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(54) **SCANNERLESS VENUE ENTRY AND LOCATION TECHNIQUES**

(71) Applicant: **Flash Seats, LLC**, Cleveland, OH (US)

(72) Inventors: **Samuel Gerace**, Novelty, OH (US); **Michael Rojas**, North Canton, OH (US); **Matthew Servant**, Frisco, TX (US)

(73) Assignee: **Flash Seats, LLC**, Cleveland, OH (US)

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G06Q 20/32 (2012.01)
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See application file for complete search history.

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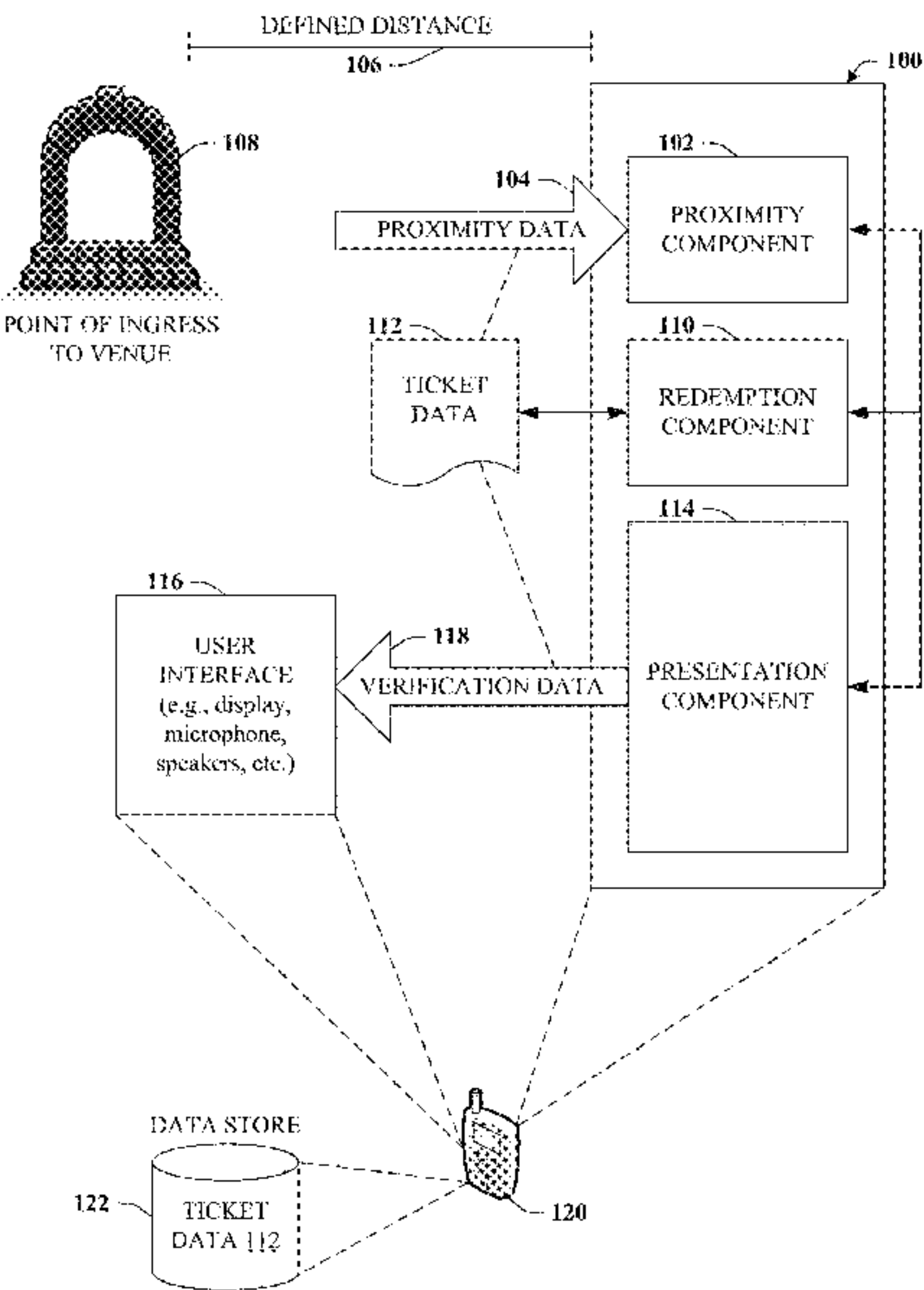
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Primary Examiner — Mohamed Barakat
(74) *Attorney, Agent, or Firm* — Knobbe, Martens, Olson & Bear LLP

(57) **ABSTRACT**

When attending an event at a venue, the attendee typically presents ticket information that is scanned by a venue scanner. The process associated with scanning can be dispensed with, which can improve attendee experiences, reduce costs associated with managing a venue, as well as other advantages. For example, instead of scanning a ticket at a point of ingress to the venue, a device of the user can self-scan the ticket, and then present indicia that indicates this process has occurred. The indicia can be presented to a guest services representative, who can verify that a valid ticket was redeemed by merely observing the indicia and without scanning.

29 Claims, 11 Drawing Sheets



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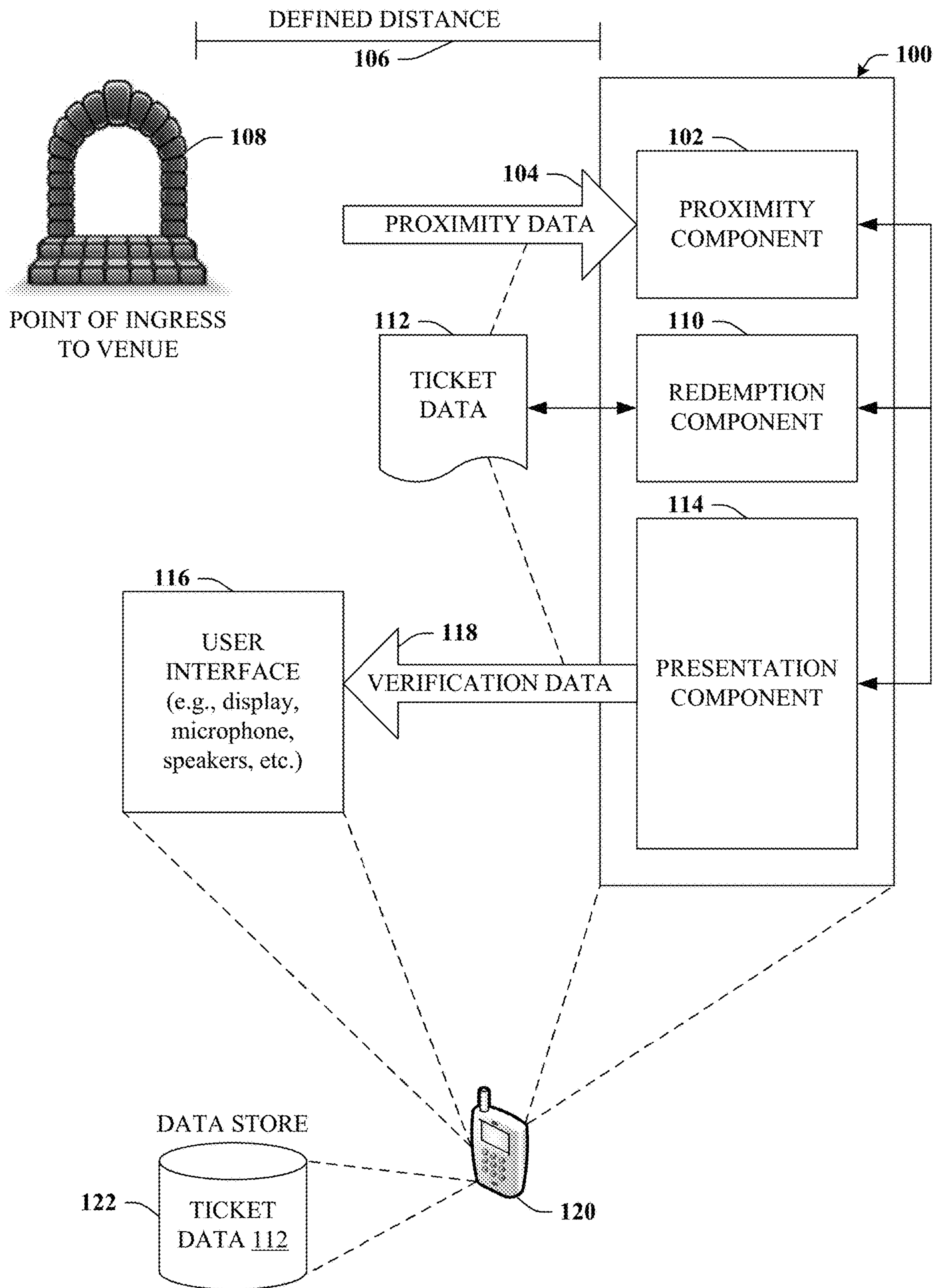
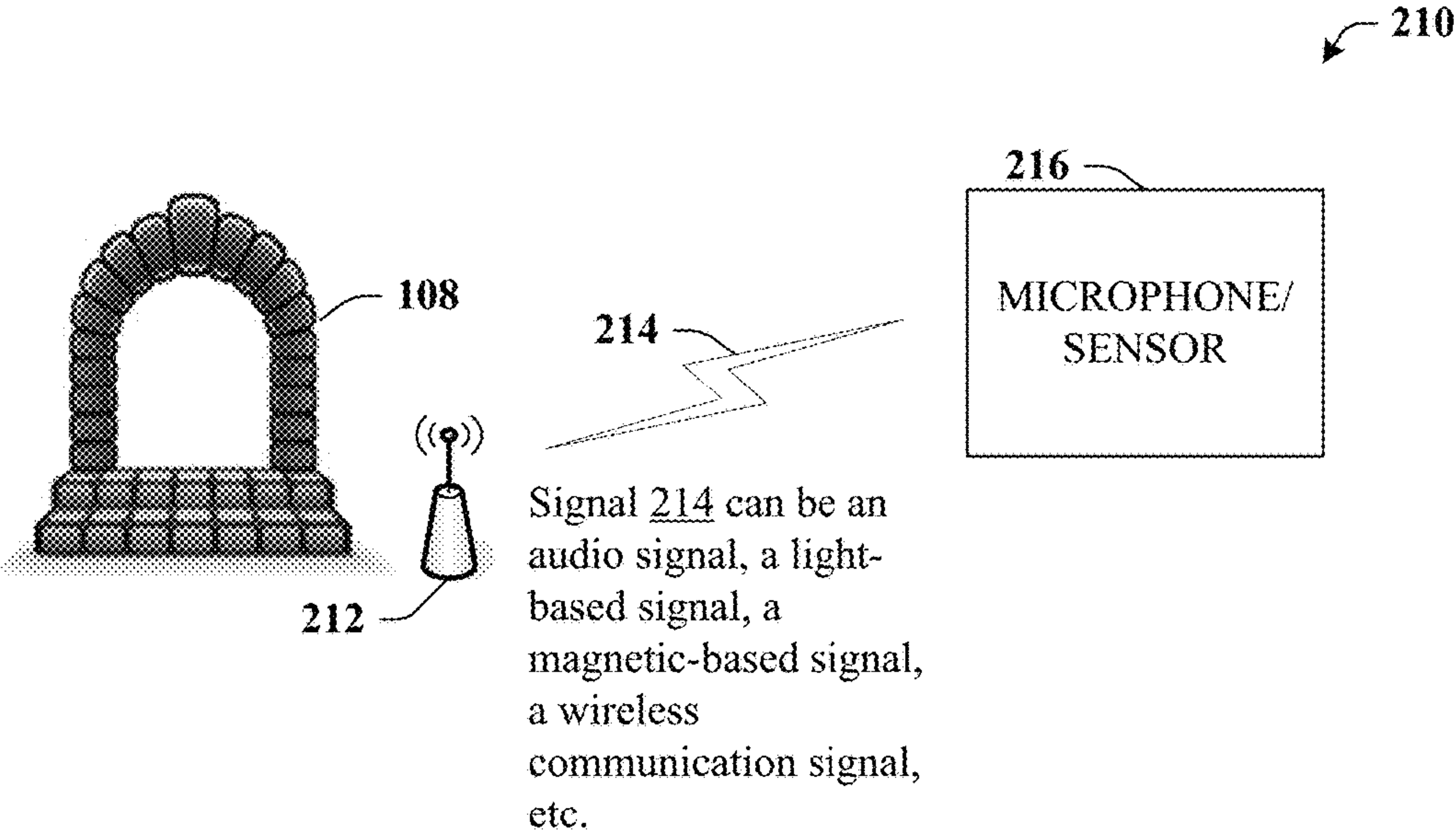
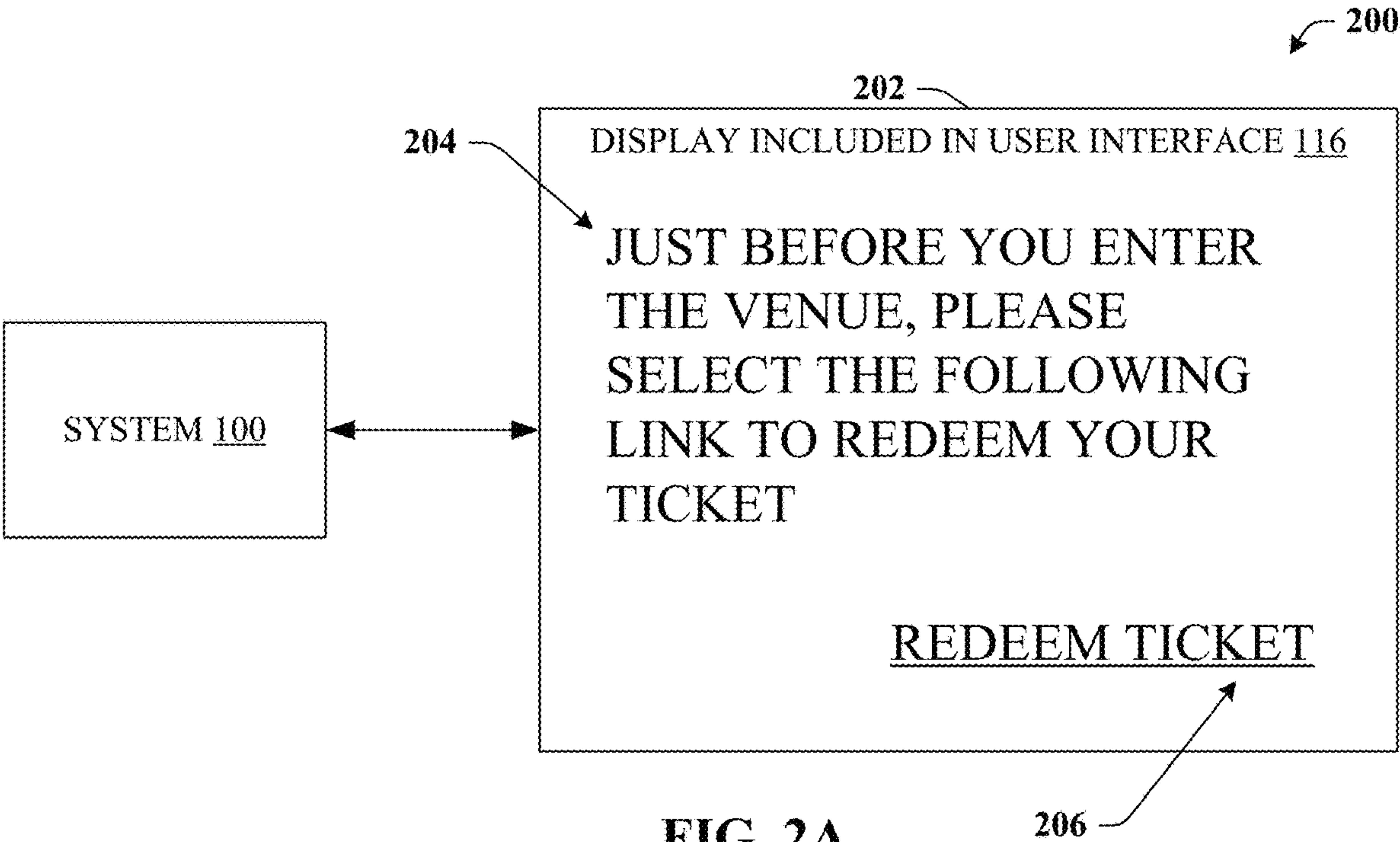


FIG. 1



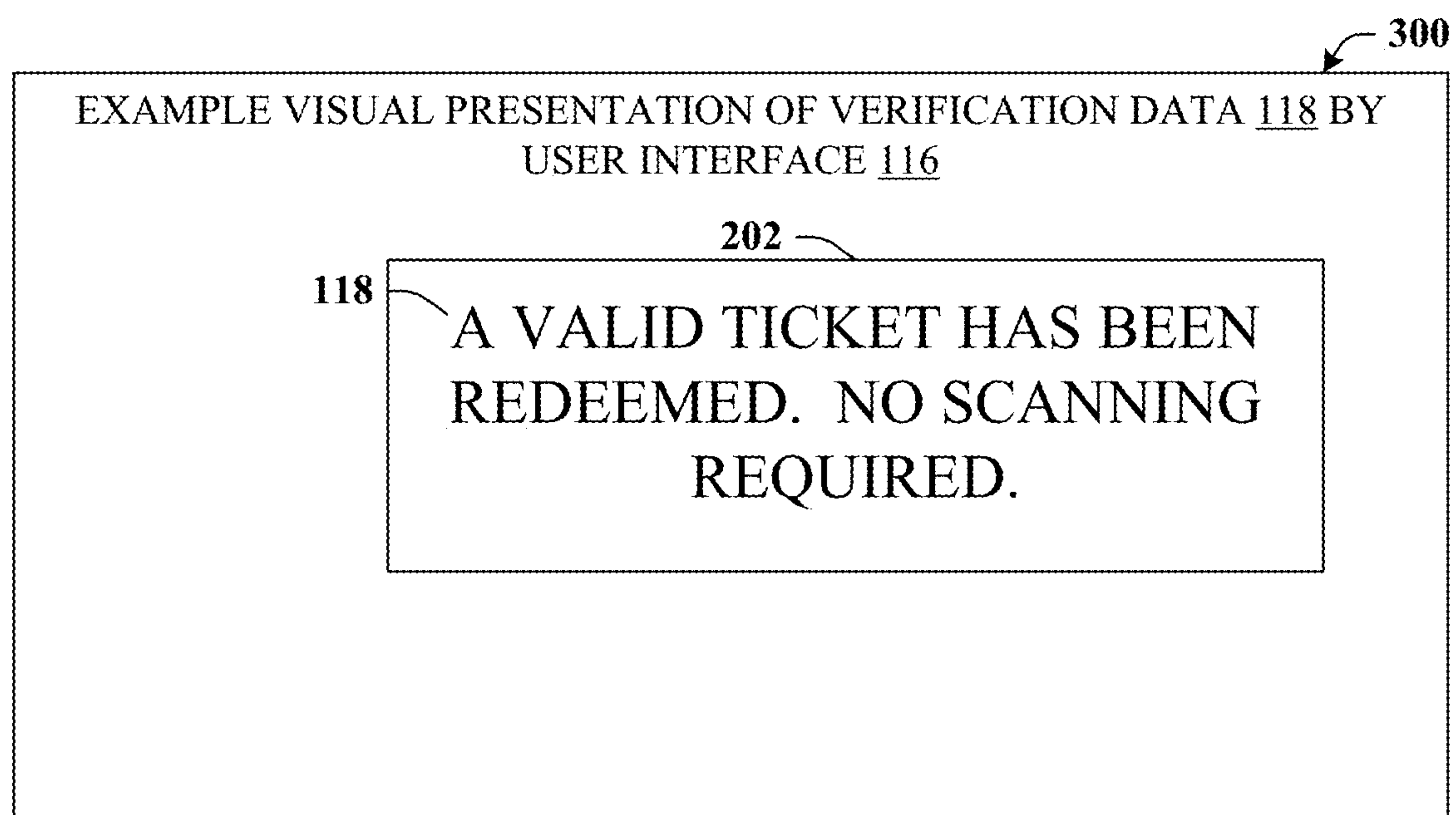
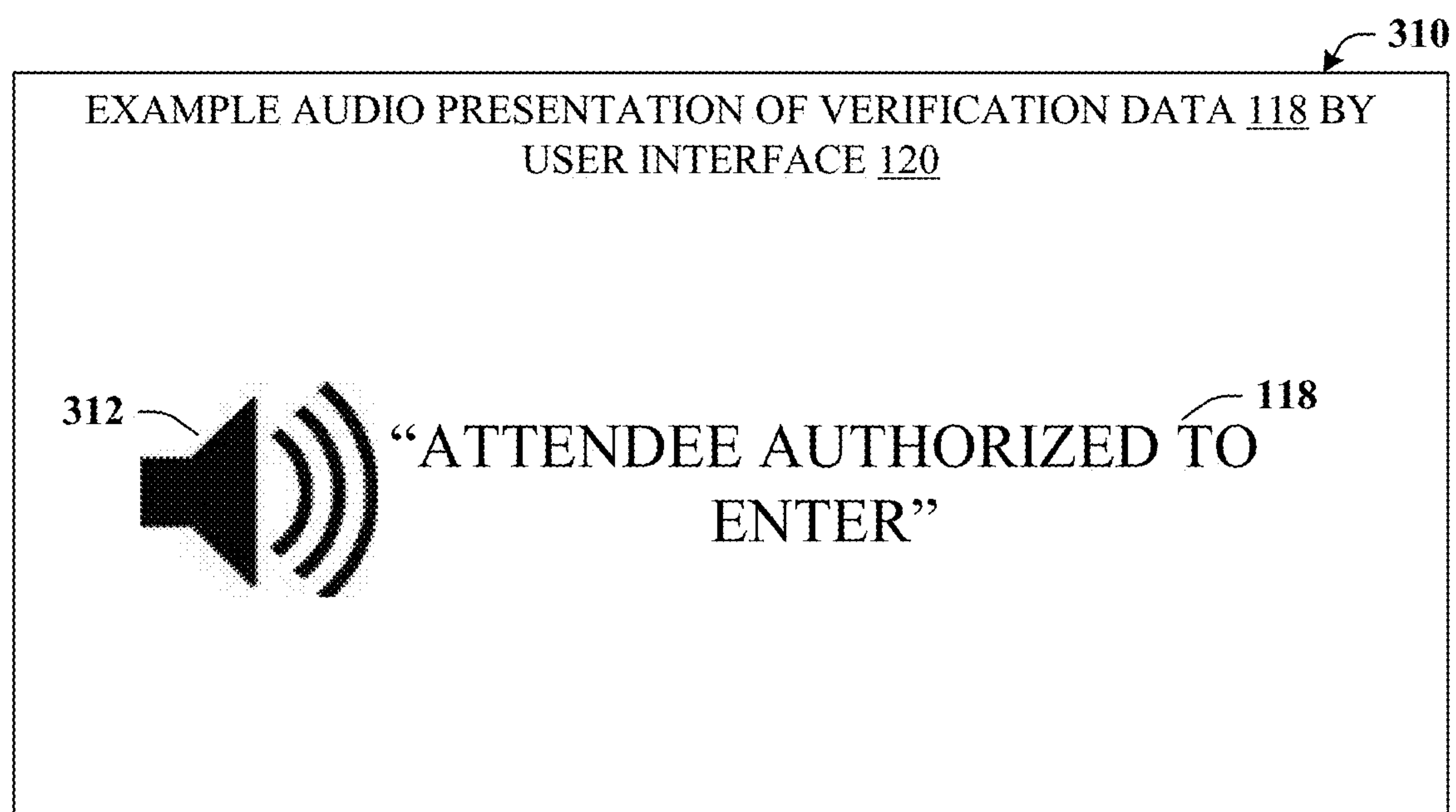
**FIG. 3A****FIG. 3B**



FIG. 4A

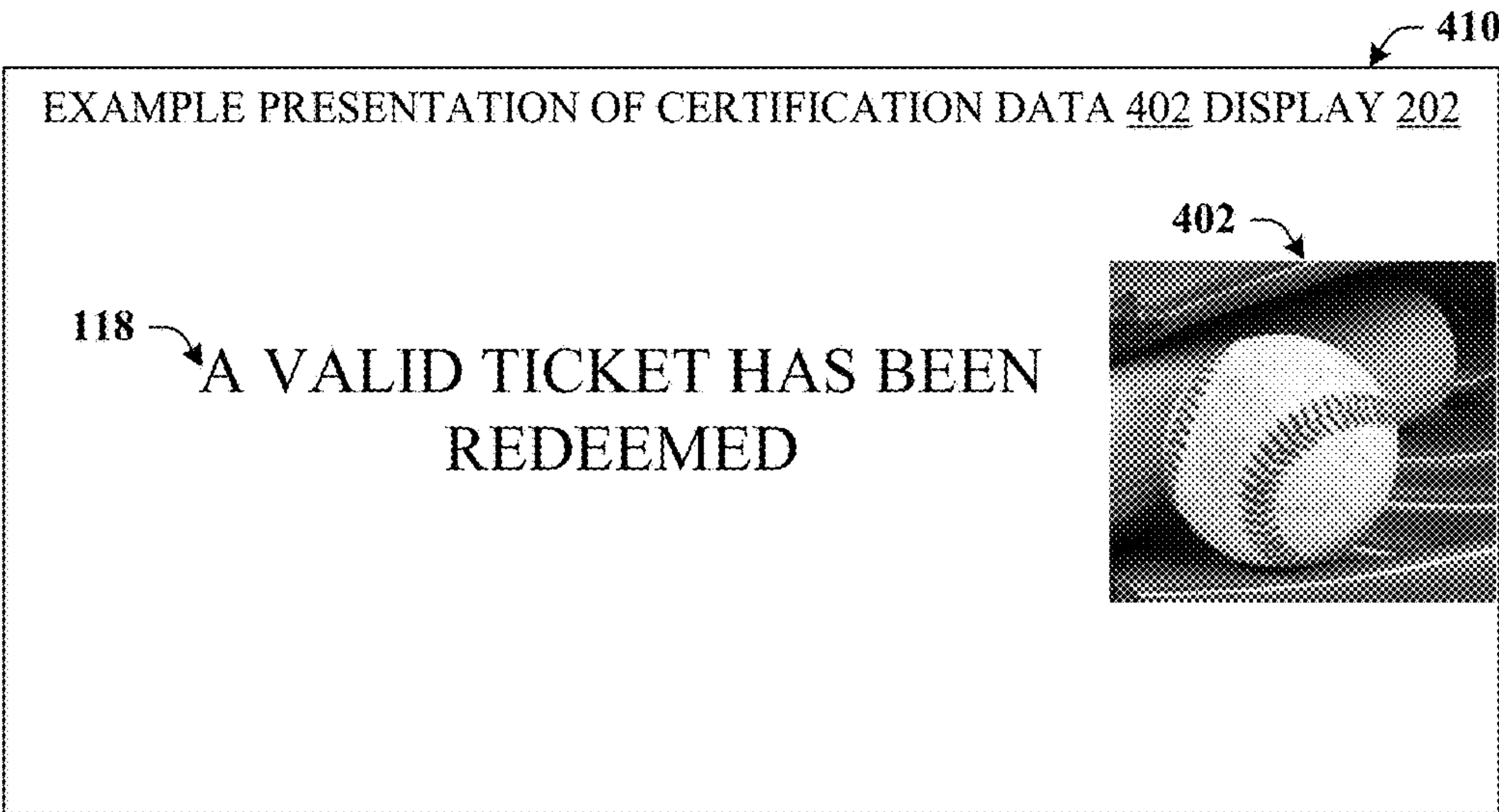


FIG. 4B

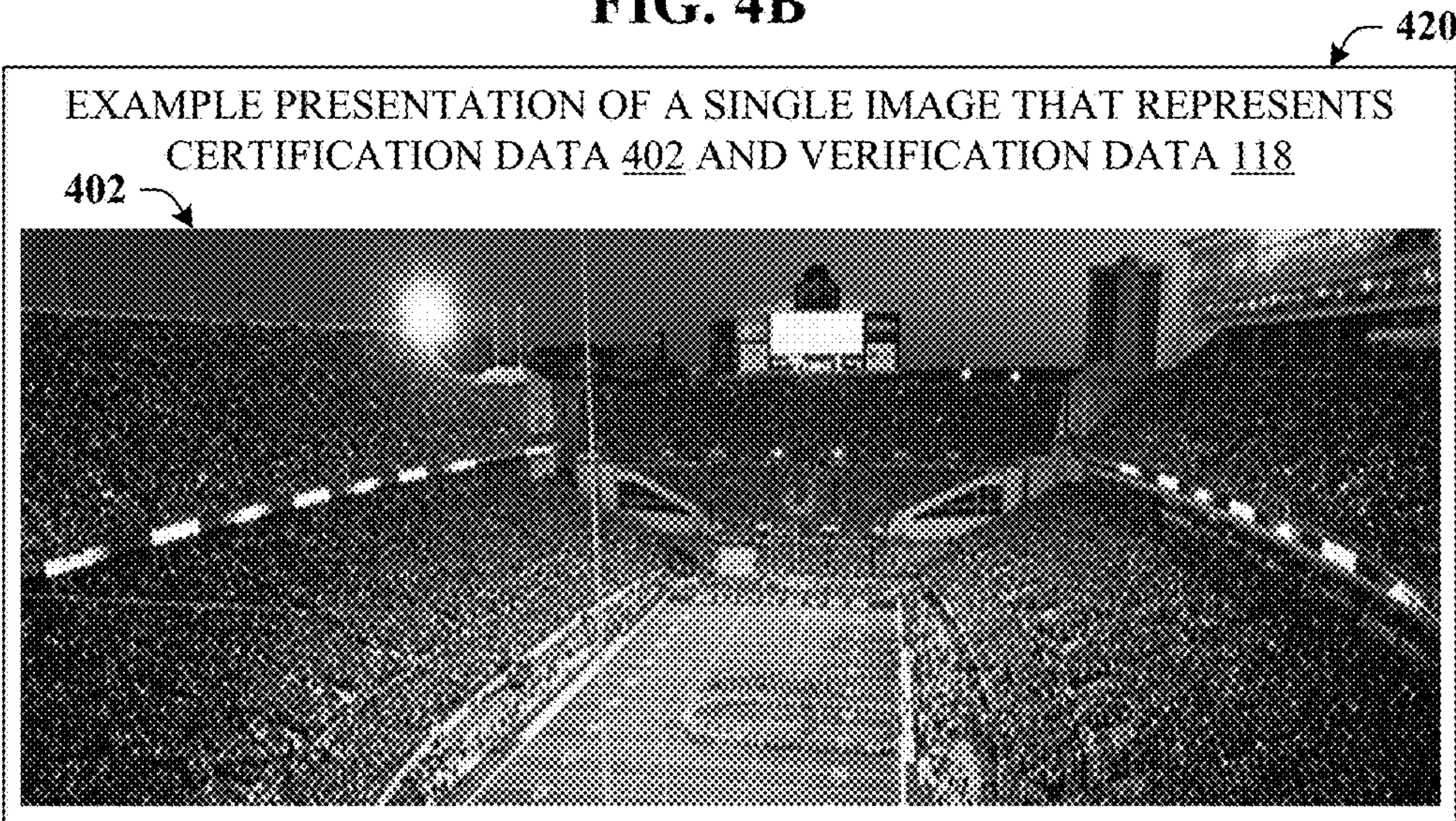
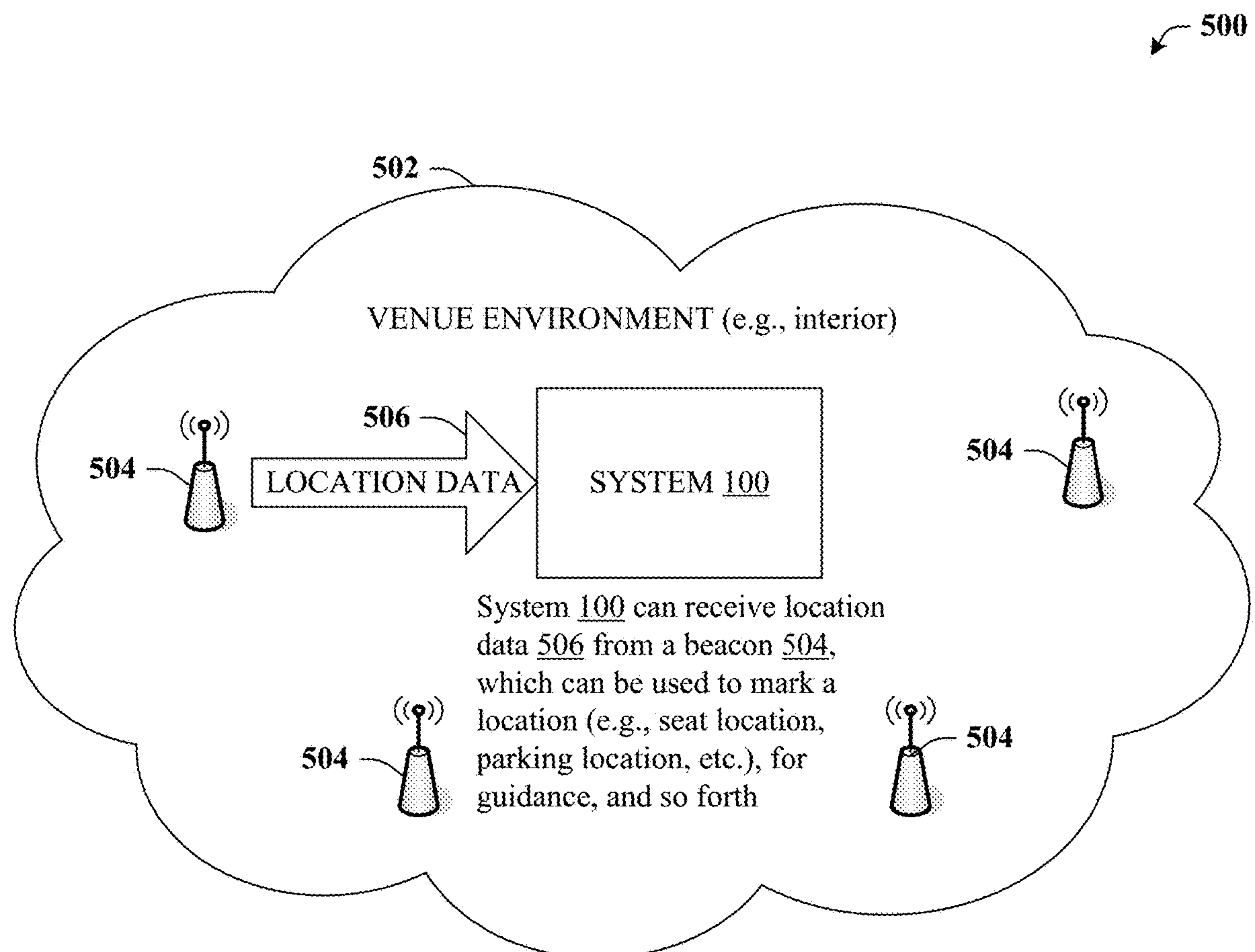


FIG. 4C

**FIG. 5**

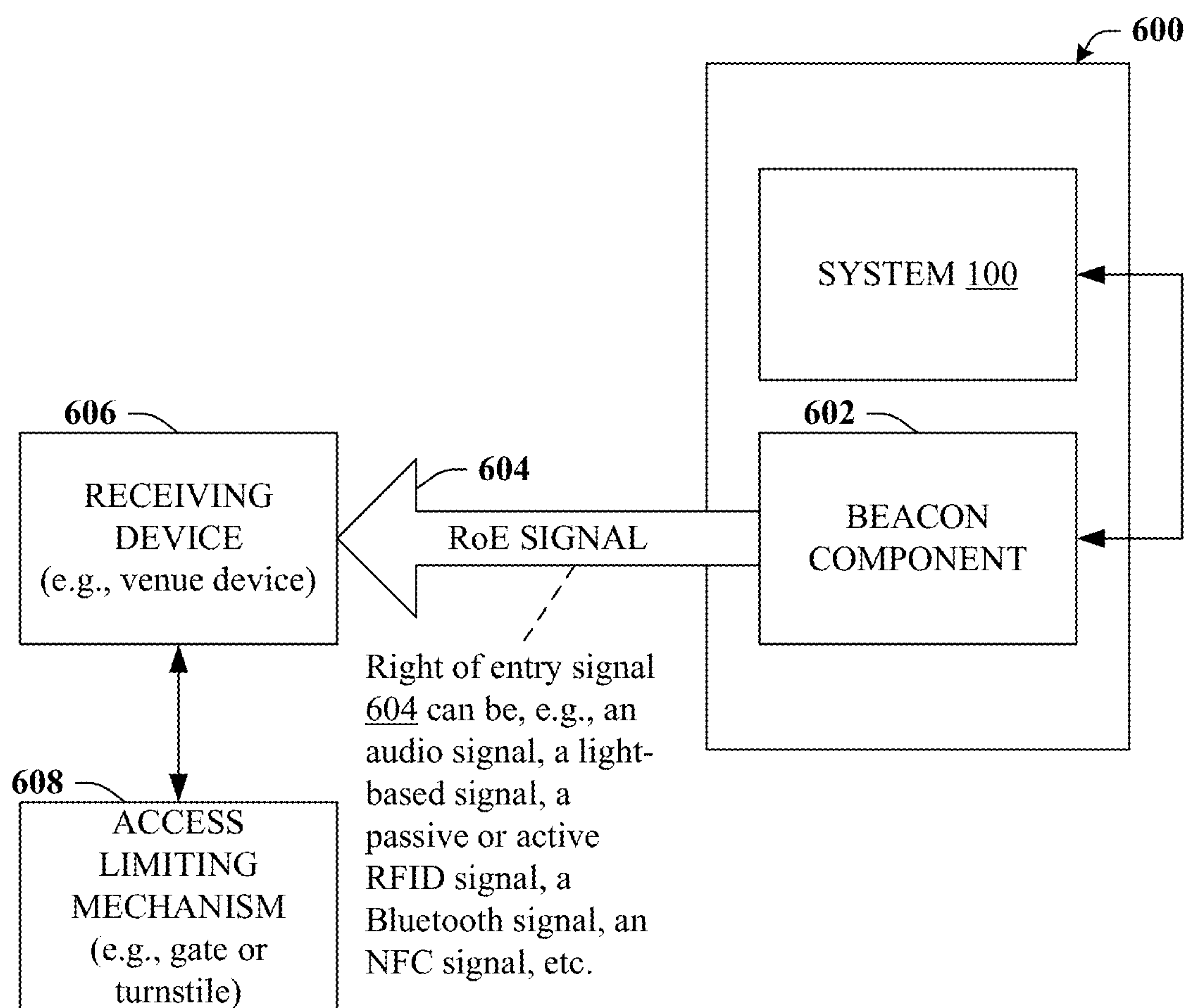


FIG. 6

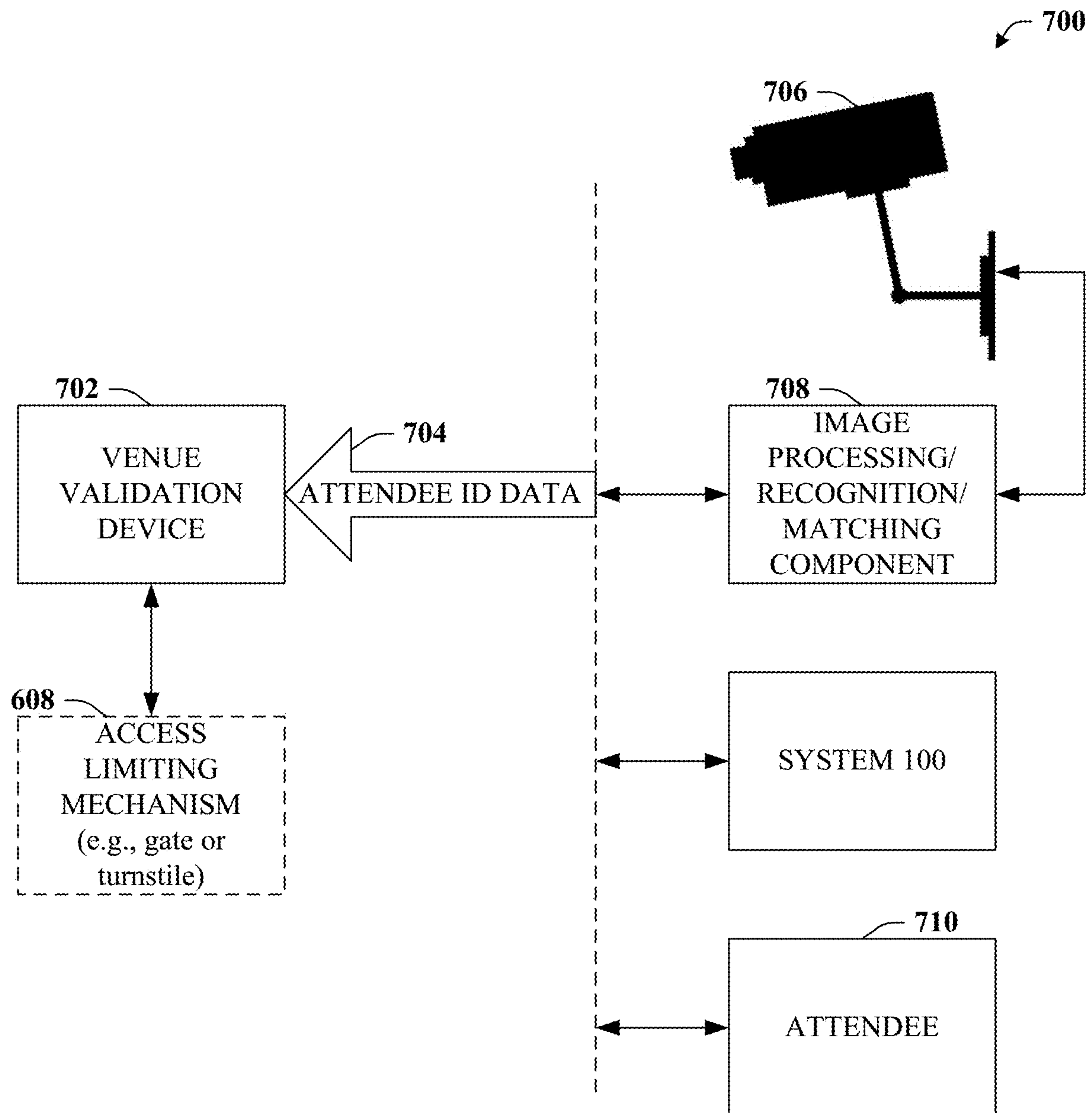


FIG. 7

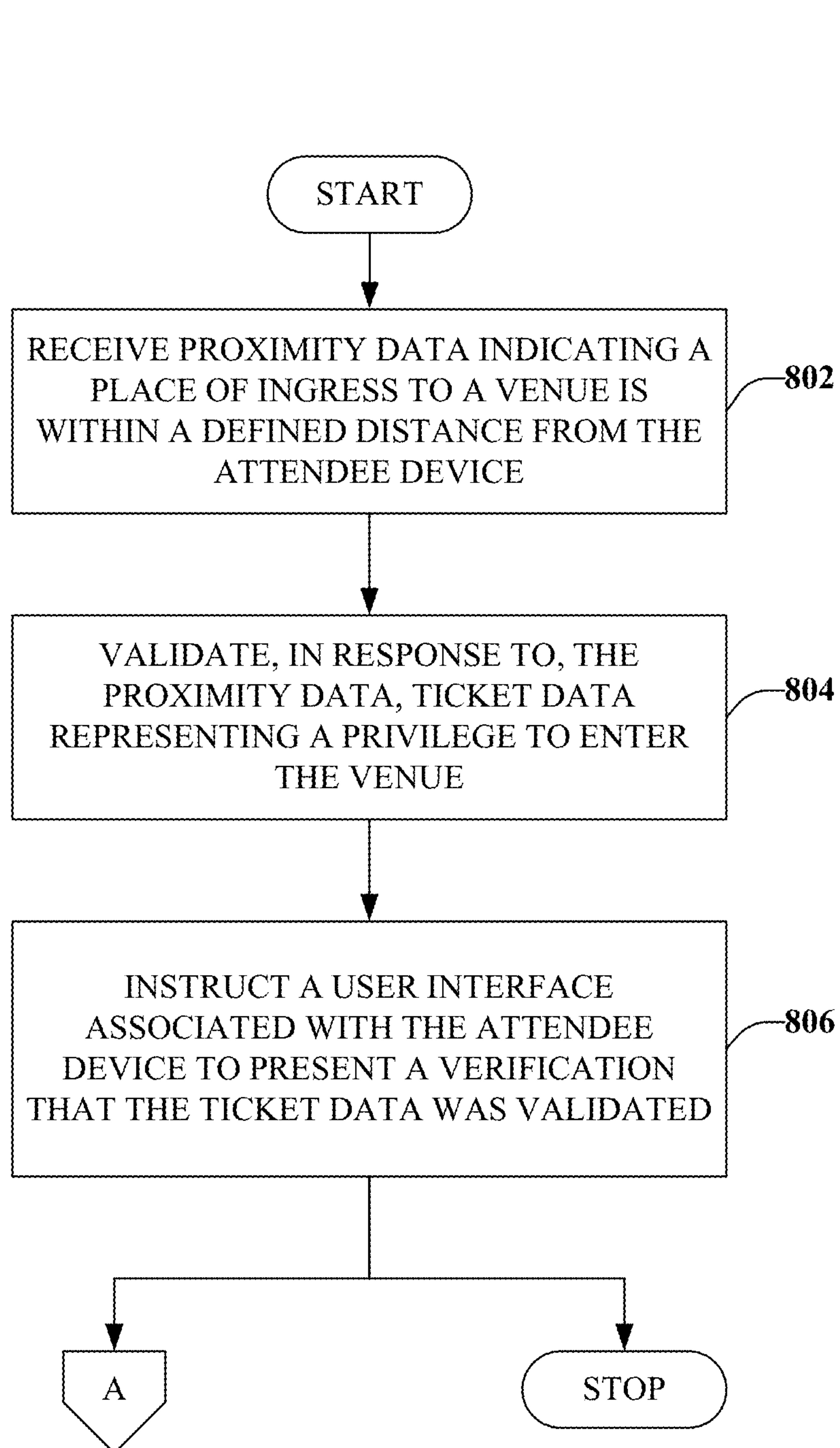


FIG. 8

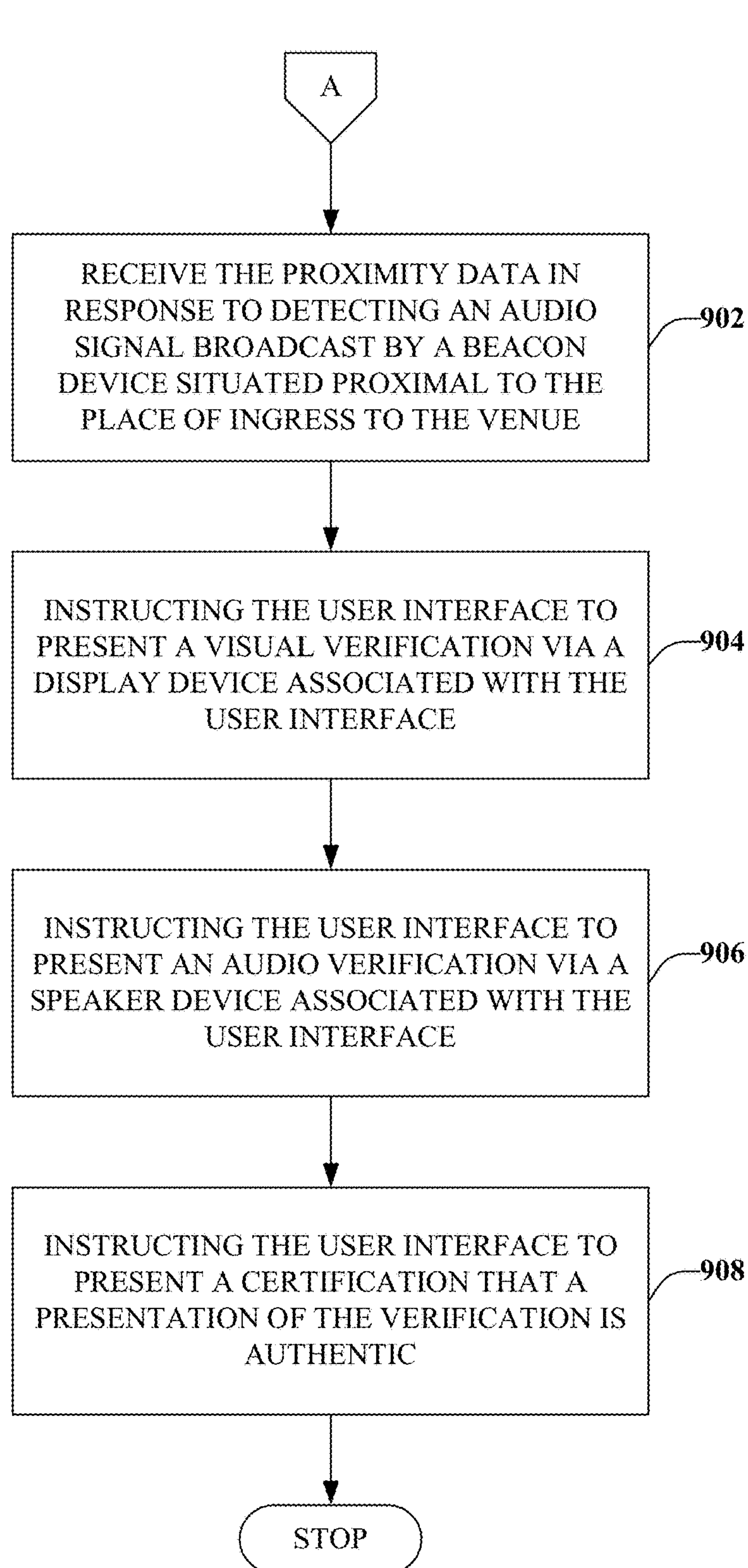
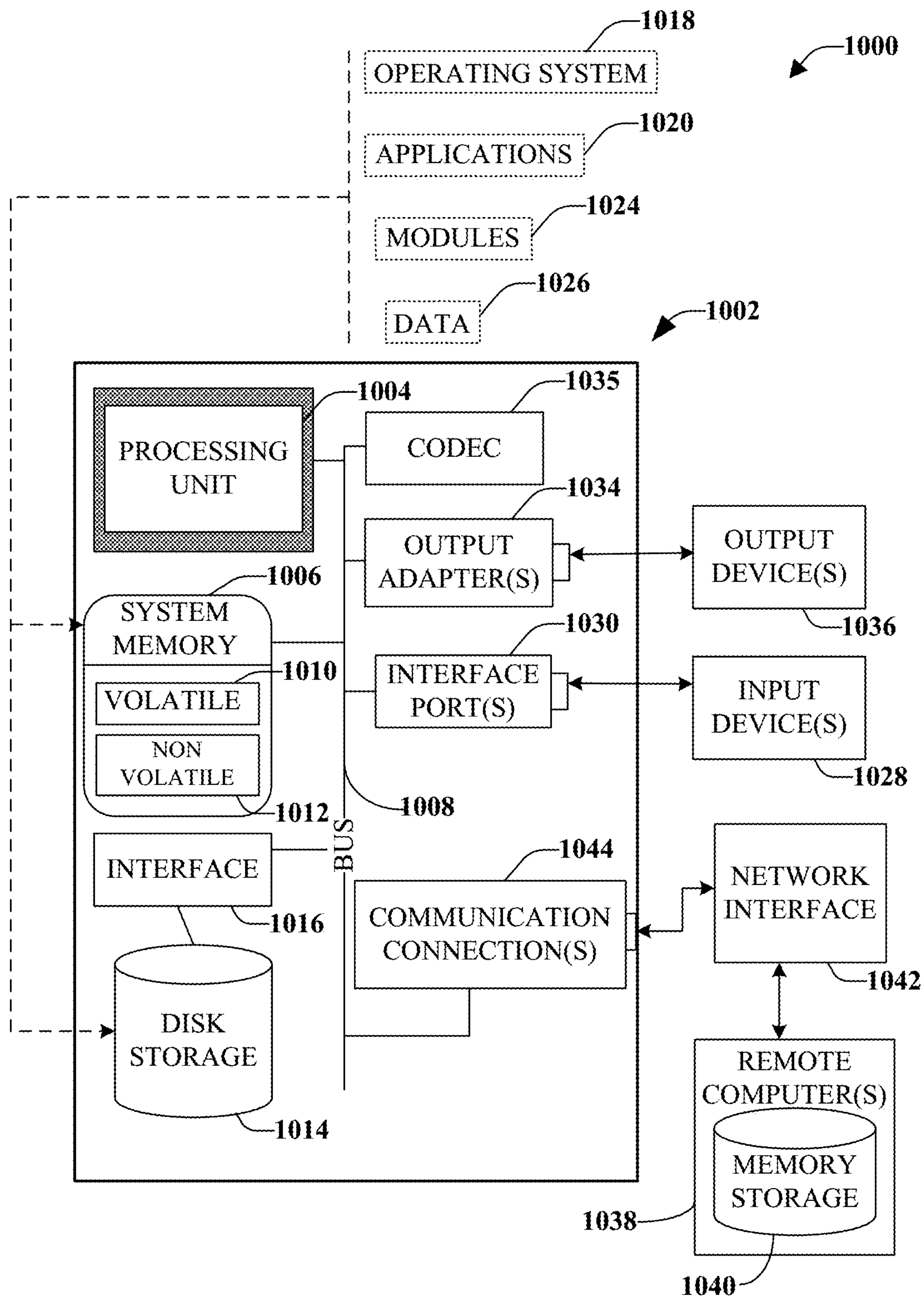


FIG. 9

**FIG. 10**

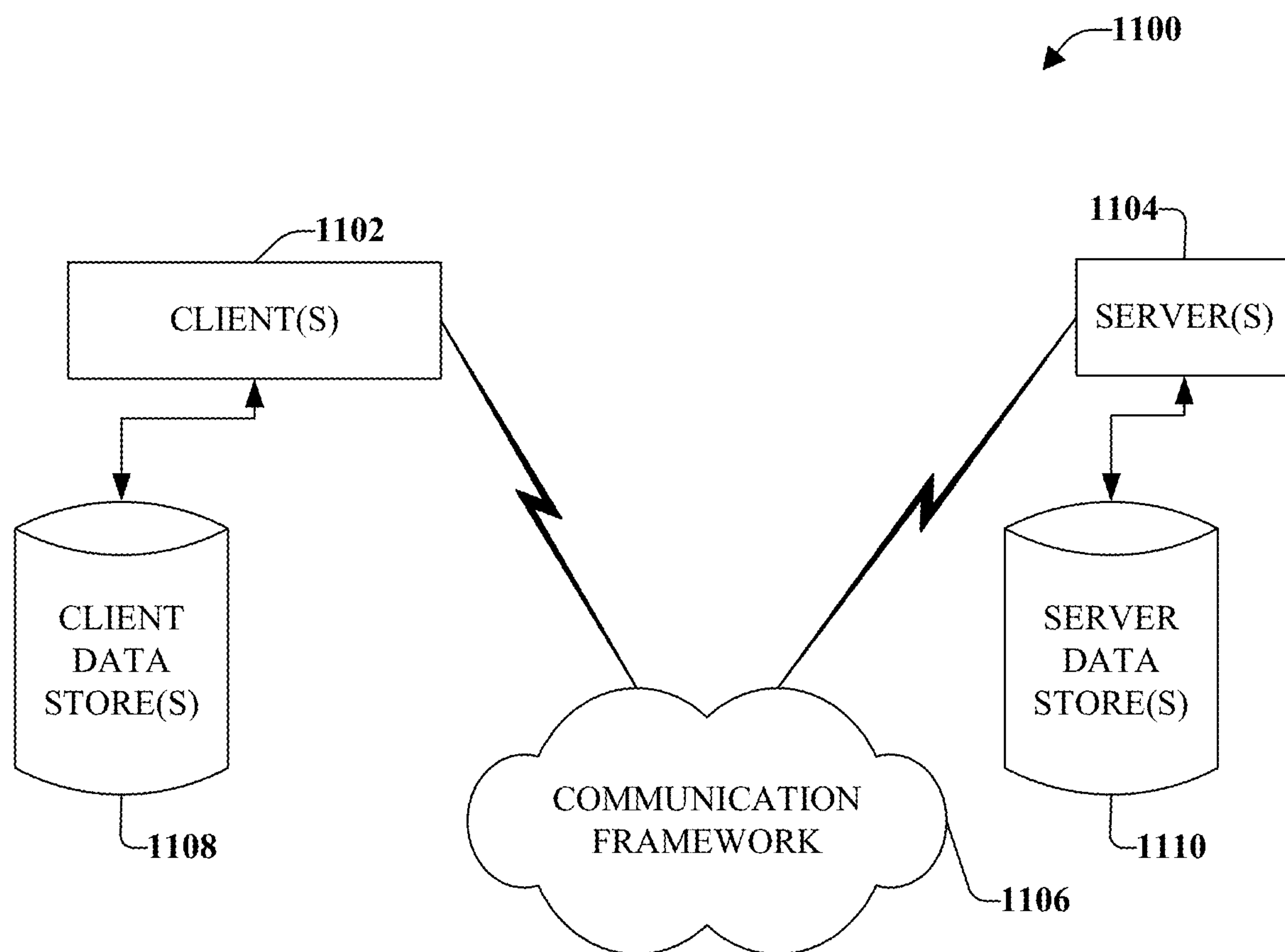


FIG. 11

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**SCANNERLESS VENUE ENTRY AND
LOCATION TECHNIQUES****INCORPORATION BY REFERENCE TO ANY
PRIORITY APPLICATIONS**

Any and all applications for which a foreign or domestic priority claim is identified in the Application Data Sheet as filed with the present application are hereby incorporated by reference under 37 CFR 1.57.

TECHNICAL FIELD

This disclosure generally relates to facilitating entry to a venue without the need to manually scan a ticket or other information, which can be accomplished by leveraging location techniques such as, e.g., audio-based signals.

BACKGROUND

When attending an event held at a venue such as a concert or sporting event, it is customary that each attendee is greeted at a point of ingress by a guest service representative, where a ticket or other indication of a privilege to enter the venue is verified. Typically, this verification is accomplished by the guest services representative who, using a scanner of some type, scans the ticket or ID of the attendee. Upon successful authorization, the guest services representative then allows the attendee entry to the venue. Such might be in an open entryway or one regulated with access-limiting devices such as turnstiles or the like.

SUMMARY

The following presents a simplified summary of the specification in order to provide a basic understanding of some aspects of the specification. This summary is not an extensive overview of the specification. It is intended to neither identify key or critical elements of the specification nor delineate the scope of any particular embodiments of the specification, or any scope of the claims. Its purpose is to present some concepts of the specification in a simplified form as a prelude to the more detailed description that is presented in this disclosure.

Systems and methods disclosed herein relate to scannerless venue entry. A proximity component can be configured to receive data that indicates the system is within a defined distance range from a point of ingress to a venue. A redemption component can be configured to identify ticket data representing a privilege to enter the venue in response to the proximity data. A presentation component can be configured to instruct a user interface to present verification data representing a verification that the privilege to enter the venue was validated.

The following description and the drawings set forth certain illustrative aspects of the specification. These aspects are indicative, however, of but a few of the various ways in which the principles of the specification may be employed. Other advantages and novel features of the specification will become apparent from the following detailed description of the specification when considered in conjunction with the drawings.

BRIEF DESCRIPTION OF THE DRAWINGS

Numerous aspects, embodiments, objects and advantages of the present invention will be apparent upon consideration

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of the following detailed description, taken in conjunction with the accompanying drawings, in which like reference characters refer to like parts throughout, and in which:

FIG. 1 illustrates a block diagram of an example system that can provide for scannerless venue entry in accordance with certain embodiments of this disclosure;

FIG. 2A provides a block diagram illustration that depicts an example presentation with regard to proximity data being triggered by user input in accordance with certain embodiments of this disclosure;

FIG. 2B provides a block diagram illustration that depicts an example presentation with regard to triggering proximity data being transmitted by a transmitter and/or being received by the system in accordance with certain embodiments of this disclosure;

FIG. 3A provides a block diagram illustration that depicts an example where verification data is presented visually in accordance with certain embodiments of this disclosure;

FIG. 3B provides a block diagram illustration that depicts an example in which verification data is presented in an audible manner in accordance with certain embodiments of this disclosure;

FIGS. 4A-C illustrate various block diagram illustrations that depict several example presentations of the verification data that includes certification data in accordance with certain embodiments of this disclosure;

FIG. 5 illustrates a block diagram of a system that can facilitate provision of venue-specific location data that can be utilized by a wide-range of attendee devices in accordance with certain embodiments of this disclosure;

FIG. 6 illustrates a block diagram of a system that can provide for the attendee device operating as a transmitter, which can facilitate additional aspects of scannerless entry in accordance with certain embodiments of this disclosure;

FIG. 7 illustrates a block diagram of an example system that can provide for facilitating scannerless entry to a venue based on attendee identification data in accordance with certain embodiments of this disclosure;

FIG. 8 illustrates an example methodology that can provide for scannerless venue entry in accordance with certain embodiments of this disclosure;

FIG. 9 illustrates an example methodology that can provide for additional features or aspects in connection with providing scannerless venue entry and audio-based location techniques in accordance with certain embodiments of this disclosure;

FIG. 10 illustrates an example schematic block diagram for a computing environment in accordance with certain embodiments of this disclosure; and

FIG. 11 illustrates an example block diagram of a computer operable to execute certain embodiments of this disclosure.

DETAILED DESCRIPTION**Overview**

As used herein, the term “scannerless” is used in connection with ticket information and/or entry to a portion of a venue and refers to verification of access to the portion of the venue that is not dependent on the ticket information being scanned by a guest services representative or other venue employee. The subject matter described broadly relates to various techniques or mechanisms that can be utilized in connection with events (e.g., live events) held at a venue (e.g., stadium, arena, amphitheatre, theme park, etc.). These techniques or mechanisms can be ticketing-oriented, seating-oriented, location-based, or the like; and can be directed

to enhancing efficiency, available features, commemoration, conservation, incentives, security, or the experiences associated with event attendees (e.g., a ticket purchaser), event performers (e.g., artists, athletes, etc.), event hosts (e.g., venue owners, operators, etc.), event vendors or sponsors, or other suitable parties or entities.

Historically, event attendees typically appeared at the event with a ticket. Recently, an alternative model, denoted herein as “Flash Seats®,” was introduced, which associated a ticket purchase or other contractual right to enter an event or venue with a user account. This association with a user account has led to numerous advantages in connection with the domain and is, in some implementations, assumed in connection with concepts or embodiments disclosed herein. As one example advantage, because of the association with a user account, entry to the venue can be gained by producing at the gate an ID of some type rather than a barcode or ticket. Therefore, as used herein the term “ticket” is intended to refer to data relating to a privilege to enter, including conventional ticket data as well as ID-based data such as that utilized by Flash Seats® embodiments. The ID can be a conventional driver’s license, passport, credit card, but can also relate to data stored on a user device such as a visual image, voice signatures or other signatures, an audio-based signal or watermark, device ID, individual ID, biometric data such as a fingerprint, retina, or DNA, etc. The device that stores such data (referred to herein as an “attendee device”) can be any suitable device such as a smart phone, tablet, wearable device, or the like.

As introduced above, when attending an event held at a venue such as a concert or sporting event, it is customary that each attendee is greeted at a point of ingress by a guest service representative, where a ticket or other indication of a privilege to enter the venue is verified. Typically, this verification is accomplished by the guest services representative who, using a scanner of some type, scans the ticket or ID of the attendee. Upon successful authorization, the guest services representative then allows the attendee entry to the venue or event. Manually scanning tickets of venue attendees represents a significant expense and might lead to inconvenience for attendees, for example, when lines form.

Efficiencies associated with validating a potential attendee’s privilege of entry can be enhanced by enabling scannerless entry, wherein it is not necessary for the guest service representative to spend time scanning data provided by each and every attendee. For example, the attendee device is capable of maintaining data associated with a ticket, which can be leveraged to allow the device to effectively self-scan the ticket instead of ticket data being scanned by the guest service representative associated with the venue.

As one example, an application executing on the attendee device can receive proximity data that indicates the device is near to a point of ingress to the venue, and optionally time data associated with a start time of the event held at the venue, which can be compared with a current time. Proximity data can be based on any suitable technique or technology and can be transmitted via passive or active techniques. For example, proximity data can be based on GPS or other triangulation techniques, device-based geolocation, Bluetooth, radio frequency identification (RFID), wireless location, near field communication (NFC), light-based or audio-based signaling techniques, magnetic-based signaling techniques, and so on. Additionally or alternatively, proximity data can be based on input from a user of the device such as the user provides input indicating he or she is at the venue and wants to redeem the ticket.

In response, the application can cause a user interface (e.g., a display, speakers, etc.) associated with the device to present certification data representing the device has redeemed a valid ticket or otherwise certified a privilege of entry to the venue. This presentation can be a defined background or other image, possibly including a watermark, certificate of authentication (COA), a code of the day, etc. Additionally or alternatively the presentation can be a sound clip that plays, which might also include an audio COA. Thereafter, the attendee might simply present the device (that is presenting the indicia) to a guest service representative who can quickly verify the presentation without the time and/or resource-intensive process of scanning a ticket. The guest services representative can quickly verify the correct elements are being presented by the attendee device and allow entry without the need to scan.

In some embodiments, proximity data can be received based on detection of an audio signal. For example, points of ingress to the venue can include audio beacons or transmitters that produce an identifiable audio signal, which need not necessarily be audible to human sensory perception. Upon detection of this audio signal, the attendee device can provide proximity data to the application. Such a technique has many advantages. For example, audio signals can be detected with hardware (e.g., a microphone) that is near-universal among attendee devices and therefore can be utilized in connection with a very large set of devices, even those without access to GPS or other location-based software or equipment and can be utilized with very little battery drain. In addition, many location-based techniques rely on a functioning communication networks, many of which are prone to congestion, poor quality of service, or unavailability when many thousands of people are clustered in a small area, such as at a venue during an event. Therefore, techniques that rely on a network connection can have reduced viability that is not an issue for audio signaling techniques. Furthermore, audio signals can be precisely configured for specified ranges at particular locations, such as point of ingress to the venue. Additionally or alternatively, equipment for producing audio (or other types) of signals can be situated at various locations within the venue to facilitate location services such as guidance or navigation, proximity-based alerts, and so forth.

Furthermore, “ticketless” embodiments can exist in which either a venue device or an attendee device (e.g., smart device, RFID dot, etc.) can facilitate identification. Such identification can be based on biometric data, facial recognition techniques, or the like. Moreover, attendee devices can operate as passive signaling devices (e.g., RFID dot, etc.) or active signaling devices (e.g., very low power active signals such as watch battery powered RFID or Bluetooth-based, etc.).

In some embodiments, the device of the attendee can operate as an audio signaling device similar to the functioning of the venue transmitter devices. For example, the device can present an audio signal that appropriately certifies a privilege of entry instead of requiring a scanner device to scan visual indicia such as a ticket, ID, barcode, etc.

In some embodiments, a single attendee device can manage and/or verify privileges of entry to the venue for multiple attendees. In some embodiments, the subject matter disclosed herein can be utilized in connection with exit scanning that determines an attendee is exiting the venue. Exit scanning can provide data that is not typically available to many conventional approaches

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Example Systems for Scannerless Venue Entry and Location Techniques

Various aspects or features of this disclosure are described with reference to the drawings, wherein like reference numerals are used to refer to like elements throughout. In this specification, numerous specific details are set forth in order to provide a thorough understanding of this disclosure. It should be understood, however, that certain aspects of this disclosure may be practiced without these specific details, or with other methods, components, materials, etc. In other instances, well-known structures and devices are shown in block diagram form to facilitate describing the subject disclosure.

Referring now to FIG. 1, a system 100 is depicted. System 100 can, inter alia, provide for scannerless venue entry, which can be employed in connection with existing barcode approaches or with Flash Seats® ID approaches. In either case, an attendee acquires (e.g., purchases) a ticket to an event held at a venue, and associated information is stored on an attendee device (e.g., attendee device 120) such as a mobile phone or wearable device. System 100 and/or attendee device 120 can include a memory that stores computer executable components and a processor that executes computer executable components stored in the memory, examples of which can be found with reference to FIG. 10. It is to be appreciated that the computer 1002 can be used in connection with implementing one or more of the systems or components shown and described in connection with FIG. 1 and other figures disclosed herein. As depicted, system 100 can also include proximity component 102, redemption component 110, and presentation component 114, which are further detailed herein.

Upon arrival at a venue, potential attendees are typically met at the gate or other point of ingress (e.g., point of ingress 108) by a guest services representative equipped with a scanner of some type. With this scanner, the guest services representative will typically scan the tickets of incoming attendees. The scanner device can be in communication with an access control server (ACS) that can verify that the information scanned relates to a valid ticket and that the ticket has not already been redeemed. It is understood a given venue can have multiple points of ingress 108 and point(s) of ingress 108 can be substantially any location or area where venue attendees gain access to portions of the venue. For example, point of ingress 108 can be a main entry gate to the venue or to a parking area or an entry point to a specific section (e.g., VIP lounge) of the venue. As explained, point of ingress 108 will typically be populated with one or more guest services representatives, who, in other approaches use scanners to scan ticket data for each attendee prior to allowing the attendee entrance to the venue. However, in accordance with the described subject matter, the guest services need not perform any scanning. Thus, one or more points of ingress 108 can be designated for self-scanning and the associated guest services representatives do not need to scan information provided by attendees and need not be equipped with a scanning device at all.

In that regard, proximity component 102 can be configured to receive proximity data 104. Proximity data 104 can indicate that system 100 (and by extension attendee device 120 as well as the attendee) is within a defined distance 106 from a point of ingress 108 to a venue. Redemption component 110 can be configured to identify and/or validate ticket data 112 representing a privilege to enter the venue. Redemption component 110 can perform this validation in response to proximity component 102 receiving proximity data 104. Hence, ticket data 112 can be redeemed once it is

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indicated (via receipt of proximity data 104) that the attendee is near to point of ingress 108.

Once ticket data 112 has been redeemed, presentation component 114 can be configured to instruct user interface 116 to present verification data 118 representing a verification that the privilege to enter the venue was validated. Accordingly, user interface 116 can present indicia to indicate that ticket data 112 exists and was processed/redeemed. Thus, guest services representatives at point of ingress 108, instead of manually scanning ticket information presented by an attendee, can observe user interface 116 to ensure the correct indicia associated with verification data 118 is being presented. If so, then the attendee can be allowed access to the venue via a process that is secure and more efficient than other approaches. In some embodiments, guest services representatives need not examine every attendee, but rather can employ “spot checks,” whereby some portion of attendees are selected and challenged and their associated devices examined for the correct indicia. In some embodiments, guest services representatives can be prompted to select a particular attendee based on information received that indicates a conflict or a high probability of a conflict. Furthermore, guest services representatives are not required to challenge attendees at point of ingress 108, but can do so at substantially any suitable location associated with the venue.

It is understood that in some embodiments, system 100 can be included in attendee device 120, which can be a smart phone, a tablet, a wearable computer, or any other suitable device. Attendee device 120 can include a data store 122 that can retain various information, including ticket data 112 that can be accessed by system 100. Furthermore, attendee device 120 can include user interface 116 that can comprise a display, microphone, speakers, camera, input mechanisms, and so forth.

Referring now to FIGS. 2A-B, illustrations 200 and 210 are provided. Illustration 200 depicts an example presentation with regard to proximity data being triggered by user input. Illustration 210 depicts an example presentation with regard to proximity data being triggered by transmitters. As detailed previously, ticket data 112 can be redeemed in response to receipt of proximity data 104. In some embodiments, proximity data 104 can be triggered based on user input. For example, the attendee can, upon approaching point of ingress 108, manually input information that indicates he or she is within defined distance 106 to point of ingress 108, an example of which is provided by Illustration 200. In this case, a display 202 included in user interface 116 can present message 204. Message 204 in this case presents the text “Just before you enter the venue, please select the following link to redeem your ticket.” Display 204 also presents element 206 that can be a link to redeem ticket. By selecting element 206 (or via another mechanism), proximity data 104 can be triggered and provided to system 100. Redemption component 110 can then validate ticket data 112, and presentation component 114 can instruct user interface 116 to present verification data 118 or associated indicia, possibly via display 202. As described, a guest services representatives at point of ingress 108 can observe the presentation and allow entry to the venue.

Additionally or alternatively, in some embodiments, proximity data 104 can be triggered in response to receiving a signal 214 from a transmitter 212 associated with the venue, an example of which is provided in connection with illustration 210. This transmitter 212 can be situated near point of ingress 108 or elsewhere and can be configured to enable detection at defined distance 106, possibly based on environmental conditions, compliant equipment capabilities, or

other criteria. Signal **214** can be detected by a sensor **216** that can be included in system **100** and/or attendee device **120**. It is appreciated that signal **214** can be an audio signal, in which case sensor **216** can be a microphone. Such an audio signal **214** can be configured for specific ranges (e.g., defined distance **106**) based on volume metrics, sound pressure metrics, or other suitable metrics and can be broadcast with a frequency that is beyond sensing capabilities of most humans, which can provide a signal without interfering with the experience of attendees. A typical human hearing range is between about 20 hertz to about 20 kilohertz, so transmitters **212** that are audio transmitters can broadcast sound that is outside of this range, e.g., below about 20 hertz or above about 20 kilohertz.

In other embodiments that can be implemented separately or together, transmitter(s) **212** can broadcast light-based signals that can be received by optical sensors **216**, or be based on wireless communication standards that can be detected by an associated receiver mechanism.

Regardless of how it is determined that system **100** is in proximity to point of ingress **108** (e.g., by user input that indicates such, by transmitted signal detection, or another manner), such can trigger proximity data **104**, which in turn can trigger ticket data **112** being redeemed and verification data **118** being presented by user interface **116**. In some embodiments, proximity data **104** can include time data relating to a current time/date. In such cases, redemption component **110** can verify that the attendee is both near to point of ingress **108** and that it is an appropriate time for entering the venue before redeeming ticket data **112**. Time data might also be used to determine when or how long user interface **116** will present verification data **118**. For example, if it is long past the time in which the event at the venue begins (and/or points of ingress **108** are closed), then verification data **118** might not be presented by user interface **116**.

Turning now to FIGS. **3A** and **3B**, illustrations **300** and **310** are provided. Illustration **300** relates to an example where verification data **118** is presented visually. Illustration **310** relates to an example in which verification data **118** is presented in an audible manner. In either case, presentation of verification data **118** can be facilitated by user interface **116**. For instance, illustration **300** depicts display device **202** (of user interface **116**) presenting verification data **118** in the form of a visually observable message that states: "A valid ticket has been redeemed. No scanning required." This message can be presented to the guest services representative, which can be quickly verified and the attendee can be allowed entry to the venue with no scanning necessary. It is understood that the text message is merely an example, and verification data **118** can be presented in the form of an image or other visual indicia, examples of which are provided in connection with FIGS. **4A-C**.

A similar procedure can occur in connection with illustration **310**, but in this case presentation of verification data **118** can be formatted as an audio presentation. For instance, a speaker **312** associated with user interface **116** can transmit verbal words perhaps in a distinctive voice, in this case stating that the attendee is authorized to enter the venue. In other examples, the verification data **118** might be a music clip or a distinctive sound byte. Such can be presented to the guest services representative, who can quickly identify the sounds and allow entry.

Referring now to FIGS. **4A-C**, illustrations **400**, **410**, and **420** are provided. Illustrations **400**, **410**, and **420** relate to various example presentations of the verification data **118** that includes certification data **402** and/or indicia associated

with certification data **402**. Certification data **402** can relate to a certification that the verification data **118** (also being presented) is authentic. As one example, certification data **402** might be a word or phrase (e.g., code of the day). Presentation **400** depicts the word "Zeus" as certification data **402**. Hence, when a venue representative is presented attendee device **102** that includes other verification data **118**, seeing the word Zeus also displayed can represent that the other verification data **118** is authentic.

Presentation **410** provides an example in which certification data **402** is an image (e.g., a static image, an animated image, an image designed to thwart forwarding or copying, etc.), whereas presentation **420** provides an example in which certification data **402** is a background image. The above are intended to be non-limiting examples, and it is understood that certification data **402** can take many other forms and can be substantially any suitable indicia. For instance, certification data **402** might be a watermark, an audio presentation of some type or even a machine-readable code or string, which might utilize encryption aspects. It is understood that system **100** can take measures to secure certification data **402**. For instance, the image of the bat and baseball in presentation **410** or the stadium image of presentation **420** might be presentable to user interface **116**, but not otherwise accessible by other applications utilized by attendee device **120**.

With reference now to FIG. **5**, system **500** is depicted. System **500** can facilitate provision of venue-specific location data that can be utilized by a wide-range of attendee devices, even those not equipped with other location-based services hardware such as GPS or the like. For example, a venue environment **502** can be populated with numerous transmitters **504**. Venue environment **502** can represent the interior of the venue (e.g., accessed via point of ingress **108**), but in some embodiments can include the exterior of the venue, such as a venue parking lot. Transmitters **504** can be substantially similar to transmitter **212**. For example, location data **506** can be transmitted to system **100** by some means, which can be a broadcast of sound and can be configured for a specific detection range and encoded with location data **506**. Upon receiving location data **506**, system **100** can be apprised of a current location, generally one that is venue-specific such as near public restrooms or parking lot **12**. Location data **506** can be stored and recalled later for various purposes such as for memorial purposes (e.g., the route I took upon entering the stadium for game 6 of the World Series), reminder purposes (e.g., parking location reminder), etc.

Location data **506** can also be utilized in connection with guidance or navigation or for proximity-based alerts (e.g., "vendor 20 feet to the north is offering a free hot dog to attendees" or "please avoid the current route due to a medical emergency"). Location data **506** can relate to permanent or fixed locations (e.g., restrooms) as well as transient or event-specific locations. For example, location data **506** can be employed in connection with pre-event festivities, wherein a particular location is associated with service or other element only during a determined period of time (e.g., only during the pre-event festivities, but not thereafter).

Referring now to FIG. **6**, system **600** is illustrated. System **600** can provide for the attendee device **120** operating as a transmitter, which can facilitate additional aspects of scannerless entry. For example, in various embodiments detailed supra, although guest services representatives are not required to scan ticket data, these guest services representatives still function to check that verification data **118** is

being presented by the attendee device. Further efficiencies can be achieved by removing such a check from the process of entry to the venue. Such can be accomplished by system **600** that can include all or portions of system **100** and further include beacon component **602**.

Beacon component **602** can be configured to facilitate transmission of a right of entry signal **604** to receiving device **606** associated with the venue. For example, once proximity data **104** is triggered (e.g., based on an indication of proximity to point of ingress **108**), ticket data **112** can be validated and/or redeemed. Thereafter, rather than (or in addition to) causing user interface **116** to display indicia associated with verification data **118**, beacon component **602** can facilitate transmission of right of entry signal **604**. Upon receipt of right of entry signal **604** by receiving device **606**, access limiting mechanism (e.g., a gate, turnstile, or the like) can be instructed to allow entry.

As with other signals detailed herein, right of entry signal **604** can be an audio signal, an optical signal, or based on a communication network. Audio signals can be advantageous because they do not require sophisticated or expensive equipment to be included in attendee device, are not subject to network overload conditions, and can be readily configured for a very small range such that interference can be mitigated and/or to ensure the signal is coming from one very close to receiving device **606**.

In some embodiments, right of entry signal **604** can be provided based on passive transmission techniques. For example, an RFID dot can be adhered to attendee device. When exposed to an active RFID signal potentially included in or proximal to receiving device **606**, the RFID dot responds with right of entry signal **604**. In this case, right of entry signal **604** can include an identification associated with the attendee that can be verified in connection with allowing entry to the venue. In some embodiments, right of entry signal **604** can be transmitted according to active techniques, and such might utilize RFID technologies, Bluetooth technologies, or be transmitted according to other wireless communication standards.

Referring to FIG. 7, system **700** is provided. System **700** can provide for additional features or aspects in connection with facilitating scannerless entry to a venue. In this example, system **700** can include venue validation device **702** that can be configured to validate attendee ID data **704**. For example, when an attendee passes through point of ingress **108**, venue validation device **702** can receive attendee ID data **704**, then determine, based on this ID data that the attendee has a privilege to enter. If so, the attendee can be allowed entry. If not, attendee entrance can be restricted. Restricting access can be effectuated by access limiting mechanism **608** or by guest services representatives stationed at point of ingress **108**. However, in the latter case, these guest services representatives need not employ scanners or even interact with the majority of attendees, but rather, only confront attendees for which attendee ID data **704** was not successfully verified.

Attendee ID data **704** can be received in a variety of ways. As one example, attendee device **120** and/or system **100** can transmit attendee ID data **704** according to substantially any technique described herein or otherwise suitable. Attendee ID data **704** can relate to a visual image, voice signatures or other signatures, an audio-based signal or watermark, device ID, individual ID, biometric data such as a fingerprint, retina, or DNA, etc. Thus, such attendee ID data **704** can be supplied by system **100** or directly by the attendee **710** (e.g., speaking into a microphone for a voiceprint, providing a fingerprint, etc.).

Additionally or alternatively, point of ingress **108** can be equipped with imaging devices **706**, which can include microphones or other sensor devices. These devices **706** can capture an image (or voiceprint) of a potential attendee. Associated data can be provided to component **708** that can perform image processing as well as recognition techniques such as facial recognition, voice recognition or the like and matching processes. Such can be utilized to identify the attendee, and such information can be transmitted to venue validation device **702** in the form of attendee ID data **704**. Advantageously, attendee ID data **704** can be further utilized for purposes of commemoration (e.g., images of attendee at the venue can be provided to the attendee for memorializing the occasion); marketing, rewards, or incentives; security; and so on.

Example Methods for Scannerless Venue Entry and Location Techniques

FIGS. **8** and **9** illustrate various methodologies in accordance with certain embodiments of this disclosure. While, for purposes of simplicity of explanation, the methodologies are shown and described as a series of acts within the context of various flowcharts, it is to be understood and appreciated that embodiments of the disclosure are not limited by the order of acts, as some acts may occur in different orders and/or concurrently with other acts from that shown and described herein. For example, those skilled in the art will understand and appreciate that a methodology can alternatively be represented as a series of interrelated states or events, such as in a state diagram. Moreover, not all illustrated acts may be required to implement a methodology in accordance with the disclosed subject matter. Additionally, it is to be further appreciated that the methodologies disclosed hereinafter and throughout this disclosure are capable of being stored on an article of manufacture to facilitate transporting and transferring such methodologies to computers. The term article of manufacture, as used herein, is intended to encompass a computer program accessible from any computer-readable device or storage media.

FIG. **8** illustrates exemplary method **800**. Method **800** can provide for scannerless venue entry. For example, at reference numeral **802**, proximity data indicating a place of ingress to a venue is within a defined distance from the attendee device can be received. For example, proximity data can be received in response to user input, wherein the user indicates he or she is near to the place of ingress. As another example, proximity data can be received in response to receipt or detection of a signal broadcast by a transmitter situated at or near the place of ingress or elsewhere.

At reference numeral **804**, ticket data representing a privilege to enter the venue can be validated. Validation of the privilege to enter the venue can be validated in response to receiving the proximity data. Put another way, a ticket purchased by an attendee can be redeemed in response to an indication that the attendee is near to the place of entry to the venue.

At reference numeral **806**, e.g., in response to redeeming the ticket, a user interface associated with the attendee device can be instructed to present a verification that the ticket data was validated and/or redeemed. In other words, once the ticket is redeemed, the user interface can display (or otherwise present) indicia that can inform to this effect: that a valid ticket has been redeemed for this attendee. Accordingly, the attendee can present the display to a guest services representative, who can observe the verification being displayed and allow entry to the venue without the need to employ scanning procedures.

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In some embodiments, multiple tickets can be redeemed collectively, for instance, by a single attendee device. For instance, five tickets can be redeemed for a family of five, and a single attendee device can be configured to display associated indicia. Such indicia might include a number (e.g., “5”), images of the family members, or any suitable indicia to inform the guest services representative and/or authenticate that all five individuals have a privilege of entry to the venue. In some embodiments, the attendee device can specify how many tickets of a set of multiple tickets and/or which specific tickets from the set to redeem. For example, three members of the family of five might arrive at point of ingress at an earlier time than the other two. Accordingly, the attendee device can request input such as providing a display that verifies whether all five tickets should be redeemed. In response input can be received indicating that only three of the five tickets (e.g., by pressing the number 3) should be redeemed.

It is understood that multiple ticket redemption can provide additional convenience for attendees, but also might be beneficial in situations in which some of the attendees do not possess a suitable device. As described supra, the attendee device can present verification data. In some embodiments, seat locator data or other access privilege data can be presented, such as, e.g., to gain access to interior or restricted portions of the venue. However, attendees without a suitable device (e.g., one or more of the family of five) will not typically be able to accomplish such. In this regard, in some embodiments, seat locator data can be printed by a device at the point of ingress for all or a portion of the five-member family. In cases where the attendee does not have access to a suitable device, this seat locator stub can be presented (e.g., to ushers in the interior of the venue), but otherwise, such can be presented by the attendee device. In some embodiments, a special-purpose entry lane can be provided for multiple ticket redemption. This special-purpose entry lane can automatically print seat locator stubs (or other suitable information) for some portion of the group of individual attendees that collectively redeemed tickets. These seat locator stubs might be printed for all members of the group other than the primary (e.g., the attendee device that redeemed tickets for the group), or only for members in which no associated device is detected.

FIG. 9 illustrates exemplary method 900. Method 900 can provide for additional features or aspects in connection with providing scannerless venue entry and audio-based location techniques. For instance, at reference numeral 902, the proximity data (e.g., received in connection with reference numeral 802 of FIG. 8) can be received in response to detecting an audio signal broadcast by a transmitter device situated proximal to the place of ingress.

Reference numerals 904 and 906 can relate to the instructions transmitted to the user interface detailed in connection with reference numeral 806 of FIG. 8. At reference numeral 904, the user interface can be instructed to present a visual verification via a display device associated with the user interface. This visual verification can be text or a particular image and can be configured for rapid verification by, e.g., a guest services representative stationed at the place of ingress.

At reference numeral 906, the user interface can be instructed to present an audio verification via a speaker device associated with the user interface. This audio verification can be part of a musical composition, an oration, or another sound. As with the visual verification detailed at reference numeral 906, the audio verification can be configured for rapid verification by, e.g., a guest services

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representative stationed at the place of ingress. For instance, the audio verification can be a very distinctive voice, or a distinctive portion of a musical composition or the like.

At reference numeral 908, the user interface can be instructed to present a certification that a presentation of the verification is authentic. This certification can be a defined background or other image, possibly including a watermark, certificate of authentication (COA), a code of the day, etc. In cases of an audio presentation, the verification can take the form of an audio watermark or an audio COA.

Example Operating Environments

The systems and processes described below can be embodied within hardware, such as a single integrated circuit (IC) chip, multiple ICs, an application specific integrated circuit (ASIC), or the like. Further, the order in which some or all of the process blocks appear in each process should not be deemed limiting. Rather, it should be understood that some of the process blocks can be executed in a variety of orders, not all of which may be explicitly illustrated herein.

With reference to FIG. 10, a suitable environment 1000 for implementing various aspects of the claimed subject matter includes a computer 1002. The computer 1002 includes a processing unit 1004, a system memory 1006, a codec 1035, and a system bus 1008. The system bus 1008 couples system components including, but not limited to, the system memory 1006 to the processing unit 1004. The processing unit 1004 can be any of various available processors. Dual microprocessors and other multiprocessor architectures also can be employed as the processing unit 1004.

The system bus 1008 can be any of several types of bus structure(s) including the memory bus or memory controller, a peripheral bus or external bus, and/or a local bus using any variety of available bus architectures including, but not limited to, Industrial Standard Architecture (ISA), Micro-Channel Architecture (MCA), Extended ISA (EISA), Intelligent Drive Electronics (IDE), VESA Local Bus (VLB), Peripheral Component Interconnect (PCI), Card Bus, Universal Serial Bus (USB), Advanced Graphics Port (AGP), Personal Computer Memory Card International Association bus (PCMCIA), Firewire (IEEE 1394), and Small Computer Systems Interface (SCSI) or others now in existence or later developed.

The system memory 1006 includes volatile memory 109 and non-volatile memory 1012. The basic input/output system (BIOS), containing the basic routines to transfer information between elements within the computer 1002, such as during start-up, is stored in non-volatile memory 1012. In addition, according to present innovations, codec 1035 may include at least one of an encoder or decoder, wherein the at least one of an encoder or decoder may consist of hardware, software, or a combination of hardware and software. Although, codec 1035 is depicted as a separate component, codec 1035 may be contained within non-volatile memory 1012 or included in other components detailed herein. By way of illustration, and not limitation, non-volatile memory 1012 can include read only memory (ROM), programmable ROM (PROM), electrically programmable ROM (EPROM), electrically erasable programmable ROM (EEPROM), or flash memory. Volatile memory 109 includes random access memory (RAM), which acts as external cache memory. According to present aspects, the volatile memory may store the write operation retry logic (not shown in FIG. 10) and the like. By way of illustration and not limitation, RAM is available in many forms such as static RAM (SRAM), dynamic RAM (DRAM), synchronous DRAM (SDRAM),

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double data rate SDRAM (DDR SDRAM), and enhanced SDRAM (ESDRAM), resistive RAM (RRAM), or others now in existence or later developed.

Computer **1002** may also include removable/non-removable, volatile/non-volatile computer storage medium. FIG. **10** illustrates, for example, disk storage **1014**. Disk storage **1014** includes, but is not limited to, devices like a magnetic disk drive, solid state disk (SSD) floppy disk drive, tape drive, flash memory card, or memory stick. In addition, disk storage **1014** can include storage medium separately or in combination with other storage medium including, but not limited to, an optical disk drive such as a compact disk ROM device (CD-ROM), CD recordable drive (CD-R Drive), CD rewritable drive (CD-RW Drive) or a digital versatile disk ROM drive (DVD-ROM). To facilitate connection of the disk storage devices **1014** to the system bus **1008**, a removable or non-removable interface is typically used, such as interface **1016**. It is appreciated that storage devices **1014** can store information related to a user. Such information might be stored at or provided to a server or to an application running on a user device. In one embodiment, the user can be notified (e.g., by way of output device(s) **1036**) of the types of information that are stored to disk storage **1014** and/or transmitted to the server or application. The user can be provided the opportunity to authorize having such information collected and/or shared with the server or application (e.g., by way of input from input device(s) **1028**).

It is to be appreciated that FIG. **10** describes software that acts as an intermediary between users and the basic computer resources described in the suitable operating environment **1000**. Such software includes an operating system **1018**. Operating system **1018**, which can be stored on disk storage **1014**, acts to control and allocate resources of the computer system **1002**. Applications **1020** take advantage of the management of resources by operating system **1018** through program modules **1024**, and program data **1026**, such as the boot/shutdown transaction table and the like, stored either in system memory **1006** or on disk storage **1014**. It is to be appreciated that the claimed subject matter can be implemented with various operating systems or combinations of operating systems.

A user enters commands or information into the computer **1002** through input device(s) **1028**. Input devices **1028** include, but are not limited to, a pointing device such as a mouse, stylus, touch pad, keyboard, microphone, joystick, game pad, satellite dish, scanner, TV tuner card, digital camera, digital video camera, web camera, and the like. These and other input devices connect to the processing unit **1004** through the system bus **1008** via interface port(s) **1030**. Interface port(s) **1030** include, for example, a serial port, a parallel port, a game port, and a universal serial bus (USB). Output device(s) **1036** use some of the same type of ports as input device(s) **1028**. Thus, for example, a USB port may be used to provide input to computer **1002** and to output information from computer **1002** to an output device **1036**. Output adapter **1034** is provided to illustrate that there are some output devices **1036** like monitors, speakers, and printers, among other output devices **1036**, which require special adapters. The output adapters **1034** include, by way of illustration and not limitation, video and sound cards that provide a means of connection between the output device **1036** and the system bus **1008**. It should be noted that other devices and/or systems of devices provide both input and output capabilities such as remote computer(s) **1038**.

Computer **1002** can operate in a networked environment using logical connections to one or more remote computers, such as remote computer(s) **1038**. The remote computer(s)

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1038 can be a personal computer, a server, a router, a network PC, a workstation, a microprocessor based appliance, a peer device, a smart phone, a tablet, or other network node, and typically includes many of the elements described relative to computer **1002**. For purposes of brevity, only a memory storage device **1040** is illustrated with remote computer(s) **1038**. Remote computer(s) **1038** is logically connected to computer **1002** through a network interface **1042** and then connected via communication connection(s) **1044**. Network interface **1042** encompasses wire and/or wireless communication networks such as local-area networks (LAN) and wide-area networks (WAN) and cellular networks. LAN technologies include Fiber Distributed Data Interface (FDDI), Copper Distributed Data Interface (CDDI), Ethernet, Token Ring and the like. WAN technologies include, but are not limited to, point-to-point links, circuit switching networks like Integrated Services Digital Networks (ISDN) and variations thereon, packet switching networks, and Digital Subscriber Lines (DSL).

Communication connection(s) **1044** refers to the hardware/software employed to connect the network interface **1042** to the bus **1008**. While communication connection **1044** is shown for illustrative clarity inside computer **1002**, it can also be external to computer **1002**. The hardware/software necessary for connection to the network interface **1042** includes, for exemplary purposes only, internal and external technologies such as, modems including regular telephone grade modems, cable modems and DSL modems, ISDN adapters, and wired and wireless Ethernet cards, hubs, and routers.

Referring now to FIG. **11**, there is illustrated a schematic block diagram of a computing environment **1100** in accordance with this specification. The system **1100** includes one or more client(s) **1102** (e.g., laptops, smart phones, PDAs, media players, computers, portable electronic devices, tablets, and the like). The client(s) **1102** can be hardware and/or software (e.g., threads, processes, computing devices). The system **1100** also includes one or more server(s) **1104**. The server(s) **1104** can also be hardware or hardware in combination with software (e.g., threads, processes, computing devices). The servers **1104** can house threads to perform transformations by employing aspects of this disclosure, for example. One possible communication between a client **1102** and a server **1104** can be in the form of a data packet transmitted between two or more computer processes wherein the data packet may include video data. The data packet can include a cookie and/or associated contextual information, for example. The system **1100** includes a communication framework **1106** (e.g., a global communication network such as the Internet, or mobile network(s)) that can be employed to facilitate communications between the client(s) **1102** and the server(s) **1104**.

Communications can be facilitated via a wired (including optical fiber) and/or wireless technology. The client(s) **1102** are operatively connected to one or more client data store(s) **1108** that can be employed to store information local to the client(s) **1102** (e.g., cookie(s) and/or associated contextual information). Similarly, the server(s) **1104** are operatively connected to one or more server data store(s) **1110** that can be employed to store information local to the servers **1104**.

In one embodiment, a client **1102** can transfer an encoded file, in accordance with the disclosed subject matter, to server **1104**. Server **1104** can store the file, decode the file, or transmit the file to another client **1102**. It is to be appreciated, that a client **1102** can also transfer uncompressed file to a server **1104** and server **1104** can compress the file in accordance with the disclosed subject matter.

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Likewise, server 1104 can encode video information and transmit the information via communication framework 1106 to one or more clients 1102.

The illustrated aspects of the disclosure may also be practiced in distributed computing environments where certain tasks are performed by remote processing devices that are linked through a communications network. In a distributed computing environment, program modules can be located in both local and remote memory storage devices.

Moreover, it is to be appreciated that various components described herein can include electrical circuit(s) that can include components and circuitry elements of suitable value in order to implement the embodiments of the subject innovation(s). Furthermore, it can be appreciated that many of the various components can be implemented on one or more integrated circuit (IC) chips. For example, in one embodiment, a set of components can be implemented in a single IC chip. In other embodiments, one or more of respective components are fabricated or implemented on separate IC chips.

What has been described above includes examples of the embodiments of the present invention. It is, of course, not possible to describe every conceivable combination of components or methodologies for purposes of describing the claimed subject matter, but it is to be appreciated that many further combinations and permutations of the subject innovation are possible. Accordingly, the claimed subject matter is intended to embrace all such alterations, modifications, and variations that fall within the spirit and scope of the appended claims. Moreover, the above description of illustrated embodiments of the subject disclosure, including what is described in the Abstract, is not intended to be exhaustive or to limit the disclosed embodiments to the precise forms disclosed. While specific embodiments and examples are described herein for illustrative purposes, various modifications are possible that are considered within the scope of such embodiments and examples, as those skilled in the relevant art can recognize. Moreover, use of the term “an embodiment” or “one embodiment” throughout is not intended to mean the same embodiment unless specifically described as such.

In particular and in regard to the various functions performed by the above described components, devices, circuits, systems and the like, the terms used to describe such components are intended to correspond, unless otherwise indicated, to any component which performs the specified function of the described component (e.g., a functional equivalent), even though not structurally equivalent to the disclosed structure, which performs the function in the herein illustrated exemplary aspects of the claimed subject matter. In this regard, it will also be recognized that the innovation includes a system as well as a computer-readable storage medium having computer-executable instructions for performing the acts and/or events of the various methods of the claimed subject matter.

The aforementioned systems/circuits/modules have been described with respect to interaction between several components/blocks. It can be appreciated that such systems/circuits and components/blocks can include those components or specified sub-components, some of the specified components or sub-components, and/or additional components, and according to various permutations and combinations of the foregoing. Sub-components can also be implemented as components communicatively coupled to other components rather than included within parent components (hierarchical). Additionally, it should be noted that one or more components may be combined into a single component

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providing aggregate functionality or divided into several separate sub-components, and any one or more middle layers, such as a management layer, may be provided to communicatively couple to such sub-components in order to provide integrated functionality. Any components described herein may also interact with one or more other components not specifically described herein but known by those of skill in the art.

In addition, while a particular feature of the subject innovation may have been disclosed with respect to only one of several implementations, such feature may be combined with one or more other features of the other implementations as may be desired and advantageous for any given or particular application. Furthermore, to the extent that the terms “includes,” “including,” “has,” “contains,” variants thereof, and other similar words are used in either the detailed description or the claims, these terms are intended to be inclusive in a manner similar to the term “comprising” as an open transition word without precluding any additional or other elements.

As used in this application, the terms “component,” “module,” “system,” or the like are generally intended to refer to a computer-related entity, either hardware (e.g., a circuit), a combination of hardware and software, software, or an entity related to an operational machine with one or more specific functionalities. For example, a component may be, but is not limited to being, a process running on a processor (e.g., digital signal processor), a processor, an object, an executable, a thread of execution, a program, and/or a computer. By way of illustration, both an application running on a controller and the controller can be a component. One or more components may reside within a process and/or thread of execution and a component may be localized on one computer and/or distributed between two or more computers. Further, a “device” can come in the form of specially designed hardware; generalized hardware made specialized by the execution of software thereon that enables the hardware to perform specific function; software stored on a computer readable medium; or a combination thereof.

Moreover, the words “example” or “exemplary” are used herein to mean serving as an example, instance, or illustration. Any aspect or design described herein as “exemplary” is not necessarily to be construed as preferred or advantageous over other aspects or designs. Rather, use of the words “example” or “exemplary” is intended to present concepts in a concrete fashion. As used in this application, the term “or” is intended to mean an inclusive “or” rather than an exclusive “or”. That is, unless specified otherwise, or clear from context, “X employs A or B” is intended to mean any of the natural inclusive permutations. That is, if X employs A; X employs B; or X employs both A and B, then “X employs A or B” is satisfied under any of the foregoing instances. In addition, the articles “a” and “an” as used in this application and the appended claims should generally be construed to mean “one or more” unless specified otherwise or clear from context to be directed to a singular form.

Computing devices typically include a variety of media, which can include computer-readable storage media and/or communications media, in which these two terms are used herein differently from one another as follows. Computer-readable storage media can be any available storage media that can be accessed by the computer, is typically of a non-transitory nature, and can include both volatile and nonvolatile media, removable and non-removable media. By way of example, and not limitation, computer-readable storage media can be implemented in connection with any method or technology for storage of information such as

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computer-readable instructions, program modules, structured data, or unstructured data. Computer-readable storage media can include, but are not limited to, RAM, ROM, EEPROM, flash memory or other memory technology, CD-ROM, digital versatile disk (DVD) or other optical disk storage, magnetic cassettes, magnetic tape, magnetic disk storage or other magnetic storage devices, or other tangible and/or non-transitory media which can be used to store desired information. Computer-readable storage media can be accessed by one or more local or remote computing devices, e.g., via access requests, queries or other data retrieval protocols, for a variety of operations with respect to the information stored by the medium.

On the other hand, communications media typically embody computer-readable instructions, data structures, program modules or other structured or unstructured data in a data signal that can be transitory such as a modulated data signal, e.g., a carrier wave or other transport mechanism, and includes any information delivery or transport media. The term “modulated data signal” or signals refers to a signal that has one or more of its characteristics set or changed in such a manner as to encode information in one or more signals. By way of example, and not limitation, communication media include wired media, such as a wired network or direct-wired connection, and wireless media such as acoustic, RF, infrared and other wireless media.

What is claimed is:

1. A mobile user device, comprising:
a computing device;
non-transitory computer-readable memory that stores computer readable instructions that when executed by the computing device are configured to cause the user device to perform operations comprising:
receive ticket data over a network indicative of a privilege to enter a venue for one or more people;
detect receipt of a signal from a venue beacon;
in response to detection of the signal from the venue beacon:
perform a validation procedure to validate the ticket data, and
in response to the ticket data being validated, generate at least a portion of verification data that is representative of an indication the ticket data was validated; and
present the verification data that indicates that one or more people are associated with a privilege to enter the venue.
2. The mobile user device as defined in claim 1, wherein the verification data comprises an indication as to how many people are associated with the verification data.
3. The mobile user device as defined in claim 1, wherein the mobile user device is configured to manage entry privileges for multiple attendees.
4. The mobile user device as defined in claim 1, wherein the mobile user device is configured to enable a user to designate which or how many tickets of a set of tickets to redeem at the venue.
5. The mobile user device as defined in claim 1, wherein the verification data comprises certification data that is designed to thwart forwarding or copying.
6. The mobile user device as defined in claim 1, wherein the verification data comprises a code valid for a day.
7. The mobile user device as defined in claim 1, wherein the venue beacon signal indicates that the mobile user device is near to a point of ingress to the venue.
8. The mobile user device as defined in claim 1, wherein the privilege to enter the venue is in connection with a

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specific event being held at the venue and wherein the validation procedure further comprises:

comparing current time information with time information associated with the specific event being held at the venue; and

validating the ticket data partly in response to determining that the current time corresponds to the time information associated with the specific event being held at the venue.

9. The mobile user device as defined in claim 1, wherein the privilege to enter the venue is in connection with a specific event being held at the venue and wherein the validation procedure further comprises:

comparing current time information with time information associated with the specific event being held at the venue; and

validating the ticket data partly in response to determining that the current time is within a defined temporal range with respect to the time information associated with the specific event being held at the venue.

10. The mobile user device as defined in claim 1, wherein the verification data presented by the mobile user device comprises an image.

11. The mobile user device as defined in claim 1, wherein the verification data presented by the mobile user device comprises acoustic indicia.

12. The mobile user device as defined in claim 1, wherein the mobile user device is configured to receive and render navigation-related alerts from a venue device, wherein the navigation-related alerts are generated based at least in part on location data associated with the mobile user device.

13. The mobile user device as defined in claim 1, wherein the verification data is configured to grant access to the venue without being scanned by a scanner.

14. The mobile user device as defined in claim 1, wherein the ticket data comprises ticket data for a plurality of venue entry privileges and wherein the mobile user device is configured to validate the ticket data for the plurality of venue entry privileges.

15. A computer implemented method, comprising:

employing an mobile user device comprising a processor to execute instructions of an application to:

detect receipt of a signal from a venue device;

at least partly in response to the receipt of the signal from a venue device, determine that ticket data is present on the mobile user device, the ticket data indicative of a privilege to enter a venue;

enable a user to designate how many tickets of a set of tickets to redeem at the venue; and

cause verification data to be presented by the mobile user device in accordance with the user designation as to how many tickets of a set of tickets to redeem at the venue,

wherein the presentation of the verification data comprises a unique identifier and an indication as to how many tickets are being redeemed.

16. The method as defined in claim 15, wherein the verification data comprises certification data configured to thwart forwarding or copying.

17. The method as defined in claim 15, wherein the signal from the venue device comprises an audio signal that has a frequency that is outside a human perceptible frequency range.

18. The method as defined in claim 15, wherein the signal from the venue device comprises a light-based signal.

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19. The method as defined in claim 15, wherein the signal from the venue device comprises signal based on a wireless communication standard.

20. The method as defined in claim 15, wherein the verification data comprises a user identifier.

21. The method as defined in claim 15, wherein the privilege to enter the venue is in connection with a specific event being held at the venue, the method further comprising employing the mobile user device to:

compare current time information with time information associated with the specific event being held at the venue; and

validate the ticket data partly in response to determining that the current time corresponds to the time information associated with the specific event being held at the venue.

22. The method as defined in claim 15, wherein the verification data presented by the mobile user device comprises an image.

23. The method as defined in claim 15, wherein the verification data presented by the mobile user device comprises acoustic indicia.

24. The method as defined in claim 15, wherein the verification data comprises certification data valid for a specific period of time.

25. The method as defined in claim 15, wherein the verification data is configured to grant access to the venue without being scanned by a scanner.

26. The method as defined in claim 15, the method further comprising employing the mobile user device to receive and render navigation-related alerts from a venue device.

27. A non-transitory computer readable storage medium storing computer-executable instructions that, in response to

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execution, cause an mobile user device including a processor to perform operations, comprising:

detect receipt of a data signal from a venue device;

determine that ticket data is present on the mobile user device, the ticket data indicative of a privilege to enter a venue and of how many people are associated with the ticket data;

enable a user to designate how may tickets of a set of tickets to redeem at the venue; and

cause verification data to be presented by the mobile user device in accordance with the user designation as to how may tickets of a set of tickets to redeem at the venue,

wherein the presentation of the verification data comprises an indication as to how many tickets are being redeemed.

28. The non-transitory computer readable storage medium as defined in claim 27, wherein the privilege to enter the venue is in connection with a specific event being held at the venue, the operations further comprising:

compare current time information with time information associated with the specific event being held at the venue; and

validate the ticket data partly in response to determining that the current time corresponds to the time information associated with the specific event being held at the venue.

29. The non-transitory computer readable storage medium as defined in claim 27, wherein the verification data comprises certification data valid for a specific period of time.

* * * * *

UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION

PATENT NO. : 11,663,868 B1
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DATED : May 30, 2023
INVENTOR(S) : Samuel Gerace et al.

Page 1 of 1

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In the Specification

On Column 1, Line 54: Delete “validated” and insert -- validated. --.

On Column 4, Line 67: Delete “approaches” and insert -- approaches. --.

On Column 7, Line 61: Delete “byte.” and insert -- bite. --.

In the Claims


On Column 17, Line 56: In Claim 4, delete “may” and insert -- many --.

On Column 18, Line 50: In Claim 15, delete “may” and insert -- many --.

On Column 18, Line 54: In Claim 15, delete “may” and insert -- many --.

On Column 20, Line 9: In Claim 27, delete “may” and insert -- many --.

On Column 20, Line 13: In Claim 27, delete “may” and insert -- many --.

Signed and Sealed this
Twenty-ninth Day of August, 2023


Katherine Kelly Vidal
Director of the United States Patent and Trademark Office