances (such as instances **406** of FIG. 4), a client device can be used. The client device **510** can be any of a variety of computing devices, mobile or otherwise including a cell phone, smartphone, handheld computer, Personal Digital Assistant (PDA), desktop computer, etc. The client device **510** can communicate with the compute service provider **400** through an end point **512**, which can be a DNS address designed to receive and process API requests. In particular, the end point **512** can be a web server configured to expose an API. Using the API requests, a client **510** can make requests to implement any of the functionality described herein. Other services **515**, which can be internal to the compute service provider **400**, can likewise make API requests to the end point **512**.

Other general management services that may or may not be included in the compute service provider **400** include an admission control **514**, e.g., one or more computers operating together as an admission control web service. The admission control **514** can authenticate, validate and unpack the API requests for service or storage of data within the compute service provider **400**. An instance manager **520** controls launching and termination of instances in the network. When an instruction is received (such as through an API request) to launch an instance, the instance manager pulls resources from a capacity pool and launches the instance on a decided upon host server computer. Similar to the instance manager are the storage manager **522** and the network resource manager **524**. The storage manager **522** relates to initiation and termination of storage volumes, while the network resource manager **524** relates to initiation and termination of routers, switches, subnets, etc.

The endpoint **512** can be coupled to a service **530**, which can call other services **532**, **534**, etc. Any number N (where N is any integer) of services can be called. Assuming that a debug-requested parameter is activated in the API, the services **530**, **532**, **534** store their respective log data in a log data database **540**. Each log service can use the same identifier in order to store the data. An example entry is shown as including other services called, time stamps associated with the

calls, start and stop times, arguments and return values, and log data generally. As the log data database **540** is a single repository including the identifier, it can be easily searched for all log data related to the same API call. For example, each API request can have its own unique identifier so that all log data associated with the API request can be retrieved.

FIG. **6** illustrates the hardware framework upon which the services can operate. A plurality of data centers, such as data center **610**, can be coupled together by routers **616**. The routers **616** read address information in a received packet and determine the packet's destination. If the router decides that a different data center contains a host server computer, then the packet is forwarded to that data center. If the packet is addressed to a host in the data center **610**, then it is passed to a network address translator (NAT) **618** that converts the packet's public IP address to a private IP address. The NAT also translates private addresses to public addresses that are bound outside of the datacenter **610**. Additional routers **620** can be coupled to the NAT to route packets to one or more racks of host server computers **630**. Each rack **630** can include a switch **632** coupled to multiple host server computers. A particular host server computer is shown in an expanded view at **640**.

Each host **640** has underlying hardware **650** including one or more CPUs **652**, memory **654**, disk I/O **656**, network I/O **658**, etc. Running a layer above the hardware **650** is an operating system **670**. The service layer **680** can be an application including a log component **682** used for logging data associated with processing an API request. For example, the log component **682** can obtain access to the hardware **650** through the operating system **670** to record data such as CPU cycles, memory use of memory **654**, Disk I/O use from Disk I/O hardware **656** or network I/O use from network I/O hardware **658**. The log component **682** can access the log data database **540** using the structure of FIGS. **5** and **6**.

FIG. **7** is a flowchart of an embodiment for dynamically controlling a debugging mode in a service provider. In process block **710**, a request is received for a service to be performed. For example, the request can be an API request or other Web service request. In process block **720**, a debug-requested parameter can be detected, which controls a debugging mode. The debug-requested parameter can be a field within the request. Thus, a simple parsing of the request can be used to detect the debug-requested parameter. In process block **730**, the debugging mode can be passed between services. The debugging mode can be derived directly from the debug-requested parameter or it can be obtained from a policy document linked to a customer account. For example, if the debug-requested parameter is activated, a level of debugging can be obtained from the customer's policy document. Alternatively, all of the debug mode data can be part of the API. In any event, the log data is passed to each service needed in order to generate a response to the API request. In process block **740**, data is logged in accordance with the debugging mode. The logging of data can include storing parameters indicating how the service processed the request. Alternatively, parameters can indicate resources (CPU cycles, memory, etc.) used by one or more server computers in processing the request. The logging of data can be performed by those services that receive the debugging mode. It should be recognized that the process blocks can be performed in any desired order and are not necessarily sequential.

In process block **810**, a request for a service to be performed can be received. As previously described, the request can be an API request. Additionally, the request can be from a customer of the service provider or from a service internal to the service provider. In process block **820**, a debug-requested

parameter associated with the request can be read. The debug-requested parameter can be read from the request itself or from a policy document, wherein the policy document is a document stored by the service provider and associated with a customer of the request. In any event, the debug-requested parameter can be used to control a debugging mode used in processing the request. In addition or alternatively, the request can include an identifier that can be passed between the services. In process block **830**, the debugging mode is controlled in accordance with the debug-requested parameter. Controlling the debugging mode can include passing the debugging mode between services of the service provider used to process the request, so as to establish a consistent debug behavior across all services. Additionally, controlling the debugging mode can include logging information associated with the request for each service used to process the request. The information that can be logged can include metadata associated with the request and log data associated with the request. Examples of controlling the debugging mode can include turning the debugging mode off, turning the debugging mode on, or adjusting a level of the debugging mode, wherein the debugging mode includes graduated levels.

It will be recognized that the services of the service provider can have debugging turned off until dynamic requests are made requesting debugging while generating a response to an API. Once the requests are processed, the debugging can be switched back off. In this way, the services can minimize unwanted debugging data, but can switch debugging on to a desired level in response to a request to do so.

Additionally, it will be recognized that the identifier can be used later via internal or external service requests to retrieve all log data associated with the API request. In a particular example, the log data and metadata can be retrieved using the identifier as a key. Various details regarding how the API was processed can be determined from the log data and metadata, such as through a visual display. For example, a graphical presentation can indicate each of the services called in the request, a total amount of memory used, CPU cycles used, network I/O used, disk I/O used, etc. Each of these parameters can be displayed or otherwise saved for later use. Additionally, timing information can be extracted, such as a total time to process the API request or a time for each service to process the request. Other uses of the log data can vary depending on the design.

FIG. **9** depicts a generalized example of a suitable computing environment **900** in which the described innovations may be implemented. The computing environment **900** is not intended to suggest any limitation as to scope of use or functionality, as the innovations may be implemented in diverse general-purpose or special-purpose computing systems. For example, the computing environment **900** can be any of a variety of computing devices (e.g., desktop computer, laptop computer, server computer, tablet computer, etc.)

With reference to FIG. **9**, the computing environment **900** includes one or more processing units **910**, **915** and memory **920**, **925**. In FIG. **9**, this basic configuration **930** is included within a dashed line. The processing units **910**, **915** execute computer-executable instructions. A processing unit can be a general-purpose central processing unit (CPU), processor in an application-specific integrated circuit (ASIC) or any other type of processor. In a multi-processing system, multiple processing units execute computer-executable instructions to increase processing power. For example, FIG. **9** shows a central processing unit **910** as well as a graphics processing unit or co-processing unit **915**. The tangible memory **920**, **925** may be volatile memory (e.g., registers, cache, RAM), non-volatile memory (e.g., ROM, EEPROM, flash memory, etc.),

or some combination of the two, accessible by the processing unit(s). The memory **920**, **925** stores software **980** implementing one or more innovations described herein, in the form of computer-executable instructions suitable for execution by the processing unit(s).

A computing system may have additional features. For example, the computing environment **900** includes storage **940**, one or more input devices **950**, one or more output devices **960**, and one or more communication connections **970**. An interconnection mechanism (not shown) such as a bus, controller, or network interconnects the components of the computing environment **900**. Typically, operating system software (not shown) provides an operating environment for other software executing in the computing environment **900**, and coordinates activities of the components of the computing environment **900**.

The tangible storage **940** may be removable or non-removable, and includes magnetic disks, magnetic tapes or cassettes, CD-ROMs, DVDs, or any other medium which can be used to store information in a non-transitory way and which can be accessed within the computing environment **900**. The storage **940** stores instructions for the software **980** implementing one or more innovations described herein.

The input device(s) **950** may be a touch input device such as a keyboard, mouse, pen, or trackball, a voice input device, a scanning device, or another device that provides input to the computing environment **900**. The output device(s) **960** may be a display, printer, speaker, CD-writer, or another device that provides output from the computing environment **900**.

The communication connection(s) **970** enable communication over a communication medium to another computing entity. The communication medium conveys information such as computer-executable instructions, audio or video input or output, or other data in a modulated data signal. A modulated data signal is a signal that has one or more of its characteristics set or changed in such a manner as to encode information in the signal. By way of example, and not limitation, communication media can use an electrical, optical, RF, or other carrier.

Although the operations of some of the disclosed methods are described in a particular, sequential order for convenient presentation, it should be understood that this manner of description encompasses rearrangement, unless a particular ordering is required by specific language set forth below. For example, operations described sequentially may in some cases be rearranged or performed concurrently. Moreover, for the sake of simplicity, the attached figures may not show the various ways in which the disclosed methods can be used in conjunction with other methods.

Any of the disclosed methods can be implemented as computer-executable instructions stored on one or more computer-readable storage media (e.g., one or more optical media discs, volatile memory components (such as DRAM or SRAM), or non-volatile memory components (such as flash memory or hard drives)) and executed on a computer (e.g., any commercially available computer, including smart phones or other mobile devices that include computing hardware). The term computer-readable storage media does not include communication connections, such as signals and carrier waves. Any of the computer-executable instructions for implementing the disclosed techniques as well as any data created and used during implementation of the disclosed embodiments can be stored on one or more computer-readable storage media. The computer-executable instructions can be part of, for example, a dedicated software application or a software application that is accessed or downloaded via a web browser or other software application (such as a remote

computing application). Such software can be executed, for example, on a single local computer (e.g., any suitable commercially available computer) or in a network environment (e.g., via the Internet, a wide-area network, a local-area network, a client-server network (such as a cloud computing network), or other such network) using one or more network computers.

For clarity, only certain selected aspects of the software-based implementations are described. Other details that are well known in the art are omitted. For example, it should be understood that the disclosed technology is not limited to any specific computer language or program. For instance, the disclosed technology can be implemented by software written in C++, Java, Perl, JavaScript, Adobe Flash, or any other suitable programming language. Likewise, the disclosed technology is not limited to any particular computer or type of hardware. Certain details of suitable computers and hardware are well known and need not be set forth in detail in this disclosure.

It should also be well understood that any functionality described herein can be performed, at least in part, by one or more hardware logic components, instead of software. For example, and without limitation, illustrative types of hardware logic components that can be used include Field-programmable Gate Arrays (FPGAs), Program-specific Integrated Circuits (ASICs), Program-specific Standard Products (ASSPs), System-on-a-chip systems (SOCs), Complex Programmable Logic Devices (CPLDs), etc.

Furthermore, any of the software-based embodiments (comprising, for example, computer-executable instructions for causing a computer to perform any of the disclosed methods) can be uploaded, downloaded, or remotely accessed through a suitable communication means. Such suitable communication means include, for example, the Internet, the World Wide Web, an intranet, software applications, cable (including fiber optic cable), magnetic communications, electromagnetic communications (including RF, microwave, and infrared communications), electronic communications, or other such communication means.

The disclosed methods, apparatus, and systems should not be construed as limiting in any way. Instead, the present disclosure is directed toward all novel and nonobvious features and aspects of the various disclosed embodiments, alone and in various combinations and subcombinations with one another. The disclosed methods, apparatus, and systems are not limited to any specific aspect or feature or combination thereof, nor do the disclosed embodiments require that any one or more specific advantages be present or problems be solved.

In view of the many possible embodiments to which the principles of the disclosed invention may be applied, it should be recognized that the illustrated embodiments are only preferred examples of the invention and should not be taken as limiting the scope of the invention. Rather, the scope of the invention is defined by the following claims. We therefore claim as our invention all that comes within the scope of these claims.

What is claimed is:

1. A method of dynamically controlling a debugging mode in a service provider, the method comprising:
 - receiving a request for a service to be performed by the service provider;
 - detecting, within the request, a debug-requested parameter controlling a debugging mode to be used while processing the request;

11

while processing the request, passing the debugging mode between services of the service provider so as to establish a consistent debugging behavior across services; and

logging data by services that receive the debugging mode, the logging data being in accordance with the debugging mode.

2. The method of claim 1, further including dynamically generating a unique debug identifier in response to receiving the request, and passing the unique debug identifier to the services used in processing the request.

3. The method of claim 1, further including receiving, with the request, a unique debug identifier and passing the unique debug identifier to the services used in processing the request.

4. The method of claim 1, wherein passing the debugging mode between services includes passing the debug-requested parameter itself and/or a unique debug identifier.

5. The method of claim 1, wherein logging data includes storing parameters indicating how the service processed the request.

6. The method of claim 1, wherein the request is an API request from a customer of the service provider.

7. A computer-readable storage including instructions thereon for executing a method of dynamically controlling debugging in a service provider, the method comprising:

receiving a request for a service to be performed by the service provider;

in response to the request, reading a debug-requested parameter associated with the request; and

in accordance with the debug-requested parameter, controlling a debugging mode used by the service provider while processing the request;

wherein the service provider includes a plurality of services used for processing the request, and wherein the controlling of the debugging mode includes passing a debugging mode between the plurality of services of the service provider used to process the request so as to establish a consistent debug behavior across the plurality of services.

8. The computer-readable storage of claim 7, wherein controlling the debugging mode includes, for each service used to process the request, logging information associated with the request in accordance with the debugging mode.

9. The computer-readable storage of claim 7, wherein controlling the debugging mode includes one of the following: turning debugging off, turning debugging on, or adjusting a level of debugging.

10. The computer-readable storage of claim 7, wherein receiving the request includes receiving an API request from a customer of the service provider or from a service within the service provider.

11. The computer-readable storage of claim 7, wherein the service provider includes a plurality of services used for processing the request, and wherein the request includes an identifier associated with the debug-requested parameter and the identifier is passed between the plurality of services.

12

12. The computer-readable storage of claim 11, wherein controlling the debugging mode further includes logging metadata associated with the request and logging log data associated with processing the request in a log store using an identifier, and further including retrieving the metadata and log data using the identifier as a key.

13. The computer-readable storage of claim 7, wherein reading the debug-requested parameter includes reading a field within the request itself or reading a field in a document stored by the service provider, the document associated with a customer of the request.

14. The computer-readable storage of claim 7, wherein the debugging mode includes graduated levels of debugging and controlling the debugging mode includes selecting one of the graduated levels based on the request.

15. The computer-readable storage of claim 7, wherein the service provider includes a plurality of services used for processing the request, and the plurality of services have debugging switched off prior to receiving the request, and wherein controlling the debugging mode includes dynamically switching on debugging within the plurality of services while servicing the request and then switching debugging off once the request is processed.

16. The computer-readable storage of claim 7, wherein controlling the debugging mode includes, for each service used to process the request, logging one or more of the following parameters associated with the request: CPU cycles needed to service the request, memory used to service the request, disk I/O needed to service the request, or network I/O needed to service the request.

17. A system for dynamically controlling a debugging mode in a compute service provider, comprising:

a plurality of host server computers for running services in the compute service provider;

an endpoint server computer responsive to receiving an API request including a debug-requested parameter that controls a debug mode to be used while processing the API request, the endpoint server computer for generating an identifier to be passed to a set of the plurality of host server computers running the services used to respond to the API request, so as to establish a consistent debugging behavior across the set of the plurality of host server computers; and

a log database coupled to the plurality of host server computers, for storing log data in association with the identifier.

18. The system of claim 17, further including a logging component associated with the plurality of services for obtaining at least CPU cycles and memory usage of one of the set of host server computers and storing the CPU cycles and memory usage in the log database.

19. The system of claim 17, wherein the debug-requested parameter includes graduated levels of debugging.

* * * * *