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(12) United States Patent Jauhal

(54) SCHEDULED RECOVERY IN A DATA PROTECTION SYSTEM

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- (51) Int. Cl. G06F 11/14 (2006.01)
- (58) Field of Classification Search
 None
 See application file for complete search history.

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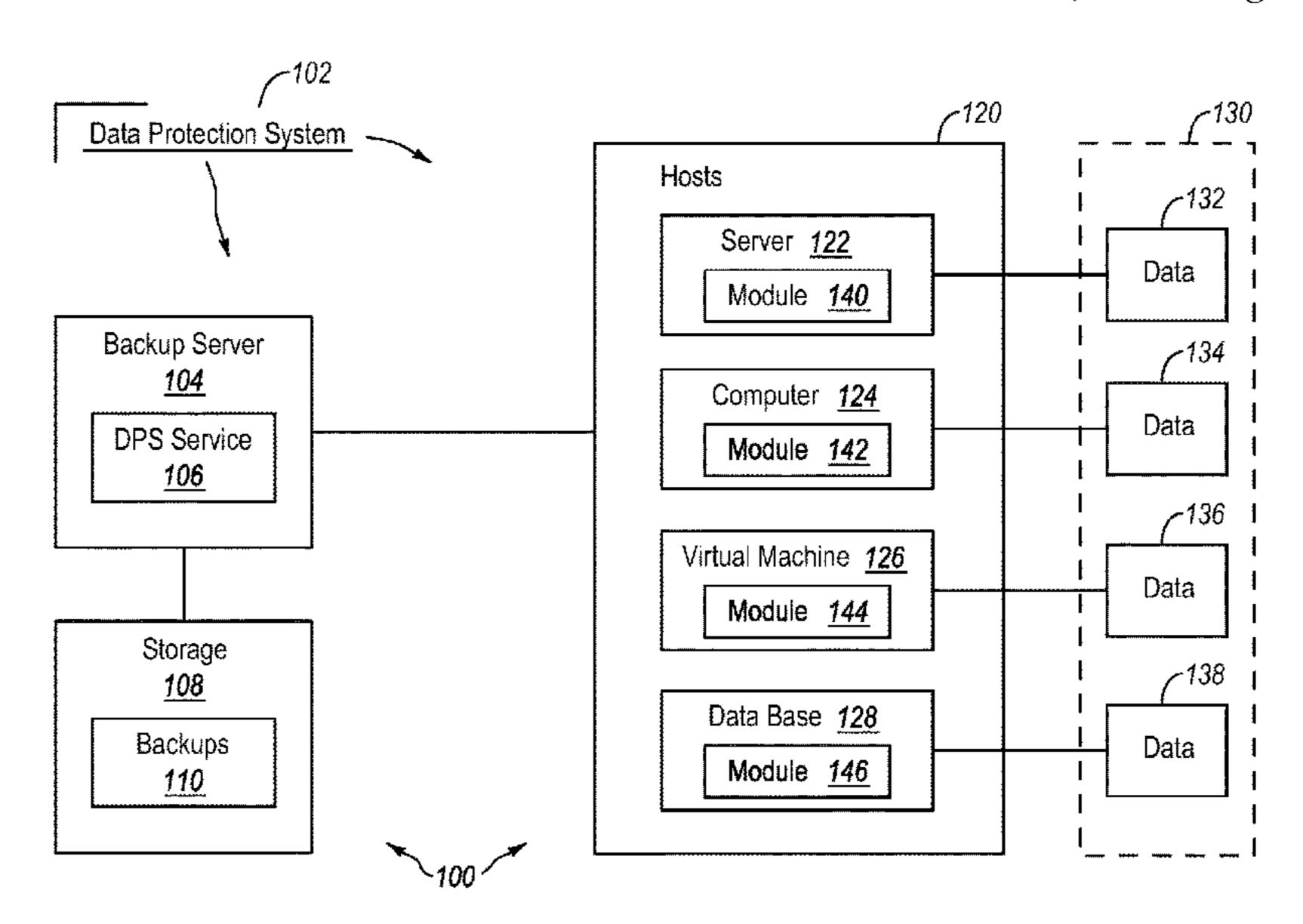
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(57) ABSTRACT

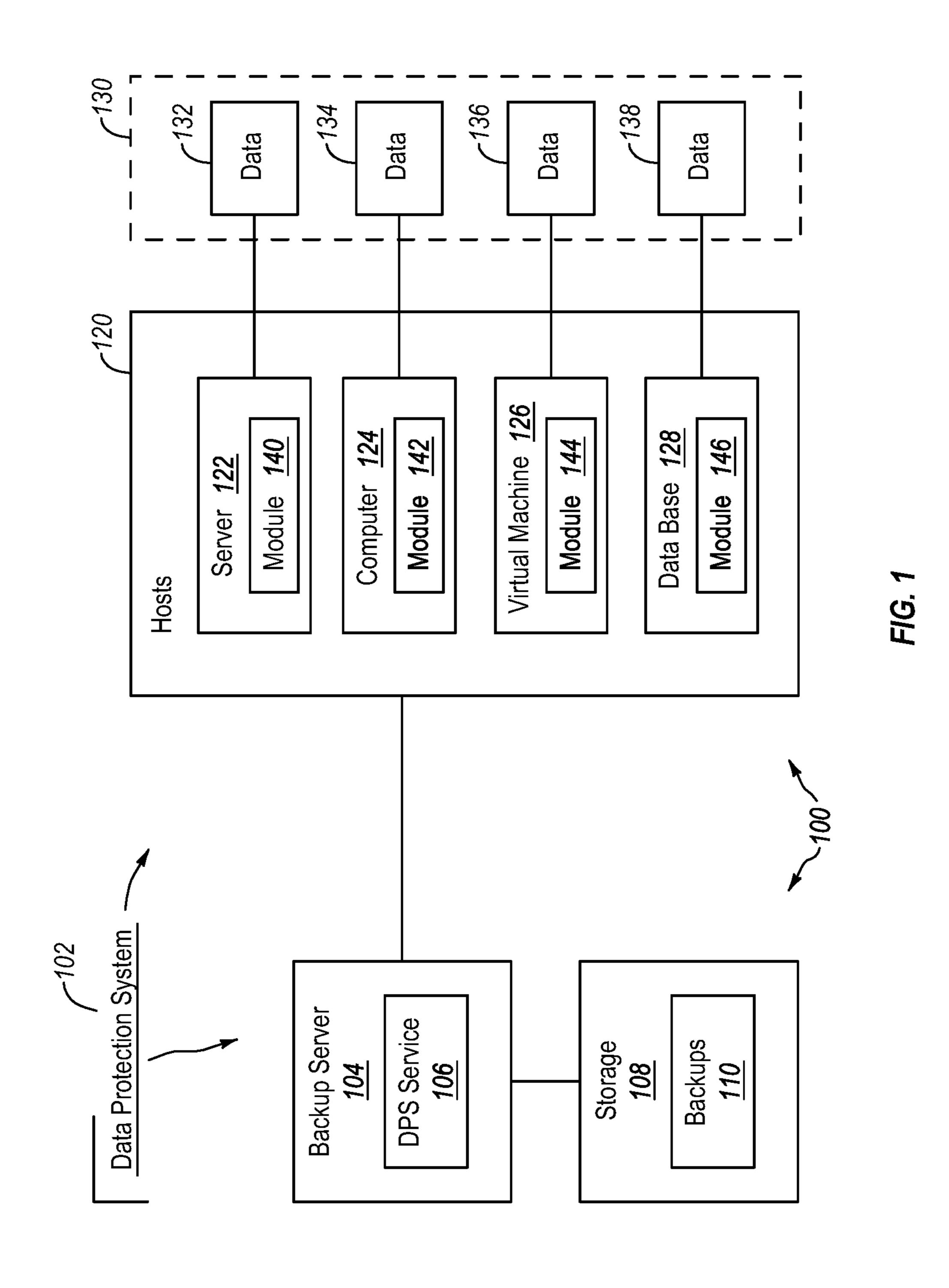
Systems and methods for scheduling a recovery operation for a host. A user interface is displayed and a recovery operation is configured. Configuration information for the recovery operation is stored and associated with a schedule that is also set via the user interface. The recovery operation may be an ad hoc recovery operation, a periodic recovery operation, and/or a validating recovery operation.

16 Claims, 3 Drawing Sheets



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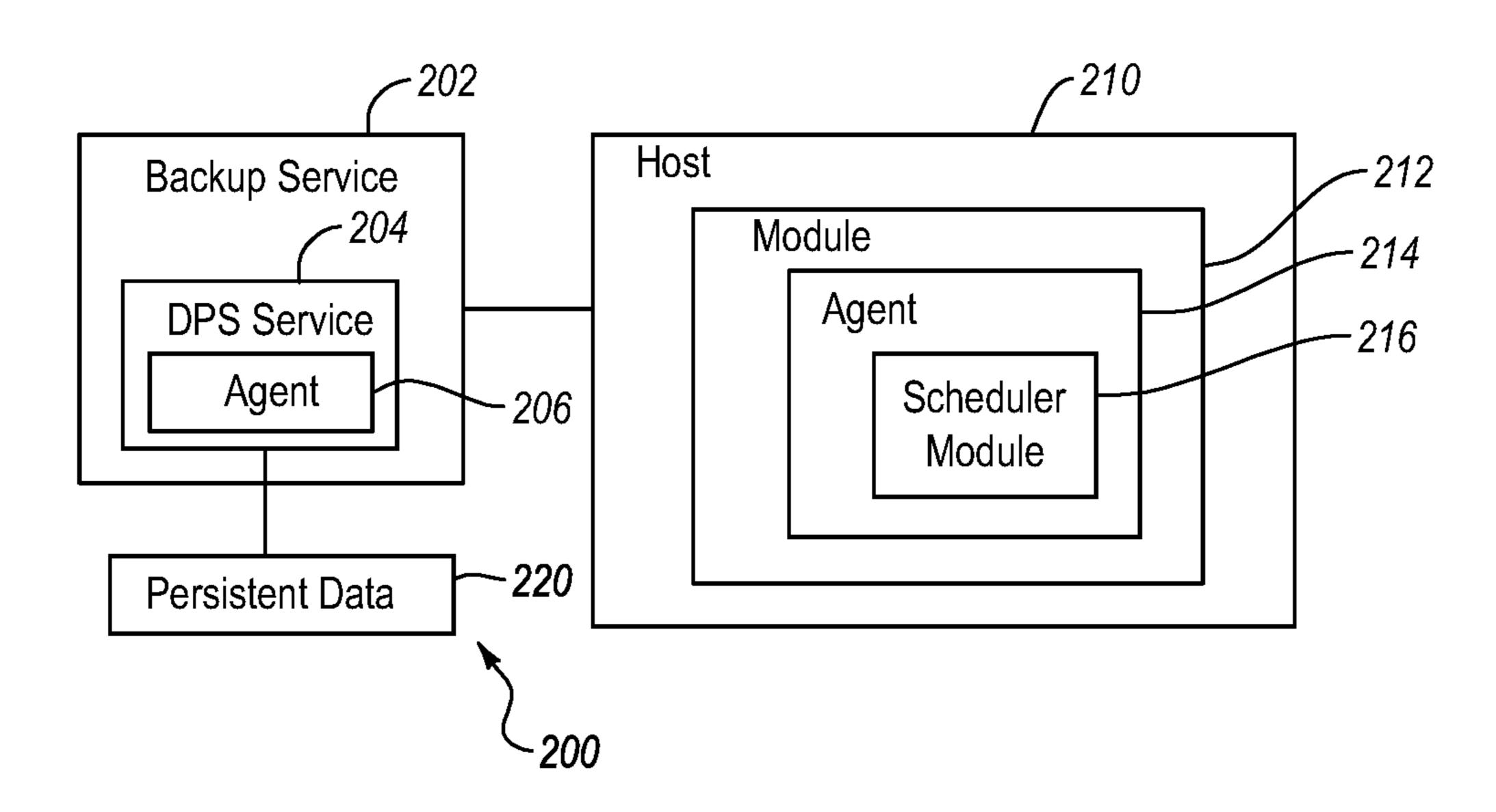


FIG. 2

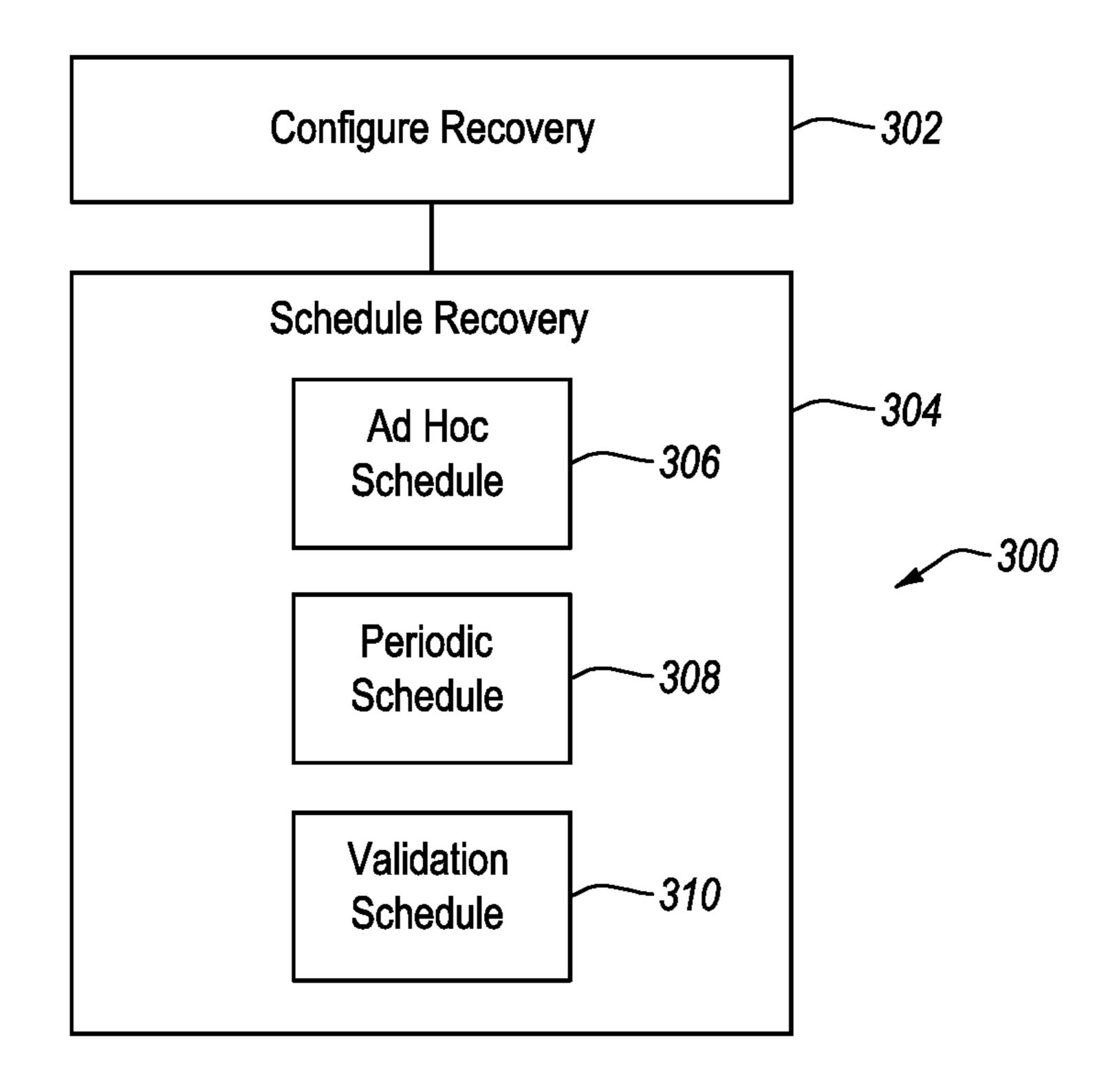


FIG. 3

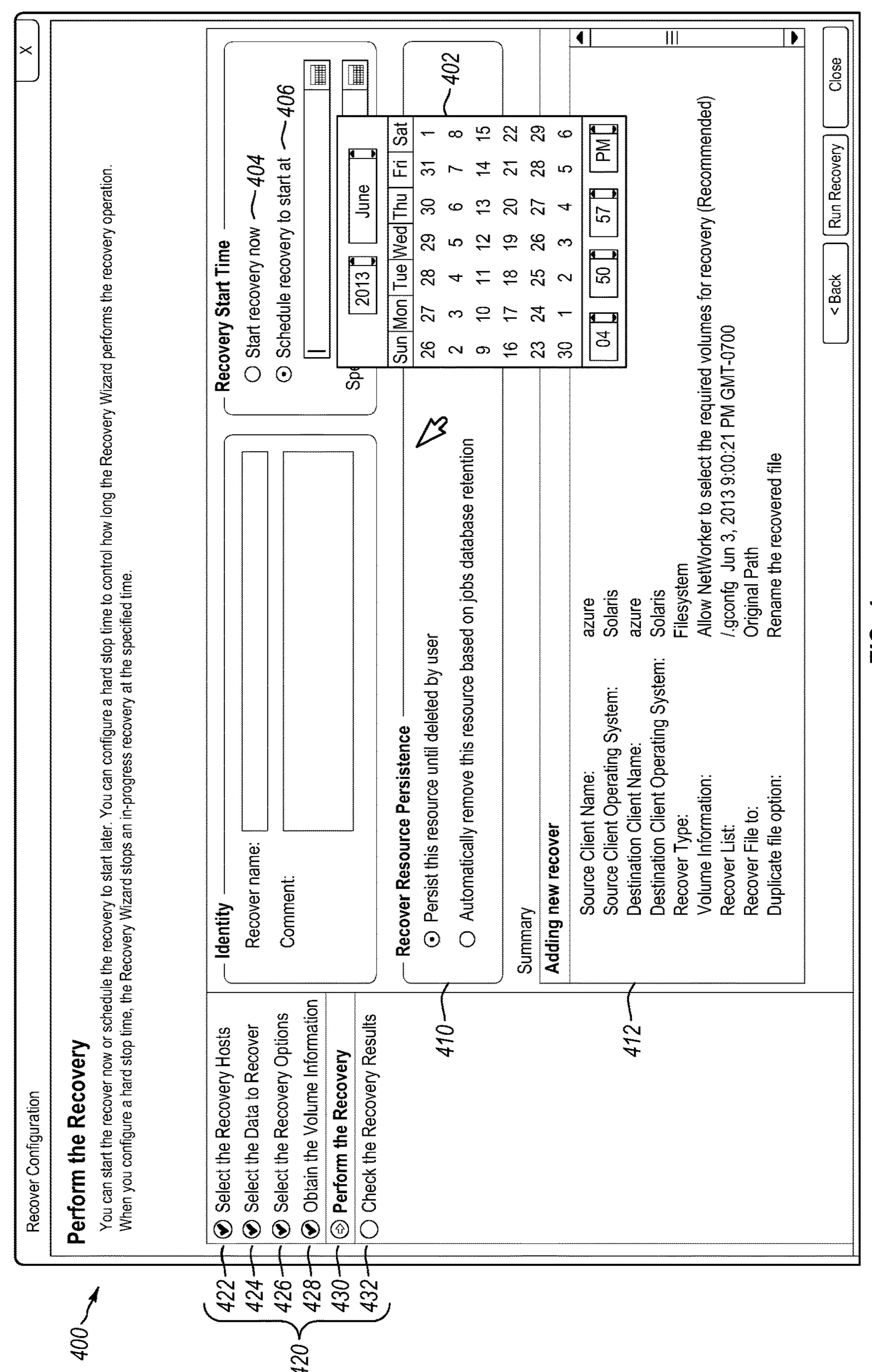


FIG. 4

SCHEDULED RECOVERY IN A DATA PROTECTION SYSTEM

CROSS-REFERENCE TO RELATED APPLICATIONS

The present application is a Continuation of U.S. patent application Ser. No. 13/927,432 filed Jun. 26, 2013, and issued on Feb. 27, 2018 as U.S. Pat. No. 9,904,606 which is hereby incorporated by reference in its entirety.

BACKGROUND OF THE INVENTION

1. The Field of the Invention

Embodiments of the present invention relate to backing up and recovering data. More particularly, embodiments of the invention relate to systems and methods for scheduling the recovery of data in a data protection system.

2. The Relevant Technology

Computers have become ubiquitous in our society and many people interact with computers every day. People use computers to work on documents, spreadsheets, or presentations, create computer code, generate and maintain databases, send email, or the like. Computers are also used, for example, to conduct online activities such as shopping or surfing.

In each case, the user is interacting with data in some ³⁰ form. The data is often important and it is advisable to protect the data for many reasons. Online booking agencies and associated businesses, for example, rely on up-to-date and accurate data in order to make reservations, monitor demand, or set pricing, to name a few. Other entities and ³⁵ business may have in-house data (e.g., documents, reports) that also need protection.

Data can be protected by making a backup copy of the data. The backup copy is usually stored so that if something happens to the original data, the backup copy can be used for 40 recovery purposes. Backup data can also be used for other reasons. For example, backup data enables data to be viewed as it existed at various times in the past.

Once data has been backed up, it may become necessary to recover the data for various reasons. However, a recovery process is conventionally attended by a user and the automated recovery of data. Even when data has been backed up, there is no guarantee that the data can be successfully recovered. Systems and methods are needed to automate the recovery process and to configure a recovery operation such that the recovery operation can be run unattended. Systems and methods are also needed to help ensure that backed up data can be successfully recovered.

BRIEF DESCRIPTION OF THE DRAWINGS

In order to describe the manner in which at least some of the advantages and features of the invention can be obtained, a more particular description of embodiments of the invention will be rendered by reference to specific embodiments 60 thereof which are illustrated in the appended drawings. Understanding that these drawings depict only typical embodiments of the invention and are not therefore to be considered to be limiting of its scope, embodiments of the invention will be described and explained with additional 65 specificity and detail through the use of the accompanying drawings, in which:

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FIG. 1 illustrates an example of an environment that includes a data protection system configured to protect data;

FIG. 2 illustrates an example of a backup server and a host in the context of a data protection system;

FIG. 3 illustrates a flow diagram of a method for scheduling a recovery operation for a host; and

FIG. 4 illustrates an example of a user interface for scheduling a recovery operation.

DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENTS

Embodiments of the invention relate to systems and methods for protecting data. Embodiments of the invention relate a data protection system configured to protect data. Protecting data can include at least backing up the data and/or recovering the data. Embodiments of the invention enable recovery operations to be scheduled to occur in an automated manner and/or time-shifted. The recovery operations can be ad hoc recovery operations, periodic recovery operations, validating recovery operations, or the like or any combination thereof.

During a recovery operation of protected data (e.g., from a backup of the protected data), the information or configuration information necessary to perform the recovery operation is collected and saved by the data protection system. The data protection system includes a scheduling module, may be instantiated in different locations, is used to schedule the recovery operation. The scheduling module may be part of a user interface that collects the configuration information for the recovery operation. In an embodiment, scheduling the recovery operation can be integrated into a workflow of a recovery operation.

The data protection system can include various modules or components that can be installed on different devices. Some modules of the data protection system may operate on a server computer while other modules may operate on another device or computer (e.g., a host machine or host). In addition, the data protection operations discussed herein can be configured from another device. A recovery operation, for example, can be scheduled, from a host device, from a backup server, or from another device that may be remote to both the backup server and the host device for which the recovery operation is being scheduled.

The modules operating on the host and on the server cooperate schedule the recovery operation. In some instances, embodiments of the invention enable a recovery operation to be configured and the actual recovery of the data will be performed at a later time as scheduled.

The recovery of data of the scheduling of a recovery operation may be initiated through a user interface (UI) regardless of how the host is configured (e.g., a client device, a server, a database, a filestore, etc.) and regardless of the type of data on the host. The user interface may present a 55 user with a workflow that may walk a user through the process of configuring the recovery operation. The configuration information is collected during execution of the workflow and stored until the scheduled time. Some aspects of the user interface or of the workflow may be common to all or most recovery operations that may be performed on other hosts. Other aspects of the workflow may be dynamically added to the user interface. For example, the user interface may include a plug-in that allows portions of the workflow to be adapted to the specific circumstances of the host and the host of the data.

A recovery operation can be scheduled on an ad hoc basis. In the workflow, for example, a user may be able to specify

a particular time for the backup. The recovery operation can also be scheduled on a periodic basis. Each recovery of the periodic recovery may involve the same data or a different view of the data or different views of the data as the data existed at different times.

In addition, embodiments of the invention enable the backed up data to be validated. For example, once a recovery has been performed, the recovered data may be reviewed for accuracy. This may include performing heuristics on the recovered data. For example operating system commands may be used to interrogate folders or sizes in the recovered data and comparing the sizes to the size in the image. Determining whether a specific file can be read or that the file contains specific data. Checksum operations over all or part of the data can be performed. Multiple programmatic ways to check the validity of the recovered data can be performed to ensure that the data is readable and recovered.

FIG. 1 illustrates an example of an environment 100 that includes a data protection system 102 configured to protect 20 data. Data can be protected by backing up the data and/or recovering or restoring the data and/or by configuring backup or recovery operations. The data protection system 102 in the environment 100 includes modules that are configured to backup data and/or recover data.

The environment 100 may be a network such as a local area network, a wide area network, or any other networked configuration. The environment 100 may include various devices including servers and other computers that are interconnected. The data stored in the system and/or the 30 software operating the environment 100 may be cloud based, network based, or single computer based or combination thereof. The data protection system 102 or portions thereof may be implemented in a cloud or internet environment or other networked environment.

The data protection system 102 is implemented in the environment 100. The components or modules of the data protection system 102 can be installed on multiple devices. The data protection system 102 can include both server side components or modules and device or host side components or modules. The various modules cooperate protect data in the environment 100. The data protection system 102 can include hardware and/or software aspects.

The data protection system 102 may include, by way of example only, a backup server 104. A data protection system 45 (DPS) service 106 may be operating on the backup server 104 or on another computer that coordinates with the backup server 104. The data protection system 102 may also include or be associated with storage 108. The storage 108 is configured to store backups 110, which are backups of data 50 in the environment 100. The storage 108 may be networked storage, cloud based storage, disk arrays, tape media or the like or any combination thereof. The DPS service 106 may be web-enabled to enable remote access.

FIG. 1 further illustrates that the environment 100 55 includes hosts 120. The number of hosts 120 in the environment 100 (e.g., in a network) can vary and can be of different types. In one example, the hosts 120 may all be part of the same network or associated with the same entity. The hosts 120 can include, by way of example only, servers 122 (e.g., a file server, an email server), computers 124 (e.g., desktop computers, laptop computers, tablet devices, smartphones), virtual machines 126, databases 128, or the like or any combination thereof. Each of the hosts 120 is often associated with its own data. The server 122 is associated with the data 132, the computer 124 is associated with the data 134, the virtual machines 126 have the data 136 (the

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storage for the virtual machines may an integral part of the virtual machines), and the database 128 is associated with the data 138.

Generally, the data 130 of the environment may be stored on a storage pool, on hard disk arrays, on networked storage or the like or any combination thereof. Alternatively, some of the storage for some of data 130 may be specific to a particular host. For instance, the data 138 of the database 128 may be resident on storage that is not available to other hosts. Alternatively, the data 1398 may correspond to part of a storage pool or file server that has been assigned to the database 128. Other hosts may be similarly configured. More generally, however, the data 130 may be stored on multiple storage devices and in various storage configurations.

In the data protection system 102, the DPS service 106 cooperates with modules 140, 142, 144, and 146 to perform backup and/or recovery operations. When recovering the server 122, for example, the DPS service 106 coordinates with the module 140 to recover the data 132 or to recover a portion of the data 132. The DPS service 106 may also coordinate with the module 140 to configure the recovery operation for the server 122.

Backup and/or recovery operations can be performed for each of the hosts 120 individually. The recovery of data for a particular host, however, may also impact another host. For example, if the server 122 is an email server and the data 132 corresponds to the mailboxes of multiple users, then recovery of the data 132 may have an impact on other hosts—for example the computers 124 associated with the users. In addition, data can be restored to a new host that is not the host from which the data was backed up.

In some instances, the recovery operation may be performed to validation purposes. In this case, there may be no damage to the original data or the operation of the data 130. Rather, the recovery operation is performed in order to validate that the data can be successfully recovered.

The backups 110 can include one or more backups of each of the hosts 120. Advantageously, the data of the hosts 120 can be recovered at different points of time. The backups 110 may include full backups, partial backups, snapshots, content addressed data, de-duplicated data, or the like or any combination thereof.

FIG. 2 illustrates an example of a backup server 202 and a host 210 in the context of a data protection system 200. The backup server 202 is an example of the backup server 104 and the host 210 is an example of one of the hosts 120. During a backup or recovery operation, the backup server 202 coordinates with the host 210 or, more specifically, the DP service 204 coordinates with the agent 214. The configuration of a backup or recovery operation, however, may be performed from the host 210 or from another device.

The DPS service 204 coordinates with the module 212 to configure and/or perform the recovery or backup operation to protect data of the host 210. The number of hosts 120 in the environment 100 (e.g., in a network) can vary and can be of ferent types. In one example, the hosts 120 may all be part

The DPS service 204 may be web enabled. This allows a user to configure a recovery operation for the host 210 from another location or device. The user interface and plug in presented over the web interface may be the same as the user interface used at the host 210 for a recovery operation.

In one example, the user interface 218 is initiated (whether on the host 210 or on a remote device) and the host 210 is selected as the destination of the recovery operation, although another host may be designated as the destination

of the recovery operation. The module 212 is then queried to identify and select a client backup module, which can influence the workflow presented in the user interface 218. A client backup module is part of the data protection software and is designed to protect the storage or data of the 5 host 210 host in a particular way. For example, the client backup module may protect a native or attached file system storage in a particular way or may protect a running application such as a database or mail server in another way.

After the client backup module is selected, the host agent 214 is initiated. The host agent 214 implements an interface between the user interface 218 and retrieves one of the modules 206, which may be plug-ins. The DPS service 204 may keep modules for various versions of the module 212. This can simplify development of the module 212 and of the 15 user interface 218.

The user interface 218 can communicate with the agent 214, which allows the agent 214 to perform any tasks necessary to configure the recovery operation. The recovery operation can then commence. The scheduler 216, which 20 hosts. may be part of the module 212 and may be incorporated into the user interface 218, is invoked to schedule the recovery operation.

When a recovery operation is configured and scheduled, the configuration information, the scheduling information, and/or the type of recovery can be maintained as persistent data 220. The backup server 202 can use the persistent data 220 to perform the scheduled recovery operation at the scheduled time.

FIG. 3 illustrates a flow diagram for scheduling a recovery operation for a host. The method 300 illustrated in FIG. 3 may begin by configuring a recovery operation in box 302. Configuring a recovery operation may include accessing the DPS service, selecting a host, selecting a backup to recover to the host, selecting a type of recovery based on the client 35 backup module, or the like.

Configuring the recovery operation also includes scheduling the recovery operation in box 304. In box 306, an ad hoc schedule may be performed. In this case, the recovery operation is scheduled to conduct a recovery based on data 40 from a specific point in time or from a specific backup that was identified during the configuration of the recovery operation. For example, an ad hoc scheduled recovery operation may recover data from a particular time and date. In addition, an ad hoc scheduled recovery operation can be 45 scheduled to be performed with the network is not as busy.

In box 308, a periodic schedule may be selected. In this case, a periodic schedule may cause the data protection system to perform the recovery operation on, by way of example only, a weekly basis or a monthly basis. Repeatedly 50 recovering the exact same data can be done, but a periodic schedule may be set to use a relative date. For example, the periodic schedule may be set to recover data based on a time period that is determined at the time of the recovery operation. When the recovery operation is set for each Friday, for 55 example, the recovery operation may recovery the data from 2 days prior. In one example, this may recover the same file, but in a time shifted manner. In other words, because the content of the file may change over time, the same data (e.g., files) may be recovered. However, the content of the data 60 may have changed. Periodic recovery operations can validate the recovery process.

In box 310, a validation schedule may be selected and performed. A validation recovery can be used to ensure that the protected data can be successfully recovered. In box 310, 65 the recovered data can be validated using, for example, heuristics. The data protection system may validate the

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recovered data by scanning the recovered data to ensure that the data is readable. The data protection system may validate the recovered data by comparing a total size of the recovered data to an expected recover size. Specific files may be opened and searched for specific terms to validate the recovery. The data may be spot-checked for accuracy. A check sum may be employed to validate the recovered data. These are examples are not limiting as other ways to validate the recovered data may be performed.

In addition, scheduling the recovery operation in box 304 may include a combination of schedules. For example, a recovery operation that is scheduled as a validating recovery operation may also be scheduled as an ad hoc recovery or as a periodic recovery. In some instances, the host or destination of the recovery operation may not be the host of the original data. This enables a recovery operation to be performed such that the user is assured that the data can be recovered without interfering with current data used by the hosts.

Embodiments of the invention can make the recovery operation an automated process and enable a recovery operation to be performed un-attended.

FIG. 4 illustrates an example of a user interface that includes elements for scheduling a recovery operation. A user interface 400 includes a workflow for performing a recovery operation, which includes scheduling the recovery operation. The user interface 400 includes a workflow 420 that includes, in one example, a method for performing a recovery operation. At 422, recovery hosts are selected. This may include selecting the host on which the user interface is displayed or selecting a different host for recovery that is different from the device on which the user interface 400 is displayed.

At 424, the data to recover is selected. This may include identifying a file, or a mailbox, or a directory, or a folder, or a partition, or other data grouping, volume or plurality thereof. At 426, the recovery options are selected. In one example, the recovery options may include the scheduling information. For example, a recovery start time such as start recovery now at 404 or schedule the recovery at 406 using a calendar 402. At 410, a user can identify whether a recover resource is to be persisted. Box 412 includes an example of configuration information that may be stored as persistent data. The recovery options may also enable the user to select an ad hoc recovery, set a periodic recovery, or set up a validating recovery.

At 428, volume information is obtained. At 430 the recovery is performed. Actually recovering the selected data to the selected host, however, may occur to the schedule selected when setting the recovery options. At 432, the recovery results may be checked or verified. Although the recovery results are verified, a validating recovery may review the recovered data in a different way including the use of heuristics, which may consume less resources.

The DPS system can protect the data of a host through, by way of example, a series of periodic data protection events (e.g., snapshots or other backup). At some point in time, a request is made to recover at least a portion of the data. A recovery operation, which is performed to recover the requested data, can be scheduled in multiple ways—ad hoc, periodic, validating, or combination thereof. The user interface on the host (or on another device) is started and a host is selected for a recovery operation. The recovery operation is then configured and the information that describes the configuration of the recovery operation is stored as persistent data. The scheduling information may also be included

in the persistent data. At the scheduled time, the data is recovered in accordance with the configuration information stored in the persistent data.

Embodiments of the invention further relate to methods for preparing a host for a recovery operation, for example as 5 illustrated at least in FIG. 3. Preparing the host can include at least one of configuring a recovery operation, scheduling the recovery operation, and/or performing the recovery operation. The actual implementation of a configured recovery operation can be time delayed. A user may schedule a 10 recover that is performed when the system is experiencing less use (e.g., during the night).

Embodiments of the invention relate to a method for preparing a recovery operation to recover data on a host or on behalf of a host. Initially, a host is selected for the 15 recovery operation. Once the host is selected, a user interface is displayed or presented. The user interface can include a workflow that, when executed, generates configuration information and scheduling information for the recovery operation. As previously stated, some aspects of the work- 20 flow may be generated using a plug-in. Once the recovery operation is configured and scheduled, the recovery operation is performed according to the schedule.

The embodiments described herein may include the use of a special purpose or general-purpose computer including 25 various computer hardware or software modules, as discussed in greater detail below. Embodiments of the invention relate to methods for protecting data, devices configured to protect data, and computer-readable media.

Embodiments within the scope of the present invention 30 also include computer-readable media for carrying or having computer-executable instructions or data structures stored thereon. Such computer-readable media can be any available media that can be accessed by a general purpose or special purpose computer. By way of example, and not limitation, 35 such computer-readable media can comprise RAM, ROM, EEPROM, CD-ROM or other optical disk storage, magnetic disk storage or other magnetic storage devices, or any other medium which can be used to carry or store desired program code means in the form of computer-executable instructions 40 or data structures and which can be accessed by a general purpose or special purpose computer. Combinations of the above should also be included within the scope of computerreadable media.

Computer-executable instructions comprise, for example, 45 instructions and data which cause a general purpose computer, special purpose computer, or special purpose processing device to perform a certain function or group of functions. Although the subject matter has been described in language specific to structural features and/or methodologi- 50 cal acts, it is to be understood that the subject matter defined in the appended claims is not necessarily limited to the specific features or acts described above. Rather, the specific features and acts described above are disclosed as example forms of implementing the claims.

As used herein, the term "module" or "component" can refer to software objects or routines that execute on the computing system. The different components, modules, engines, and services described herein may be implemented as objects or processes that execute on the computing system 60 data. (e.g., as separate threads). While the system and methods described herein are preferably implemented in software, implementations in hardware or a combination of software and hardware are also possible and contemplated. In this description, a "computing entity" may be any computing 65 system as previously defined herein, or any module or combination of modulates running on a computing system.

In at least some instances, a hardware processor is provided that is operable to carry out executable instructions for performing a method or process, such as the methods and processes disclosed herein. The hardware processor may or may not comprise an element of other hardware, such as the computing devices and systems disclosed herein.

In terms of computing environments, embodiments of the invention can be performed in client-server environments, whether network or local environments, or in any other suitable environment. Suitable operating environments for at least some embodiments of the invention include cloud computing environments where one or more of a client, server, or target virtual machine may reside and operate in a cloud environment.

The present invention may be embodied in other specific forms without departing from its spirit or essential characteristics. The described embodiments are to be considered in all respects only as illustrative and not restrictive. The scope of the invention is, therefore, indicated by the appended claims rather than by the foregoing description. All changes which come within the meaning and range of equivalency of the claims are to be embraced within their scope.

What is claimed is:

1. A method for scheduling a recovery operation to recover data of a host, wherein different types of data stored in the system are backed up using different client backup modules, the method comprising:

identifying a client backup module that backed up a host in order to determine a manner in which data of the host was backed up by the client backup module;

coordinating with a backup service to identify a recovery module from among multiple recovery modules based on the client backup module used in backing up the data of the host and based on circumstances of the host to which the data is being recovered by the recovery operation;

displaying a workflow in a user interface for recovering the host;

dynamically adapting the workflow based on the identified recovery module, at a time of scheduling the recovery operation, to account for the manner in which the data was backed up by the identified client backup module and the circumstances of the host;

saving the workflow as persistent data;

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scheduling the recovery operation as an adhoc recovery operation or a periodic recovery operation; and

performing the recovery operation in accordance with the persistent data, wherein the recovery module is dynamically retrieved from the backup service when the recovery operation is performed, wherein the backup service is configured to maintain a plurality of recovery modules for selection by the recovery operation.

- 2. The method of claim 1, further comprising validating the recovered data.
- 3. The method of claim 2, further comprising performing heuristics on the recovered data to validate the recovered
- 4. The method of claim 1, further comprising selecting the host for the recovery operation.
- 5. The method of claim 1, further comprising coordinating with the backup service to select the recovery module, wherein the selection of the recovery module is further based on the host to which the data is being recovered by the recovery operation.

- 6. The method of claim 1, further comprising displaying the user interface on the host being recovered or on a separate device.
- 7. A non-transitory computer readable medium comprising computer executable instructions that, when executed, 5 perform a method for scheduling a recovery operation to recover data of a host, wherein different types of data stored in the system are backed up using different client backup modules, the method comprising:
 - identifying a client backup module that backed up a host in order to determine a manner in which data of the host was backed up by the client backup module;
 - coordinating with a backup service to identify a recovery module from among multiple recovery modules based on the client backup module used in backing up the data 15 of the host and based on circumstances of the host to which the data is being recovered by the recovery operation;
 - displaying a workflow in a user interface for recovering the host;
 - dynamically adapting the workflow based on the identified recovery module, at a time of scheduling the recovery operation, to account for the manner in which the data was backed up by the identified client backup module and the circumstances of the host;

saving the workflow as persistent data;

scheduling the recovery operation as an ad hoc recovery operation or a periodic recovery operation; and

performing the recovery operation in accordance with the persistent data, wherein the recovery module is 30 dynamically retrieved from the backup service when the recovery operation is performed, wherein the backup service is configured to maintain a plurality of recovery modules for selection by the recovery operation.

- 8. The method of claim 7, further comprising validating the recovered data.
- 9. The method of claim 8, further comprising performing heuristics on the recovered data to validate the recovered data.
- 10. The method of claim 7, further comprising selecting the host for the recovery operation.
- 11. The method of claim 7, further comprising coordinating with the backup service to select the recovery module, wherein the selection of the recovery module is further 45 based on the host to which the data is being recovered by the recovery operation.
- 12. The method of claim 7, further comprising displaying the user interface on the host being recovered or on a separate device.

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- 13. A method for scheduling a recovery operation to recover data of a host, wherein different types of data stored in the system are backed up using different client backup modules, the method comprising:
 - coordinating with a data protection service to configure a recovery operation of a host by:
 - selecting the host from amongst a plurality of hosts;
 - selecting a backup associated with the selected host from a plurality of backups associated with the selected host;
 - determining a manner in which data of the host was backed up;
 - selecting a type of recovery based on the manner in which the data of the host was backed up;
 - displaying a workflow in a user interface for recovering the host;
 - dynamically adapting the workflow based on the type of recovery, at a time of scheduling the recovery operation, to account for the manner in which the data was backed up and a present circumstance of the host; and
 - saving the workflow including as persistent data;
 - scheduling the recovery operation as an ad hoc recovery operation or a periodic recovery operation or a validating recovery operation; and
 - performing the recovery operation in accordance with the persistent data.
- 14. The method of claim 13, further comprising determining a manner in which the data of the host was backed up by identifying a client backup module that generated the selected backup.
- 15. The method of claim 14, further comprising selecting a type of recovery by selecting a recovery module from a plurality of recovery modules maintained by the data protection service, wherein the recovery module dynamically adapts the workflow to account for the manner in which the data was backed up and the present circumstance of the host.
 - 16. The method of claim 13, further comprising scheduling the recovery operation, wherein at least one of:
 - the periodic recovery operation includes setting a relative date that is based on a date on which each recovery operation in the periodic recovery operation is performed; and
 - validating the recovery operation, wherein validating the recovery operation includes performing heuristics to validate the recovered data.

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